



PINNACLE PLAN MEASURES

MONTHLY SUMMARY REPORT

Jan. 2018

PINNACLE PLAN MEASURES – MONTHLY SUMMARY REPORT – Jan. 2018

The Department of Human Services (DHS) is committed to improving the safety, permanency, and well-being of children served by the child welfare system. Public reporting is critical to ensuring transparency and accountability of the current performance on the measures included in the Pinnacle Plan. The OKDHS Metrics, Baselines, and Targets Agreement -3/7/13 outlines how the outcomes and other indicators are to be measured and reported. Monthly, Quarterly, and Semi-Annual Reports will be made published on the OKDHS Infonet and made available to the public.

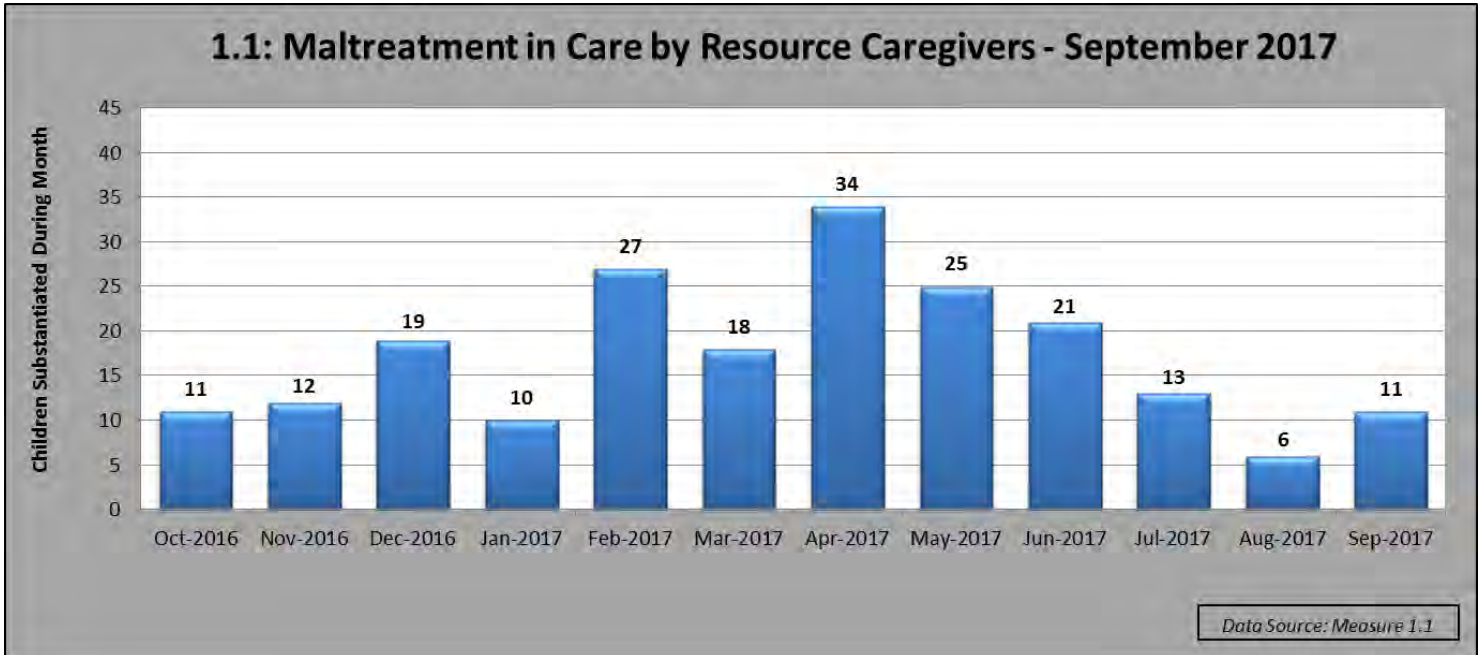
Oklahoma is committed to good faith efforts and positive trending toward the goals outlined in the plan. Each monthly report will include four performance areas, comprised of ten specific metric elements. These are: Foster Care Safety, Counts for New Foster Homes and TFC homes, Worker Contacts, and Shelter Usage. The demographics of children served during the reporting period are included in monthly and semi-annual reports as context data. This information is provided to assist in understanding the population being served by the child welfare system.

