

**BOARD OF MENTAL HEALTH AND  
SUBSTANCE ABUSE SERVICES**

**May 28, 2010**

**Department of Mental Health  
And Substance Abuse Services  
Oklahoma City, Oklahoma**

Board Members Present:

Joel Carson, Chair  
Brent Bell, D.O.  
Bruce Fisher  
Henry Haynes, Ed.D.  
Mary Anne McCaffree, M.D.  
Larry McCauley, Ed.D.  
Robert McDonald  
J. Andy Sullivan, M.D.  
Ronna Vanderslice, Ed.D.  
Gail Wood

Others present:

Commissioner, Terri White, ODMHSAS	Geoffrey Cowan, Edwin Fair CMHC
Durand Crosby, ODMHSAS	Debbie Moran, CACMHC
Caletta McPherson, ODMHSAS	Randy Collier, Crossover, Inc
Steven Buck, ODMHSAS	Sharon Collier, Crossover, Inc
Carrie Slatton-Hodges, ODMHSAS	Pam McKeown, ODMHSAS
Angie Patterson, ODMHSAS	Bill Sharp, Gary E. Miller Center
Gretchen Geis, ODMHSAS	Grant Muse, Hope CSI
John Hudgens, ODMHSAS	Joan South, Canadian County Children's Justice Center
Bob Mathew, ODMHSAS	Hannah Cable, ODMHSAS
Sallie McLaughlin, Gateway to Prevention and Recovery	Courtney Wright, ODMHSAS
Kimberly Poff, ODMHSAS	Janie Hogue, RRRCC
Travis Kirkpatrick, ODMHSAS	Shoko Baker, ODMHSAS
Ray Miller, The Oaks	Jolene Ring, OHCA
Jeff Dismukes, ODMHSAS	Wendy Larsen, ODMHSAS
Deneka Cain, ODMHSAS	Ron Scott, Serenity Outreach
Richard Bowden, ODMHSAS	JB Fancher, GMH/CRC
Carol Ladd, ODMHSAS	Karen Frensley, ODMHSAS
Stephanie Kennedy, ODMHSAS	Shawn Roberson, OFC
Todd Crawford, CRC	Sherry Kollmann, ODMHSAS
Trudy Hoffman, NCBH	Doye Johnson, ODMHSAS
Michaelle Statham, ODMHSAS	Donna Ligon, GMH
Connie Motley, OSASA	David Harris, ODMHSAS
Karen Walker, Jordan's Crossing	Chris Tarpley, ODMHSAS
M. Shultes von Schlaget, OCCIC	Tuong Thai, ODMHSAS
Jim Regan, JTCMHC	Tina Stiefmiller, COCMHC
	Christa Seedorf, COCMHC

Susan Soldolski, COCMHC  
Alli Valentine, COCMHC  
James Bond, ODMHSAS

Nancy Warren, ODMHSAS  
Lorrie Byrum, ODMHSAS

**CALL TO ORDER**

Mr. Carson called the meeting to order at 9:05 a.m. and declared a quorum was present.

**APPROVAL OF MINUTES OF THE MARCH 26, 2010, BOARD MEETING**

Mr. Carson stated that a change needed to be made on page six of the minutes. The word "Temporary" needed to be inserted in reference to approval of the temporary certification of a community-based structured crisis center program.

Dr. Sullivan moved to approve the March 26, 2010, minutes with the change. Dr. McCauley seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCaffree	Yes	Ms. Wood	Abstain

**DISCUSSION AND POSSIBLE ACTION REGARDING CRITICAL INCIDENT REPORT**

Mr. Hudgens had no additional information to add to the Critical Incident Report.

Dr. Sullivan commented that the Tulsa Center for Behavioral Health (TCBH) and Jim Taliaferro Community Mental Health Center (JTCMHC) had higher medication errors mostly due to transcription errors. Mr. Hudgens stated that they have followed up with the facilities, and there were some training and personnel issues at both facilities. Those issues have been addressed and the medication errors have declined. They are also looking at getting an E-scribe which will help. Dr. Sullivan commented that the electronic health record should help eliminate any confusion from written orders, and it provides some safeguards for drug interactions. However, it is not fool proof, and if the computer crashes, there is no access to the record.

