

**BOARD OF MENTAL HEALTH AND
SUBSTANCE ABUSE SERVICES**

**Department of Mental Health
and Substance Abuse Services
Oklahoma City Oklahoma**

Board members present:

Courtney Knoblock, MPA, Chair
Shannon O'Doherty
Kari Stomprud, M.Ed.
Carisa Wilsie, Ph.D.
Kim Holland, APRN-CNP
Gina Pazzaglia, Ph.D.
Tayyaba Ali, M.D.
Craig Henderson, LCSW, MDIV

Others present:

Kelli Reid, ODMHSAS
Misty Capps, ODMHSAS
Joey Mickey, ODMHSAS
Dewayne Moore, ODMHSAS
Durand Crosby, ODMHSAS
Glen Kastner, Tulakes Clinic
Tiffani Osorno, ODMHSAS
Sharon Nelson, Full Life Behavioral
Maurice Nelson, Full Life Behavioral
Amber Dan, Family and Children's
Shantel Salam, Spring Eternal
Emmanuel, Divine
Holistic
Melissa Miller, ODMHSAS

CALL TO ORDER

Ms. Knoblock called the meeting to order and stated that a quorum was present.

She introduced the new Interim Commissioner for ODMHSAS, Allie Friesen. Commissioner Friesen was unable to attend today, but will be at the next meeting.

APPROVAL OF MINUTES

Dr. Wilsie moved to approve the November 30, 2023, minutes. Ms. O'Doherty seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

DISCUSSION AND POSSIBLE ACTION REGARDING APPROVAL OF PROGRAM CERTIFICATION RECOMMENDATIONS

Kelli Reid, Director of Provider Compliance and Assistance, presented the programs recommended for approval listed on Attachment A as follows:

Alcohol and Drug Treatment Programs

A. Permit for Temporary Operation

Permit for temporary operation was recommended for: Life Recovery Services, Inc., Oklahoma City [Co-occ res: Adult]; Recovery Made Possible, L.L.C., Oklahoma City [OP: Adult]; Volunteers of America of Oklahoma, Inc., Oklahoma City [OP: Adult]

Ms. O'Doherty moved to approve permit for temporary operation for the above-referenced programs. Dr. Ali seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

B. Certification with Special Distinction

Certification with special distinction was recommended for: Family and Children's Services, Inc., Tulsa [OP: Adult]; Northeastern Oklahoma Council on Alcoholism, Inc., Commerce, Jay, Miami, Vinita [OP, Res, Halfway house: Adult]

Ms. Knoblock stated that both organizations are 100% compliant, and are eligible to receive a refund of their certification fee.

Dr. Wilsie moved to approve certification with special distinction for the above-referenced programs. Dr. Ali seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

C. Certification with Distinction

Certification with distinction was recommended for: Youth and Family Services of Washington County, Inc., Bartlesville [OP: Adol., Adult]

Ms. O'Doherty moved to approve certification with distinction for the above-referenced program. Dr. Ali seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

D. One-Year-Certification

One-year certification was recommended for: Lanai P, P.C. dba Spring Eternal Behavioral Health, Oklahoma City [OP: Adol., Adult]; New Day Recovery Youth & Family Services, Inc., Oklahoma City [OP: Adol., Adult]; Stigler Health and Wellness Center, Inc., McAlester [Medically supervised withdrawal: Adult]

Ms. O'Doherty moved to approve one-year certification for the above-referenced programs. Dr. Pazzaglia seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

Opioid Substitution Treatment Programs

A. Permit for Temporary Operation

Permit for temporary operation was recommended for: Recovery Made Possible, L.L.C., Oklahoma City

Ms. O'Doherty moved to approve permit for temporary operation for the above-referenced program. Dr. Wilsie seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

Outpatient Mental Health Treatment Programs

A. Permit for Temporary Operation

Permit for temporary operation was recommended for: Full Life Behavioral Systems, Inc., Tulsa; Tulakes Clinic, Inc., Bethany; Volunteers of America of Oklahoma, Inc., Oklahoma City

Ms. O'Doherty moved to approve permit for temporary operation for the above-referenced programs. Ms. Stomprud seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

B. Certification with Distinction

Certification with distinction was recommended for: Discovering You, Inc., Oklahoma City; Divine Holistic Intervention Services, L.L.C., Oklahoma City; Overcross Counseling & Equine Services, L.L.C., Okmulgee

Ms. Knoblock stated 2 of the 3, Discovering You and Divine Holistic, are both 100% compliant on their standards as well. She stated it is quite an achievement.

