

**BOARD OF MENTAL HEALTH AND
SUBSTANCE ABUSE SERVICES**

March 26, 2010

**Department of Mental Health
And Substance Abuse Services
Oklahoma City, Oklahoma**

Board Members Present:

Joel Carson, Chair
Brent Bell, D.O.
Bruce Fisher
Henry Haynes, Ed.D.
Mary Anne McCaffree, M.D.
Larry McCauley, Ed.D.
Robert McDonald
Paul Pierce, M.D.
J. Andy Sullivan, M.D.
Ronna Vanderslice, Ed.D.

Others present:

Commissioner, Terri White,
ODMHSAS
Durand Crosby, ODMHSAS
Caletta McPherson, ODMHSAS
Steven Buck, ODMHSAS
Carrie Slatton-Hodges, ODMHSAS
Angie Patterson, ODMHSAS
Gretchen Geis, ODMHSAS
John Hudgens, ODMHSAS
Jennifer Brum, CRC
Jeff Smith, CRC
Bob Mathew, ODMHSAS
Sallie McLaughlin, Gateway to
Prevention and Recovery
Brad McLerran, ODMHSAS
Kimberly Poff, ODMHSAS
Travis Kirkpatrick, ODMHSAS
Susan Boehrer, Oklahoma
Federation of Families
Toni Higgins, OCCIC
Ray Miller, The Oaks
Jeff Dismukes, ODMHSAS
Jim Orsi, ODMHSAS
Deneka Cain, ODMHSAS
Trish Frazier, OPEA
Shawn McCarty, ODMHSAS
Richard Bowden, ODMHSAS

Teresa Collado, Norman Addiction
Info & Counseling
Carol Ladd, ODMHSAS
Ray Caesar, ODMHSAS
Kelli Epps-Reid, ODMHSAS
Stephanie Gay, ODMHSAS
Stephanie Kennedy, ODMHSAS
Todd Crawford, CRC
Mark Attanasi, ODAPCA
Tania Rubio-Rosas, ODMHSAS
Laura J. Atchley, Arbuckle Life
Solutions
Carleen Noe, BWCMHC
Johna Madden, BWCMHC
Kent Mathews, OCCIC
Trudy Hoffman, NCBH
Tonda White, NCBH
Kathy Otis-Davis, GMH
Michaelle Statham, ODMHSAS
Jacki Millspaugh, ODMHSAS
Connie Motley, OSASA
Armisha Harrison, ODMHSAS
Brian Wolff, Dance Community Res.
Jack Kelly, ODMHSAS
Joe Johnson, Catalyst Behavioral
Services

James Burdine, New Beginning
R.C.F.
Karen Walker, Jordan's Crossing
Sherris Ososanya, ODMHSAS
Kim Jackson, BWCMHC
Debra Williams, BWCMHC
Janys Esparanza, Latino Community
Development Agency
M. Shultes von Schлагet, OCCIC

Johnny Jones, ODMHSAS
Margaret Bradford, BWCMHC
Patty Center, BWCMHC
Jim Regan, JTCMHC
Kim Bartlett, JTCMHC
Jill Melrose, JTCMHC
Crystal Roberts, JTCMHC
Leah Price, TCBH
Micah Davis, TCBH

CALL TO ORDER

Mr. Carson called the meeting to order at 9:05 a.m. and declared a quorum was present.

APPROVAL OF MINUTES OF THE JANUARY 5, 2010, BOARD MEETING

Dr. Sullivan moved to approve the minutes from the January 5, 2010, Board Meeting. Dr. Haynes seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Mr. McDonald	Yes
Mr. Carson	Yes	Dr. Pierce	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCauley	Abstain		

DISCUSSION AND POSSIBLE ACTION REGARDING CRITICAL INCIDENT REPORT

Mr. Hudgens had no additional information to add to the Critical Incident Report.

Dr. McCauley moved to approve the Critical Incident Report. Dr. Vanderslice seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Mr. McDonald	Yes
Mr. Carson	Yes	Dr. Pierce	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCauley	Yes		

DISCUSSION AND POSSIBLE ACTION REGARDING PROGRAM CERTIFICATION RECOMMENDATIONS

Mr. Hudgens stated that there will be changes in the way that the certification information will be distributed to the Board members in the future. They will continue to receive the electronic notifications, but they will be organized by the Board member on the Provider Certification subcommittee that is responsible for the additional review of those providers.

Alcohol and Drug Treatment Programs

A. Temporary Certification

Temporary certification was recommended for: Aurora Counseling Services, Inc.; Children’s Recovery Center of Oklahoma; H. Chandler & Associates, L.L.C.; Multi-County Counseling, Inc.; Southwestern Youth Services, Inc.; Youth and Family Services of Washington, Co., Inc.