Mr. McDonald moved to approve the Critical Incident Report. Dr. Sullivan seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCaffree	Yes	Ms. Wood	Yes

**DISCUSSION AND POSSIBLE ACTION REGARDING PROGRAM CERTIFICATION RECOMMENDATIONS**

**Alcohol and Drug Treatment Programs**

**A. Temporary Certification**

Temporary certification was recommended for: Associated Therapeutic Services, P.C. (Intensive Outpatient Services); Meremark, Inc. dba Clarity at Seven Ponds; and Serenity Outreach Recovery Community, Inc.

Mr. Fisher moved to approve temporary certification for the above-referenced programs. Ms. Wood seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCaffree	Yes	Ms. Wood	Yes

**B. Conditional Certification**

Conditional certification was recommended for: Creoks Mental Health Services, Inc.; Effective Transitions, Inc.; Family Crisis & Counseling Center, Inc.; Family Development and Intervention Service, Inc.; Gary E. Miller Canadian County Children's Justice Center; Pathways Professional Counseling, Inc.; Premier Family Life & Treatment Center, L.L.C.; and Quapaw Counseling Services (Outpatient Services)

Ms. Wood moved to approve conditional certification for the above-referenced programs. Dr. Bell seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes

Dr. McCaffree                      Yes                                      Ms. Wood                                      Yes

**C. Certification**

Certification was recommended for: Ada Area Chemical Dependency Center, Inc.; Associated Therapeutic Services, P.C. (Outpatient Services); Community Adolescent Rehabilitation Effort (CARE) for Change, Inc.; Crossover Treatment and Recovery Center, Inc.; Life Management Counseling & Consulting, Inc.; MMLD, Inc. dba New Beginnings Counseling Services; Professional Counseling Solutions, P.L.L.C.; Quest MHSA, L.L.C.; and Southeastern Oklahoma Family Services, Inc.

Mr. Fisher moved to approve certification for the above-referenced programs. Ms. Wood seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCaffree	Yes	Ms. Wood	Yes

**D. Probationary Certification**

Probationary certification was recommended for: CCA Properties of America, L.L.C. dba North Fork Correctional Facility; and Roadback, Inc. (Outpatient Services).

Mr. Fisher moved to approve probationary certification for the above-referenced programs. Dr. Haynes seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCaffree	Yes	Ms. Wood	Yes

**Opioid Substitution Treatment Programs**

**A. Conditional Certification**

Conditional certification was recommended for: Quapaw Counseling Services.

Dr. Vanderslice moved to approve conditional certification for the above-referenced program. Dr. Sullivan seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCaffree	Yes	Ms. Wood	Yes

**Gambling Treatment Programs**

**A. Certification**

Certification was recommended for: Firm Foundations Visitation & Counseling Center, Inc.; and The Mental Health Center, Inc.

Dr. Vanderslice moved to approve certification for the above-referenced programs. Dr. Sullivan seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCaffree	Yes	Ms. Wood	Yes

**Eating Disorder Treatment Programs**

**A. Certification**

Certification was recommended for: Brookhaven Hospital, Inc.

Dr. Sullivan moved to approve certification for the above-referenced program. Dr. McCauley seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCaffree	Yes	Ms. Wood	Yes

**Community Mental Health Center Programs**

**A. Conditional Certification**

Conditional certification was recommended for: Edwin Fair Community Mental Health Center, Inc.

Mr. Fisher moved to approve conditional certification for the above-referenced program. Ms. Wood seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCaffree	Yes	Ms. Wood	Yes

**B. Certification with Commendation**

Certification with commendation was recommended for: Carl Albert Community Mental Health Center, Inc.

Ms. Wood moved to approve certification with commendation for the above-referenced program. Dr. Sullivan seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCaffree	Yes	Ms. Wood	Yes

Mr. Carson recognized Carl Albert Community Mental Health Center for achieving certification with commendation.

**Community Residential Mental Health Programs**

**A. Conditional Certification**

Conditional certification was recommended for: Green Acres Residential Care; Hav-Tap, Inc. dba The Harbor; and TAD Investments, L.L.C. dba Rambling Rose Independent Living.

Ms. Wood moved to approve conditional certification for the above-referenced programs. Dr. Sullivan seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCaffree	Yes	Ms. Wood	Yes

**B. Certification with Commendation**

Certification with commendation was recommended for: High Cedar Residential Care.

