



**OKLAHOMA**  
**Human Services**

# **PINNACLE PLAN MEASURES**

# **MONTHLY SUMMARY REPORT**

**April 2023**

## **PINNACLE PLAN MEASURES – MONTHLY SUMMARY REPORT – April 2023**

The Department of Human Services (DHS) is committed to improving the safety, permanency, and well-being of children served by the child welfare system. Public reporting is critical to ensuring transparency and accountability of the current performance on the measures included in the Pinnacle Plan. The OKDHS Metrics, Baselines, and Targets Agreement - 3/7/13 outlines how the outcomes and other indicators are to be measured and reported. Monthly, Quarterly, and Semi-Annual Reports will be made published on the OKDHS Infonet and made available to the public.

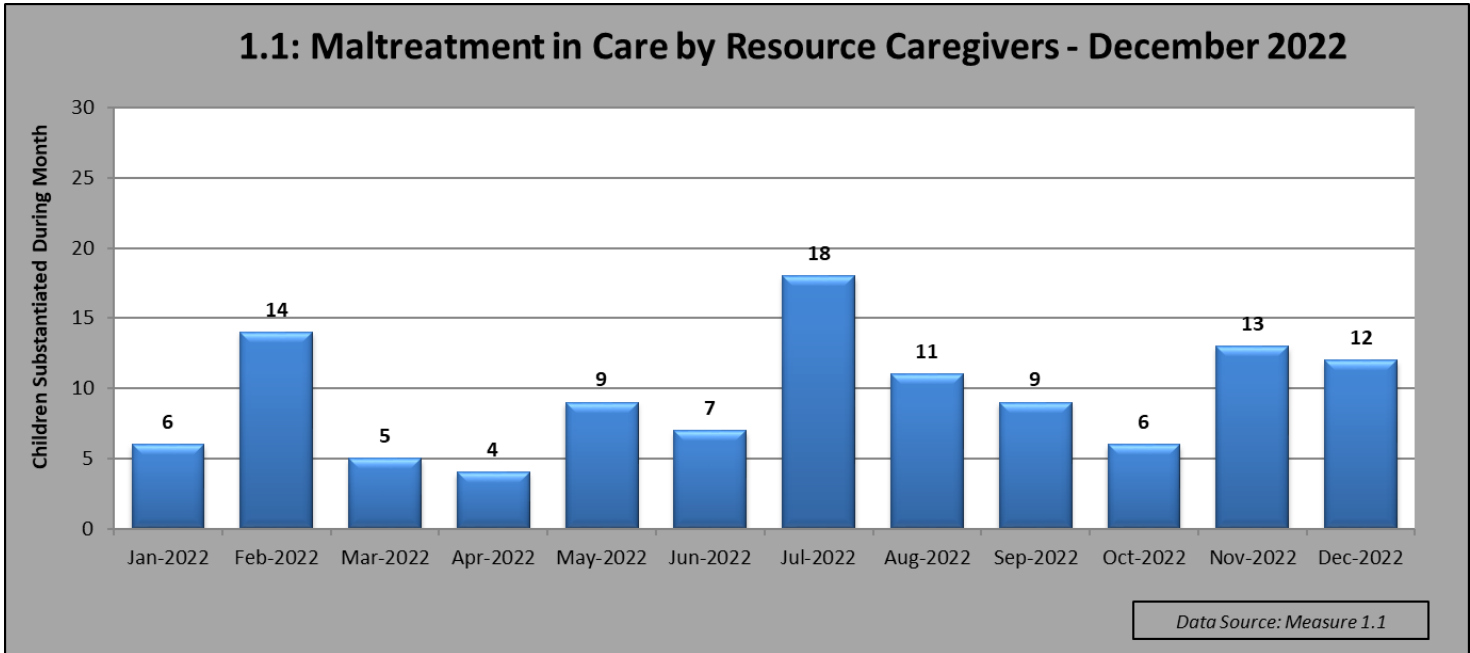
Oklahoma is committed to good faith efforts and positive trending toward the goals outlined in the plan. Each monthly report will include four performance areas, comprised of ten specific metric elements. These are: Foster Care Safety, Counts for New Foster Homes and TFC homes, Worker Contacts, and Shelter Usage. The demographics of children served during the reporting period are included in monthly and semi-annual reports as context data. This information is provided to assist in understanding the population being served by the child welfare system.

Beginning with the August 2014 Monthly Report, there has been a decrease in the lag time to 30 days from the end of the reporting period to the time that the data is reported on Measure 2 – Resource Homes, Measure 3 – Frequency of Worker Contacts, and Measure 5 – Shelter Use. There will continue to be a 90-day lag time on Measure 1 – Foster Care Safety to allow time for the Program Review Process to be completed.

OKDHS was the first state agency to have a federally approved Statewide Automated Child Welfare Information System (KIDS System) and continually strives for high quality data. **The data in this report is subject to change due to ongoing data entry, changes in policy, changes in practice, and changes in definitions, and/or data quality issues that may be discovered through the process.**

If you have questions or feedback regarding the Pinnacle Plan, please email us at [dhs.childwelfareplan@okdhs.org](mailto:dhs.childwelfareplan@okdhs.org)

| Pinnacle Measure   |     | Pinnacle Plan Measures - Monthly Summary Report - April 2023 |   |  |                                 |                        |                     |
|--------------------|-----|--|---|--|---------------------------------|------------------------|---------------------|
|                    |     | Name   | Description   | Period Ending  | Monthly Count                   |                        |                     |
|                    |     |  |   |  | # of Victims - December         |                        |                     |
| Foster Care Safety | 1.1 | <b>Maltreatment in Care by Resource Caregivers</b>           | Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by foster parent or facility staff member.  | 12/31/2022   | 12 Children                     |                        |                     |
|                    | 1.2 | <b>Maltreatment in Care by Parents</b>                       | Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by a parent.  | 12/31/2022   | 3 Children                      |                        |                     |
|                    |     |  |   |  | February Total                  | SFY23 Total to Date    |                     |
| Resource Homes     | 2.1 | <b>New Family Foster Care Homes</b>                          | Newly approved Foster Homes   | 2/28/2023  | 43                              | 346 Foster Homes       |                     |
|                    | 2.3 | <b>New Therapeutic Foster Homes</b>                          | Newly approved Therapeutic Foster Homes (TFC and ITFC)  | 2/28/2023  | 2                               | 16 TFC/ ITFC Homes     |                     |
|                    |     |  |   |  | Contacts Made                   | Contacts Required      | % Contacts Made     |
| Worker Contacts    | 3.1 | <b>Frequency of Worker Contacts</b>                          | The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between case workers and children in foster care for at least 1 calendar month during the reporting period.        | 2/28/2023  | 6,204                           | 6,277                  | 98.8%               |
|                    | 3.2 | <b>Frequency of Primary Worker Contacts</b>                  | The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between primary caseworkers and children in foster care for at least 1 calendar month during the reporting period. | 2/28/2023  | 5,847                           | 6,100                  | 95.9%               |
|                    |     |  |   |  | February Total                  | 6 Month Total - NIGHTS |                     |
| Shelter Use        | 5.1 | <b>Shelter Use Age 0-1 Years</b>                             | The number of child-nights during the past six months involving children under age 2 years.   | 2/28/2023  | 0 Nights<br>0 Children          | 0 Nights               |                     |
|                    | 5.2 | <b>Shelter Use Age 2-5 Years</b>                             | The number of child-nights during the past six months involving children age 2 years to 5 years.  | 2/28/2023  | 6 Nights<br>1 Children          | 17 Nights              |                     |
|                    | 5.3 | <b>Shelter Use Age 6-12 Years</b>                            | The number of child-nights during the past six months involving children age 6 years to 12 years.   | 2/28/2023  | 590 Nights<br>31 Children       | 4,109 Nights           |                     |
|                    | 5.4 | <b>Shelter Use Age 13 and Over</b>                           | The number of child-nights during the past six months involving children age 13 years or older.   | 2/28/2023  | 1,678 Nights<br>102 Children    | 10,453 Nights          |                     |
| Caseloads          | 7.1 | <b>Worker Caseloads</b>                                      | The percentage of all Child Welfare Workers that meet caseload standards, are close to meeting workload standards, and are over workload standards.<br>(Point in Time as last day of Quarter and Quarterly Total)                                   | Quarterly Report:<br>1/1/2023-3/31/2023                              | % of Workers that Meet Standard | 1-20% Above Standard   | >20% Above Standard |
|                    |     |  |   |  | 92.7%                           | 5.9%                   | 1.5%                |
|                    |     |  | 90.8%   |  | 6.3%                            | 2.8%                   |                     |
|                    |     |  | % of Supervisors that Meet Standard   |  | 1-20% Above Standard            | >20% Above Standard    |                     |
|                    |     |  |   |  | 90.0%                           | 7.2%                   | 2.5%                |
| Context Data       |     |  | <b>Demographical Information on Children In Care, including age and race</b>  | NOTE:** This is not a Pinnacle Plan Measure. Demographical Data Only |                                 |                        |                     |