Beginning with the August 2014 Monthly Report, there has been a decrease in the lag time to 30 days from the end of the reporting period to the time that the data is reported on Measure 2 – Resource Homes, Measure 3 – Frequency of Worker Contacts, and Measure 5 – Shelter Use. There will continue to be a 90-day lag time on Measure 1 – Foster Care Safety to allow time for the Program Review Process to be completed.

OKDHS was the first state agency to have a federally approved Statewide Automated Child Welfare Information System (KIDS System) and continually strives for high quality data. **The data in this report is subject to change due to ongoing data entry, changes in policy, changes in practice, and changes in definitions, and/or data quality issues that may be discovered through the process.**

If you have questions or feedback regarding the Pinnacle Plan, please email us at dhs.childwelfareplan@okdhs.org

Pinnacle Measure		Pinnacle Plan Measures - Monthly Summary Report - January 2018					
		Name	Description	Period Ending	Monthly Count		
				# of Victims - September			
Foster Care Safety	1.1	Maltreatment in Care by Resource Caregivers	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by foster parent or facility staff member.	9/30/2017	11 Children		
	1.2	Maltreatment in Care by Parents	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by a parent.	9/30/2017	27 Children		
				November Total	SFY18 Total to Date		
Resource Homes	2.1	New Family Foster Care Homes	Newly approved Foster Homes	11/30/2017	48	318 Foster Homes	
	2.3	New Therapeutic Foster Homes	Newly approved Therapeutic Foster Homes (TFC)	11/30/2017	5	15 TFC Homes	
				Contacts Made	Contacts Required	% Contacts Made	
Worker Contacts	3.1	Frequency of Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between case workers and children in foster care for at least 1 calendar month during the reporting period.	11/30/2017	8,232	8,500	96.8%
	3.2	Frequency of Primary Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between primary caseworkers and children in foster care for at least 1 calendar month during the reporting period.	11/30/2017	7,860	8,258	95.2%
				November Total	6 Month Total - NIGHTS		
Shelter Use	5.1	Shelter Use Age 0-1 Years	The number of child-nights during the past six months involving children under age 2 years.	11/30/2017	0 Nights 0 Children	0 Nights	
	5.2	Shelter Use Age 2-5 Years	The number of child-nights during the past six months involving children age 2 years to 5 years.	11/30/2017	10 Nights 1 Child	120 Nights	
	5.3	Shelter Use Age 6-12 Years	The number of child-nights during the past six months involving children age 6 years to 12 years.	11/30/2017	1180 Nights 57 Children	8,270 Nights	
	5.4	Shelter Use Age 13 and Over	The number of child-nights during the past six months involving children age 13 years or older.	11/30/2017	1953 Nights 109 Children	14,350 Nights	
Caseloads	7.1	Worker Caseloads	The percentage of all Child Welfare Workers that meet caseload standards, are close to meeting workload standards, and are over workload standards. (Point in Time as last day of Quarter and Quarterly Total)	Quarterly Report: 10/1/17- 12/31/17	% of Workers that Meet Standard	1-20% Above Standard	>20% Above Standard
					70.5%	14.1%	15.3%
					67.9%	13.4%	18.7%
			Supervisor Ratios - Statewide the number of Child Welfare Workers in respect to the number of supervisors.		% of Supervisors that Meet Standard	1-20% Above Standard	>20% Above Standard
					84.6%	11.4%	4.0%
Context Data		Demographical Information on Children In Care, including age and race		NOTE:** This is not a Pinnacle Plan Measure. Demographical Data Only			

