# CareerTech Information Management System (CTIMS)

Technology Center Business Master Guidebook



June 2023

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#### CTIMS Support

If you have questions about submitting information in CTIMS, please contact CTIMS Support at CTIMSSupport@careertech.ok.gov, contact:

Mika Hickman Administrative Assistant Office: (405) 743-5124 Email: Mika.Hickman@careertech.ok.gov

Elizabeth Richardson

Technical Support Specialist Office: (405) 743-5134 Email: Elizabeth.Richardson@careertech.ok.gov Brandy Elliott Data Quality Coordinator Office: (405) 743-5403 Email: Brandy.Elliott@careertech.ok.gov

#### Dennis Griffith

Performance Data / Analysis Coordinator Office: (405) 743-6882 Email: Dennis.Griffith@CareerTech.ok.gov Carol Hall

Manager, Information Management Division Office: (405) 743-5125 Email: Carol.Hall@careertech.ok.gov

### Help and Troubleshooting

If you do not have a CTIMS account set up or are having trouble with the navigation or software, contact CTIMSSupport@careertech.ok.gov. Send a message describing your problem. Include your school name and your telephone number and we will contact you. Someone is always monitoring that inbox and will return your email swiftly.

If you have forgotten your password, click the Forgot your password? link to reset.

For helpful tips, see the CTIMS Helpful Hints section of this document.

**IMPORTANT:** Please log into CTIMS using the latest version of Microsoft Edge C, Google Chrome , or Mozilla Firefox. CTIMS is currently not compatible with other browsers.

CTIMS Customer Support Contact Elizabeth Richardson Office: (405) 743-5134 Email: CTIMSsupport@careertech.ok.gov **Objective:** This guidebook will take you through the steps to search for business names & codes and to request new business codes in CTIMS.

#### Logging into CTIMS

Sign in using your school email and CTIMS password at Contact — CareerTech (CT) - okcareertech.org

OKLAHOMA CareerTech CTIMS Information Management	Sign in to your CareerTech CTIMS account.
CIMS System	Sign in Forgot your password?

Or go to CTIMS (CareerTech Information Management System) (oklahoma.gov) and select the CTIMS tab.



On the IMD website, select the green CTIMS Login button.

CTIMS (CareerTech Information Management System)
CTIMS Login and Assistance
<ul> <li>Click here to login to CTIMS:</li> <li>Microsoft Edge , Mozilla Firefox , or Google Chrome are currently the only browsers compatible with CTIMS.</li> </ul>
<u>Setting up your CTIMS Account</u>
<ul> <li>For help with CTIMS, contact the Information Management Division via email: <u>CTIMSSupport@careertech.ok.gov</u></li> </ul>
• Support available Monday through Thursday 7:00 - 5:00 and Fridays 7:00 - 4:00

### Accessing the Business Master Module

If you have more than one role in CTIMS make sure you have the correct role selected. Verify that you are signed in with the role of **Technology Center – Full-time Submitter**, **Technology Center – WED Submitter** or **EDI – Local Coordinator** in the top right-hand corner. Use the drop-down arrow to select your role, if necessary.

If you do not see **Technology Center – Full-time Submitter**, **Technology Center – WED Submitter** or **EDI – Local Coordinator**, contact CTIMSSupport@careertech.ok.gov.

		Hello	*
		Technology Center - WED Submitter	•
		4	
<del>ዋ</del>	Dashboard		
Organizations			
Enrollment	Announcements	User Profile	
Reports	Calendar Year	▲ Name	

- Click the arrows next to **Organizations** & **Business Master**.
- Click on the **Request New Business Code or View Business Master** link.

4	In Organizations	
	Business Master	
	Request New Business Code or View Business Master	
	Enrollment	1
	The Reports	

**NOTE:** Search the Business Master before requesting a new business code to verify that the business does not already have a code in CTIMS. If you find a business code that is inactive, please email CTIMSSupport@careertech.ok.gov, we will make it active for you.

The tagged numbers in the screenshot correspond to the instruction steps below. NOTE: The red asterisks\* represents a required field.

- 1. To search for an existing business record, select **Find Existing Business**.
- 2. Click on the down arrow on the **Business Name** box to select different search options.
  - You can search by Business Name, Business Code, City or All.
- 3. If you choose **Business Name**, **Business Code** or **City**, type at least one character in the **Enter Search Text** box, then select the **Search** button.
  - If you select ALL and do not enter in any criteria, all records will be displayed.
- 4. Click Search.