Dr. Vanderslice moved to approve certification with commendation for the above-referenced program. Ms. Wood seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCaffree	Yes	Ms. Wood	Yes

Mr. Carson recognized High Cedar Residential Care, Inc. for achieving certification with commendation.

**C. Certification**

Certification was recommended for: Homestead Residential Care, L.L.C.; and Lari's Res Care, L.L.C.

Dr. Sullivan moved to approve certification for the above-referenced programs. Ms. Wood seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCaffree	Yes	Ms. Wood	Yes

Mr. Fisher thanked Mr. Hudgens for the new way that the Board members are receiving information from Provider Certification. Mr. Hudgens thanked Dr. McCauley for his idea about how the certifications should be grouped together.

**DISCUSSION REGARDING REPORT FROM COMMISSIONER**

Commissioner White reported on the following items:

7<sup>th</sup> Annual Recovery Day at the Capitol - This event was organized by the Coalition of Advocates, and it was a great opportunity to demonstrate the need for Mental Health and Substance Abuse services. Individuals in recovery were there to share with others.

Mental Health Association of Tulsa - After the Recovery Day at the Capitol, the Mental Health Association of Tulsa hosted a lunch for Tulsa area legislators. Commissioner White spoke at the luncheon. It was a great way for legislators to hear from others throughout the state and not just from ODMHSAS.

Drug Court and Mental Health Court Day at the Capitol - This was an event where the Drug Courts and Mental Health Courts throughout the state set up

booths on the fourth floor of the Capitol. They demonstrate what happens in their Drug Courts and Mental Health Courts. It is a very important and powerful event, and it demonstrates to the legislators the favorable outcomes of Drug Court and Mental Health Court participants versus those who go to prison for the exact same crimes.

Mental Health Planning Advisory Council Meeting - Commissioner White spoke at their last meeting. The Mental Health federal block grant requires ODMHSAS to have a Mental Health Planning Advisory Council. It is a collection of consumers, providers and individuals from other state agencies such as Department of Corrections (DOC). They provide advice on how to spend the block grant and other things that the Department does.

Parents Helping Parents, Norman - This is an association of parents whose children, youth or young adults are struggling with drug and alcohol abuse. They come together to share information and support one another. Commissioner White spoke at the chapter in Norman.

Prescription Drug Abuse Awareness Week, Kickoff event - This event was a collaboration with the Oklahoma Bureau of Narcotics and Dangerous Drugs (OBNDD). It was also supported by Coach Sutton's wife. Commissioner White spoke at the Kickoff event at the Capitol. As part of this week, the OBNDD and district attorneys throughout the state hosted a Get-Rid-of-Your-Old-Medicine drive. One of the number one places that children and youth access over-the-counter and prescription drugs is the medicine cabinet in their own homes. It is an opportunity to leave these drugs in a safe place as opposed to keeping them in their cabinets where they can be accessed for abuse or misuse.

Interviews - Julie Bisbee, The Oklahoman; Dick Pryor, OETA; Kirsten McIntyre, Channel 9; KWTU; Mike Pilosof, K101, Woodward; Kim Archer, Tulsa World; Armando Rubio, Telemundo; Britten Follett, Fox 25; Beth Myer, KTOK; Johnny McMahon, Woodward News; and Jacob Russell, Lawton Constitution. Commissioner White highlighted all of the media coverage, as a whole, that has happened regarding our budget situation. The Public Information staff did a fabulous job of helping the Commissioner get the word out about how important brain health is to Oklahoma.

Susan Savage, Secretary of State, Oklahoma Office of Secretary of State; Mike Fogarty, CEO, Oklahoma Health Care Authority; Michael Clingman, Director, Oklahoma Office of State Finance; and Mark Newman, Director of State and Federal Policy, Oklahoma State Department of Health - Commissioner White has been meeting with this group of people from other agencies to discuss the impact of the National Health Care Reform bill for Oklahoma. They are planning proactively so that Oklahomans can get the most benefit from Health Care Reform. Mr. Fisher asked what role Secretary Savage plays in the Health Care Reform. Commissioner White stated that her role under this Governor is as the

primary liaison to the federal government. Secretary Savage was the liaison to the federal government on stimulus funds. She is also the liaison on Health Care Reform. However, the Governor has asked Commissioner White (as the Secretary of Health) to partner with Secretary Savage on this issue. Health Care Reform could have a significant impact on the specific population that we serve. Individuals with mental health or substance abuse issues typically die 25 years earlier than other populations due to a host of other untreated medical problems. Our population does not have access to other health services and, consequently, the only medical treatment they receive is what they get from ODMHSAS. With Health Care Reform, they will have access to other types of health care.