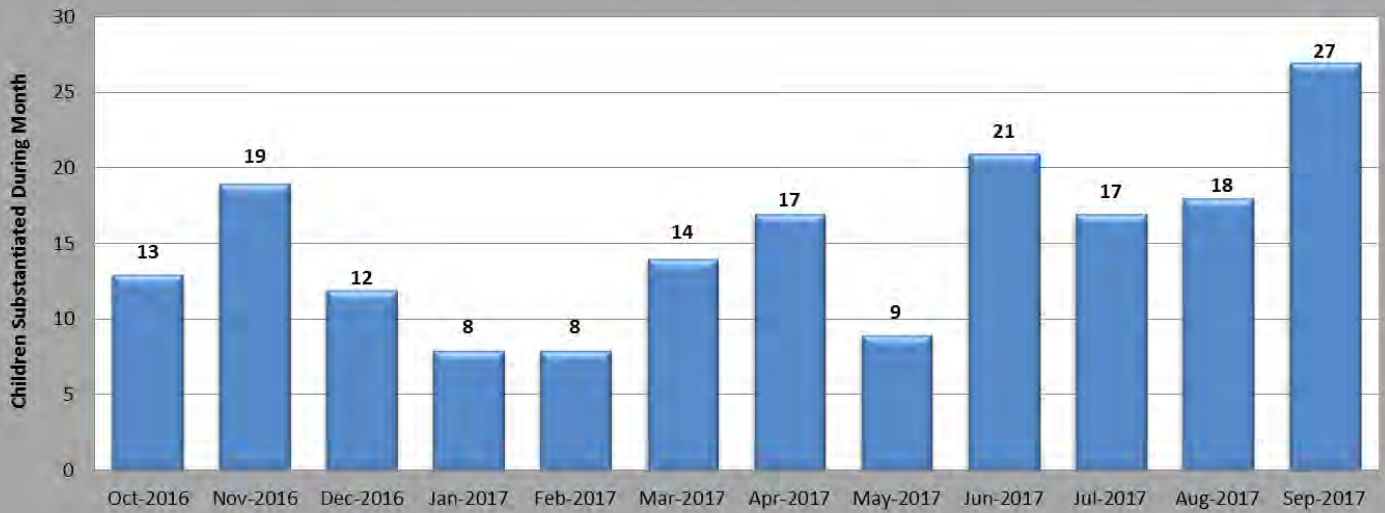


	Oct-2016	Nov-2016	Dec-2016	Jan-2017	Feb-2017	Mar-2017	Apr-2017	May-2017	Jun-2017	Jul-2017	Aug-2017	Sep-2017
# of Substantiations	11	12	19	10	27	18	34	25	21	13	6	11

Data: The Maltreatment in Care Measure by Resource Caregiver incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. All substantiations on children in Out of Home Care will go through an automatic Program Review. The data reported reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred. This measure includes all children placed in traditional foster care homes, kinship homes (relative or non-relative), therapeutic foster care homes, group homes, shelters, and residential facilities. This measure also includes children substantiated of maltreatment by the Office of Client Advocacy while placed in institutional settings. Every time a child is a substantiated as a victim, that child will be counted in the monthly reporting. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year.

Comments – Jan 2018: For the month of September 2017 there were a total of 11 substantiations of Maltreatment while in Out of Home Care. These victims were reported in a total of 7 separate referrals, 3 referrals for children in foster care and 4 referrals for children in OCA placements. Of the 5 children placed in foster care, 3 children were placed in a CW Kinship Relative Home and 2 children were placed in a CW Foster Care Home. There were 6 children involved in the 4 referrals for children in OCA placements. 1 child was placed in OCA-Detention, 2 children were placed in OCA-Shelter - OKDHS and 3 children were placed at an OCA-Level E Residential resource.