Dashboard Request New Business	Code or View Business Master 🗙	
Business Master Request S	Summary	<b></b>
School Type	* Business Masters	•
1	· ●Find Existing Business ○View Requests	4.
Business Name 2. ▼	Enter search text 3.	Q Search
Business Name		
Business Code	✓ Save changes O Cancel changes + New Business Request	
City		
All		

There may be more than one business with the same name. Match your business name with the address. Also, the same business name could have hyphens or be one word. If a business name has hyphens, try searching with and without the hyphens. **NOTE:** You can expand columns by hovering over the line between the columns, the pointer changes to a double arrow, move the arrow right or left to change the size of the column.

	Scho		h Sites						
		⊂Fir	nd Existing Business $\bigcirc$ View Req	quests					
Зusi	ness Name	▼ Wa							🔍 Sear
٦.	Export to E	xcel 🗸 Ne	w Business Request						
	Status ▼	xcel Are Ne Business T Master Code		Physical Address	Mailing Address	NAICS Code	Ŧ	NAICS Name	FEI Number
Þ	Status <b>T</b>	Business <b>T</b> Master		Physical Address <b>Y</b> 1201 WEST PETREE R	Mailing Address			NAICS Name	Number
	Status Y T Active	Business Master Code	Business Master Name		, , , , , , , , , , , , , , , , , , ,	Code	١	,	Number

#### Requesting a New Business Code

If a business is not found:

- Request a new business code by clicking on the **+ New Business Request** button.
  - You will be directed to a new screen.

Business Master	Request Summary
So	hool Type * Tech Sites
Business Name	▼ Wal
Export to	Excel + New Business Request
Status	Business T Master Code Business Master Name Physical Address

- In the box next to **Business Name**, enter the name of the business. The business name must be unique. If the business is a chain or the name already exists, you will need to add a unique identifier, such as a town name or store number to define it.
- Click Save & Next.
  - You will be directed to a new screen.

Dashboard Request N	New Business Code or View Business Master 🗙 Business Master 🗙
	Request New Business Code or View Business Master
Calendar Year*	• • • • • • • • • • • • • • • • • • •
Organization Type*	Business Masters
Business Name*	
	C Reset A Back Business Master Summary Save & Next

#### Entering Information for New Business

- Click the drop-down to choose the **Primary NAICS Code**, start typing in the NAICS number or a title keyword, the selection will filter down the more you type in.
- Enter the FEI Number and DUNS Number, if applicable.
- If the NAICS code begins with a **92**, you <u>must</u> select the **Business Type** (City Business, County Business, State Business, or Federal Business.)
- Complete the **Physical** and **Mailing** addresses. The Physical address is mandatory. Enter the mailing address if it is different than the physical address. **NOTE:** When information is entered in the address fields, a red triangle will appear in the upper left corner of the box; this does not mean there is an error, only that data has been entered in the field.
- Click on the **Refresh** button if you would like to clear the form and start over.
- Click Submit for Approval.
  - If you are missing any data elements, you will get an error message when you try to submit. Correct the errors and resubmit.

		R	equest New Business Code or	View Busines	s Master		
	Business Code Business Name*	 Andra's Flower S	hop				
Primary NAICS Code* Please enter 2 characters and Select from the List			FEI Number				
	DUNS Number Please enter 2 characters and Select from the List		naracters and Select from the List		/endor Number		
		(424930) Flower, Merchant Wholes	Nursery Stock, and Florists' Supplies salers	- Federal Business	;		
Туре	Street*		City*	State*		Zip*	
Physical*							*
Mailing							

			Request New Busines	s Code or View Business Master		
		Business Code				
		Business Name*	Andra's Flower Shop			
		· · · · · · · · · · · · · · · · · · ·	(424930) Flower, Nursery Stock, and Florists' Supplies Me (Note: Enter Number or Name)	erchant W V	FEI Number	
		DUNS Number			dor Number	
h			Business Type Required for NAISC code starting with			
	ре	Street*	City*	State*	Zip*	
	Physical*	123 Main Street	Stillwater	Oklahoma	74076	A
	Mailing					
						L .
					Save Changes Submit for A	Approval C Refresh

- Click the **OK** button.
  - Your request has now been successfully submitted for review.