Dr. Ali moved to approve certification with distinction for the above-referenced programs. Dr. Wilsie seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

D. Two-Year Certification

Two-year certification was recommended for: Creeks Mental Health Services, Inc., Muskogee; Quest MHSA, L.L.C., Antlers

Ms. O'Doherty moved to approve two-year certification for the above-referenced program. Dr. Ali seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

Community-Based Structured Crisis Center Programs

A. Certification with Special Distinction

Certification with special distinction was recommended for: Oklahoma Crisis Recovery Unit, Oklahoma City

Dr. Ali moved to approve certification with special distinction for the above-referenced program. Ms. O'Doherty seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

Eating Disorder Treatment Programs

A. Certification with Special Distinction

Certification with special distinction was recommended for: Laureate Psychiatric Clinic and Hospital, Inc., Tulsa

Ms. Knoblock stated Laureate is 100% compliant on their standards and eligible to receive a refund. She stated they are well known for their eating disorder treatment program.

Ms. O'Doherty moved to approve certification with special distinction for the above-referenced program. Dr. Ali seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

Community Residential Mental Health Programs

Programs of Assertive Treatment

A. Certification with Distinction

Certification with distinction was recommended for: Edna Lee's Room & Board, Inc. dba Edna Lee's Residential Care, Vinita

Ms. O'Doherty moved to approve certification with distinction for the above-referenced program. Dr. Pazzaglia seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

Ms. Knoblock thanked the staff and committee for their work on these certifications.

DISCUSSION REGARDING REPORT FROM ADMINISTRATIVE RULES COMMITTEE

Dr. Wilsie presented her report as follows:

The Administrative Rules Subcommittee met Thursday, January 11, 2024.

Ms. Melissa Miller, Chief Policy and Provider Regulation, presented the rules changes were to Chapters 1, 17, 23, 30, 50, and 53.

- Chapter 1 changes include updates to critical incident reporting language and new language for the Behavioral Health Workforce Development Fund. The language regarding the Behavioral Health Workforce Development Fund is also being resubmitted as emergency rules.
- Chapter 17 changes include new language regarding exception to catchment areas, reporting denial of services, and new requirements for CCBHCs in alignment with SAMHSA's updated CCBHC criteria.
- Chapter 23 adds flexibility for in-person or telehealth nursing services and urgent recovery clinics.
- Chapter 30 changes include updates to the review process for involuntary admissions in state-operated inpatient hospitals.
- Chapter 50 changes criteria for case managers to increase flexibility for individuals to become certified.
- Chapter 53 amends language to include family members as Family Peer Recovery Support Specialists. This new certification will replace the Family Support Provider Credential.
- The emergency rules for Chapter 1 will be submitted to the Governor for approval and will become effective upon approval.
- The permanent rules have a planned effective date of September 1, 2024.

The Administrative Rules Subcommittee recommends that the board accept changes to Chapters 1, 17, 23, 30, 50, and 53. Ms. Miller is available to answer any questions that the board may have.

Ms. Miller clarified that a vote will be taken for Chapter 1 twice; the first vote will be for the emergency rules and the second will be for permanent rules.

CHAPTER 1. ADMINISTRATION: EMERGENCY RULES

FINDING OF EMERGENCY: Emergency rules are being promulgated in accordance with House Bill 2175, which modifies the Behavioral Health Workforce Development Fund with an effective date of November 1, 2023.

SUMMARY: Proposed rule revisions to Chapter 1, add new language to establish criteria, guidelines, and procedures for the disbursement of funds from the Behavioral Health Workforce Development Fund.

Dr. Wilsie made the motion to approve Chapter 1 Emergency rules. Dr. Ali seconded.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

CHAPTER 1. ADMINISTRATION: PERMANENT RULES

SUMMARY: The proposed rule revisions to Chapter 1, add new language to establish criteria, guidelines, and procedures for disbursement of funds from the Behavioral Health Workforce Development Fund. Revision also includes clean-up changes, including definitions.