1.2: Maltreatment In Care by Parents - September 2017



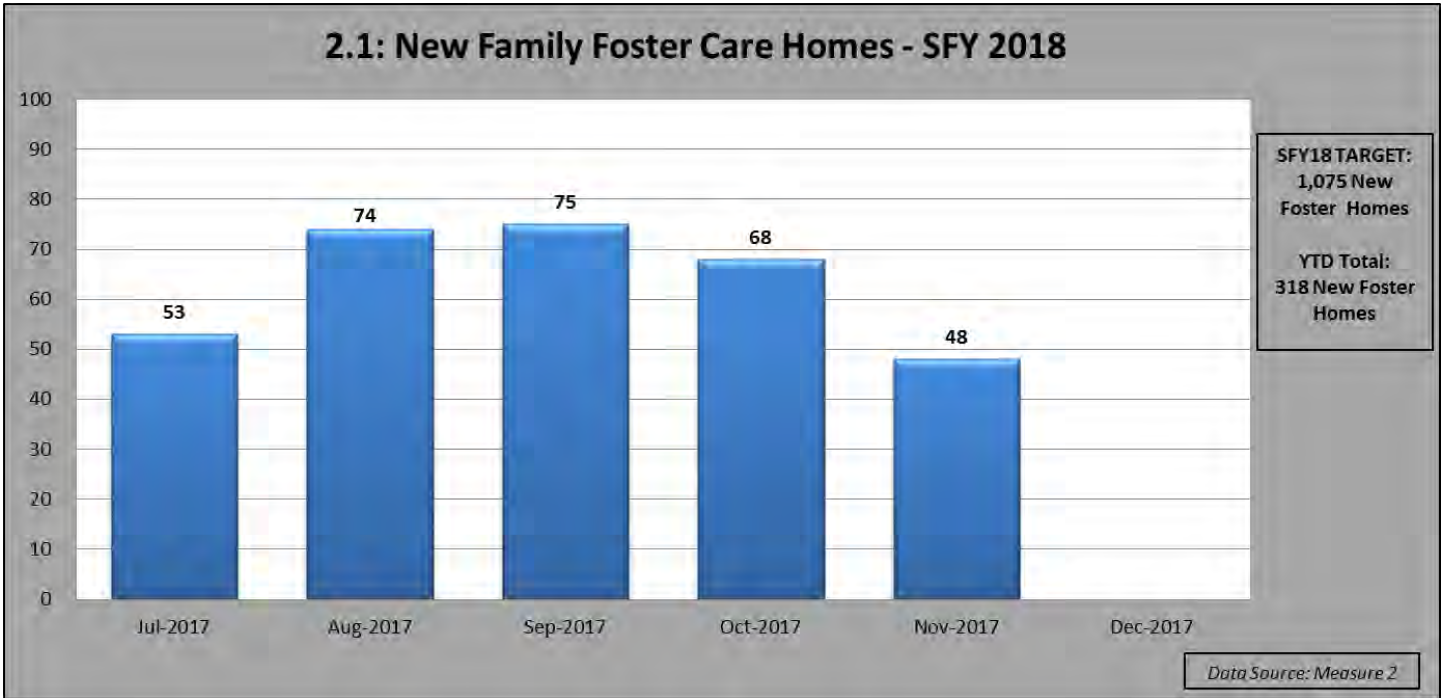
Data Source: Measure 1.2

	Oct-2016	Nov-2016	Dec-2016	Jan-2017	Feb-2017	Mar-2017	Apr-2017	May-2017	Jun-2017	Jul-2017	Aug-2017	Sep-2017
# of Substantiations	13	19	12	8	8	14	17	9	21	17	18	27

Data: The Maltreatment in Care by Parents measure incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. The data reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred.

Beginning with the November 2013 report, every time a child is a victim, that child will be counted. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year. Also, children who are disclosing abuse that occurred prior to coming into DHS custody will not be included in the count of monthly victims.

