

COMMUNITY SURVEY

**Demographics**

There was a dramatic increase in the number of respondents, and a larger number of counties being represented in the 2020 survey, though the demographics otherwise were similar from year to year.

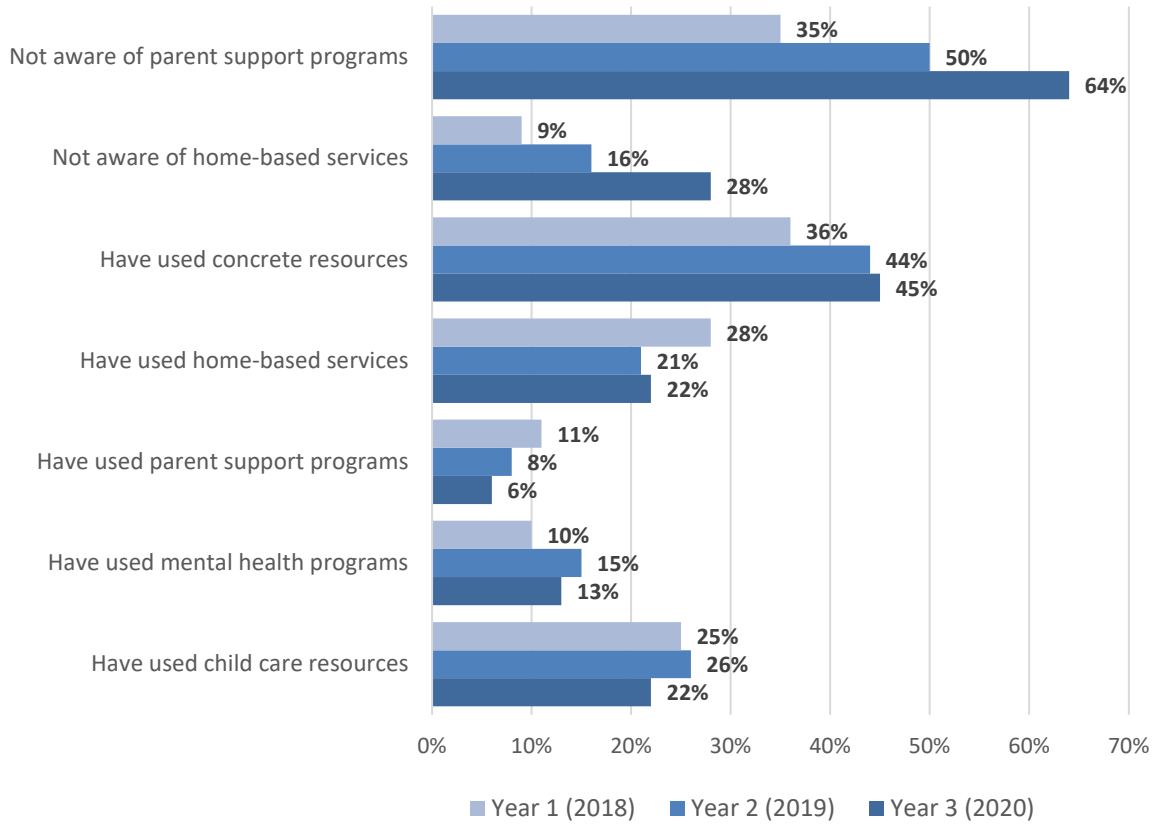
	Year 1 (2018)	Year 2 (2019)	Year 3 (2020)
Total number of respondents	270	220	1,221
Represented counties	55	46	68
% Female	93%	95%	92%
% White, non-Hispanic	60%	75%	74%
% African American	4%	4%	2%
% Native American	14%	8%	10%
% Hispanic	10%	3%	5%
% Some college or less (highest earned)	27%	30%	40%
% College degree or higher (highest earned)	73%	70%	60%
% Income < \$30,000	17%	14%	17%
% Income > \$50,000	62%	65%	63%
% Employed full-time	82%	77%	59%
% Married	68%	72%	72%
% Mother	85%	67%	79%
% Military or dependent	18%	15%	16%
% Aged < 30 years	9%	6%	12%
% Aged > 50 years	29%	30%	32%
% Have more than 1 child	N/A	35%	N/A
% Have children aged 0-2 years	8%	16%	23%
% Have children aged 14+ years	60%	55%	66%