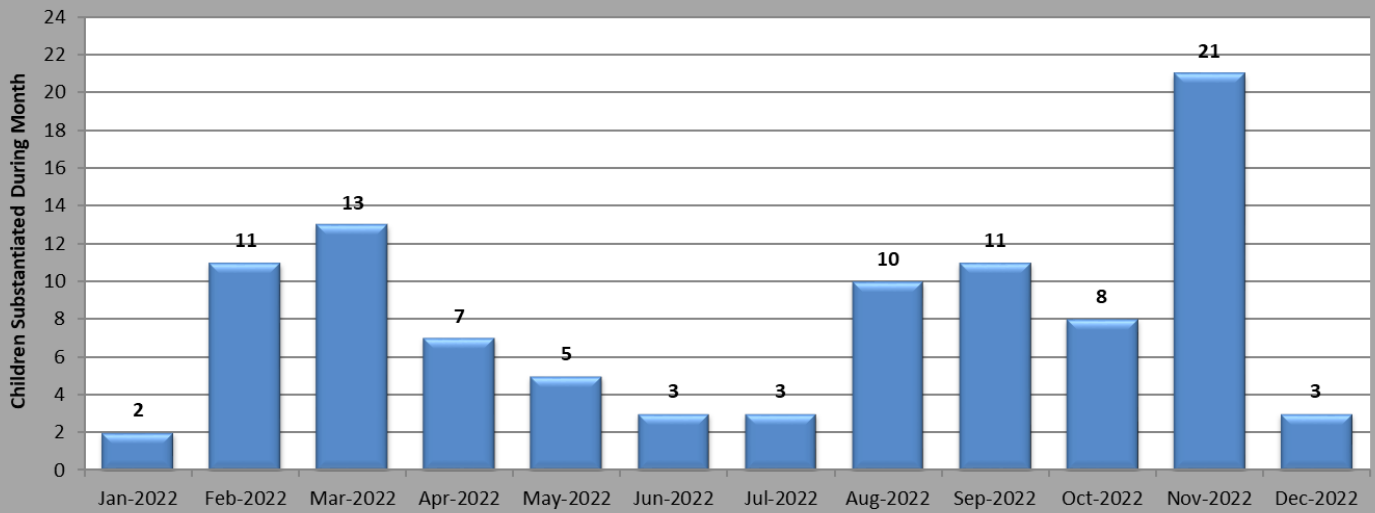


|                      | Jan-2022 | Feb-2022 | Mar-2022 | Apr-2022 | May-2022 | Jun-2022 | Jul-2022 | Aug-2022 | Sep-2022 | Oct-2022 | Nov-2022 | Dec-2022 |
|----------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| # of Substantiations | 6        | 14       | 5        | 4        | 9        | 7        | 18       | 11       | 9        | 6        | 13       | 12       |

**Data:** The Maltreatment in Care Measure by Resource Caregiver incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. All substantiations on children in Out of Home Care will go through an automatic Program Review. The data reported reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred. This measure includes all children placed in traditional foster care homes, kinship homes (relative or non-relative), therapeutic foster care homes, group homes, shelters, and residential facilities. This measure also includes children substantiated of maltreatment by the Office of Client Advocacy while placed in institutional settings. Every time a child is a substantiated as a victim, that child will be counted in the monthly reporting. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year.

**Comments – April 2023:** For the month of December 2022 there were a total of 12 substantiations of Maltreatment while in Out of Home Care. These victims were reported in 8 referrals for children in foster care and 2 referrals for children in OCA placements. Of the 12 children, 1 was placed in a CW Foster Family Care home, 1 was placed in a CW Foster Family Care Supported home, 6 were placed in Kinship/Relative Foster Care homes, 1 was placed in a Kinship/Non-Relative Foster Care home, 1 was placed in OCA-Level E Residential Resource facilities, 2 were placed in an OCA-Residential Individual Therapeutic Service facility. Of the 12 substantiated victims in December 2022, 6 had a substantiated finding of threat of harm only.