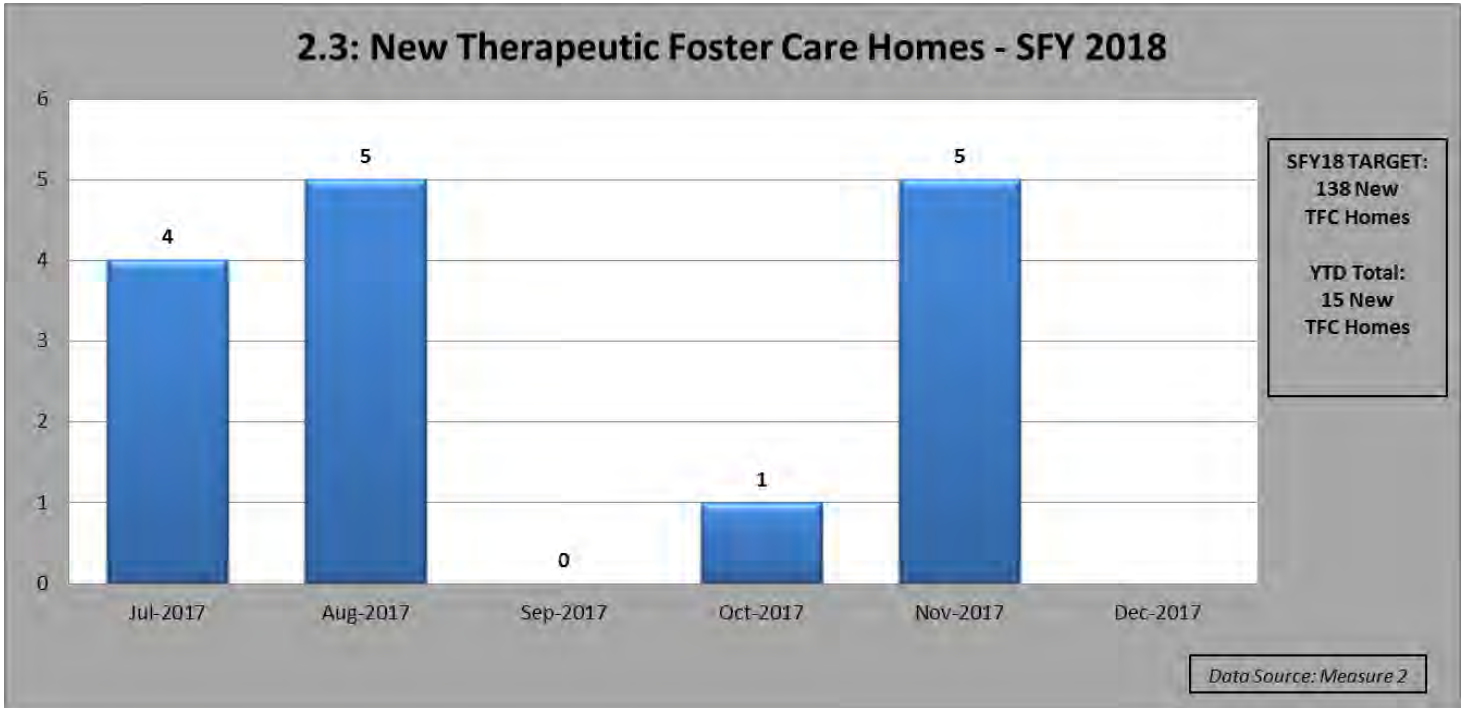
Comments – Jan 2018: For the month of September 2017, there were 27 substantiations of abuse by parents of children in out of home care and these 27 victims were reported in 12 separate referrals. Of these 27 victims, 20 were placed in Trial Reunification, 5 children were placed in CW Foster Family Care Supported Homes and 2 children were placed in CW Foster Family Care.



	Jul-2017	Aug-2017	Sep-2017	Oct-2017	Nov-2017	Dec-2017	Jan-2018	Feb-2018	Mar-2018	Apr-2018	May-2018	Jun-2018	Total
# of New FFC Homes	53	74	75	68	48								318

Data: Total Count of New Foster Homes includes all Foster Family Homes and Supported Foster Homes by month that they were opened using the agreed upon criteria. (This does not include Kinship or Tribal Homes.) The target for SFY17 is 1080 new foster homes.