Dr. McCaffree mentioned the Oklahoma Health Improvement Plan, and she commended Jackie Shipp's work on the Children's Health Improvement Plan. Commissioner White explained that the Oklahoma Health Improvement Plan is a collaborative created by the Oklahoma State Department of Health to improve Oklahoman's health.

Mr. Fisher asked how Health Care Reform will change the Department's system. Commissioner White stated that we are still determining what, if anything, will change. She believes that our state dollars will go farther because many of the individuals that the Department serves will have a reimbursement source. Dr. Sullivan mentioned that with Health Care Reform, it also requires private insurance companies to provide mental health and substance abuse coverage. Dr. Bell stated that the recession is also affecting the uninsured rates. The Medicaid rates have climbed. Commissioner White stated that we have also seen a significant spike in the number of calls to the suicide hotline due to the recession. Dr. McCaffree and Mr. McDonald suggested that educating the public about the benefits of the Health Care Reform law will be important.

Blue Ribbon Evaluation Committee for the Oklahoma Commission on the Status of Women/Oklahoma Women's Coalition and the Oklahoma Department of Corrections; Incarceration of Oklahoma Women Solutions Initiative Summit - Commissioner White spoke about these two items together. They are events that address the issue of women's incarceration rates in Oklahoma. Commissioner White was involved in both events that were aimed at changing the incarceration rates of women. Oklahoma incarcerates more women at a higher rate than any other place in the nation. It has a ripple effect because almost every incarcerated woman has a child, and many have more than one child. Some legislators also attended the Incarceration of Oklahoma Women Solutions Initiative Summit.

2010 Public Service Recognition - This was an opportunity to recognize our employees for the work that they do. This year was a carnival theme, and Leadership served ice cream novelties, popcorn and fruit to the employees. They also presented Years of Service pins.

Oklahoma Quality Team Day - Commissioner White mentioned that ODMHSAS competed in the Quality Team Day awards and we had several winners. She stated that there would be a presentation at the end of the Board Meeting highlighting the Department's winners.

### **DISCUSSION REGARDING REPORT FROM CHIEF OPERATING OFFICER**

Durand Crosby reported on the following items:

Selected Facility Success Stories and Updates - Mr. Crosby suggested the Board members read the individual success stories at the end of his report particularly those from Central Oklahoma Community Mental Health Center, Northwest Center for Behavioral Health, Griffin Memorial Hospital, Jim Taliaferro Community Mental Health Center and Rose Rock Recovery Center.

Administration of Courts (AOC) Board meeting - Mr. Crosby stated that we have been approved by the AOC to implement an Alternative Dispute Resolution program. It will be implemented in the near future.

Cultural Competency Events - The Department is also continuing the cultural competency series. The program for the April Cultural Competency event was Children. There were two events for May. The first event was Mental Health Awareness, and the second event was an Asian/Pacific American Heritage celebration.

Mr. Crosby turned the floor over to Commissioner White.

Commissioner White handed out a list of bills that the agency is tracking this legislative year. She highlighted the following bills from the list:

SB1600 - ODMHSAS request bill. Exempts money raised by ODMHSAS through philanthropy from the central purchasing act. - This bill no longer has this provision. Currently, the statute reads that an employee who severs service with ODMHSAS, for whatever reason, cannot come back and work for the Department for at least one year. This bill would allow the Department to waive the one-year requirement and let them come back on a contract basis. It is important because in rural Oklahoma there is a shortage of professionals. This bill also provides that if there is a privatization of a state-operated facility, the employees can do cost-savings recommendations that will go directly to whatever agency head is reviewing the privatization. They do not have to go through the same Department of Central Services (DCS) bid process that others would.

SB1772 - ODMHSAS request bill. This bill pursues multiple changes, including revisions to the advocate general's office, clarification of investigation procedures, and others. - Previously, the Advocate General reported directly to the Board. At the Board's request, this bill provides that the Advocate General and the Inspector General day-to-day reporting and supervision falls under the

Commissioner. It has been heard and sent to the Governor for his signature. The bill will take effect either July 1 or November 1.