Mr. Fisher moved to approve temporary certification for the above-referenced programs. Dr. McCauley seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Mr. McDonald	Yes
Mr. Carson	Yes	Dr. Pierce	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCauley	Yes		

B. Conditional Certification

Conditional certification was recommended for: Ace Addiction Recovery, Inc.; Arbuckle Life Solutions, Inc.; Associated Therapeutic Services, P.C.; Crossover Treatment and Recovery Center, Inc.; Latino Community Development Agency, Inc.; Life Management Counseling & Consulting, Inc.; Professional Counseling Solutions, P.L.L.C.; Southeastern Oklahoma Family Services, Inc., Duncan.

Dr. Vanderslice moved to approve conditional certification for the above-referenced programs. Dr. Haynes seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Mr. McDonald	Yes
Mr. Carson	Yes	Dr. Pierce	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCauley	Yes		

C. Certification

Certification was recommended for: Domestic Violence Intervention Services, Inc.; Family Crisis Center, Inc.; House of Hope, Inc.; Human Skills and Resources, Inc., Sapulpa (Intensive Outpatient Services); Maximus Counseling, Inc.; Pushmataha Counseling Services, Inc.; Redefine U, L.L.C.; Valliant House, L.L.C. (Outpatient Services).

Dr. Vanderslice moved to approve certification for the above-referenced programs. Dr. Sullivan seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Mr. McDonald	Yes
Mr. Carson	Yes	Dr. Pierce	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCauley	Yes		

D. Probationary Certification

Probationary certification was recommended for: Next Step Network, Inc. (Adult Halfway House Services).

Dr. Sullivan moved to approve probationary certification for the above-referenced program. Dr. Haynes seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Mr. McDonald	Yes
Mr. Carson	Yes	Dr. Pierce	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCauley	Yes		

Opioid Substitution Treatment Programs

A. Conditional Certification

Conditional certification was recommended for: Mission Treatment Centers, Inc. dba Life Improvement Center, Oklahoma City; and Mission Treatment Centers, Inc. dba Life Improvement Center, Tulsa.

Mr. Fisher moved to approve conditional certification for the above-referenced programs. Dr. McCauley seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Mr. McDonald	Yes
Mr. Carson	Yes	Dr. Pierce	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCauley	Yes		

Gambling Treatment Programs

A. Conditional Certification

Conditional certification was recommended for: Firm Foundations Visitation & Counseling Center, Inc.; Gateway to Prevention and Recovery, Inc.

Dr. Vanderslice moved to approve conditional certification for the above-referenced programs. Dr. Sullivan seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Mr. McDonald	Yes
Mr. Carson	Yes	Dr. Pierce	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCauley	Yes		

B. Certification

Certification was recommended for: Jim Taliaferro Community Mental Health Center.

Mr. Fisher moved to approve certification for the above-referenced program. Dr. Vanderslice seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Mr. McDonald	Yes
Mr. Carson	Yes	Dr. Pierce	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCauley	Yes		

Eating Disorder Treatment Programs

A. Conditional Certification

Conditional certification was recommended for: Laureate Psychiatric Clinic and Hospital, Inc.

Dr. McCauley moved to approve conditional certification for the above-referenced program. Mr. Fisher seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Mr. McDonald	Yes
Mr. Carson	Yes	Dr. Pierce	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCauley	Yes		

Dr. McCaffree entered at 9:15 am.

Programs of Assertive Community Treatment

A. Conditional Certification

Conditional certification was recommended for: Carl Albert Mental Health Center; Central Oklahoma Community Mental Health Center; Jim Taliaferro Community Mental Health Center; Oklahoma Mental Health Council, Inc. dba Red Rock Behavioral Health Services, Tulsa.

Mr. Fisher moved to approve conditional certification for the above-referenced programs. Dr. Pierce seconded the motion.

Mr. Fisher asked if the reason that Jim Taliaferro Community Mental Health Center (JTCMHC) is only getting conditional certification is because they don't have full staff. Mr. Hudgens stated that the way the rules have to be administered, full staffing is required to satisfy all of the requirements for certification. The program at JTCMHC is short a nurse. Mr. Hudgens stated that workforce shortages are becoming a challenge across the state. Mr. Carson asked if the program would lose its certification if they could not hire anyone to fill that position. Commissioner White stated that the Department would have to decide whether or not they could perform that service or if it would need to morph into a different service. Commissioner White stated that there is a shortage of nurses across all health disciplines not just mental health. It is also difficult to compete with other entities because the Department is limited in incentivizing nurses to come to work for the Department.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Pierce	Yes
Dr. Haynes	Yes	Dr. Sullivan	Yes
Dr. McCaffree	Yes	Dr. Vanderslice	Yes

Community-Based Structured Crisis Center Programs

A. Temporary Certification

Temporary certification was recommended for: Children's Recovery Center of Oklahoma.