### 1.2: Maltreatment In Care by Parents - December 2022



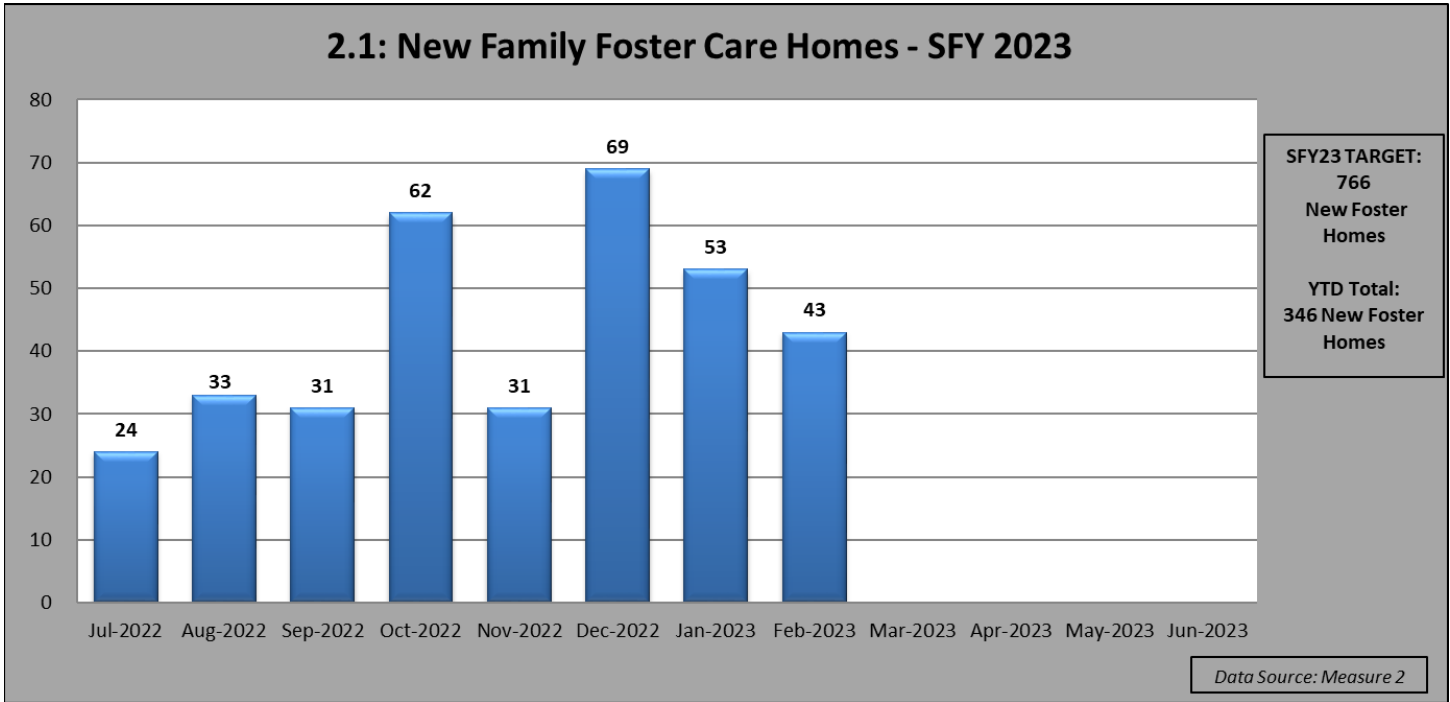
Data Source: Measure 1.2

|                      | Jan-2022 | Feb-2022 | Mar-2022 | Apr-2022 | May-2022 | Jun-2022 | Jul-2022 | Aug-2022 | Sep-2022 | Oct-2022 | Nov-2022 | Dec-2022 |
|----------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| # of Substantiations | 2        | 11       | 13       | 7        | 5        | 3        | 3        | 10       | 11       | 8        | 21       | 3        |

**Data:** The Maltreatment in Care by Parents measure incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. The data reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred.

Beginning with the November 2013 report, every time a child is a victim, that child will be counted. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year. Also, children who are disclosing abuse that occurred prior to coming into DHS custody will not be included in the count of monthly victims.

**Comments – April 2023:** For the month of December 2022, there were 3 substantiations of abuse by parents of children in out of home care. These 3 victims were reported in 2 referrals. Two of the children were in CW Foster Family Care homes and one child was in a CW Foster Family Care-Supported home. Of the 3 substantiated victims in December 2022, three had a substantiated finding of threat of harm only.

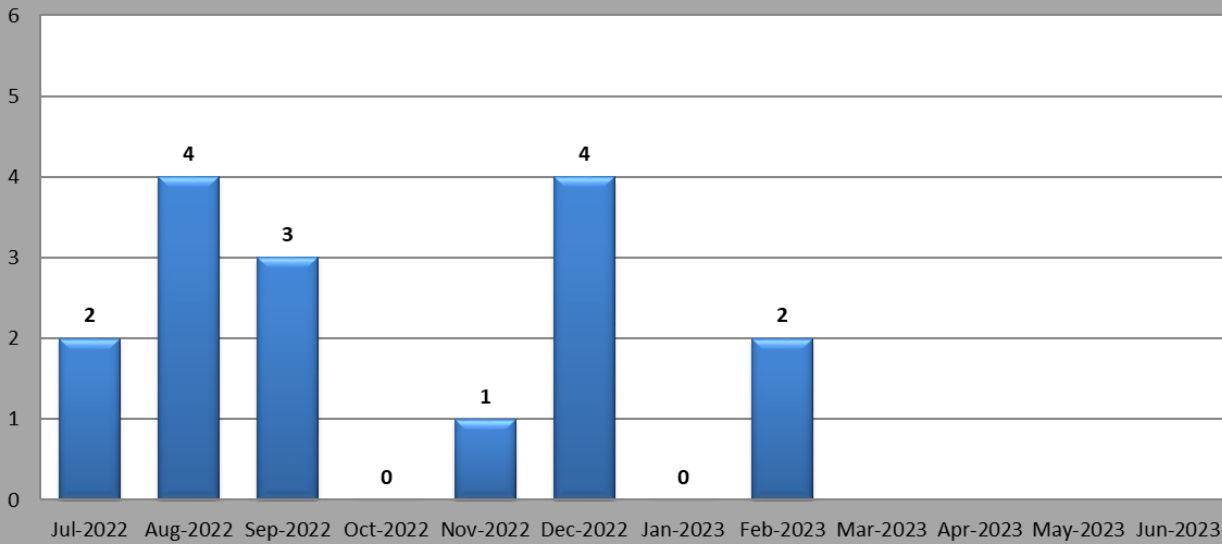


|                    | Jul-2022 | Aug-2022 | Sep-2022 | Oct-2022 | Nov-2022 | Dec-2022 | Jan-2023 | Feb-2023 | Mar-2023 | Apr-2023 | May-2023 | Jun-2023 | Total |
|--------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|-------|
| # of New FFC Homes | 24       | 33       | 31       | 62       | 31       | 69       | 53       | 43       |          |          |          |          | 346   |

**Data:** Total Count of New Foster Homes includes all Foster Family Homes and Supported Foster Homes by month that they were opened using the agreed upon criteria. (This does not include Kinship or Tribal Homes.) The target for SFY23 is 766 new foster homes.

**Comments – April 2023:** In February 2023, there were 43 foster homes opened that met the Pinnacle Plan criteria to be counted as new at the time of reporting. As of 2/28/23, there were a total of 346 new homes for SFY23. The Foster Family Care net gain as of 2/28/23 was -82 homes. The net gain target for SFY23 is 49 homes.

### 2.3: New Therapeutic Foster Care Homes - SFY 2023



SFY23 TARGET:  
49

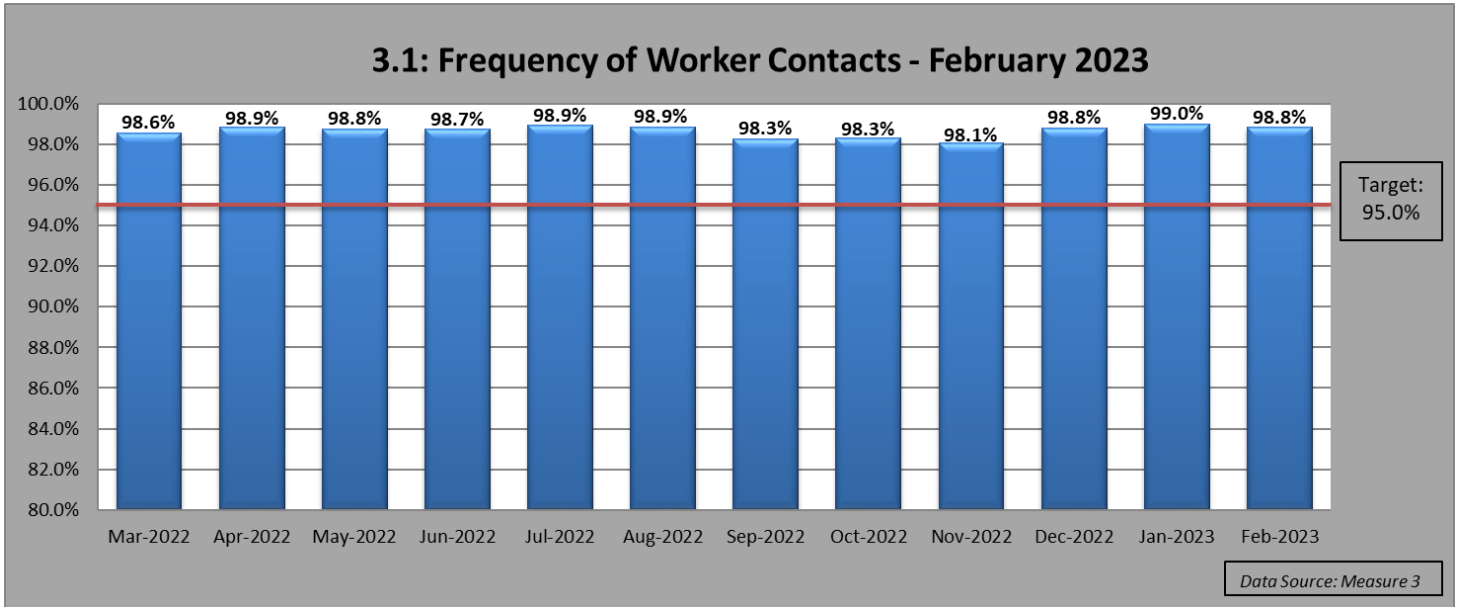
YTD Total:  
16 New  
TFC Homes

Data Source: Measure 2

|                    | Jul-2022 | Aug-2022 | Sep-2022 | Oct-2022 | Nov-2022 | Dec-2022 | Jan-2023 | Feb-2023 | Mar-2023 | Apr-2023 | May-2023 | Jun-2023 | Total |
|--------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|-------|
| # of New TFC Homes | 2        | 4        | 3        | 0        | 1        | 4        | 0        | 2        |          |          |          |          | 16    |

**Data:** Total Count of New Therapeutic Foster Homes includes all new TFC Homes, by month that they were opened using the agreed upon criteria. The target for new TFC Homes in SFY23 is 49 new TFC homes.