SB1762 - Legislation would clarify penalties for party bus operators transporting minors consuming alcohol. - Commissioner White stated that this bill cracks down on party bus operators who allow minors to drink alcohol while on their buses.

SB1771 - This bill includes a provision exempting state employees from the Recreation Therapy Act. - Last year, a bill went through that tightened who could be a Recreational Therapist in the state of Oklahoma. The ODMHSAS employs many Recreational Therapists particularly in our inpatient facilities. The Joint Commission and other accrediting bodies require that if a facility has Recreational Therapists then they have to be certified by the state. The current legislation is so narrow that most of them would not be certified. This bill has passed and allows an exemption for state-employed Recreational Therapists.

HB2999 - Legislation identifies an effective date for the purchase of therapy services by the ODMHSAS and the OHCA. - This is the bill that would establish the date that therapy services would only be purchased from licensed personnel by ODMHSAS and OHCA. That date is January 1, 2013, to allow facilities time to recruit licensed counselors or individuals the opportunity to obtain licensure. However, this does not include assessments and treatment planning which must be done by licensed individuals by July 1, 2010. There is another section of the bill that changes language concerning the facilities operated by the Department. At the time the Department was created, this statute was written as a list of facilities that receive petty cash and other things needed for operations. Others have since suggested that this language meant that the Department had to operate these facilities despite budget cuts, and we could not merge any of our facilities. This bill changes the language from "shall" to "may" to allow for greater flexibility to meet budget constraints as they occur. The Oklahoma Public Employees Association (OPEA) interpreted this change to mean that ODMHSAS will close and privatize all 12 of our facilities. That was never the intent of the Department. The bill passed, and it is now at the Governor's office to be signed.

Dr. Sullivan commented on HB2529 which establishes a database of deaths and serious injuries related to overdoses. He stated that the database should be eye-opening to others.

Mr. Fisher asked how HB2999 will affect the plan for Medicaid billing. Commissioner White stated that it applies to us and the OHCA. ODMHSAS and OHCA are doing everything together so we are in good shape.

There was no further discussion.

**DISCUSSION REGARDING THE REPORT FROM THE CORPORATE ACCOUNTABILITY COMMITTEE**

Mr. McDonald stated the Corporate Accountability Committee met Tuesday, May 28, 2010. They reviewed the Advocate General’s report, and noted the intake issues on the front of the report. Mr. McDonald commented that the Advocate’s office was responsible for much more than just the investigations of abuse and neglect that it used to do which is reflected in the report. The system has been revamped, and it should improve the reports to the Board. It will also help in the overall management of the Department. The Interim Advocate General, Deneka Cain, indicated that she was addressing these issues with the facilities, and they have been very responsive to her inquiries. They are also moving forward with recruiting for the Advocates’ positions across the state. Ms. Cain has also been reaching out to the various advocate organizations.

The committee members also reviewed the Inspector General’s report. Ms. Poff gave an update on several investigations that had been closed since she had submitted her report. There were no concerns regarding pending investigations. In addition, Ms. Poff and her investigators have attended Discrimination Complaints Investigator Training. The training is the first phase of becoming certified as Civil Rights investigators. When they are certified, they will be able to investigate discrimination claims within the Department.

Mr. McDonald commended the committee and the Department members that worked on the Advocacy reorganization for their hard work.

**DISCUSSION AND POSSIBLE ACTION REGARDING THE OFFICE OF INSPECTOR GENERAL REPORT**

Inspector General, Kim Poff, had nothing new to add to her report.

Dr. Hayne’s moved to approve the Office of Inspector General report. Mr. McDonald seconded the motion.

**ROLL CALL VOTE**

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCaffree	Yes	Ms. Wood	Yes

**DISCUSSION REGARDING THE REPORT FROM THE PERFORMANCE IMPROVEMENT COMMITTEE**

Dr. Sullivan reported on the presentations at the Performance Improvement Committee meeting. The first presentation was from Jim Taliaferro Community Mental Health Center (JTCMHC). In FY09, JTCMHC lost two physicians and, as a result, any consumer that came to the center after 5:00 p.m. had to be admitted. This resulted in an unacceptable number of admissions that were

there less than 24 hours which resulted in increased expenses and a lukewarm relationship with law enforcement at best. To address some of these issues, they reallocated staffing to cover the Admission and Evaluation Services Unit from 5:00 p.m. to midnight. In addition, they remodeled the unit to provide a warm and inviting atmosphere to both consumers and law enforcement. It included a comfort room for the consumers and a comfort room for law enforcement. Consumer confidentiality is maintained. Results are as follows:

- Increased cost returned from the remodel.
- Payroll was saved by reallocating the staff time.
- Transportation and operating costs deferred because of the prevention of frivolous ED Admissions.