**Awareness and Use of Community Resources**

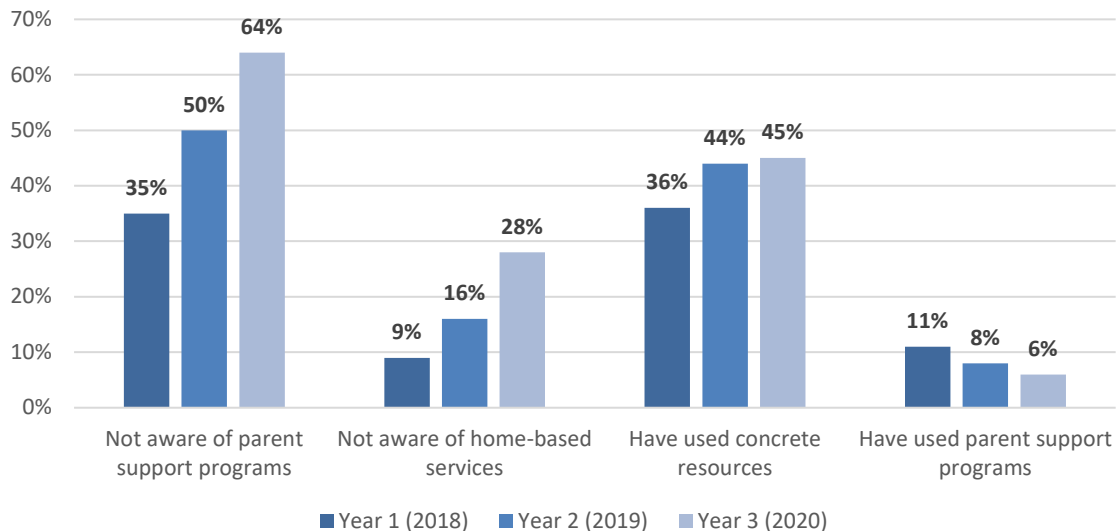
The 2020 survey showed a steep increase in unawareness of parent support programs and more unawareness of home-based services as well. The usage of parent support services and child care resources decreased, while the use of concrete resources increased slightly.

	Year 1 (2018)	Year 2 (2019)	Year 3 (2020)
% Have not heard of parent support programs	35%	50%	64%
% Have not heard of home-based services	9%	16%	28%
% Have used concrete resources	36%	44%	45%
% Have used home-based services	28%	21%	22%
% Have used parent support programs	11%	8%	6%
% Have used mental health programs	10%	15%	13%
% Have used childcare resources	25%	26%	22%