**Comments – April 2023:** In February 2023, 1 new TFC home and 1 new ITFC home were opened for a total of 2 new therapeutic homes during the month. As of 2/28/23, there were a total of 16 new TFC and ITFC homes for SFY23. The TFC net gain as of 2/28/23 was -14 homes for SFY23. The Net Gain target for SFY23 is 19 homes.

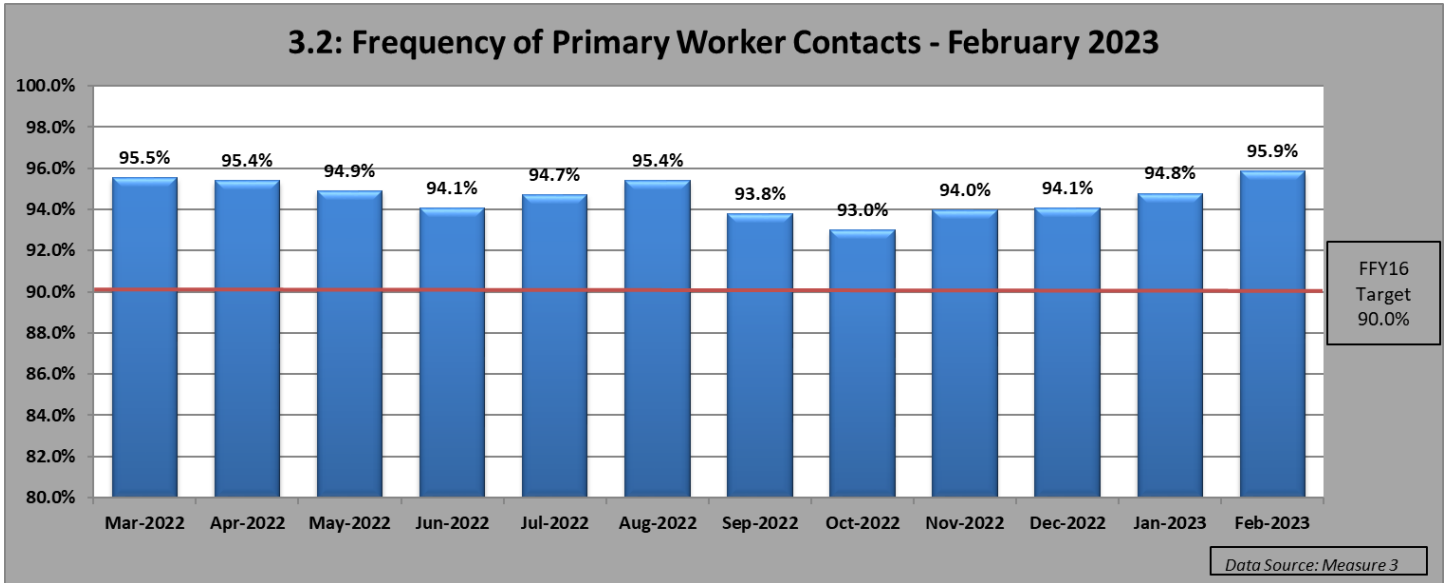


|                             | Mar-2022 | Apr-2022 | May-2022 | Jun-2022 | Jul-2022 | Aug-2022 | Sep-2022 | Oct-2022 | Nov-2022 | Dec-2022 | Jan-2023 | Feb-2023 |
|-----------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Contacts Made by Any Worker | 6407     | 6431     | 6381     | 6345     | 6300     | 6204     | 6202     | 6302     | 6265     | 6217     | 6206     | 6204     |
| Minimum Contacts Required   | 6500     | 6505     | 6460     | 6426     | 6368     | 6276     | 6312     | 6409     | 6389     | 6291     | 6268     | 6277     |
| % Made                      | 98.6%    | 98.9%    | 98.8%    | 98.7%    | 98.9%    | 98.9%    | 98.3%    | 98.3%    | 98.1%    | 98.8%    | 99.0%    | 98.8%    |

**Data:** The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made for a given month. Only one visit per month is counted even though multiple visits may have been made during the month.

**Comments – April 2023:** The visitation rate for all worker visits in February 2023 was 98.8%.



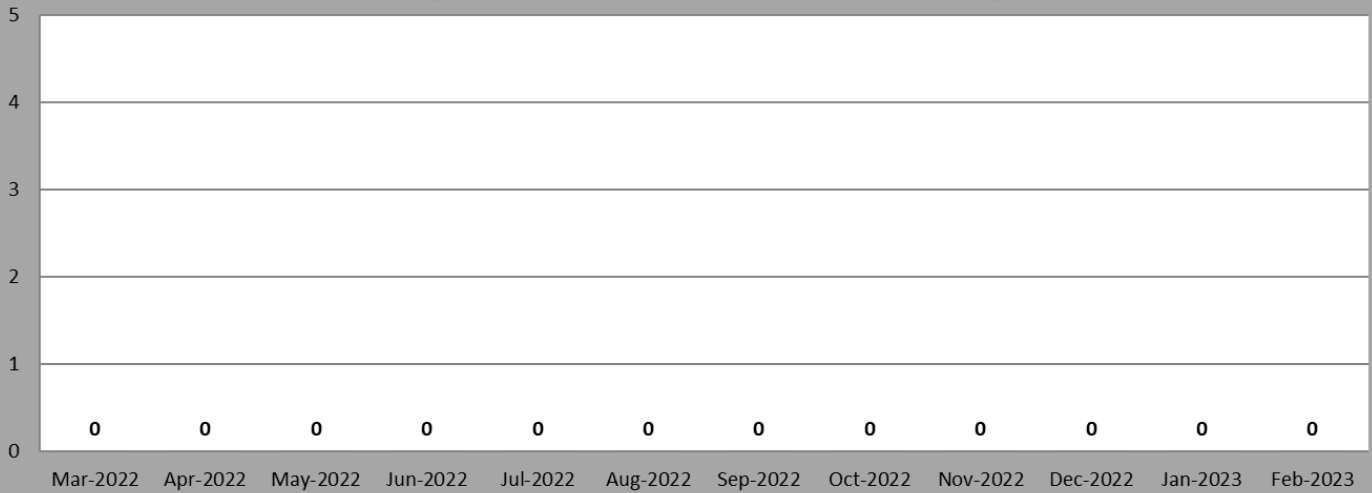


|                                 | Mar-2022 | Apr-2022 | May-2022 | Jun-2022 | Jul-2022 | Aug-2022 | Sep-2022 | Oct-2022 | Nov-2022 | Dec-2022 | Jan-2023 | Feb-2023 |
|---------------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Contacts Made by Primary Worker | 5998     | 5999     | 5926     | 5850     | 5846     | 5812     | 5750     | 5794     | 5847     | 5755     | 5774     | 5847     |
| Minimum Contacts Required       | 6278     | 6289     | 6244     | 6218     | 6172     | 6092     | 6131     | 6230     | 6221     | 6117     | 6092     | 6100     |
| % Made                          | 95.5%    | 95.4%    | 94.9%    | 94.1%    | 94.7%    | 95.4%    | 93.8%    | 93.0%    | 94.0%    | 94.1%    | 94.8%    | 95.9%    |

**Data:** The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made by the primary assigned worker for a given month. Only one visit per month by the primary worker is counted even though multiple visits may have been made by multiple workers during the month. Beginning in October 2015, the target for FFY16 is 90.0%.