They are also implementing videoconferencing between the local emergency rooms, law enforcement, court rooms and Department of Corrections which will also cut down on transportation costs.

Ellen Buettner, Human Resources Management (HRM) Administrator, presented the Exit Surveys presentation. ODMHSAS is a pilot site for the Exit Surveys from the Office of Personnel Management (OPM). OPM will send an Exit Survey by email to employees when they leave the agency. It allows the employee to be open, candid and honest about the reasons that he or she is leaving the agency. The surveys can show trends that could indicate a problem at a location. The survey also asks where the employee is going and whether or not they would work for ODMHSAS in the future.

#### **DISCUSSION REGARDING THE REPORT FROM THE FINANCE COMMITTEE**

Dr. Haynes stated that Richard Bowden presented the April 2010 finance report beginning with the expenditure reports. All major programs are within their budget, although there are state facilities and programs that are over budget mostly due to the delayed implementation of the budget reductions that have occurred throughout the fiscal year. Overall, the Department's un-obligated budget is 6.24%, of which 3.3% is Federal and pass-through funds.

The cash collections reports were presented showing total revolving revenues being negative in the amount of \$1.5M. Central office collections are under budget due to timing differences in billing Medicaid programs. Griffin Memorial Hospital and the Children's Recovery Center's collections are under budget due to less Medicare and Medicaid compensable services being provided and billed at those state-operated facilities that have faced reductions to their operations as a result of budget reductions.

Budget revisions number 7 and 8 were presented to the committee. Highlights of Revision #7 included a budget reduction to the Medicaid provider contractors for stimulus funds that exceed our SFY-2010 spending limits and will be carried over to SFY-2011. There were two new federal grants budgeted as well as some miscellaneous items to clean up facility budgets. Budget Revision #8 increases the budget of a state-operated facility for additional flex funds.

The Department will convert all claims paid from an accrual to a cash basis as a result of the implementation of the Medicaid Management Information System (MMIS) claims payment system on July 1, 2010.

The Finance Committee recommended approval of the finance report as submitted.

Dr. Haynes commended Commissioner White and Deputy Commissioner Buck for the 0.5% reduction in the Department's budget for FY11. Dr. Haynes mentioned the possibility of a new hospital being constructed in Tulsa and asked the Commissioner to expand on that possibility. Commissioner White first thanked everyone who worked on the budget this year and then commented on the Tulsa Center for Behavioral Health's (TCBH) new building. Currently, TCBH rents the old Doctor's Hospital. The building is very old and in disrepair. The owner of the building, Stuart Price, has graciously donated the land and offered to raise private funds for a new building if the Department is able to provide funds to match. The legislature authorized the Department to issue bonds for \$6 million, and the private sector will raise another \$6 million for a new state-of-the-art hospital that is conducive to recovery.

Dr. McCaffree asked how the reduction in the disproportionate share will affect ODMHSAS. Mr. Bowden stated that we get a portion of the disproportionate share that the state receives. If the state receives less, than more than likely, the Department will receive less.

Mr. Fisher asked if the facilities are billing Medicaid directly or do they go through the Office of State Finance to bill Medicaid. Mr. Bowden stated that currently they bill Medicaid directly, but in the future, all billing will go through the Oklahoma Health Care Authority's MMIS to screen for Medicaid eligible services and will be submitted from there. It should increase our Medicaid revenues.

Dr. Haynes stated that the Department has initiated another voluntary buyout with reimbursement offered by the Office of State Finance for severance costs with the provision of leaving a position open for three years.

#### **DISCUSSION AND POSSIBLE ACTION REGARDING MONTHLY FINANCE REPORT**

Richard Bowden had nothing new to add to the financial report.