### Community Survey: Awareness and Use of Community Resources, by Survey Year



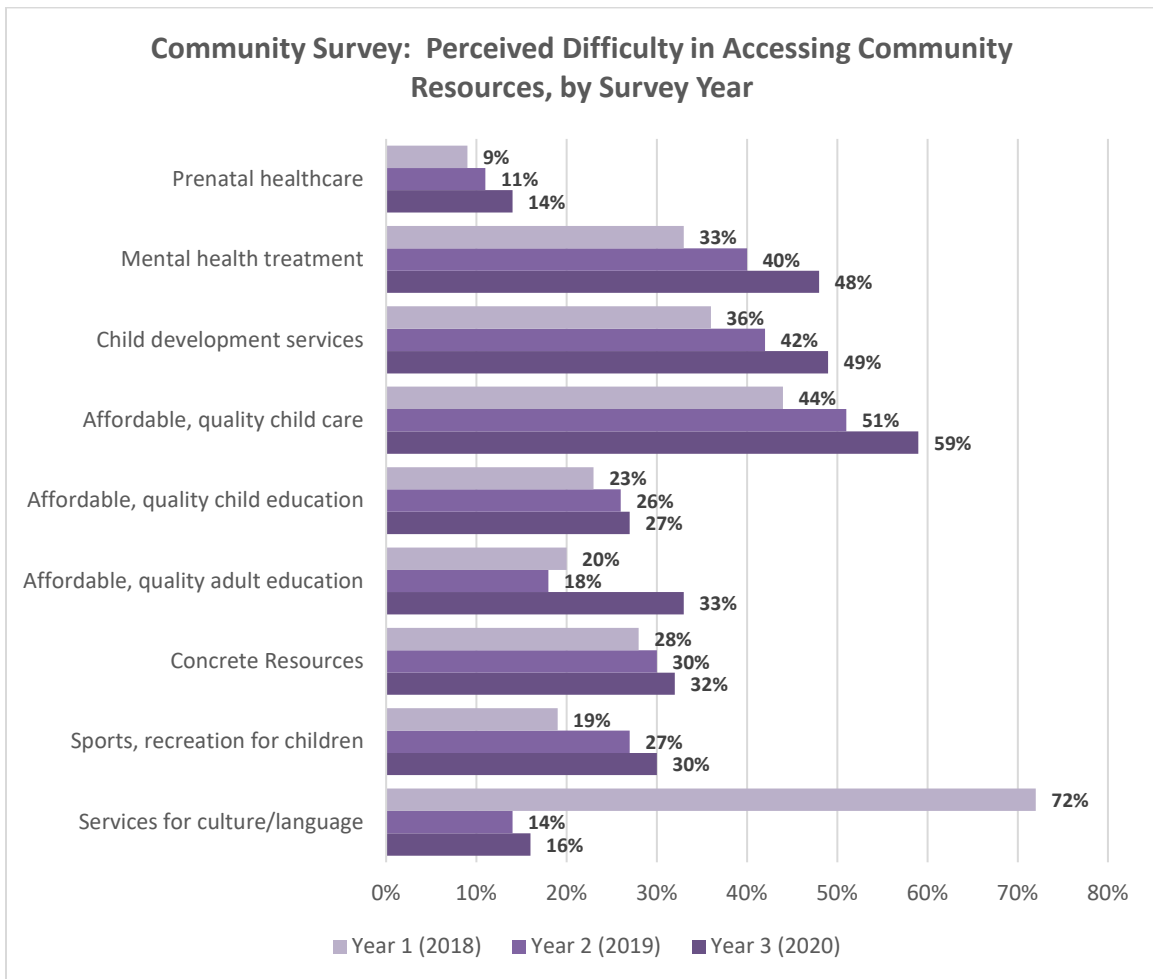
### Community Survey: Awareness and Use of Community Resources, Major Differences between Years Surveyed



**Perceived Ease of Access to Services**

Through the years, percentages of respondents believing services were more difficult to access increased steadily. There was a significant decrease from 2018 to 2020 in percent of respondents that believed services for culture and language were difficult to access.

	Year 1 (2018)	Year 2 (2019)	Year 3 (2020)
% Difficult/very difficult to access prenatal healthcare	9%	11%	14%
% Difficult/very difficult to access mental health treatment	33%	40%	48%
% Difficult/very difficult to access child development services	36%	42%	49%
% Difficult/very difficult to access affordable, quality childcare	44%	51%	59%
% Difficult/very difficult to access affordable, quality child education	23%	26%	27%
% Difficult/very difficult to access affordable, quality adult education	20%	18%	33%
% Difficult/very difficult to access concrete resources	28%	30%	32%
% Difficult/very difficult to access sports/children’s rec. programs	19%	27%	30%
% Difficult/very difficult to access services for culture/language	72%	14%	16%