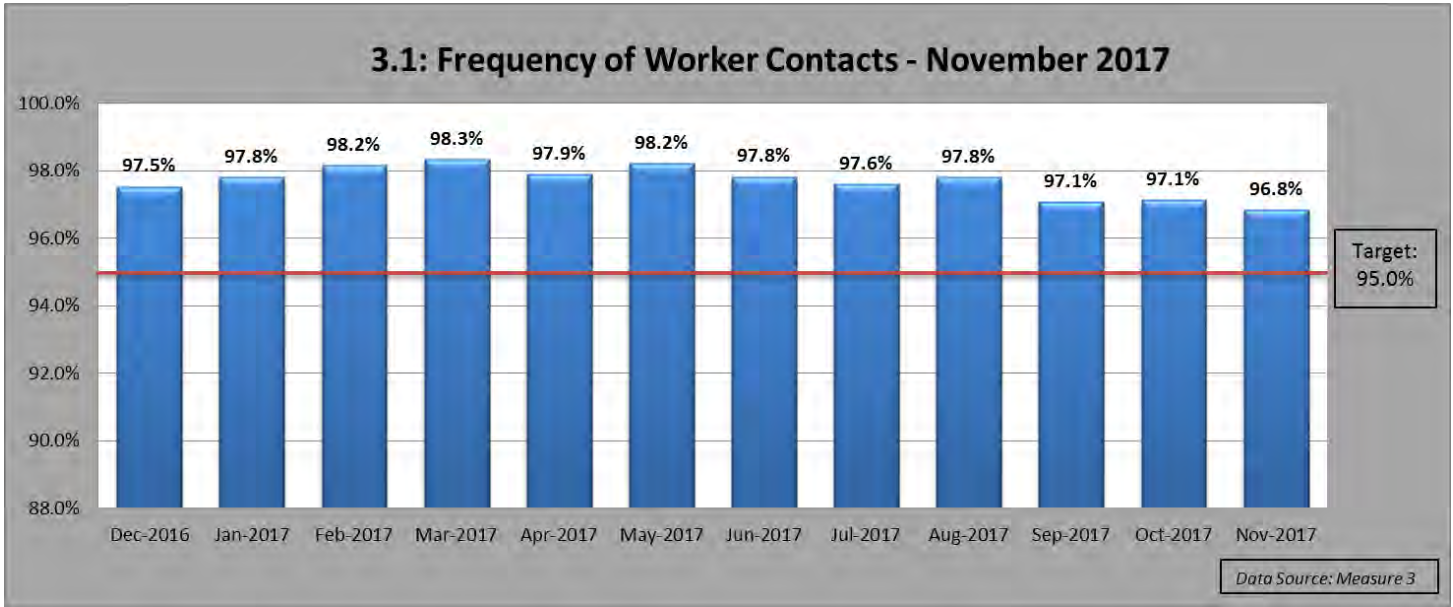
Comments – Jan 2018: In November 2017, there were 48 foster homes opened that met the Pinnacle Plan criteria to be counted as new at the time of reporting. As of 11/30/17, there were a total of 318 new homes for SFY18. The Foster Family Care net gain as of 11/30/17 was -40 homes. The Net gain target for SFY18 is 206 homes.



	Jul-2017	Aug-2017	Sep-2017	Oct-2017	Nov-2017	Dec-2017	Jan-2018	Feb-2018	Mar-2018	Apr-2018	May-2018	Jun-2018	Total
# of New TFC Homes	4	5	0	1	5								15

Data: Total Count of New Therapeutic Foster Homes includes all new TFC Homes, by month that they were opened using the agreed upon criteria. The target for new TFC Homes in SFY17 is 176 new TFC homes.