**Comments – April 2023:** The worker visitation rate for primary workers in February 2023 was 95.9%.

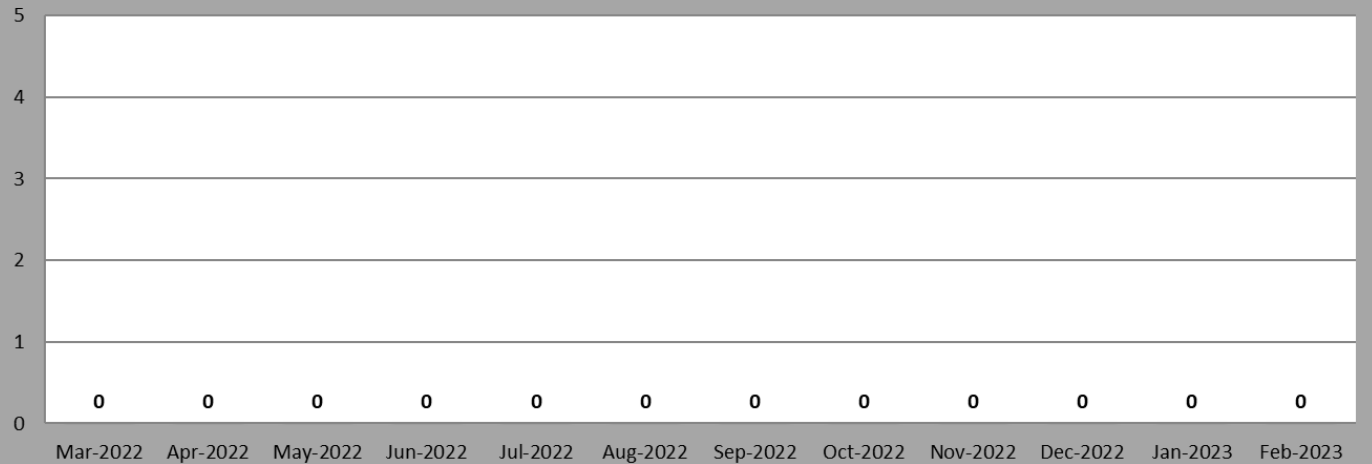
### 5.1: Monthly Shelter-Nights, Age 0-1 - February 2023



Data Source: Measure 5

|             | Mar-2022 | Apr-2022 | May-2022 | Jun-2022 | Jul-2022 | Aug-2022 | Sep-2022 | Oct-2022 | Nov-2022 | Dec-2022 | Jan-2023 | Feb-2023 |
|-------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| # of Nights | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |

### 5.1: Monthly Children in Shelter, Age 0-1 - February 2023



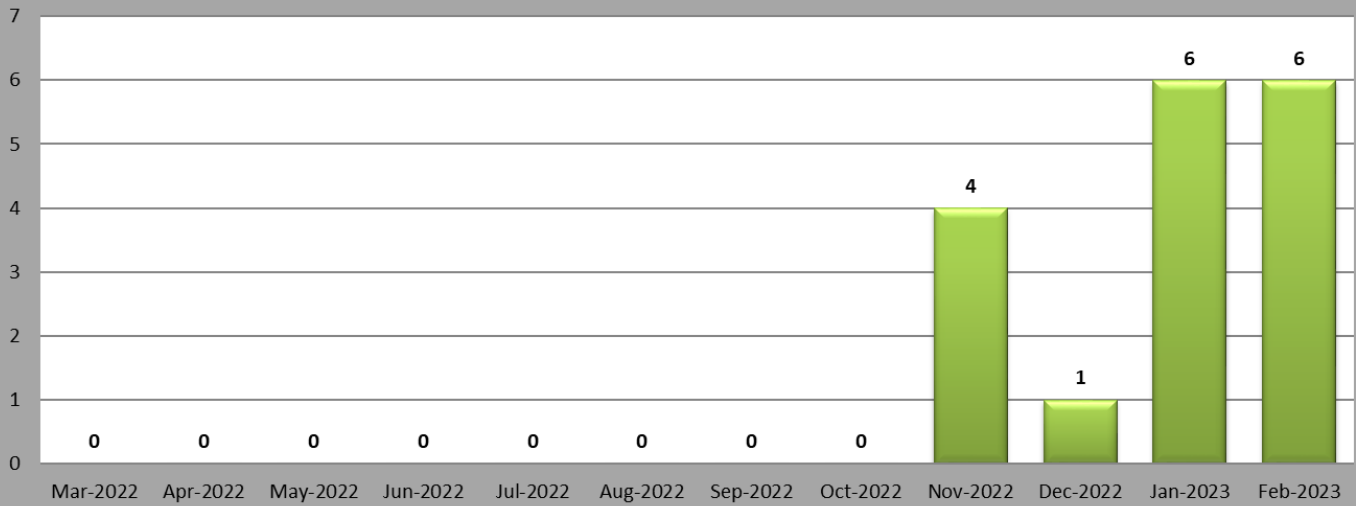
Data Source: Measure 5

|               | Mar-2022 | Apr-2022 | May-2022 | Jun-2022 | Jul-2022 | Aug-2022 | Sep-2022 | Oct-2022 | Jan-1900 | Jan-1900 | Jan-2023 | Feb-2023 |
|---------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| # of Children | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |

**Data:** Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. This Pinnacle Plan Measure was implemented 12/31/12. Automatic exceptions will be made for children in the following circumstances: If the child is part of a sibling set of 4 or more or a child placed with a minor parent who is also in DHS custody.

**Comments – April 2023:** In February 2023, 0 children age 0-1 year spent a total of 0 nights in the shelter. There were 1,398 children age 0-1 year in care in February 2023 and none of those children spent a night in the shelter (100% of children age 0-1 year). There were 82 children age 0-1 year removed during the month of February and none of the children had a shelter stay (100% of children in care age 0-1 year).

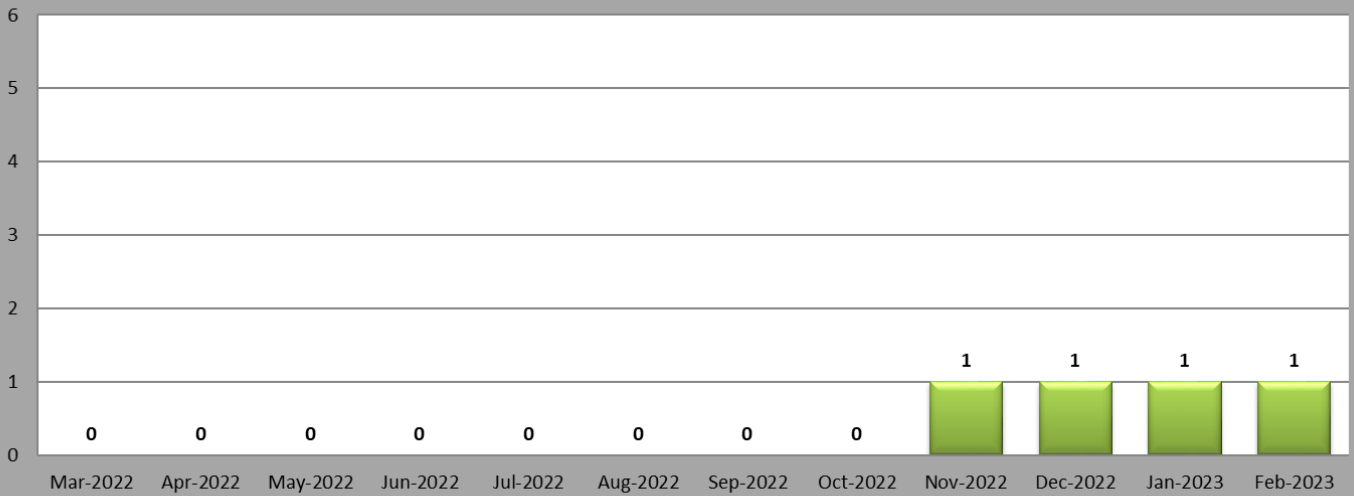
### 5.2: Monthly Shelter-Nights, Age 2-5 - February 2023



