

QIES OASIS eNewsletter

Oklahoma State Department of Health, QIES Help Desk

The QIES Help Desk eNewsletter brings you information, announcements, and available training.

([Webpage links are in red lettering](#))

Renewal of the HHCCN

The Office of Management and Budget (OMB) has approved the Home Health Change of Care (HHCCN) Form, CMS-10280. Effective July 1, 2019, all Home Health Agencies (HHA) will be required to use the renewed form with the expiration date of 4/30/2022 on the bottom. Please note that HHAs may continue to use the old form up until July 1, 2019 but we encourage HHAs to begin transitioning to the renewed form. There have been no changes made to the form. HHAs may find the form and the form instructions in the download section of the website at: <https://www.cms.gov/Medicare/Medicare-General-Information/BNI/HHCCN.html>

Update: Medicare beneficiaries Appeals Notices

KEPRO has been the Beneficiary and Family Centered Care Quality Improvement Organization (BFCC-QIO) in 33 states and the District of Columbia for the past five years and was recently awarded a new five-year contract by the Centers for Medicare & Medicaid Services (CMS) covering different states. This is not a change for Oklahoma, however there are steps you must take regarding this update, as phone numbers have changed.

As a reminder, KEPRO assists Medicare beneficiaries with quality of care complaints, hospital discharge and service termination appeals, and Immediate Advocacy.

Please take the following action **after** June 7, 2019:

1. Update your Appeals Notices

To ensure your Medicare beneficiaries are able to contact KEPRO in order to make timely appeals, please update information you provide to them, including: Notice of Medicare Non-coverage with KEPRO's phone number for your Region.

2. Update your Memorandum of Agreement (MOA) and Provider Update Form

Visit www.keproqio.com/moa after June 7, 2019, to complete the MOA and Provider Update Form and submit it to KEPRO.

The Social Security Act requires hospitals, critical access hospitals, skilled nursing facilities, hospices, long-term acute care facilities, CORFs, and home health agencies to maintain an MOA with the BFCC-QIO to perform certain functions.

Please visit www.keproqio.com/transition for more information. To subscribe to KEPRO's e-mail distribution list for important BFCC-QIO updates, visit www.keproqio.com/email.

Upcoming Trainings: ***SAVE THE DATES!***

The QIES Help Desk will be providing *OASIS-D1 Updates Training* November 1, 2019 to assist you in knowing the latest OASIS changes.

This training will be held at Gordon-Cooper Technology Center in Shawnee.

Mark your calendars and visit our website at OASIStraining.health.ok.gov to register for the above trainings. Registration will open the first part of September.

We welcome your feedback regarding our eNewsletter!

Email your comments, questions, concerns, or ideas to OASIShelp@health.ok.gov.

We are conducting a brief, confidential survey each quarter to determine how we can better serve you. Please take a few minutes to let us know how we are doing and if you have any additional comments or suggestions you would like to share.

[Click here to take our anonymous Customer Satisfaction Survey.](#)



***Do you have OASIS questions?
Contact the QIES Help Desk at (405) 271-
5278 or OASIShelp@health.ok.gov.***

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