

PREVENT RESIDENT ABUSE & NEGLECT

Physical abuse of a resident

SOME
EXAMPLES

Pushing a resident
Shoving a resident

Grabbing a resident
Abusing a resident sexually

Verbal abuse of a resident

SOME
EXAMPLES

Shouting at a resident
Showing anger toward a resident
Insulting a resident
Swearing at a resident
Threatening a resident

Ignoring or neglecting a resident

SOME
EXAMPLES

Focusing on yourself instead of on residents—
anytime while on duty (using your phone, talking
with co-workers, taking an unauthorized break, etc.)
Knowing a resident needs assistance—and ignoring
the resident's need

Misappropriating a resident's property

SOME
EXAMPLES

Using a resident's cell phone
Taking money in any amount, with or without the
resident's knowledge
Using a resident's credit card, debit card, or
checkbook
Signing a resident's name, or deceiving a resident
into signing any document
Opening a resident's mail
Borrowing any property of a resident, with or
without permission



What should you do about abuse and neglect of a resident?

Recognize it.

Always report it.

Never let yourself do it.

Never break a resident's trust in you.

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