Dr. Sullivan moved to approve temporary certification for the above-referenced program. Dr. Vanderslice seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Pierce	Yes
Dr. Haynes	Yes	Dr. Sullivan	Yes
Dr. McCaffree	Yes	Dr. Vanderslice	Yes

Community Residential Mental Health Programs

A. Conditional Certification

Conditional certification was recommended for: Burdine, Inc. dba New Beginning Residential Care Home; and Lake Francis Residential Care Home, L.L.C.

Dr. McCauley moved to approve conditional certification for the above-referenced programs. Dr. Vanderslice seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Pierce	Yes
Dr. Haynes	Yes	Dr. Sullivan	Yes
Dr. McCaffree	Yes	Dr. Vanderslice	Yes

B. Certification with Commendation

Certification with commendation was recommended for: Dow Residential Care Facility, Inc.

Dr. Vanderslice moved to approve certification with commendation for the above-referenced program. Dr. Pierce seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Pierce	Yes
Dr. Haynes	Yes	Dr. Sullivan	Yes
Dr. McCaffree	Yes	Dr. Vanderslice	Yes

Mr. Carson recognized Dow Residential Care Facility, Inc. for achieving Certification with Commendation.

C. Certification

Certification was recommended for: Ada Residential Care, Inc.; Chase E. Inc, dba 3C Old Fashion Boarding Home; Copp’s Residential Care, Inc.; Duncan Community Residence, Inc.; Fair Oaks Residential Care, L.L.C.; and Spears Management Co., Inc. dba Firm Foundation Residential Care Home.

Mr. Fisher moved to approve certification for the above-referenced programs. Dr. Pierce seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Pierce	Yes
Dr. Haynes	Yes	Dr. Sullivan	Yes
Dr. McCaffree	Yes	Dr. Vanderslice	Yes

DISCUSSION AND POSSIBLE ACTION REGARDING ODMHSAS ADMINISTRATIVE RULES

CHAPTER 1. ADMINISTRATION

Dewayne Moore reported that four chapters were being presented today. Mr. Moore asked the Deputy Commissioners to explain the proposed changes and answer any questions.

Deputy Commissioner Steven Buck reviewed the changes to Chapter 1 which included the following:

- Language that would stipulate that our contracting processes would be where we designate services that will be purchased from providers.
- Shortened timeline for the entire certification process.
- Reordered the rules for clarity.
- Clarified the requirements for certification.
- Created three categories of standards – Organizational, Operational and Clinical. The provider must receive 100% on the organizational and operational standards before that facility will be presented to the Board for approval of certification. Based on the clinical standards score, the Board will be able to certify a provider for different lengths of time. Those providers with high clinical standards will get longer periods of certification.
- Incentive – Those providers who score exceptionally well will get their certification fee refunded. Deputy Commissioner Buck stated that it is costly in terms of staff hours, travel and lodging to return to a facility multiple times. Therefore, it is beneficial to both the provider and the Department.
- New terminology introduced throughout the chapter.

Mr. Fisher asked if the site review protocol will now be shared with the providers. Deputy Commissioner Buck stated that our goal is to be as transparent as possible so that the providers will know what will be scored. Mr. Fisher commented that he believed this was genius, but asked that the definition of “core organization of standards” be reworked because it didn’t sound right.

Dr. Sullivan moved to approve Chapter 1. Dr. Vanderslice seconded the motion.

Mr. Fisher asked what questions were asked at the public hearing. Commissioner White stated that there were only three questions. Two of the questions were regarding Behavioral Health Rehabilitation Specialists (BHRS), and one question was regarding clerical changes. Mr. Fisher commented that he was surprised that there were not more comments or questions at the public hearing. Commissioner White stated that she believed it was because the providers were involved in reworking Chapter 1 from the beginning, and also because it includes incentives. Mr. Hudgens also hosted a couple of non-public input conference calls meant to help providers understand the changes and the reasons behind the changes.

The rules will become effective July 1, 2010, but providers have until November 1, 2010, to become compliant.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Pierce	Yes
Dr. Haynes	Yes	Dr. Sullivan	Yes
Dr. McCaffree	Yes	Dr. Vanderslice	Yes

CHAPTER 17. STANDARDS AND CRITERIA FOR COMMUNITY MENTAL HEALTH CENTERS

Deputy Commissioner Carrie Slatton-Hodges reviewed Chapter 17 changes. She stated that most of the changes have to do with preparation for our consolidated claims payment system. The Department is scheduled to start working with the Oklahoma Health Care Authority (OHCA) to send all of our prior authorizations, and all fee-for-service claims through one system, along with Medicaid claims for payment. We have made changes to Chapter 17 to match the OHCA rules. When providers deliver a service and submit a claim and the individual is covered by Medicaid, we match exactly with OHCA rules so that the claim is paid by Medicaid. If the individual is not covered by Medicaid, the claim will then be paid entirely by ODMHSAS. Commissioner White mentioned that last year the Department paid approximately \$5 million worth of services that could have been paid by Medicaid. This consolidated claims payment system should help remedy that.