Dr. Haynes moved to approve the financial report. Mr. McDonald seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCaffree	Yes	Ms. Wood	Yes

**DISCUSSION AND POSSIBLE ACTION REGARDING PERSONNEL ISSUES**

**A. Discussion and Possible Appointment of Deneka Cain as the Advocate General**

Commissioner White introduced and recommended Deneka Cain as Advocate General. Ms. Cain has served as Interim Advocate General for approximately one month, and she has been with the Department’s legal division for the previous five years.

Dr. Sullivan moved to approve Deneka Cain as Advocate General. Dr. McCauley seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCaffree	Yes	Ms. Wood	Yes

**PRESENTATION**

Commissioner White stated that the ODMHSAS participated in the Quality Oklahoma Team Day Awards again this year. This is an event sponsored by the Office of Personnel Management. It gives state agencies a chance to submit their successful projects for quality awards. These projects involved over 140 Department employees from nine of our state-operated facilities and virtually every division from Central Office. In addition, these projects were in collaboration with over 19 partners from private providers and other state agencies. The Department had 23 entries with 19 award winners (83% of our entries won at least one award). One project won two awards for a total of 20 awards.

**Governor’s Commendation Awards** - Awarded to any project application which is outstanding. These projects are benchmarks in state government. The following is a list of all of the Governor’s Commendation Awards.

Developing Cultural Awareness - Terri White, Durand Crosby, Carrie Slatton-Hodges, Steven Buck, Caletta McPherson, and Angie Patterson

B.E.S.T. Employee Recognition - Terri White, Durand Crosby, Carrie Slatton-Hodges, Steven Buck, Caletta McPherson, Angie Patterson, Gretchen Geis, Tammy Anderson, and Donnita Heck

Creating Transparency Through Improved Communication - Terri White, Durand Crosby, Carrie Slatton-Hodges, Steven Buck, Caletta McPherson, Angie Patterson, Gretchen Geis, Tammy Anderson, Jeff Dismukes, Pam McKeown, and Courtney Wright

Mental Health Services in the “Oklahoma Frontier” - Northwest Center for Behavioral Health - Trudy Hoffman, Richard White, Teri Reid, Rita Reeves, and Sean Couch

e-CRW - Carrie Slatton-Hodges, Durand Crosby, Richard Bowden, Wendy Larsen, Jenny Walsh, Mark Attanasi, Kevin Marble, and Tuong Thai

Essentials in Supervision - Durand Crosby, Donnita Heck, James Bond, Sherry Kollmann, Katie Cox, and Doye Johnson

Preventing Suicide: Healthcare Systems Making a Difference - Gary Parker, Jessica Hawkins, and Julie Geddes

Defining the ODMHSAS Grants Management Business Process Framework - Richard Bowden, Dan Alcorn, Ray Bottger, Linda Lechtenberg, Kevin Marble, and Sheila Tillery  
Partners: Steven Buck, Michaelle Statham, John Hudgens, and Steven P. David, Ph. D.

Enhancing the Drug Court System: Implementing Management Strategies - Jack Kelly, Nisha Wilson, Kimberly Cain, Joseph E. Yosten, Susan Hughes, David Wright, Nancy Warren, Richard Underwood, and Lorrie Byrum

Bienvenidos Project: Improving Services and Access to Spanish-Speaking Oklahomans - David Harris, Michaelle Statham, Debra Tower, Tania Rubio-Rosas  
Partners: Vilian Madrigales, Jeanette Cordell, Janys Esparza, Mariel Perez, Elizabeth Salinas, Grant Muse, Charlotte Neely, Nubia Gallegos, Eden Zurlent, Cindy Garcia, and ELA Latino Project Capstone Team

Oklahoma’s TeleHealth Network - Terri White, John Hudgens, Karen Frensley, Sean Couch, Christopher Tarpley  
Partners: Northwest Center for Behavioral Health, Mental Health Services of Southern Oklahoma, Carl Albert Community Mental Health Center, Family and Children’s Services of Tulsa, Indian Health Services, Associated Centers for Therapy of Tulsa, Oklahoma Department of Veterans Affairs, Carter County

Courthouse, Integris Health Systems, Shadow Mountain Behavioral Health, SKC Communications, and TANDBERG

Effectiveness of Individual Competency Training: Evaluation of Referral Process and Various Treatment Approaches - Oklahoma Forensic Center - Jennifer L. Russell, Shawn Robertson, Samina R. Christopher, Scott Orth, Leslie Leathers, Deborah Burkowski, Peter Rausch, Rachele L. Floyd, and Alicia Irvin