Dr. Wilsie made a motion to accept Chapter 1 Permanent rules.

Ms. Knoblock stated we do not need a second because a motion has already been made from the committee to approve all.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

CHAPTER 17. STANDARDS AND CRITERIA FOR COMMUNITY MENTAL HEALTH CENTERS

SUMMARY: The proposed rule revisions, add language regarding exceptions to service areas. Revisions also include changes to requirements for Certified Community Behavioral Health Clinics including required screenings, assessments, and crisis activities as well as other clean-up revisions.

Dr. Wilsie made a motion to accept Chapter 17.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

CHAPTER 23. STANDARDS AND CRITERIA FOR COMMUNITY-BASED STRUCTURED CRISIS CENTERS

SUMMARY: The proposed rule revision amends requirements regarding nursing staff.

Dr. Wilsie made a motion to accept the rule revision to Chapter 23. Dr. Pazzaglia seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

CHAPTER 30. STANDARDS AND CRITERIA FOR STATE-OPERATED INPATIENT SERVICES

SUMMARY: The proposed rule revisions add definitions, update admission and exclusion criteria, and amend involuntary admission review procedures. Other clean-up changes and clarifications are also made.

Dr. Wilsie motioned to approve the changes to Chapter 30. Ms. Holland seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

CHAPTER 50. STANDARDS AND CRITERIA FOR CERTIFIED BEHAVIORAL HEALTH CASE MANAGERS

SUMMARY: The proposed rule revisions amend qualifications and application requirements for certified behavioral health case managers, and this also includes changes regarding continuing education requirements and other clean-up changes.

Dr. Wilsie approved the changes to Chapter 50. Ms. O'Doherty seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes

Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

CHAPTER 53. STANDARDS AND CRITERIA FOR CERTIFIED PEER RECOVERY SUPPORT SPECIALISTS

SUMMARY: The proposed rule revisions amend qualifications, application requirements, and training requirements to include family support specialists to be certified as Peer Recovery Support Specialists under Chapter 53. Other clean-up changes, revisions to definitions, and clarifications were also made.

Dr. Wilsie approved the changes to Chapter 53. Ms. Holland seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

DISCUSSION REGARDING THE REPORT FROM CORPORATE ACCOUNTABILITY SUBCOMMITTEE

Ms. O'Doherty presented the Corporate Accountability meeting as follows:

The Corporate Accountability Subcommittee met on Wednesday, January 17.

DISCUSSION AND POSSIBLE ACTION REGARDING THE INTERNAL AUDITOR'S REPORT

Misty Capps presented the Internal Audit report and updated the committee on the status of ongoing audits being conducted by the division, and there were no questions.

Ms. Capps is present and available to answer any questions.

The Corporate Accountability Subcommittee recommends the board accept the Internal Auditor's report.

Ms. O'Doherty made a motion to accept the report. Dr. Pazzaglia seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes

Ms. O'Doherty Yes Mr. Henderson Yes

DISCUSSION AND POSSIBLE ACTION REGARDING THE ADVOCATE GENERAL'S REPORT

The department's Advocate General, Joey Mickey, presented the report to the subcommittee and updated us on the work being conducted by his division. There were no questions.

Mr. Mickey is present and available if there are any new questions.

The Corporate Accountability Subcommittee recommends the board accept the Advocate General's report.

Ms. O'Doherty made a motion to approve the Advocate General's report. Dr. Ali seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

DISCUSSION AND POSSIBLE ACTION REGARDING THE INSPECTOR GENERAL'S REPORT

The department's Inspector General, Dewayne Moore, presented his report to the subcommittee. There were a few questions regarding the report, and Mr. Moore was able to address those.

Mr. Moore is present and available if you have any questions.

The Corporate Accountability Subcommittee recommends the board accept the Inspector General's report.

Ms. O'Doherty made a motion to approve the Inspector General's report. Dr. Wilsie seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

DISCUSSION AND POSSIBLE ACTION REGARDING THE LEGAL REPORT

Dr. Crosby presented the Legal report. We had a few questions, but those were addressed.

Dr. Crosby is present and available if there are any questions.

The Corporate Accountability Subcommittee recommends the board accept the Legal report.