There was discussion regarding certification of mental health facilities. Community Mental Health Centers are certified by ODMHSAS. Residential care facilities must be licensed by the Department of Health to exist, but if they want to contract with us, they must be certified by us as well. There is another group of mental health providers who are general outpatient providers who are not by law regulated by anybody because their level of care does not rise to the community mental health center level and they don't contract with ODMHSAS.

Mr. Fisher moved to approve Chapter 17. Dr. Vanderslice seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Pierce	Yes
Dr. Haynes	Yes	Dr. Sullivan	Yes
Dr. McCaffree	Yes	Dr. Vanderslice	Yes

CHAPTER 18. STANDARDS AND CRITERIA FOR ALCOHOL AND DRUG TREATMENT PROGRAMS

Deputy Commissioner Caletta McPherson reviewed Chapter 18 changes. She stated that during the public hearing providers voiced some concerns. As a result of their concerns, the ODMHSAS will allow the substance abuse providers who have credentialed individuals that are currently employed by them to go through the Case Management training to get certified free of charge. Commissioner White stated that individuals who are already licensed will not have to go through this training in person; they can do it online which will also be free of charge for them.

Another concern is the service plan in regards to case management. The wording was changed to make clear that the case management plan can be incorporated into the service plan and not a separate document.

Commissioner White stated that they received feedback from the providers regarding how good the public hearing was for Chapter 18. Providers expressed that they felt like they were heard. They felt that there was a discussion and a response.

Mr. McDonald asked if this included the issue that makes it mandatory for any individual or group therapy services be led by individuals with a master’s degree and either licensed or under supervision to be licensed. Commissioner White stated that it is not in Chapter 18. This change, that requires master’s level individuals to conduct therapy sessions, is only for those who are contracted with the Department to provide services. Therefore, it is in Chapter 1 where we stipulate that our contract processes will designate which services will be purchased and which services will not.

Mr. Fisher moved to approve Chapter 18. Dr. Sullivan seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Pierce	Yes
Dr. Haynes	Yes	Dr. Sullivan	Yes
Dr. McCaffree	Yes	Dr. Vanderslice	Yes

CHAPTER 50. STANDARDS AND CRITERIA FOR CERTIFIED BEHAVIORAL HEALTH CASE MANAGERS

Deputy Commissioner Carrie Slatton-Hodges presented Chapter 50 changes. One of the changes is that the section that pertains to investigations or revocations of certification was pulled from Chapter 50 and put into Chapter 1 where it falls under the Department’s guidelines for any investigation or revocation.

The other change is a code of ethics was put in Chapter 50 pertaining to certified case managers.

There were no public comments regarding the changes to this chapter.

Dr. Bell moved to approve Chapter 50. Dr. Sullivan seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Pierce	Yes
Dr. Haynes	Yes	Dr. Sullivan	Yes
Dr. McCaffree	Yes	Dr. Vanderslice	Yes

DISCUSSION REGARDING REPORT FROM COMMISSIONER

Commissioner White reported on the following items:

Site visit with Ronna Vanderslice, Ed.D. – Oklahoma County Crisis Intervention Center, Red Rock Behavioral Health Center and Jordan's Crossing, Inc. Commissioner White and Dr. Vanderslice visited these facilities in the Oklahoma City area. Commissioner White extended an invitation to Board members to visit facilities.

National Alliance on Mental Illness (NAMI) – African American Mental Health. Commissioner White attended NAMI's celebration of Black History month where Mr. Fisher presented a program about psychiatric services in the African American community in Oklahoma. Mr. Fisher commented that Jinneh Dyson, Executive Director of the Oklahoma City chapter of NAMI was contacted by their national office to join a national leadership team on African American topics. They also received a grant to increase information about NAMI in the African American community.

Interviews - Ed Doney, KFOR; Joe Malan, Enid News & Eagle; Jason Doyle, OETA; Dick Pryor, OETA; Meg Alexander, KFOR; Randy Ellis, The Oklahoman; Sonya Colberg, The Oklahoman. Commissioner White highlighted all of the media coverage, as a whole, that has happened in an effort to keep our budget situation in the forefront. It is very important for continued media attention to our budget because legislators are making decisions now regarding our budget.

Governor Brad Henry's State of the State – Governor Henry gave his State of the State address on the first Monday in February where he presented his recommended budget. He listed a handful of agencies that he felt should take less of a budget cut than other agencies, and ODMHSAS was on that list. Commissioner White stated that the State of the State address is archived and invited to everyone to watch it. It was the first time in the last ten years that a Governor spoke so eloquently about mental health and substance abuse

services. His message was that the services that the Department provides save lives and taxpayer dollars.

