



OHIP/OSIM
Oklahoma Health Improvement Plan / Oklahoma State Innovation Model
Health Efficiency and Effectiveness Workgroup



PICTORIAL DIRECTORY

CHAIR: REBECCA PASTERNIK-IKARD
DEPUTY STATE MEDICAID DIRECTOR, OKLAHOMA HEALTH CARE AUTHORITY



As a member of the Oklahoma Health Care Authority's executive leadership team, Ms. Pasternik-Ikard currently serves as the Deputy State Medicaid Director and provides overall direction for the Behavioral Health and the Insure Oklahoma Premium Assistance Programs. In addition, Ms. Pasternik-Ikard is the lead OHCA collaborator with the Oklahoma Health Improvement Plan (OHIP) and the Oklahoma State Innovation Model (OSIM) grant, and state agency partners including the Department of Mental Health and Substance Abuse Services, the State Department of Health and the Department of Human Services. Her previous experience at OHCA includes Member Services, Provider/Medical Home Services and Population Care Management. She is a member of OHCA's team for the CMS Innovation Center's multi-payer Comprehensive Primary Care initiative seeking to transform care in the primary care setting.

Also, she is a member of the National Association of State Health Policy (NASHP) Academy, of the CMS Managed Care and Children's Coverage Technical Advisory Groups, of the Public Health Institute of Oklahoma Board, and contributes to multiple state and national workgroups and projects related to health care access, coverage and system reform.

Before joining the Health Care Authority, she served as an Assistant Attorney General for Oklahoma in the litigation and administrative law sections. Ms. Pasternik-Ikard has a Juris Doctorate, a Master of Science and a Bachelor of Science in Nursing. She has a background in burn nursing, as well as injury epidemiology.

LISA ANDERSON
ASSISTANT VICE-PRESIDENT OF CARE COORDINATION, INTEGRIS HEALTH



Lisa Anderson has been with INTEGRIS Health for the last seventeen years. She began her career with INTEGRIS Health managing the compliance and contracting programs for the INTEGRIS Medical Group. She currently is the Assistant Vice President of Care Coordination. In her current role, she provides oversight of the care coordination program to ensure safe patient transitions across the continuum of care.

Prior to her employment with INTEGRIS Health, she held leadership positions with Aetna - Medicare Part B and Arkansas Blue Cross Blue Shield - Medicare Part B.

MARY BRINKLEY
EXECUTIVE DIRECTOR, LEADINGAGE OKLAHOMA



Mary Eischen Brinkley took a ten-year "sabbatical" from her career to focus on raising her three sons. She discovered the profound impact books can have on the development of a child. The books she read daily have been a life-long influence for her sons. They fostered a mother-son "bond" that was the inspiration for her book, *You Love Me, You Do!* Her career is now dedicated to the care and services of the elderly as she serves as the executive director of LeadingAge Oklahoma. She is the proud grandmother of Ellie Marie, who shares her love of children's books.

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MICHAEL BROSE

EXECUTIVE DIRECTOR, MENTAL HEALTH ASSOCIATION OKLAHOMA



Mike Brose grew up in Liberal, Kansas. He attended Oral Roberts University in Tulsa, receiving his Bachelor of Social Work in 1979. He then attended the University of Kansas, receiving his Master of Social Work in 1980. Mr. Brose and his wife moved to Tulsa following graduate studies where he has practiced as a licensed clinical social worker since that time. He has practiced in a variety of settings, including work with adults affected by serious mental illness, children's mental health, juvenile justice, medical social work, and geriatric mental health. He worked at St. John Medical Center in Tulsa from 1987 to 1993 as the Director of the Department of Family Therapy. Since that time, Mr. Brose has served as the executive director of the Mental Health Association Oklahoma, a statewide organization that focuses on mental health prevention in school-based settings, mental health advocacy and education, development of programs focused on enhancing recovery opportunities for adults affected by mental illness and substance abuse, and housing development for individuals who are homeless or at threat to become homeless.

JONI H. BRUCE

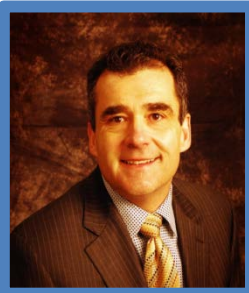
EXECUTIVE DIRECTOR, OKLAHOMA FAMILY NETWORK



Joni Bruce is an advocate for excellence in child health and family professional partnerships. She has served as the Executive Director of the Oklahoma Family Network since 1997, where she provides oversight of the program and training, as well as support for other families in leadership activities. Mrs. Bruce also assists with partnership opportunities with agencies and hospitals that serve them. Mrs. Bruce has been married to her husband, Jay, for 30 years, and lives in a suburb of Oklahoma City with their daughter, Ellen, and son, Christopher. She is a 2007 OK Partners in Policymaking Graduate, a 2011 Maternal Child Health Public Health Leadership Institute Graduate, and the Oklahoma AMCHP Family Delegate. In addition, Ms. Bruce was awarded the 2012 Jeff Tallent Advocate of the Year Award for Children's Mental Health, and the 2013 OK Chapter of NASW Citizen of the Year award.