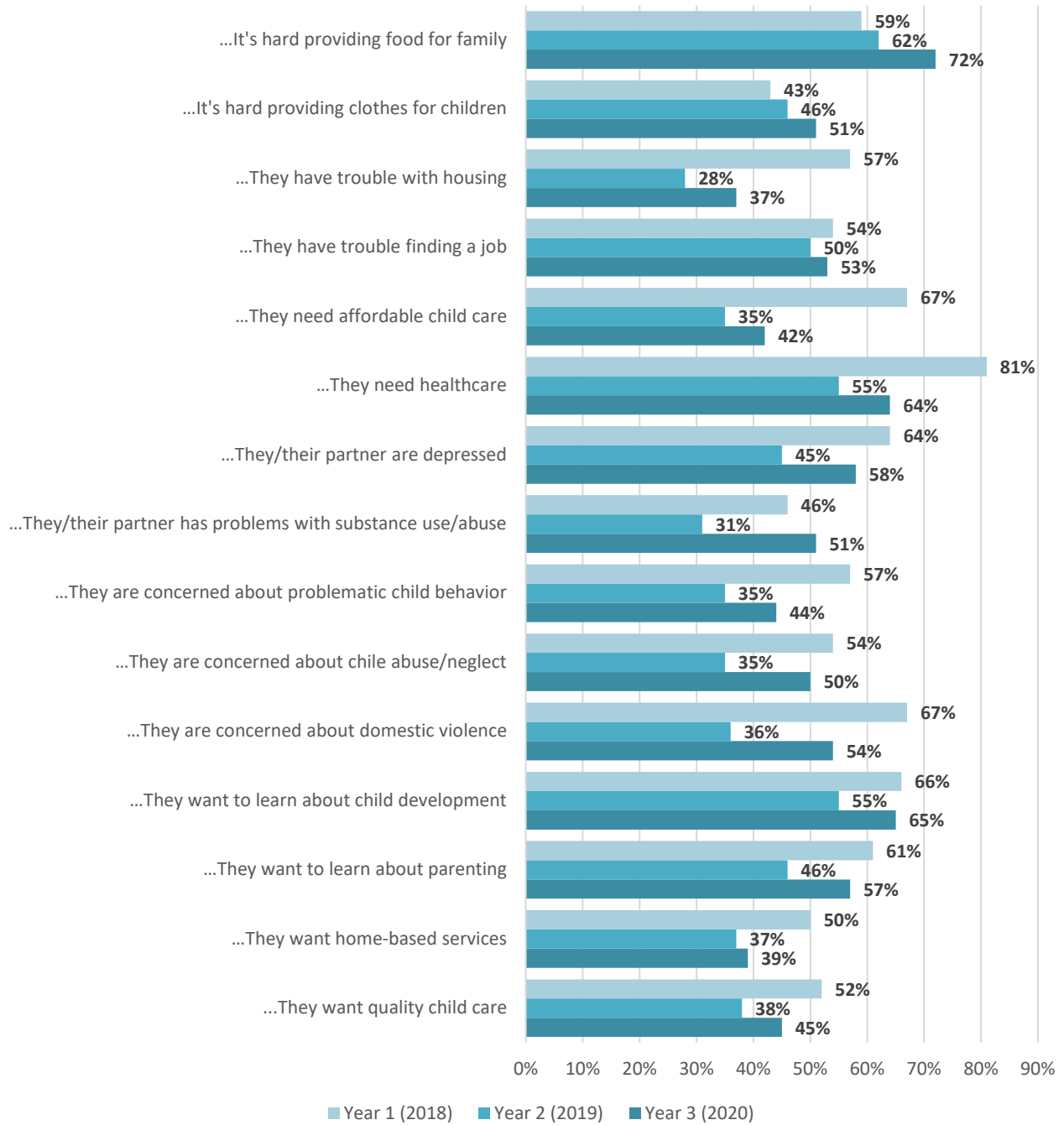


**Knowledge of Where to Find Resources**

Related to basic material resources, 2018 survey respondents had more knowledge of where to find housing, child care, and health care, while 2020 survey respondents had more knowledge of where to find food and clothing for their children. There was little difference among the years on finding help with obtaining employment. In 2020, survey respondents were more likely to know where to get help with substance use/abuse. However, for finding help with depression, problematic child behavior, CAN, or IPV, respondents of the 2018 survey were more knowledgeable than those in other years. Knowledge of where to find help with all parenting resources was greater among respondents in the 2018 survey, with percentages falling for the 2019 survey, but increasing somewhat for the 2020 survey.