Ms. O'Doherty made a motion to accept. Dr. Pazzaglia seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

DISCUSSION REGARDING THE REPORT FROM THE PERFORMANCE IMPROVEMENT COMMITTEE

Dr. Wilsie presented the Performance Improvement (PI) Committee report as follows:

The PI Committee met on January 18, via zoom, and there was one presentation for our January meeting.

Nazir Kanaa, our Senior Consumer Recovery Specialist, presented on the Groups Group project at the Children's Recovery Center.

A summary of his presentation is as follows:

The Groups Group Project is a performance improvement project started at the Children's Recovery Center to address a deficiency that OHCA audit revealed during a July 2022 audit. The audit pointed that CRC was not meeting the 9.5 hours of elective services per week required to meet OHCA standards.

To address the deficiency, CRC started gathering data to analyze the reason these services were not being delivered and come up with practical solutions. The data revealed several problems including a lack of staff training in group facilitation, a lack of group materials, and inadequate staffing to enter group notes into EMR in a timely manner.

Fixing problems required CRC hiring consumer recovery specialists as group facilitators and training them to be proficient in group facilitation and data entry. It also required CRC to start an ongoing project to update and add to the groups' material to increase client engagement. By taking these steps, CRC successfully tackled these problems, and the data showed that CRC has been meeting and exceeding the number of hours required by OHCA. In July 2023, OHCA conducted another audit and revealed no deficiencies.

DISCUSSION AND POSSIBLE ACTION REGARDING THE CRITICAL INCIDENT REPORT

Dr. Durand Crosby reviewed our Critical Incidents Report summary and the circumstances surrounding these incidents.

The Performance Improvement Subcommittee recommends that the board accepts the Critical Incidents report.

Dr. Wilsie moved to approve the Critical Incident report. Dr. Ali seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

DISCUSSION REGARDING THE REPORT FROM THE FINANCE COMMITTEE

Ms. O'Doherty stated the Finance Committee met on Wednesday, January 17, 2024.

DISCUSSION AND POSSIBLE ACTION REGARDING THE FY-2024 MONTHLY FINANCIAL REPORT

Rich Edwards presented the FY-2024 finance report for the month ending December 2023. He presented the budget to actual comparison report as follows:

For FY-2024, revenue collections are trending above projections by 1.7% or 10.2 million. Robust Medicaid and other insurance collections in the state-operated facilities led to the higher than projected revenues. Expenditures are trending under budget by 4% or 22 million due to contracts being set up for the newly awarded grants. The year-to-date net variance for the agency is a positive 5.5% or 32 million.

The Finance Committee recommended approval of the FY-2024 December Financial Report.

Ms. O'Doherty moved to approve the Financial Report. Dr. Pazzaglia seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

DISCUSSION AND POSSIBLE ACTION REGARDING BUDGET REVISIONS

Mr. Edwards presented revisions #5 and 6 to the FY-2024 budget work program. Revision #5 added additional budget for some newly awarded federal grants as well as capital funds donated from private donors for the construction of the Donahue Behavioral Health campus. Finally, the revision did reallocate some block grant funds to better align those funds with the current treatment needs. In total, the revision increased the FY-2024 budget work program by \$6,048,096.

Revision #6 added \$584,514 in the Long-Range Capital Planning Commission award funds to the FY-2024 budget for recently received awards.

The Finance Committee recommended approval of revisions #5 and 6 to the FY-2024 budget work program.

Ms. O'Doherty moved to approve budget revisions #5 and 6. Dr. Ali seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

Ms. Knoblock thanked Ms. O'Doherty for chairing that committee.

PRESENTATION

Dr. Crosby introduced Deputy Commissioner of Treatment and Recovery, Nisha Wilson.

Highlights from Ms. Wilson's presentation include:

The consulting firm of Alvarez & Marsal (A&M) was retained to assess the Oklahoma Department of Mental Health & Substance Abuse Services (ODMHSAS). A&M's task included evaluating ODMHSAS's leadership, structure, strategic plan as well as analyzing the department's strengths, challenges, and opportunities across the behavioral health service continuum, with a focus on services provided to forensically involved individuals.