Mike Evans, Director; Jerry Ward, Director of Management Information Services and Debra Charles, General Counsel, Administrative Office of the Courts, Supreme Court of Oklahoma – The Department has received a grant to expand the Telecourt program so that individuals we serve can attend court proceedings through the same videoconference system as Telemedicine. This will save money, and consumers won't have to be shackled, handcuffed and transported in a police car to court. ODMHSAS is hoping to expand the Telecourt program to 17 new sites. Dr. Bell stated that children and adolescents are transported the same way.

Oklahoma State Regents for Higher Education – Mental Health Collaborative Week – (Video Shoot). Commissioner White and Deputy Commissioner Carrie Slatton-Hodges have been working with the Regents to bring together local universities, colleges and career techs with their local mental health center. College age is a crucial age, in terms of early intervention, and it is hoped that creating these partnerships would be very helpful.

Dr. James Burke, East Central University – Commissioner White met with Dr. Burke. They are interested in creating a drug and alcohol Master's degree program. The University of Central Oklahoma is also in the process of developing a program.

The Oklahoma Women's Coalition Luncheon – Commissioner White attended this luncheon. All four gubernatorial candidates were in attendance. Three of the four candidates spoke about Mental Health and Drug Court. There was also a mention of ODMHSAS' proposal on Smart On Crime.

Bill Anoatubby, Governor of the Chickasaw Nation – Commissioner White and Governor Anoatubby have discussed the possibility of partnering to provide substance abuse services to Native Americans.

ODMHSAS Board Member Orientation – Paul Pierce, M.D., completed the Board member orientation with Commissioner White and Chief Operating Officer Durand Crosby.

DISCUSSION REGARDING REPORT FROM CHIEF OPERATING OFFICER

Durand Crosby reported on the following items:

2010 Children's Behavioral Health Conference – Reclaiming Lives. . . Claiming Futures, April 28-30, 2010, Embassy Suites Hotel, Norman, Oklahoma. Mr. Crosby invited the Board members to attend the Children's conference.

NAMI Walks 2010 – May 22, 2010, Stars & Stripes Park, Oklahoma City, Oklahoma. Mr. Crosby stated that the NAMI Walk is an event where the

Department usually has a strong showing, and he invited the Board members to attend that event as well.

Oklahoma County Crisis Intervention Center (OCCIC) – Meet and Greet Leadership. We started meeting with all facility employees last year to create better avenues of communication, listen to their concerns and success stories, and answer their questions. This year, these meetings have focused primarily on trying to lessen anxiety by keeping them abreast of our decisions to deal with the budget shortfall. Recently, we met with OCCIC employees and will continue to meet with other divisions and facilities.

Cultural Competency Events – The Department is also continuing the cultural competency series. February was Black History month, and Mr. Fisher presented a program at the February Cultural Competency event. There were two events in March. March is Gambling Awareness month and Women’s History month. Robert Dennis, Employee Assistance Program Coordinator for the Oklahoma Department of Health, gave a presentation at the Gambling Awareness celebration. Dr. Laura Pitman, Deputy Director Female Offender Operations, of the Oklahoma Department of Corrections gave a presentation on women’s incarceration rates in Oklahoma at the event for Women’s History month. Mr. Crosby commented that Oklahoma has the highest incarceration rate of women in the world.

Open Meetings Complaint – Mr. Crosby gave an update on the complaint that had been filed with the Attorney General’s Office and the Oklahoma County District Attorney’s office alleging that ODMHSAS had violated the Open Meetings Act during the November Board meeting. The Attorney General Office’s declined to review, but indicated that they did not believe that a violation had occurred. In fact, they stated that if anything, we had given out more information than was required in our attempt to be as transparent as possible. The district attorney reviewed the complaint and confirmed that there was no violation.

Selected Facility Success Stories and Updates – Mr. Crosby highlighted the Children’s Recovery Center for their success in achieving the Sanctuary Certification.

Mr. Crosby read two letters from the grandmother of a consumer. Her first letter revealed her frustration in trying to get help for her 15-year-old grandson. The second letter conveyed her gratitude to the staff at the central office and Children’s Recovery Center who helped her grandson.

Mr. Crosby turned the floor over to Deputy Commissioner Steven Buck.

Deputy Commissioner Buck reported on the following items:

- Recovery Day at the Capitol is April 1, 2010, which sponsored by OCARTA and the Coalition of Advocates. It is an annual event that demonstrates that recovery is possible.
- The Hospital Association Day at the Capitol will be April 6, 2010. Commissioner White will be speaking at this event. Deputy Commissioner Buck highlighted the partnership with the Hospital Association in sharing the issues surrounding our budget cuts.
- Specialty Court Day at the Capitol will be April 12, 2010. This is a day that enables our Drug Courts and Mental Health Courts to demonstrate the effectiveness of these evidence-proven programs to lawmakers. Deputy Commissioner Buck invited everyone to attend those events at the Capitol.