STEVEN BUCK

ODMHSAS DEPUTY COMMISSIONER FOR COMMUNICATIONS AND PREVENTION



Steven Buck serves the Oklahoma Department of Mental Health and Substance Abuse Services (ODMHSAS) as deputy commissioner for communications and prevention. In this capacity, Mr. Buck directs ODMHSAS's prevention initiatives. He has been an instrumental contributor to TakeasPrescribed.org and has helped steward several policy changes to protect Oklahomans from addiction. He also leads the agency's provider certification process, which entails overseeing the approval process of hundreds of Oklahoma businesses submitting applications to provide mental health and substance abuse services in the state. Mr. Buck also oversees both internal and external communications and is the agency's lead on state legislative relations.

Prior to joining the department in August 2007, Mr. Buck enjoyed a ten year career with NAMI, the National Alliance on Mental Illness. During his tenure, he served in multiple capacities, including director of state policy, director of state relations, and executive director of NAMI Oklahoma. As director of state policy, Mr. Buck provided oversight and consultation in the area of public policy development to the 50 NAMI state organizations.

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LOU CARMICHAEL

CHIEF EXECUTIVE OFFICER, VARIETY CARE, INC.



Lou Carmichael joined Variety Care in a consulting role in 2002. She continued in a part-time position until 2005 when the Board named her CEO. Under her leadership, the organization has become a key player in the safety-net for low income families as well as a strategic partner to local hospitals and other non-profit organizations. Employing 390 professional, allied health, and support staff, Variety Care is Oklahoma's largest community health center and is among the top 20% of Health Centers nationwide.

Prior to joining Variety Care, Ms. Carmichael held Senior leadership positions in the areas of Human Resources, Sales, Quality, Compliance, Strategic Planning, Customer Service, Planning and Budget Administration and Client Satisfaction. She held corporate officer and executive positions with Ralston Purina, Union Carbide, and LabCorp/Dianon.

Ms. Carmichael is a graduate of UNT with a BA in Political Science and Psychology. She completed executive graduate programs at the Kellogg School of Business, Harvard School of Public Health, and the University of Michigan. In addition, she completed the requirements for certification as a compliance professional from the Council of Ethical Companies. Ms. Carmichael has served on non-profit boards and other community service roles in Dallas, St. Louis, and Oklahoma City.

DR. STEVEN CRAWFORD

LEGISLATIVE CO-CHAIR, OKLAHOMA ACADEMY OF FAMILY PHYSICIANS



Steven A. Crawford, M.D., Professor and Chair of the University of Oklahoma College of Medicine's Department of Family and Preventive Medicine since 1999, oversees an academic clinical department that includes two family medicine residency programs and clinics training nearly 60 residents a year, a primary care sports medicine fellowship program, an emergency medicine fellowship program, a 30-month Physician Associate masters level program training 50 students a year, department faculty coordination of four required and three elective medical school courses, and an active primary care research program. He is currently Chief of the Family Medicine Service at the OU Medical Center and has served as chair of the Board of Trustees of the OU Medical Center, the American Academy of Family Physician's Commission on Governmental Advocacy, the Oklahoma Health Care Authority's Medical Advisory Committee; he has served as president of the Oklahoma County Medical Society and of the Oklahoma Academy of Family Physicians; and he is also a member of the Oklahoma State Health Department's Immunization Advisory Committee.

CLAIRE DOWERS-NICHOLS

ASSOCIATE DIRECTOR, OKLAHOMA HEALTHY AGING INITIATIVE



Claire Dowers-Nichols, MHR, is the Associate Director of the Oklahoma Healthy Aging Initiative (OHA), a statewide senior health program which integrates health education with clinical care. In this role, she oversees program development, operations, and outreach to seniors, family caregivers, and healthcare providers with the overarching goals of increasing access to geriatric care and improving senior health indicators. Prior to joining OHA, she spent seven years at Aging Services of the Oklahoma Department of Human Services. Ms. Dowers-Nichols fills a variety of advisory roles related to senior services and health at both state and national levels. She is also an active community member, serving on various non-profit boards.