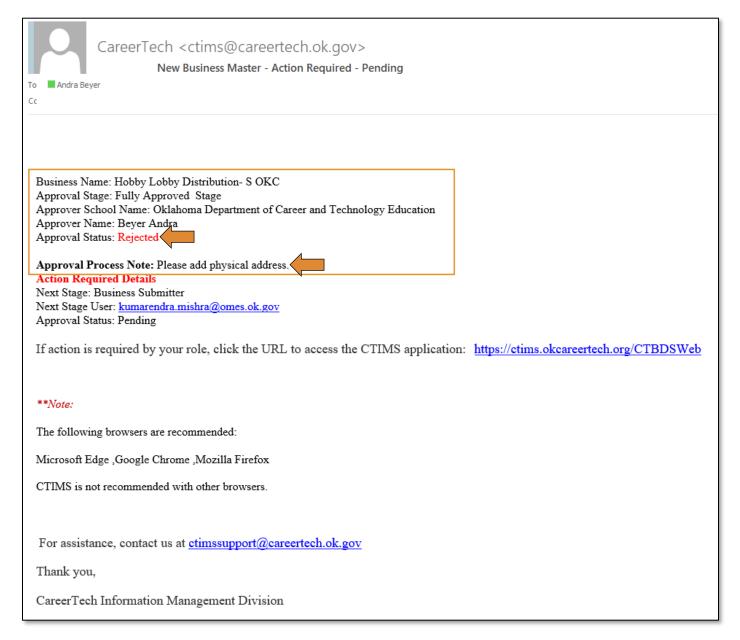
Feel free to email CTIMSsupport@careertech.ok.gov to let us know you have submitted a business code request.

You will receive an email from CTIMS@careertech.ok.gov indicating that your request was successfully submitted.

No additional action is required from you at this point.

CareerTech < ctims@careertech.ok.gov> New Business Master - Action Required - Fully Approved
To Andra Beyer
Cc 📕 Andra Beyer
Business Code: 50142 Business Name: Andra's Flower Shop Approval Stage: Fully Approved Stage Approver School Name: Oklahoma Department of Career and Technology Education Approver Name: Beyer Andra Approval Status: Submitted successfully Approval Status: Submitted successfully If action is required by your role, click the URL to access the CTIMS application: <u>https://ctims.okcareertech.org/CTBDSWeb</u>
**Note:
The following browsers are recommended:
Microsoft Edge ,Google Chrome ,Mozilla Firefox
CTIMS is not recommended with other browsers.
For assistance, contact us at <u>ctimssupport@careertech.ok.gov</u>
Thank you,
CareerTech Information Management Division

If your Business Code request is rejected, you will get an email stating that your Approval Status is **Rejected**. The reason for the rejection will be listed in the **Approval Process Note** in the rejection email. See instructions for the **Change Request** process to make corrections and resubmit your request.



#### Change Request

If changes need to be made after submitting a Business Code request, but before it is fully approved, or if your request is rejected, you will need to go through the change request process to make changes.

- Select the View Requests radio button.
  - To see only the requests submitted by your site, uncheck the box next to All Sites.
- Type the first 3 letters of your school name in the **School Name(s)** box and select your school.
- Click on the **Search** button.

Dashboar	d Request New Business	s Code or View Business Master 🗙	
Busine	ss Master Request Summary		
	School Type *		•
		OFind Existing Business  View Requests	
	Calendar Year *	2021-2022	•
	School Name(s)	Select	
		All Sites	
All	•	Enter search text	Q Search
X	Export to Excel + New	Business Request	
	Sta Y Submitted Y tus Date	Approval Stage Y Approved Status Y Request Business Master Name Y Submitter Y Submitter Email Y Organization	Submitter Role
			*

• Select the request you wish to change by clicking on the blue Business Master Name hyperlink.

Dashboard	Request New Busines	s Code or View Business Master 🗙
Business I	Master Request Summar	/
	School Type	* Tech Sites
		OFind Existing Business Oview Requests
	Calendar Year	2021-2022
	School Name(s	Select
		All Sites
All	•	Enter search text
E Ex	port to Excel + New	Business Request
S tu	ta ▼ Submitted ▼ s Date	Approval Stage Y Approved Status Y Request Business Master Name
► Ac	tive 10/22/2021	IMD Approver - Fully Ap Fully Approved Andra's Flower Shop

• Click the **Change Request** button.

			Request New Business Code or V	iew Business Mast	er		
/	Business Code	•••••					
	Business Name*	Andra's Flower Shop					
			sery Stock, and Florists' Supplies Merchant Whole				
Primary NAICS Code* Please enter 2 cha							
	(Note: Enter Num						
	DUNS Number			۱ ·	Vendor Number		
		Business Type Requi	red for NAISC code starting with 92*	J			
			ounty Business 🔘 State Business 🔘 Federal Busine	ess			
Туре	Street*		City*	State*		Zip*	
Physical*	123 Main Street		Stillwater	Oklahoma		74076	
Mailing							
						<b>&gt;</b>	~
					Save Changes	Change Request Submit for Ap	proval C Refresh

You will get a popup indicating you are going to cancel the approval process and initiate the change request process.