Budget - Deputy Commissioner Buck stated that state revenues are projected to be down \$1.2 to \$1.4 billion which is significant. There is some one-time money that is available through federal stimulus funds or the rainy day fund. If there is an across-the-board cut for all agencies, we are looking at a 9% - 12% budget cut. It is extremely important for us to communicate the consequences of not funding our services. We anticipate that the budget discussions will start to pick up over the next few weeks.

Legislative update – Deputy Commissioner Buck handed out a list of bills that the agency is tracking this legislative year. He highlighted the following bills from the list:

SB1600 - ODMHSAS request bill. Exempts money raised by ODMHSAS through philanthropy from the central purchasing act. It is important because it allows the Department to put those funds to work much quicker.

SB1772 – ODMHSAS request bill. This bill pursues multiple changes, including revisions to the advocate general office, clarification of investigation procedures, and others. There is language that was introduced in the last legislative session but died on the last night of the session. There is also clarification of the roles of the Board and the roles of the Commissioner.

SB1392 – This bill requires random drug testing for those applying for or receiving assistance through TANF and referral to a substance abuse treatment program if the drug test results are positive. It is similar to a bill that was introduced last year, but last year's bill required mandatory testing, and a positive result would make the individual ineligible for benefits. This year's bill is a significant improvement.

SB1597 – The bill limits the terms of state boards and commissions members to six years and limits current members to twelve years of service (includes ODMHSAS). The intention behind this bill is that board members of state agencies should be bound to the same term limits as elected officials.

HB1574 –This bill amends the definition of a person in need of treatment and broadens the list of persons eligible to file a petition seeking a mental health evaluation. This bill has been pursued by the Coalition of Advocates. They have spent a lot of time talking about the need to evaluate the criteria for a person to receive services through emergency detention. The language in this bill is the same as the language that was in our agency request bill last year.

HB2774 –Legislation addresses smoking rooms in restaurants and establishes designations for healthy schools and healthy communities. The author chose to include in the healthy community initiatives that communities will be evaluated by enactment of social host ordinances and the availability and prevalence of mental health and substance abuse services in the community.

HB2999 –Legislation identifies an effective date for the purchase of therapy services by the ODMHSAS and the OHCA. This is the bill that would establish the date that therapy services would only be purchased from licensed personnel by ODMHSAS and OHCA. It is headed to conference, and it is likely that the discussions will continue between all parties through the end of the session.

HB3385 –The bill creates a special leave class for employees who voluntarily work on a day officially furloughed by a state agency. This bill would allow state agencies that operate 24-hour operations to extend a special leave class of one-and-one-half days of benefit if they were furloughed and voluntarily showed up to work.

There was no further discussion.

DISCUSSION REGARDING THE REPORT FROM THE CORPORATE ACCOUNTABILITY COMMITTEE

The Corporate Accountability Committee met Tuesday, March 23, 2010. The Committee reviewed the Interim Advocate General's report and asked about the consumer's grievance processes. Brad McLerran stated that each facility is required to have a consumer grievance process, and the Consumer Advocates are to monitor the process at each facility. Members also asked for an update in the hiring of new Consumer Advocates. Mr. McLerran stated that resumes have been received for the vacant advocacy positions. Interviews will be scheduled once a new Advocate General has been selected so that he or she can direct and participate in the interviews.

The Inspector General's report was then reviewed by the Committee members. Ms. Poff provided an update on several cases, as they had been closed after she submitted her report. Otherwise, she had no additional information to add to her report and no concerns regarding any pending investigations

The Chief Operating Officer gave an update on the transformation of the Office of Consumer Advocacy. As you may recall, last May the Board approved a plan to transfer the investigations of consumer abuse, neglect, and mistreatment cases to the Office of Inspector General and increase the personnel in the Office of Consumer Advocacy so that they could focus on advocacy activities and provide advocacy services across the state.

We asked for clarification of the Advocate's General role and responsibilities following the transition. Mr. Crosby explained that when this plan is completed, there will be an advocate covering each region of the state. The advocate will actively oversee the treatment of consumers to ensure that their rights are being protected. This will include site visits to all state-operated, contracted and certified facilities, attending facility morning reports, walking inpatient units and visiting with consumers to see how they were doing, reviewing progress notes, and monitoring critical incidents to see if any negative trends are occurring. The advocate's office will also be required to file writs as appropriate to satisfy federal civil rights requirements, and to renew relationships with outside advocacy groups and other stakeholders.

Members also asked if the Advocate's Office would continue to have a role in matters involving allegations of consumer abuse. Both the Commissioner and Mr. Crosby explained that the Advocate's Office will be made aware of allegations of consumer abuse, neglect, and mistreatment as well as the Inspector General's investigation report so they can determine if they need to look into the matter. Essentially, the Board will have two divisions providing oversight in different ways regarding consumer abuse. Any differences of opinion will be brought to the Corporate Accountability subcommittee, and if necessary, the full Board for input into the matter.