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DONNA DYER

CHIEF EXECUTIVE OFFICER OF EAST CENTRAL OKLAHOMA FAMILY HEALTH CENTER, INC.



Donna Dyer has been the Chief Executive Officer of East Central Oklahoma Family Health Center, Inc. (ECOFHC) since 2008. ECOFHC is a non-profit corporation which received HRSA New Access Point 330 funding as a Community Health Center in August 2008. ECOFHC is located in Wetumka and Henryetta and serves a medically underserved population and service area in rural Oklahoma. Ms. Dyer was instrumental in the implementation, development and the associated continued growth of ECOFHC. Ms. Dyer received a bachelor degree in Human Services Counseling and a master's degree in Human Resources Administration from East Central University. Her experience includes 30 years' experience in non-profit organizations which includes administration, disabilities, working with low-income families and as a national representative for the Counsel for Early Childhood Professional Recognition.

Ms. Dyer serves on the Oklahoma Primary Care Association Board of Directors, Hughes County Board of Health, East Central Workforce Investment Board, Hughes County Turning Point, Medical Reserve Corp., Region VI Medical Emergency Response Center, Wes Watkins Technical Center Surgical Tech Advisory Committee and Bio-Medical Advisory Committee. Ms. Dyer is also a member of the American College of Healthcare Executives.

WANDA FELTY

CENTER FOR LEARNING AND LEADERSHIP; CORE FACULTY OKLAHOMA LEND PROGRAM



Wanda Felty served as the Family Advocate for the Oklahoma Infant Transition Program at OU Children's Hospital for seven years. She is a graduate of the "Partners in Policymaking" program from Oklahoma Developmental Disabilities Council. Mrs. Felty became a Fellow from Oklahoma Interdisciplinary Leadership Education for Health Professionals Caring for Children with Neurodevelopmental and Related Disabilities (Oklahoma LEND) in the Parent/Family discipline. She currently serves on the Advisory Committee on Services to Persons with Developmental Disabilities. In collaboration with the Oklahoma Department of Human Services (OKDHS), she coordinates and facilitates the DDS (Developmental Disabilities Services) Waiting List Meeting, which was created to allow families who are waiting for waiver services to meet with the director of DHS and DDS' administrators. Mrs. Felty also represents the family perspective on task force and advisories for the Oklahoma Healthcare Authority, Oklahoma's Medicaid agency.

By appointment from the Oklahoma Speaker of the House of Representatives, Mrs. Felty is a commissioner for the Oklahoma Commission on Children and Youth. She was also appointed by the Governor of Oklahoma to the Oklahoma Developmental Disabilities Council. In another gubernatorial appointment, Mrs. Felty serves as the Vice-Chair of the Blue Ribbon Panel to address the needs of the Waiting List.

Wanda and her husband, Rick, created the grassroots awareness project, The "r" Word Campaign, to bring awareness to the prejudice and discrimination toward people with developmental disabilities (www.therword.org).

LAWANNA HALSTEAD

VICE-PRESIDENT FOR QUALITY AND CLINICAL INITIATIVES, OKLAHOMA HOSPITAL ASSOCIATION



LaWanna Halstead is a native Oklahoman with 30 years of experience working in a hospital setting. During her hospital experience, Ms. Halstead has performed as an emergency nurse, emergency department director, and cancer program director, and has developed two case management programs. Prior to joining the Oklahoma Hospital Association, she directed the hospital and physician office projects for the Oklahoma Foundation for Medical Quality.

Ms. Halstead has a Bachelor's Degree in Nursing and a Master's Degree in Public Health from the University of Oklahoma.

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PRISCILLA HAYNES

DIVISION CHIEF, COMMUNITY HEALTH, TULSA HEALTH DEPARTMENT



Priscilla Haynes joined the Tulsa City-County Health Department (TCCHD) in December 1997. She was hired as a Public Health Nurse in the Nurse Family Partnership Program, Oklahoma's Children First Program. She was quickly promoted as a Senior Public Health Nurse and hired as a Lead Nurse in the Children First Program supervising up to eight Home visitation PHNs. After 13 years with the Children First Program, Ms. Haynes became the Division Manager for Community Health at the TCCHD. She is primarily responsible for the direction of the Division's community wide program. These include Family Planning, Adult Health, Take Charge, Immunizations, Overseas Immunizations, STD, TB, Dental, Children First and Vital Records. Additionally, she serves as the Health Department's Director of Nursing.

Ms. Haynes graduated with a Bachelor of Science Degree in Nursing from the University of Mississippi Medical Center. She received a Master's of Science Degree with an option in Health Care Administration from Oklahoma State University in 2009.