Data Source: Measure 5

|             | Mar-2022 | Apr-2022 | May-2022 | Jun-2022 | Jul-2022 | Aug-2022 | Sep-2022 | Oct-2022 | Nov-2022 | Dec-2022 | Jan-2023 | Feb-2023 |
|-------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| # of Nights | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 4        | 1        | 6        | 6        |

### 5.2: Monthly Children in Shelter, Age 2-5 - February 2023



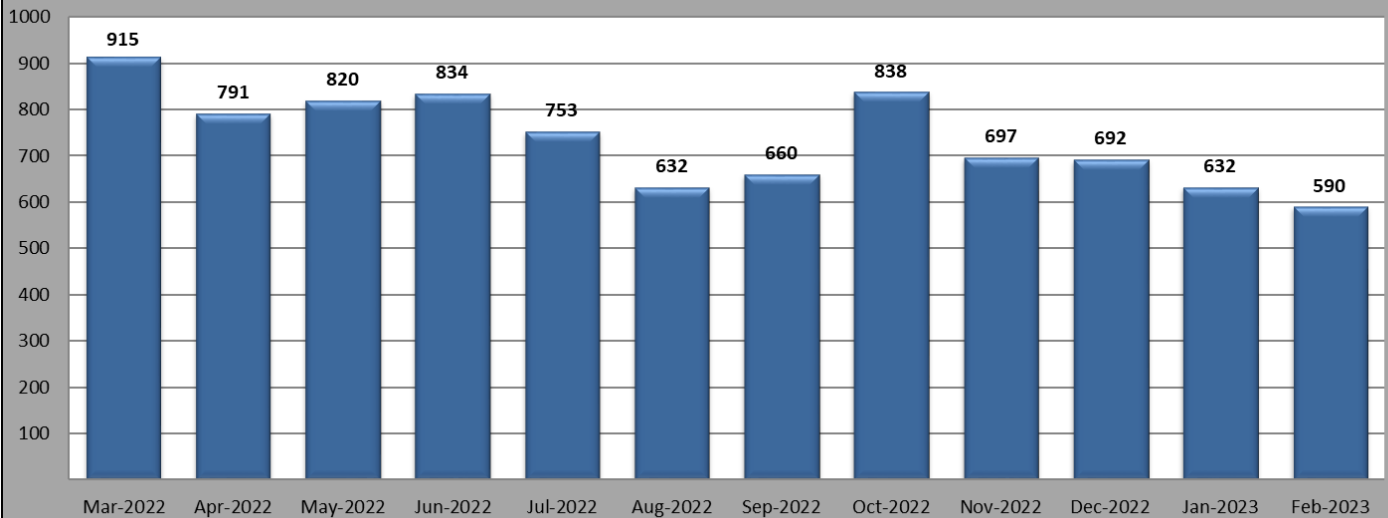
Data Source: Measure 5

|               | Mar-2022 | Apr-2022 | May-2022 | Jun-2022 | Jul-2022 | Aug-2022 | Sep-2022 | Oct-2022 | Nov-2022 | Dec-2022 | Jan-2023 | Feb-2023 |
|---------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| # of Children | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 1        | 1        | 1        | 1        |

**Data:** Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 2-5 years was implemented on 7/1/13.

**Comments – April 2023:** In February 2023, 1 child age 2-5 years spent a total of 6 nights in the shelter. There were 2,071 children age 2-5 years in care in February 2023 and 2,070 of those children did not spend a night in the shelter (99.95% of children age 2- 5 years). There were 82 children age 2-5 years removed during the month of February and none of those children had a shelter stay (100% of children in care age 2-5 years).

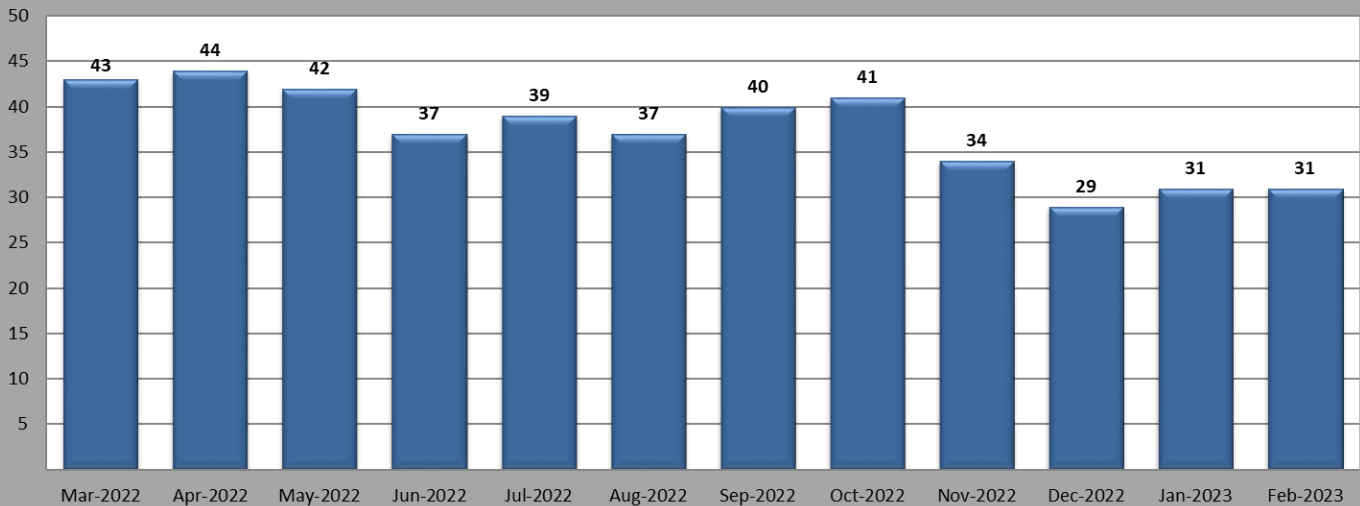
### 5.3: Monthly Shelter-Nights, Age 6-12 - February 2023



Data Source: Measure 5

|             | Mar-2022 | Apr-2022 | May-2022 | Jun-2022 | Jul-2022 | Aug-2022 | Sep-2022 | Oct-2022 | Nov-2022 | Dec-2022 | Jan-2023 | Feb-2023 |
|-------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| # of Nights | 915      | 791      | 820      | 834      | 753      | 632      | 660      | 838      | 697      | 692      | 632      | 590      |