Collaboration, Cooperation, Conservation and Commitment - Griffin Memorial Hospital - Sheila Webb, and J.B. Francher  
Partners: Kelly Botten, Oklahoma Health Care Authority,

Recovery University - Griffin Memorial Hospital - Kathy Otis-Davis, Jamie Featherston, Stan Ardoin, Debra Davie, Kim Kueteman, David Saltzman, Durand Crosby, Terri White, Carrie Slatton-Hodges, Caletta McPherson, and Steven Buck

Transforming the Jim Taliaferro CMHC Evaluation Unit - Jim Taliaferro Community Mental Health Center - Jim Regan, Victor Wilkerson, Jill Melrose, Mike Strickland, Ellie Cruz, Randy Kauk, and Judy Wallace

Where Are They Now? – Improving Residential to Outpatient Continuing Care Engagement - Rose Rock Recovery Center - Judith Beck, Brenda Grizzle, Chris Herrera, Robert Mitchell, Janie Hogue, Susan Schwab, Teri Debough, Lesa Barnett, and Amanda Pipins  
Partners: RRRC Staff, and the Network for the Improvement of Addiction Treatment

The Medication Clinic: “Producing Cost Alleviation with Affordable Medication” - Central Oklahoma Community Mental Health Center - Chris Olson, Wanda Wilson, Sue Soldolski, Cindy Megallanez, Quinisha Oatis, Dr. Ken Gray, Dr. FeLing Yeh, Dr. Tazeen Maududi, Kay Seaton, Debbie Henderson, Christa Seedorf, Kayleen Thomas, Dr. Ed Hill, Dr. Asha Raju, Dr. Jacob Barnett, and Dr. Nicasio Gutierrez  
Partners: Geron Jones, Kyle Boston, Sharon Tonseth, Elizabeth Daily, Matt Jeffrey, Patricia Tran, Vincent Morrison, Will Moore, Judy Fitzpatrick, Shawn Thompson, Libbi Rose, Scott Zerby, Gayle Caldwell, Jennifer Fikes, Jeremy Harris, and 24 nursing homes

Annual All-Staff Day of Training: “Ensuring Staff Preparation with a Full Day of Education” - Central Oklahoma Community Mental Health Center - Teresa Capps, Yoko Chatagnier, Leslie DeHart, JB Francher, Larry Gross, Edwin Hill, Lydia Hilton, Jerry Mayfield, Michelle Newman, Chris Olson, Cindy Schultz, Ann Smith, Tina Stiefmiller, Lyn Walker, and Louis Ward  
Partners: Donnita Heck, James Bond, Pam Champeau, Jennifer Freer, Robert Goldsberry, Warren Harden, Doye Johnson, Julie Jones, Sherry Kollmann,

Cynthia McClarence, Monica Riefer, Jason Riggs, Candice Sparks, and Nancy Williams

Sorry, No Vacancy - Oklahoma County Crisis Intervention Center - Angela Houston, Brandon Schader, Pat Hess, Roxanne Cleveland, Vivian Ceberg, Armand DelaRose, Gail Chapman, Kelsey Deckard, Keith West, Quincy Brown, and Kent Mathews

Partners: Griffin Memorial Hospital Pharmacy Staff

OCCIC also won the “***Extra Mile Award***” – which is awarded to the project that stepped “outside the box” and moved mountains to achieve positive results.

**NEW BUSINESS**

There was no new business.

**ADJOURNMENT**

Dr. McCauley moved to adjourn the Board meeting. Mr. McDonald seconded the motion.

ROLL CALL VOTE

Dr. Bell	Yes	Dr. McCauley	Yes
Mr. Carson	Yes	Mr. McDonald	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes
Dr. Haynes	Yes	Dr. Vanderslice	Yes
Dr. McCaffree	Yes	Ms. Wood	Yes

The meeting adjourned at 10:59 a.m.

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Brent Bell, D.O.

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Joel Carson, Chair

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Bruce Fisher

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Henry Haynes, Ed.D.

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Mary Anne McCaffree, M.D.

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Larry McCauley, Ed.D.

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Robert McDonald

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Paul Pierce, M.D.

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J. Andy Sullivan, M.D.

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Ronna Vanderslice, Ed.D,  
Vice-Chair

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Gail Wood