• Click OK.

Change Request	×
You are going to cancel the approval process and initiating the change requ Are you sure?	lest process,
Can	cel OK

- Make the necessary changes to your request.
- Click on Submit for Approval.

	(4 Primary NAICS Code* P (No DUNS Number	ndra's Flower Shop 24930) Flower, Nursery Stock, and Florists' Supplies Merchant Whole lease enter 2 characters and Select from the List te: Enter Number or Name)	FEI Number		
	(4 Primary NAICS Code* P (No DUNS Number	24930) Flower, Nursery Stock, and Florists' Supplies Merchant Whole lease enter 2 characters and Select from the List ste. Enter Number or Name)			
	Primary NAICS Code* P (No DUNS Number	ease enter 2 characters and Select from the List view Enter Number or Name)			
	(No	te: Enter Number or Name)			
	DUNS Number		Vendor Number		
			Vendor Number		
	<sub>I</sub> Bu		Vendor Humber		
		isiness Type Required for NAISC code starting with 92*			
		City Business O County Business O State Business O Federal Busine	255		
Туре	Street*	City*	State*	Zip*	
Physical*	123 Main Street	Stillwater	Oklahoma	74076	
Mailing					
				Save Changes S	ubmit for Approval

- Click OK on the popup screen.
  - You will be directed to another screen.

Business	×
Successfully submitted.	
	ОК

• Click on the **Approve** button if you are ready to finalize your changes.

		Арр	roval Process	s - New Business Ma	ster Approval		
NOTE: Enter Approval/Rejection Note and	d then Click on Approval but	on to finalize your char	iges and submiss	ion to further Process.			
Click on Approval button to finalize your cl	hanges and submission to O	DCTE.					H Back X Reject Approve
OBM-BI-50142							
Approval Stage	Approval Date	Approver Role	Approved By	Approver Email	Approval Status	Note	Private Note
Business Submitter - 1st Stage	10/22/2021 1:58:04 PM	Tech Center BIS S	Andra - Beyer	Andra.Beyer@car	Cancel for Change	Change Request Process	A
IMD Approver - Fully Approved Stage	10/22/2021 1:58:37 PM						
							×
Current Approval Stage Information-							
Approved By*	Beyer Andra			Approval Stage	1st Stage		
Approver School*	Oklahoma Department of C	Career and Technology	Educa	Approver Role	Tech Center BIS Su	bmitter	
Approver Email*	Andra.Beyer@careertech.d	ok.gov		Approval Date	10/22/2021		

- Click Ok.
- Click **Ok**, again.

## View Requests

View the business requests that you have submitted by returning to the screen with the tab entitled **Request New Business Code or View Business Master**.

- Select the radio button beside View Requests.
- To see only the requests submitted by your site, clear the check mark beside All Sites.
- Type the first 3 letters of your school name in the **School Name(s)** box and select your school.
- Click on the **Search** button.

[	Dashboard Reques	ew Business Code or View Business Master 🗙	
	Business Master Rec	st Summary	<b>A</b>
	Schoo	/pe * Tech Sites	•
		OFind Existing Business  View Requests	
	Calenda	ear * 2021-2022	▼ ]
	School N	ne(s) Select	
		✓ All Sites	
	All	Enter search text	Q Search

This will bring up the list of requests.

• To see the status of the request, click on the black arrow at the beginning of the row, to the left of the Status column.

В	usine	ess Master	Request Sum	mary		
$\left[ \right]$		S	chool Type * 1	Tech Sites		
			0	Find Existing Business OView	Requests	
		Cal	endar Year * 2	2021-2022		
		Sch	ool Name(s)	Select		
				All Sites		
	All			Enter search text		
		Export to	Excel + I	New Business Request		
		Sta ▼ tus	Submitted Date	Approval Stage	Approved Status	Request Business Master Name
		Active	10/22/2021	IMD Approver - Fully Ap		Andra's Flower Shop

You can view the details of the business request as it moves through the approval process.

tus Date Appro	val Stage 🛛 🝸	Approved S	Status 🗡	Request Business	Master Name
Active 10/22/2021 IMD Ap	prover - Fully Ap…	Fully Approv	ved	Andra's Flower Sho	р
Approval Stage	Approval	Status	Approval/Reje	ction Note	
Business Submitter - 1st Stage	Approved		New Process		
Business Submitter - 1st Stage	Cancel for	Change	Initiated Chang	e request process.	
Business Submitter - 1st Stage	Cancel for	Change	Change Reque	st Process	
Business Submitter - 1st Stage	Approved				