<i>Agree/strongly agree know where to get help if...</i>	Year 1 (2018)	Year 2 (2019)	Year 3 (2020)
<b>Basic Material Resources</b>			
Trouble providing food for family	59%	62%	72%
Trouble providing clothes for children	43%	46%	51%
Trouble with housing	57%	28%	37%
Trouble finding a job	54%	50%	53%
Needed affordable childcare	67%	35%	42%
Needed healthcare	81%	55%	64%
<b>Mental Health Resources</b>			
Depressed	64%	45%	58%
Substance use/abuse	46%	31%	51%
Problematic child behavior	57%	35%	44%
CAN	54%	35%	50%
IPV	67%	36%	54%
<b>Parenting Resources</b>			
Learn about child development	66%	55%	65%
Learn about parenting	61%	46%	57%
Want home-based services	50%	37%	39%
Want quality childcare	52%	38%	45%

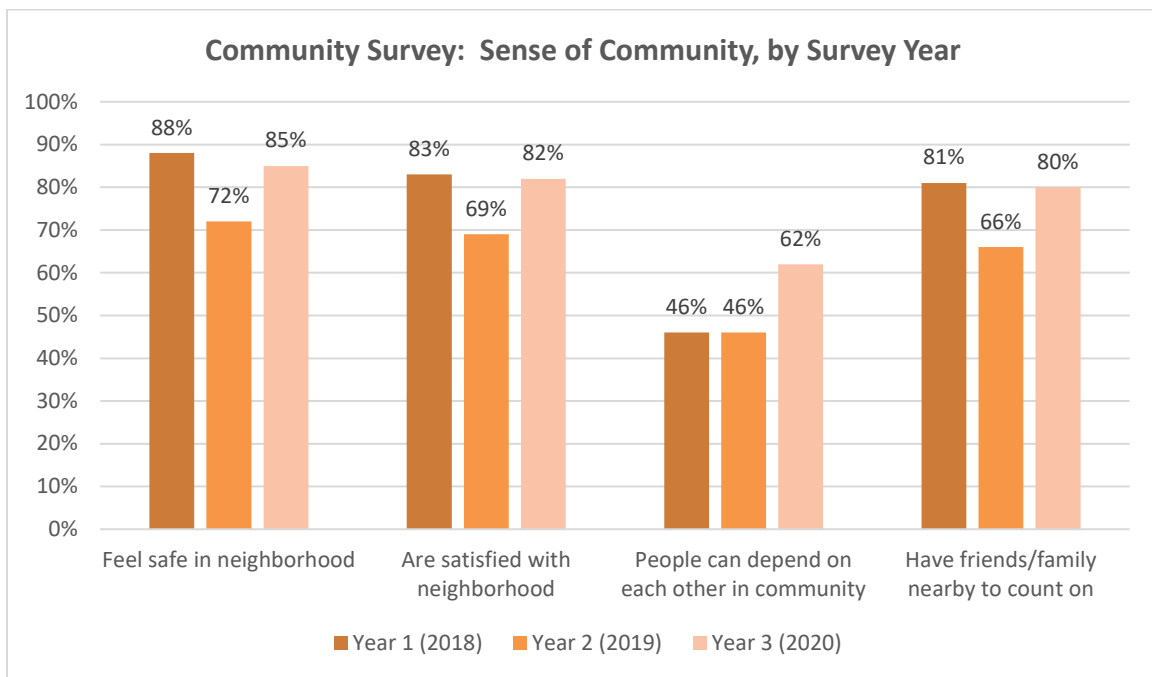
### Community Survey: Client Agreement with "Know Where to Get Help if ...", by Survey Year



**Sense of Community**

In 2020, a higher percentage of survey respondents believed that people in their community could depend on each other than in previous survey years. Feeling safe in their neighborhood, satisfied with their neighborhood, and having friends/family nearby in their neighborhood all had increased agreement percentages in 2020 from the 2019 level, which had dropped from the 2018 level.