Mr. Crosby has prepared a handout for all Board members to again explain the transition process. (Handout attached to the minutes). The Corporate Accountability Subcommittee will be conducting interviews for the Advocate General position today and hopefully will have this position filled soon.

DISCUSSION AND POSSIBLE ACTION REGARDING THE OFFICE OF CONSUMER ADVOCACY REPORT

Interim Consumer Advocate General, Brad McLerran, had nothing new to add to his report.

Mr. McDonald moved to approve the Office of Consumer Advocacy report. Dr. Sullivan seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Pierce	Yes
Dr. Haynes	Yes	Dr. Sullivan	Yes
Dr. McCaffree	Yes	Dr. Vanderslice	Yes

DISCUSSION REGARDING THE REPORT FROM THE PERFORMANCE IMPROVEMENT COMMITTEE

Mr. McDonald reported on the presentations that were given at the Performance Improvement subcommittee meeting. The first presentation that he reported on was from Carl Albert Community Mental Health Center (CACMHC) on elopement prevention. Between fiscal years 2008 and 2009, most of the elopements were by consumers kicking out the windows or leaving through the gym or dining room push bar doors. The windows were replaced by Lexiglass windows and electronic locks were placed on the gym and dining room doors. To date, there have been no elopements through the windows or gym and dining room doors.

David Harris from the Innovation Center gave a presentation on the Bienvenidos Oklahoma project at the PI subcommittee meeting. It is a whole system project that requires work at many levels. They started with improving immediate access to services on a small scale. They selected Hope Community Services as a pilot site because it is located in a neighborhood with a large Latino population. The Latino Community Development Agency was invited to do a walk-through to provide recommendations. It was determined that front office personnel needed to learn enough Spanish to communicate with Spanish-speaking clients, and signage and documents needed to be translated into Spanish. Front office personnel took a Command Spanish class that targeted their necessary language needs. Indoor and outdoor signage was translated into Spanish and work has begun on translating the documents into Spanish. Survey results showed that after the class office personnel felt comfortable communicating with Spanish-speaking consumers. Other survey results showed that Spanish-speaking consumers felt welcomed and able to get what they need.

David Harris is also working on the Culture Vision program. This is a web-based program that is used to look up information regarding multiple ethnicities, religions and various subcultures from all over the world. The Department has contracted with the publishers of Culture Vision to be a pilot program to provide access to our providers all over the state. It will provide consistent cultural information across the state and provider agencies.

DISCUSSION REGARDING THE REPORT FROM THE FINANCE COMMITTEE

Richard Bowden presented the February 2010 finance report beginning with the expenditure reports. All major programs are within their budget, although there are state facilities and programs that are over budget due to the delayed implementation of the budget reductions that have occurred throughout the fiscal year. Overall, the Department's unobligated budget is 7.15% and continues to decline as we progress through the state fiscal year.

The \$2.5M Tulsa Housing project was discussed. This is a pass-through of ARRA (stimulus) funds for a homeless housing project in the Tulsa area given to the Mental Health Association of Tulsa.

The cash collections reports were presented showing total revolving revenues being negative in the amount of \$2.5M. The state operated facility collections have been delayed due to the implementation of the AVATAR system, which is an electronic billing/medical records software system. Many facilities are currently invoicing manually in order to alleviate the delays in cash collections, but the project is progressing and the Department expects to catch up on all collections by the end of the fiscal year.

Budget revision number 6 was presented to the committee. Highlights of this revision included an additional 5% budget reduction for the months of December 2009 through June 2010 which totaled \$5.6M, a \$10M increase to the Mental Health budget as a result of the Enhanced Title XIX program, and the \$2.5M increase from the Tulsa Housing Project that was previously discussed.

The findings from the annual State Audit for SFY-2009 were presented to the committee. There were five financial findings, three of which were non-reportable. There were three Information Technology findings, of which one of those has subsequently been closed.

The Finance Committee recommended approval of the finance report as submitted.

The Commissioner gave a budget and legislative update. She did not anticipate any more budget reductions for the remainder of SFY-2010, although she estimated that the beginning budget for SFY-2011 could be as much as 9% lower than the ending SFY-2010 budget. The department has also initiated another voluntary buyout for employees that are retirement eligible planned to be effective July 1, 2010.

The Committee commended the Commissioner and the Department for their handling of the budget reductions throughout this fiscal year. These were very difficult decisions that were not taken lightly.

DISCUSSION AND POSSIBLE ACTION REGARDING MONTHLY FINANCE REPORT

Richard Bowden had nothing new to add to the financial report.

Commissioner White reviewed the history of all of the budget reductions that the Department has taken this fiscal year. The Department is down approximately \$20 million from where we ended last year. Commissioner White stated that Oklahomans are losing services due to these cuts.