Assessment Role & Key Activities

- Review of existing reports and audits
- Review of agency structure, workforce statistics, high-level operations, and progress on current initiatives

- Review of data related to changes in service demand or unmet needs across the service continuum
- Especially focused on forensic populations
- Meet with leadership to understand priorities, challenges, and opportunities for the agency
- Meet with select managers to discuss key business processes and workflows
- Meet with key external stakeholders to gather information regarding agency performance and opportunities
- Compare agency service access and organizational structure to peer states, using publicly available data

Agency Organization

Strengths

- Core staff of tenured leaders who are dedicated to the mission
- An agency that is willing to be the first state to pursue new program structures and financing mechanisms

Challenges

Workforce

- C-level leaders overseeing too many workstreams
- Interim leadership positions in critical areas
- Improving onboarding and advancement opportunities (ex. Day in the life, licensure cohorts)
- Direct care vacancies and expansions needed for new facilities

Strategic Planning & Leadership

Strengths

- Uses data and goals-driven approaches to decision making
- Supports strong performance and positive program outcomes
- Examples cited: most in need and treatment outcomes dashboards

Challenges

- Expand Communication about Organizational Changes
 - Townhalls, Leadership Cohorts
- Outdated electronic health record for state operated facilities limit clinical staff productivity

Summary Results

Programs & Delivery System Organization

- Strong performance cited for the commitment to developing the crisis system to support 988 roll out
- Innovations in competency through jail-based restoration system

Challenges

- Increasing education efforts for judiciary, law enforcement, etc. About diversion options and competency restoration continuum
- Continue needed expansion of services

- Children's crisis continuum, aging adults, housing, and employment services

Inter-agency Collaboration

- Well-developed collaboration model with judicial system and law enforcement, particularly in Oklahoma County
- Established Crisis Intervention Team training (CIT)
- Statewide distribution of MyCare iPads that provide linkages to engage law enforcement to help with criminal diversion efforts

Challenges

- Enhance partnerships with OHCA, especially focusing on increasing communication around Managed Care changes, and DHS
- Explore creation of justice navigator roles and leverage data to support performance improvement efforts in court partnerships (ex. Court hearing timelines for competency)
- Expand justice models in Oklahoma County to other parts of the state (ex. CO-OP)

PRESENTATION

Dr. Crosby introduced Deputy Commissioner, Heath Hayes. Mr. Hayes's resides in Oklahoma City and he serves as our other deputy commissioner. Heath's responsibilities are focused on providing leadership, administrative oversight, and coordination of Oklahoma's Mental Health and Addiction Programming. He served as the primary lead on all public affairs, governmental relations, prevention initiatives, workforce training, certifications development as well as consumer advocacy and community coalitions. He is a nationally recognized leader helping others embrace lived experience with mental health and has successfully integrated recovery-oriented, holistic, and personally driven continuums of care at the local, state, and national levels. In addition, he is a member of the American Psychiatric Association Board. He chairs the Recovery Support Services Division of the National Association of State Mental Health Program Directors and is an alumnus of the National Council for Wellbeing Leadership Program. He received his bachelor's degree in psychology from the University of Central Oklahoma and several graduate degrees from the University of Oklahoma in Human Relations, Administrative Leadership, and Women's and Gender Studies.

Mr. Hayes shared his story of mental health, addiction, and how it led to where he is today.

Ms. Knoblock thanked Dr. Crosby for the acting role he has played steering the ship during this time without a commissioner.

Ms. Knoblock stated that March 2024 will be her last meeting as a member of the ODMHSAS board after 5 years. She stated she has resigned because she will

be incredibly busy with everything going on with her day job at the Zarrow Foundation. She believes ODMHSAS and mental health in Oklahoma is in the most promising place it has been in the 15 years that she has been involved.

The Board thanked her for her leadership.

NEW BUSINESS

There was no further business discussed.

ADJOURNMENT

Ms. O'Doherty moved to adjourn the meeting. Dr. Ali seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Dr. Ali	Yes
Ms. Knoblock	Yes	Ms. Stomprud	Yes
Dr. Pazzaglia	Yes	Dr. Wilsie	Yes
Ms. O'Doherty	Yes	Mr. Henderson	Yes

Courtney Latta Knoblock, MPA

Shannon O'Doherty

Kari Stomprud, M.Ed.

Carisa Wilsie, Ph.D.

Kim Holland, APRN-CNP

Gina Pazzaglia, Ph.D.

Tayyaba Ali, M.D.

Craig Henderson, LCSW, MDIV