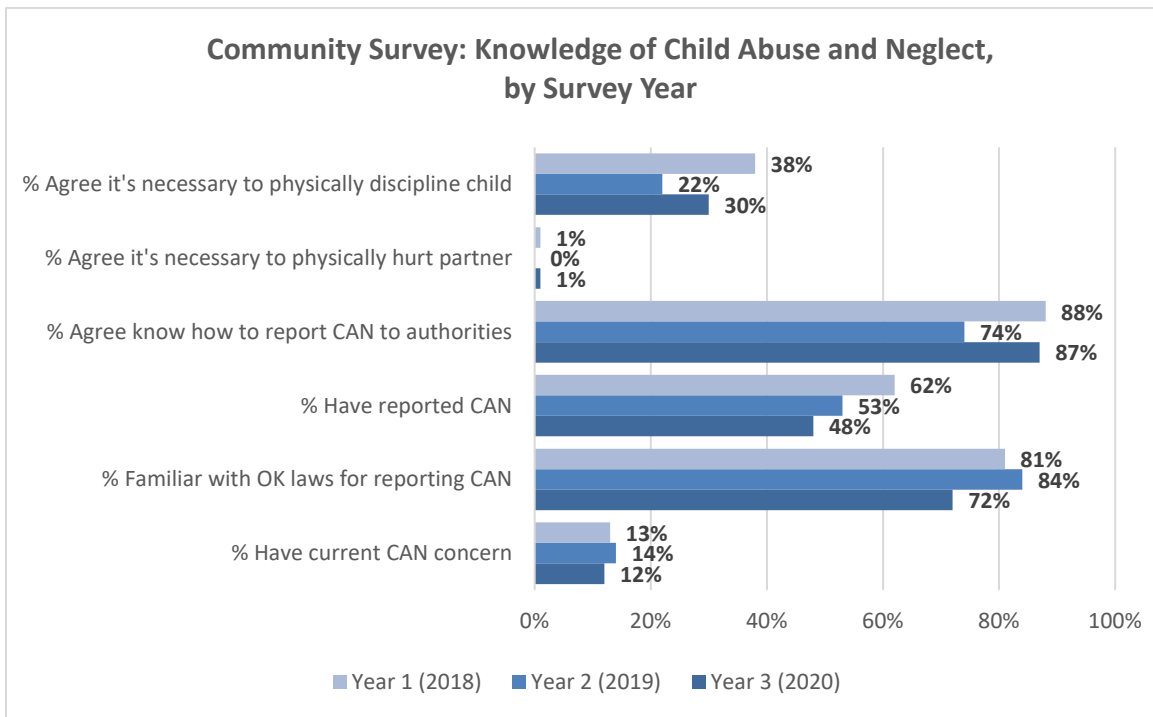
	Year 1 (2018)	Year 2 (2019)	Year 3 (2020)
% Agree/strongly agree feel safe in neighborhood	88%	72%	85%
% Agree/strongly agree satisfied with neighborhood	83%	69%	82%
% Agree/strongly agree people can depend on each other in community	65%	46%	62%
% Agree/strongly agree have friends/family nearby to count on	81%	66%	80%



### Knowledge of CAN

The percentage of respondents that made a CAN report has steadily decreased through the survey years; however, there was little change in survey percentages for having a current CAN concern. Agreement that it's necessary to physically discipline a child, and knowledge of reporting CAN decreased from 2018 to 2019, but increased in 2020 to become similar to 2018 levels. Regardless of survey year, there were only a few respondents that agreed it's necessary to physically hurt their partner.