Dr. Haynes moved to approve the financial report. Mr. McDonald seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Pierce	Yes
Dr. Haynes	Yes	Dr. Sullivan	Yes
Dr. McCaffree	Yes	Dr. Vanderslice	Yes

PRESENTATION

Commissioner White stated that even though the Department is facing major fiscal challenges, we still have staff who are continuing to do an amazing job despite those challenges. It is important to recognize the successes that we have at this time.

Commissioner White stated that in December 2008, ODMHSAS hosted its first ever employee recognition banquet. The Department created several awards that Leadership feels is critical to the function of the Department. Employees are nominated from our state facilities as well as the central office, and Leadership chooses from those nominations. This year, it did not seem appropriate to hold a big celebration in the midst of the budget cuts and RIFs. However, Leadership felt it is still important to recognize our employees, so it was decided to present the 2009 awards during the Board meeting.

The awards were presented as follows:

Customer Service Award - The Customer Service Award is given to an employee for providing exceptional customer service to internal and external customers. The 2009 Customer Service Award winner is Kathy Regan, Accounting Tech, Central Oklahoma Community Mental Health Center.

Innovation and Productivity Enhancement Award - The Award for Innovation, Quality Improvement, and Productivity Enhancement is given to an employee or group of employees whose suggestions/recommendations lead to improved employee productivity, increased safety, reduction in expenses, or improved processes. The 2009 Innovation and Productivity Enhancement Award winners are Johna Madden - Triage Coordinator, Kim Jackson - Secretary 1,

Carleen Noe and Debra Williams - Triage Specialist Assistants, Bill Willis Community Mental Health Center (Wagoner County Outpatient Clinic).

Good Samaritan Award - The Good Samaritan Award is a special category because it marks the spirit of service and selflessness. The award targets an individual who has provided significant volunteer work for the agency. The 2009 Good Samaritan Award winner is Kim Bartlett, Recovery Support Specialist, Jim Taliaferro Community Mental Health Center.

Excellence in Changing Attitudes Award - The Excellence in Changing Attitudes Award is given to an employee that has taken significant and visible steps to eliminate stigma and provide access to services. The 2009 Excellence in Changing Attitudes Award winner is Mich Magness, Coordinator of Aging and Long Term Care.

Central Office Employee of the Year Award - The Central Office Employee of the Year award is given to an employee for outstanding merit and performance or an action that enhances the mission and values of ODMHSAS. The 2009 Central Office Employee of the Year Award winner is Kevin Marble, Director of Software Development and Improvement.

Each facility has a Facility Employee of the Year Award winner. From those who were honored, an overall Facility Employee of the Year was chosen. The Facility Employee of the Year award is given to an employee for outstanding merit and performance or an action that enhances the mission and values of ODMHSAS. Each facility's 2009 Employee of the Year is as follows:

Bill Willis Community Mental Health Center – Patty Center, Administrative Assistant

Carl Albert Community Mental Health Center – Donna Glenn, Licensed Practical Nurse

Central Oklahoma Community Mental Health Center – Lyn Walker, Director of Adult Outpatient Services

Children's Recovery Center – Eli Clayton, RN, Pediatric Psychiatric Nurse

Griffin Memorial Hospital – Kathy Otis-Davis, Director of Patient Services

Jim Taliaferro Community Mental Health Center – Crystal Roberts, Clinical Case Manager and Coordinator of Altus Clinic

Northwest Center for Behavioral Health – Tonda White, Director of Health Information Management

Oklahoma County Crisis Intervention Center – Kent Mathews, LPC and Administrative Support Specialist

Oklahoma Forensic Center – Tracy Scott, Housekeeping and Custodial worker

Red Rock Recovery Center – Melissa Pogue, Nursing Manager

Tulsa Center for Behavioral Health – Micah Davis, Supervisor of Recreational Therapy

The overall 2009 Facility Employee of the Year Award winner is Eli Clayton, RN, Pediatric Psychiatric Nurse, Children’s Recovery Center.

Commissioner’s Award of Excellence Award - The Commissioner’s Award of Excellence is given to an employee for exceptional performance or action that enhances the mission and values of ODMHSAS. The 2009 Commissioner’s Award of Excellence Award is Sean Couch, Director, Telehealth Services – ODMHSAS Central Offices.

NEW BUSINESS

There was no new business.

ADJOURNMENT

Dr. McCauley moved to adjourn the Board meeting. Dr. Pierce seconded the motion.

ROLL CALL VOTE

Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Pierce	Yes
Dr. Haynes	Yes	Dr. Sullivan	Yes
Dr. McCauley	Yes		

The meeting adjourned at 11:40 a.m.

Brent Bell, D.O.

Joel Carson, Chair

Bruce Fisher

Henry Haynes, Ed.D.

Mary Anne McCaffree, M.D.

Larry McCauley, Ed.D.

Robert McDonald

Paul Pierce, M.D.

J. Andy Sullivan, M.D.

Ronna Vanderslice, Ed.D,
Vice-Chair

Gail Wood