### 5.3: Monthly Children in Shelter, Age 6-12 - February 2023



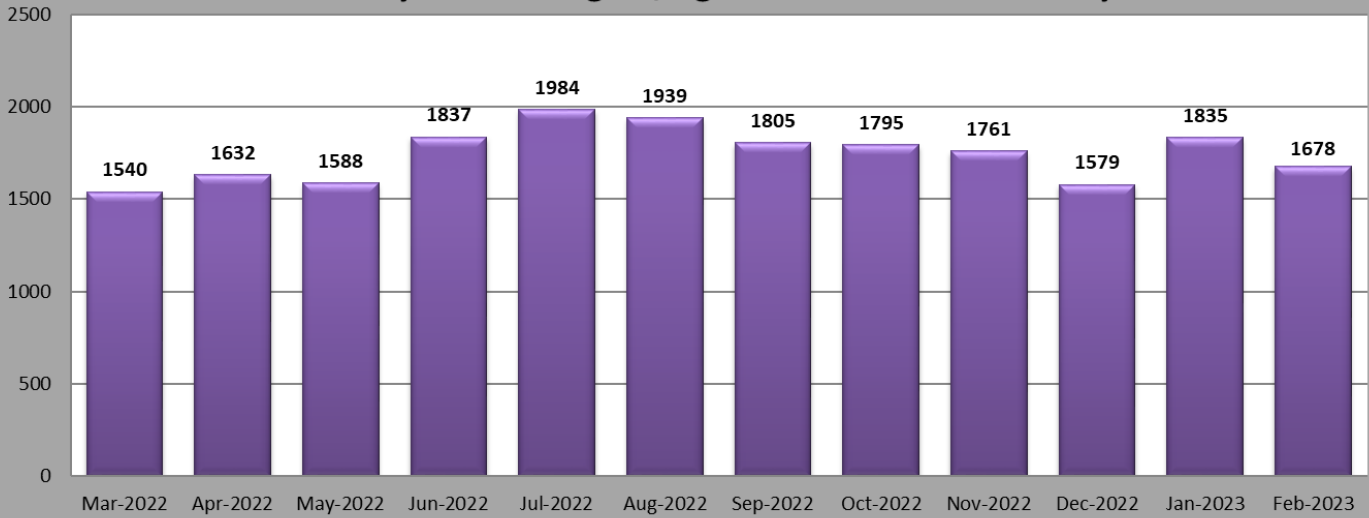
Data Source: Measure 5

|               | Mar-2022 | Apr-2022 | May-2022 | Jun-2022 | Jul-2022 | Aug-2022 | Sep-2022 | Oct-2022 | Nov-2022 | Dec-2022 | Jan-2023 | Feb-2023 |
|---------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| # of Children | 43       | 44       | 42       | 37       | 39       | 37       | 40       | 41       | 34       | 29       | 31       | 31       |

**Data:** Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 6-12 years was fully implemented by 1/1/15.

**Comments – April 2023:** In February 2023, 31 children age 6-12 years spent a total of 590 nights in the shelter. There were 2,135 children age 6-12 years in care in February 2023 and 2,104 of those did not spend a night in the shelter (98.5% of children age 6-12 years). There were 99 children age 6-12 years removed in February and 97 of those children did not have a shelter stay (98.0% of children in care age 6-12 years).

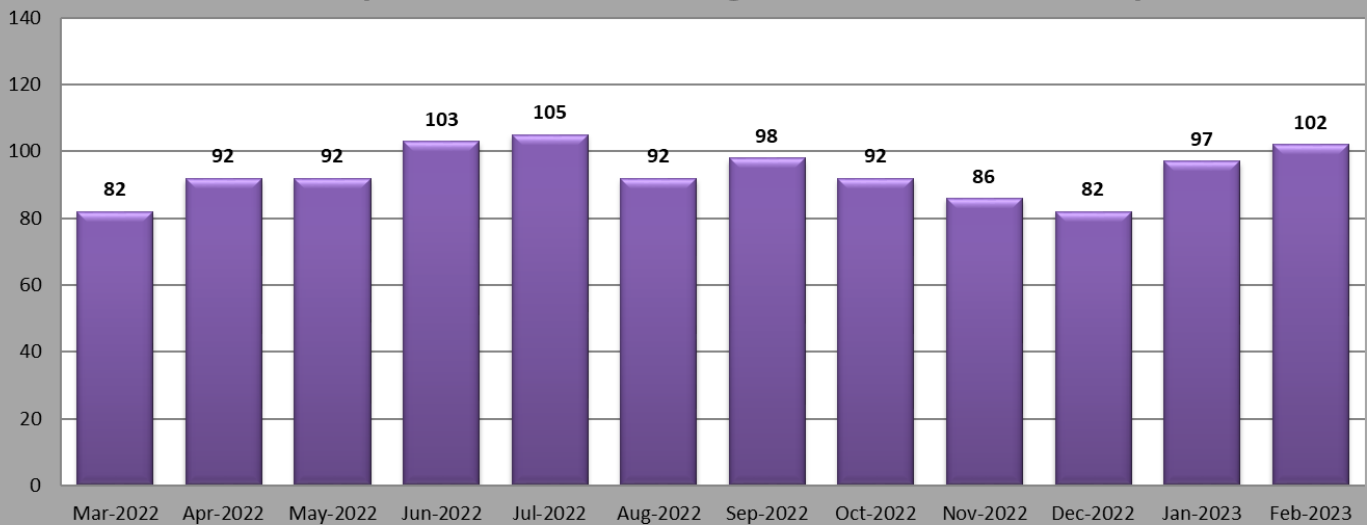
### 5.4: Monthly Shelter-Nights, Age 13 and older - February 2023



Data Source: Measure 5

|             | Mar-2022 | Apr-2022 | May-2022 | Jun-2022 | Jul-2022 | Aug-2022 | Sep-2022 | Oct-2022 | Nov-2022 | Dec-2022 | Jan-2023 | Feb-2023 |
|-------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| # of Nights | 1540     | 1632     | 1588     | 1837     | 1984     | 1939     | 1805     | 1795     | 1761     | 1579     | 1835     | 1678     |

### 5.4: Monthly Children in Shelter, Age 13 and older - February 2023

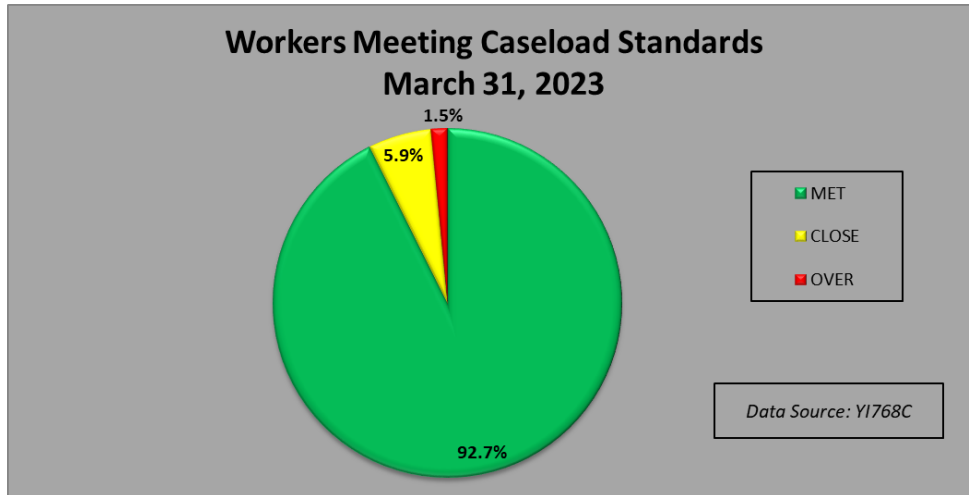


Data Source: Measure 5

|               | Mar-2022 | Apr-2022 | May-2022 | Jun-2022 | Jul-2022 | Aug-2022 | Sep-2022 | Oct-2022 | Nov-2022 | Dec-2022 | Jan-2023 | Feb-2023 |
|---------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| # of Children | 82       | 92       | 92       | 103      | 105      | 92       | 98       | 92       | 86       | 82       | 97       | 102      |

**Data:** Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next.

**Comments – April 2023:** In February 2023, 102 children age 13 and older spent a total of 1,678 nights in the shelter. There were 1,255 children age 13-18 years in care in February 2023. Of those, 1,153 children did not spend a night in the shelter (91.9% of children in care age 13-18 years). There were 41 children age 13-18 years removed during the month of February and 31 of these children did not have a shelter stay (75.6% of children in care age 13-18 years).