KAREN HYLTON

PROGRAMS MANAGER, ADULT AND FAMILY SERVICES

OKLAHOMA DEPARTMENT OF HUMAN SERVICES



Ms. Hylton supervises the Health-Related and Medical Services Section of Adult and Family Services for the Oklahoma Department of Human services. Ms. Hylton's unit is responsible for the State Supplemental Payment program and Medicaid eligibility programs for the Aged, Blind and Disabled populations. In addition, she is responsible for all the activities surrounding the Children with Special Health Care Needs portion of the Title V Maternal and Child Health block grant.

JON LOWRY

DIRECTOR OF OSDH CHRONIC DISEASE SERVICE



Jon Lowry is the Director of Chronic Disease Service at the Oklahoma State Department of Health (OSDH). Since 1994, he has also served as an Adjunct Assistant Professor of Epidemiology at the University of Oklahoma Health Sciences Center (OUHSC) College of Public Health (CPH). In 1997, Mr. Lowry was recruited by the Oklahoma City- County Health Department (one of two autonomous county health departments in Oklahoma) to establish the Epidemiology Services Program, where he served as the Epidemiology Services Program Administrator for 15 years before returning to the OSDH in his current role.

Mr. Lowry currently serves on the Board of Directors for the National Association of Chronic Disease Directors.

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DR. LYNN MITCHELL

CHIEF MEDICAL OFFICER, OU PHYSICIANS



Lynn Mitchell, M.D., MPH, OU Physicians Chief Medical Officer and Associate Dean for Clinical Affairs, has extensive experience with health systems and assessments of health care outcomes and has been deeply involved with health care policies at the state and federal levels.

Dr. Mitchell is a graduate of the OU College of Medicine and completed residency training in family medicine and in occupational medicine/preventive medicine at the OU Health Sciences Center. She is a Fellow in both the American Academy of Family Physicians and the American College of Occupational and Environmental Medicine.

TONI MOORE

PRESIDENT / CEO, HOSPITALITY HOUSE OF TULSA



Toni is the President & CEO of The Hospitality House of Tulsa, a faith-based hospital hospitality house providing lodging, meals, prayer support, and transportation assistance to patients and their families who travel at least 30 miles or greater to Tulsa for healthcare. After graduating with a Bachelor of Science in Business Administration and Information Systems, Mrs. Moore invested 15 years in hospital administration and finance. She then founded the hospitality house program which now serves over 540 families a year for adult and pediatric patient families and caregivers, as well as outpatients from all 14 Tulsa hospitals. Since opening in 2006, Hospitality House has served over 2,500 families from all 77 counties in Oklahoma as well as 48 other states in the U.S. and 4 foreign countries. Mrs. Moore also serves a board member for the Healthcare Hospitality Network which supports over 200 hospital hospitality houses nationwide with through education, networking, and certification.

She also speaks nationally to hospital hospitality groups concerning operations, fundraising, and outcome measurements. Mrs. Moore and her team are dedicated to solving Oklahoma's patient and caregiver lodging problem and significantly reducing families' out-of-pocket expenses while improving outcomes for hospitals.

DR. ANTHONY NATALE

ASSOCIATE PROFESSOR AND ASSISTANT DIRECTOR

UNIVERSITY OF OKLAHOMA ANNE AND HENRY ZARROW SCHOOL OF SOCIAL WORK



Anthony P. Natale, MSW, PhD, is Associate Professor and Assistant Director at the University of Oklahoma, Anne and Henry Zarrow School of Social Work. He is a PhD graduate from the University of Denver, Graduate School of Social Work and obtained a Master of Social Work degree from Portland State University. His social work practice background includes community-based clinical social work, crisis mental health services and employee assistance program delivery. Dr. Natale's primary scholarly interests include health disparities, HIV/AIDS, trauma and human development, social determinants of health, and social and public health policy.

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MARISA NEW

**MANAGER, HEALTH EQUITY & RESOURCE OPPORTUNITIES DIVISION
OSDH PARTNERSHIPS FOR HEALTH IMPROVEMENT**



Marisa New, MPH, OTR, is the Manager of the Health Equity and Resource Opportunities Division at the Oklahoma State Department of Health. She is passionate about advocating for persons disadvantaged by conditions that limit their health potential. She works with partners that extend beyond the health care industry representing such sectors as food security, housing, transportation, public safety and business.