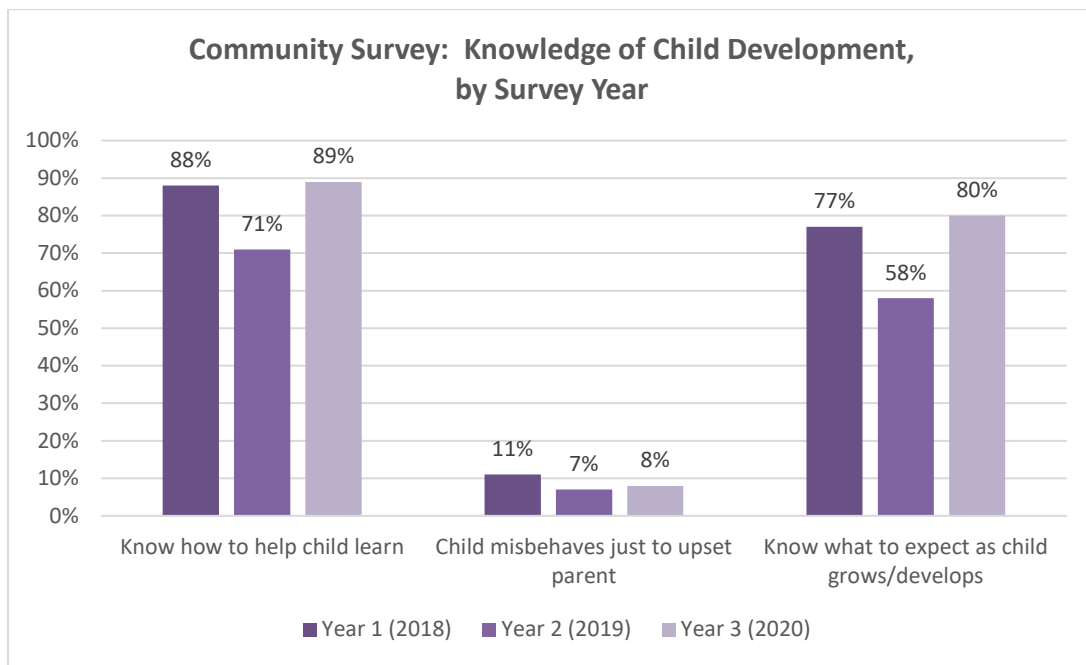
	Year 1 (2018)	Year 2 (2019)	Year 3 (2020)
% Agree/strongly agree it's necessary to physically discipline child	38%	22%	30%
% Agree/strongly agree it's necessary to physically hurt partner	< 1%	0%	< 1%
% Agree/strongly agree know how to report CAN to authorities	88%	74%	87%
% Have reported CAN	53%	62%	48%
% Familiar with OK laws for reporting CAN	81%	84%	72%
% Have current CAN concern	13%	14%	12%



**Knowledge of Child Development**

In 2020, respondent agreement with knowledge of how to help their child learn and knowing what to expect as their child grows and develops was similar to that of 2018 was greater than that of 2019. Agreement with their child misbehaving just to upset them was lower than 2018, but slightly greater than 2019.

	Year 1 (2018)	Year 2 (2019)	Year 3 (2020)
% Agree/strongly agree know how to help child learn	88%	71%	89%
% Agree/strongly agree child misbehaves just to upset parent	11%	7%	8%
% Agree/strongly agree know what to expect as child grows/develops	77%	58%	80%





**Family Life**

In 2020, more respondents replied positively with family life statements than in 2019, and percentages were similar to that of 2018. Feeling overwhelmed by stress was similar throughout the survey years.

	Year 1 (2018)	Year 2 (2019)	Year 3 (2020)
% Most of the time talk about problems as family	73%	59%	71%
% Most of the time listen to each other in family	76%	62%	76%
% Most of the time able to solve problems as family	77%	62%	74%
% Most of the time consistently meet basic material needs	90%	74%	87%
% Most of the time family enjoys spending time together	81%	70%	84%
% Most of the time able to find community resources when needed	64%	49%	58%
% Most of the time feel overwhelmed by stress	15%	15%	16%