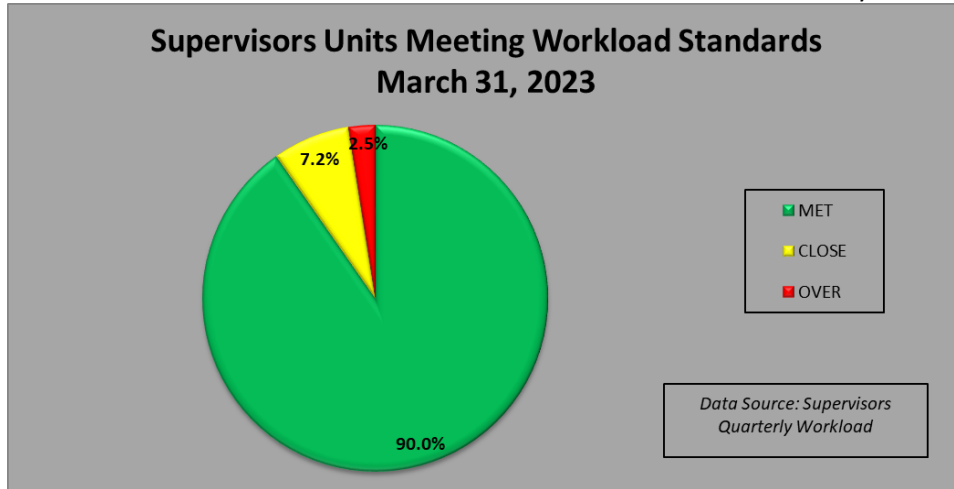


| Quarterly Workload Standards Report |               |              |             |             |
|-------------------------------------|---------------|--------------|-------------|-------------|
| January 1, 2023 - March 31, 2023    |               |              |             |             |
| Worker Type                         | Worker Days   | % Met        | % Close     | % Over      |
| ADOPTION SPECIALIST                 | 4032          | 98.4%        | 1.6%        | .0%         |
| RESOURCE FAMILY SPECIALIST          | 14884         | 95.0%        | 4.9%        | .1%         |
| COMPREHENSIVE                       | 4038          | 94.5%        | 5.1%        | .4%         |
| PERMANENCY PLANNING                 | 44229         | 94.0%        | 5.2%        | .8%         |
| PREVENTIVE/VOLUNTARY                | 4742          | 95.6%        | 3.5%        | .9%         |
| INVESTIGATION                       | 29301         | 79.8%        | 11.3%       | 8.9%        |
| RECRUITMENT                         | 2489          | 100.0%       | .0%         | .0%         |
| YTS                                 | 3135          | 99.9%        | .1%         | .0%         |
| <b>TOTAL</b>                        | <b>106850</b> | <b>90.8%</b> | <b>6.3%</b> | <b>2.8%</b> |

Data Source: Quarterly Workload Summary, Run Date 4/1/23

**Data:** Utilizing the standards set forth in the Pinnacle Plan, each individual type of case is assigned a weight and then the weights are added up in order to determine a worker’s caseload. The consolidated workload tracking process allows Oklahoma to factor in the worker’s “Workload Capacity.” A snapshot is taken every morning at 12:00 am of the workload of all Child Welfare workers. The entire workload of workers with a qualifying assignment to a case (CPS, PP, FCS, Adoption, and Resource) are calculated and compared against the caseload standards. The workload is classified as meeting standards if it is 100% or below a caseload. If the workload is over 100% but less than 120% of a caseload, it is considered to be “over but close”; otherwise the workload is considered to be over the standard. The measure tracks each worker - each day to determine if they meet the standard, and this is called a “worker day”. Work performed by Child Welfare Specialists, is broken into multiple categories. This measure will look specifically at Permanency Planning, Preventive/Voluntary, Investigation, Adoption, Resource Family Specialist, Recruitment, and Adoption Transition Unit Workers. For reporting purposes, the Quarterly totals will be included, as well as a point in time percentage of the number of workers “meeting,” “close,” and “over” workload standards on the last day of the reporting period.

**Comments – April 2023:** As of 3/31/23, using the point in time YI768C Workload data report, the percentage of Child Welfare Workers meeting the standard is 92.7%, with 5.9% being “Close”, and 1.5% being “Over Standard”. Of the 1225 workers, 1135 workers were meeting workload standards, 72 workers were close, and 18 workers were over the standard. For the period of Jan 1, 2023 – Mar 31, 2023, the quarterly data shows that the percentage of Child Welfare Workers “meeting” the standard is 90.8%, with 6.3% being “Close”, and 2.8% “Over Standard.”



**Data:** This measure looks at Supervisor Units in regards to the worker standard per unit. There are two parts to determine if a supervisor unit meets the standard. First, the measure looks at the number of Child Welfare Workers each supervisor is currently supervising in their unit. The target is for each unit to have a ratio of 5 Child Welfare Workers to 1 Supervisor. If a Unit has a ratio of 5:1 or less, they are considered to meet the standard. Units are “Close” if they are 1-20% over with a ratio of 6:1. All Units with a ratio of 7:1 or over are considered “Over”. Each worker accounts for 0.2% of a supervisor’s workload capacity. Secondly, the measure looks at any of those supervisors who are currently supervising caseload carrying workers and also have primary assignments on their own workload. Because these workload assignments deduct from a supervisor’s capacity to supervise their workers, this additional caseload must be factored into the measurement. Initially a supervisor was allowed to carry up to two case assignments, and those case assignments would not be calculated into the total workload. Any additional assignments on a supervisor’s caseload would then be calculated at the same case type weight as on the worker’s caseload and then combined with the supervisor capacity, which includes the number of workers supervised. Beginning with the reporting period ending December 2019, supervisors were no longer allotted the one or two assignments that did not add to the overall workload total. All assigned, countable work is now calculated into the supervisor’s workload. With this combined calculation of the supervisor’s workload capacity, it is then determined how many of these supervisor units are meeting the workload standard. This information is based on KIDS ORG data and HRMD Data and is point in time as of the last date of the reporting period.

**Comments – April 2023:** The total number of Child Welfare Supervisor Units “Meeting the Standard” is 90.0%, with 7.2% being “Close”, and 2.5% “Over Standard”. There are 361 supervisor units with 325 units meeting the standard, 26 units close and 9 units over the standard.

| Context Data   |               |                |
|--|---------------|----------------|
| Children in Out of Home Care Population Served<br>February 2023 - 6,859 Children |               |                |
| Age  | # of Children | % of Total     |
| 0-1 Years  | 1398          | 20.4%          |
| 2-5 Years  | 2071          | 30.2%          |
| 6-12 Years   | 2135          | 31.1%          |
| Over 13 Years  | 1255          | 18.3%          |
| <b>TOTAL</b>   | <b>6859</b>   | <b>100.0%</b>  |
| Race   | # of Children | % of Total     |
| White  | 3011          | 43.9%          |
| African American   | 672           | 9.8%           |
| Multi Race   | 2551          | 37.2%          |
| Native American  | 611           | 8.9%           |
| Pacific Islander / Asian   | 14            | 0.2%           |
| <b>TOTAL</b>   | <b>6859</b>   | <b>100.00%</b> |
| <i>Hispanic</i>  | <i>1165</i>   | <i>17.0%</i>   |
| *Note: Hispanic or Latino origin is not counted as a primary race                |               |                |