Ms. New is the immediate Past Chair of the Health Equity Council for the National Association of Chronic Disease Directors and is an appointee to the Southwest Regional (Region VI) Health Equity Council for the National Partnership for Action, to the Oklahoma Affiliate Representative for the American Public Health Association's Governing Council for the Oklahoma Public Health Association, and to the Governor's Interagency Council on Homelessness. She serves as a board member for the Oklahoma Alliance for Public Transportation and for the 2-1-1 (information and referral network) and is an active member of the Living Longer Living Stronger Partnership, and the Living Choice Advisory Committee.

Ms. New received her Master's Degree in Public Health from the University of Oklahoma in Health Administration and Policy and is a registered Occupational Therapist.

LISA PIVEC

DIRECTOR, COMMUNITY HEALTH PROMOTION, CHEROKEE NATION



Lisa Pivec is the director of Community Health Promotion for Cherokee Nation Health Services. She holds a master's degree from NSU in college teaching with an emphasis in health, and has been with the Cherokee Nation since 1991. She currently is the principal investigator for several funding agreements with the Center for Disease Control and Prevention (CDC). Ms. Pivec recently served as the Accreditation Coordinator for Cherokee Nation's participation in the Public Health Accreditation Board Tribal Standards beta test. Ms. Pivec directs the Healthy Nation program, including the Male Seminary Recreation Center, and serves as lead staff on the recently funded National Public Health Improvement Initiative from the CDC.

Ms. Pivec is a citizen of the Cherokee Nation and is originally from the Peavine community in Adair County. She hopes to continue working with and for Cherokee people throughout her career.

DAN STRAUGHAN

EXECUTIVE DIRECTOR, HOMELESS ALLIANCE



Dan Straughan is the founder and Executive Director of the Homeless Alliance in Oklahoma City. For the past 12 years, Mr. Straughan has devoted himself to ending homelessness. In 2013, he implemented the Housing First program in Oklahoma City.

Prior to his work with the Homeless Alliance, Mr. Straughan worked for the United Way of Central Oklahoma and the Federal Reserve Bank of Kansas City (Oklahoma City Branch).

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DAVID THOMPSON

SENIOR VICE PRESIDENT, CHIEF OPERATING OFFICER, GLOBALHEALTH, INC.



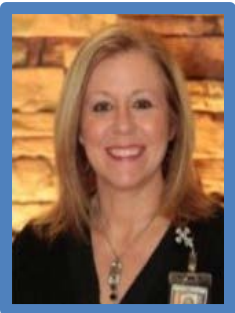
David is the senior vice president and chief operating officer for GlobalHealth, Inc.; an Oklahoma based health maintenance organization. His role as COO includes responsibility for all operational aspects of the business including benefits administration, membership eligibility & enrollment, clinical case management, pharmacy and behavioral benefit management, quality improvement, provider contracting, claims processing and health plan customer service.

David brings over 15 years of healthcare experience to GlobalHealth, Inc. as a former financial controller with a national specialty hospital system and as a former management consultant with a top 10 national CPA and consulting firm. During his tenure with the hospital system, he served as the lead on initiatives that enhanced healthcare data management and reporting by way of streamlining information system exchanges and improving process and procedural integrity. During his tenure with the public accounting firm, he served in a client service capacity by identifying and helping implement financial and operational solutions to a national provider client base.

David received his bachelor's degree in accounting with an emphasis in management information systems from Oklahoma State University. David has been actively involved in community and civic organizations, most recently serving on the financial advisory board of the Hospitality House of Tulsa. David and his wife Kerrie are Oklahoma natives and proud parents of their three children Tess, Mira, John.

MARLA THROCKMORTON

CLINIC ADMINISTRATOR, ABSENTEE SHAWNEE TRIBE OF OKLAHOMA



Marla Throckmorton, MSN, RN, CMPE, has been serving the Absentee Shawnee Tribe Health System for the last four years as the Clinic Administrator. She has been utilizing her expertise in nursing leadership to improve the delivery of exceptional healthcare with an emphasis on wellness and prevention to the Native American population. Ms. Throckmorton's experience includes 14 years in nursing administration in both short and long term acute care hospital settings.

VALORIE OWENS

PROJECT MANAGER, HEALTH EFFICIENCY & EFFECTIVENESS WORKGROUP



Valorie Owens is the Manager of Statewide Access to Care Planning within the Oklahoma State Department of Health, Office of Primary Care and Rural Health Development. She supervises a team of health planners and research analysts dedicated to long-range strategic planning and data development focused on access to care initiatives.

Prior to her employment at OSDH, Mrs. Owens worked at the Oklahoma House of Representatives analyzing state legislation, executive orders, and administrative rules. Mrs. Owens received both her undergraduate and graduate degree from the University of Oklahoma.