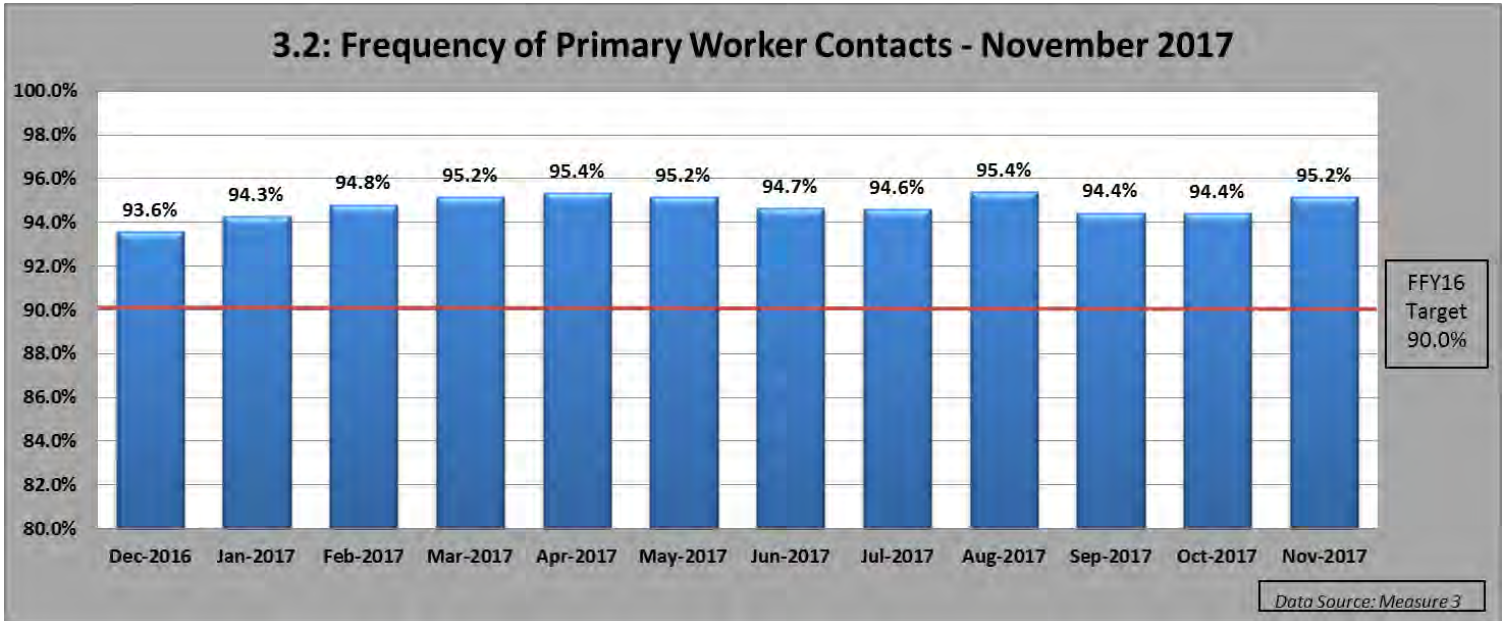
Comments – Jan 2018: In November 2017, 5 new TFC homes opened for a total of 15 new TFC homes in SFY18. The TFC net gain as of 11/30/17 was -43 homes for SFY18. The Net Gain target for SFY18 is 20 TFC homes.



	Dec-2016	Jan-2017	Feb-2017	Mar-2017	Apr-2017	May-2017	Jun-2017	Jul-2017	Aug-2017	Sep-2017	Oct-2017	Nov-2017
Contacts Made by Any Worker	8787	8788	8796	8736	8676	8615	8419	8450	8393	8400	8326	8232
Minimum Contacts Required	9009	8984	8960	8883	8862	8771	8606	8658	8581	8652	8572	8500
% Made	97.5%	97.8%	98.2%	98.3%	97.9%	98.2%	97.8%	97.6%	97.8%	97.1%	97.1%	96.8%

Data: The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made for a given month. Only one visit per month is counted even though multiple visits may have been made during the month.

Comments – Jan 2018: The visitation rate for all worker visits in November 2017 was 96.8%.

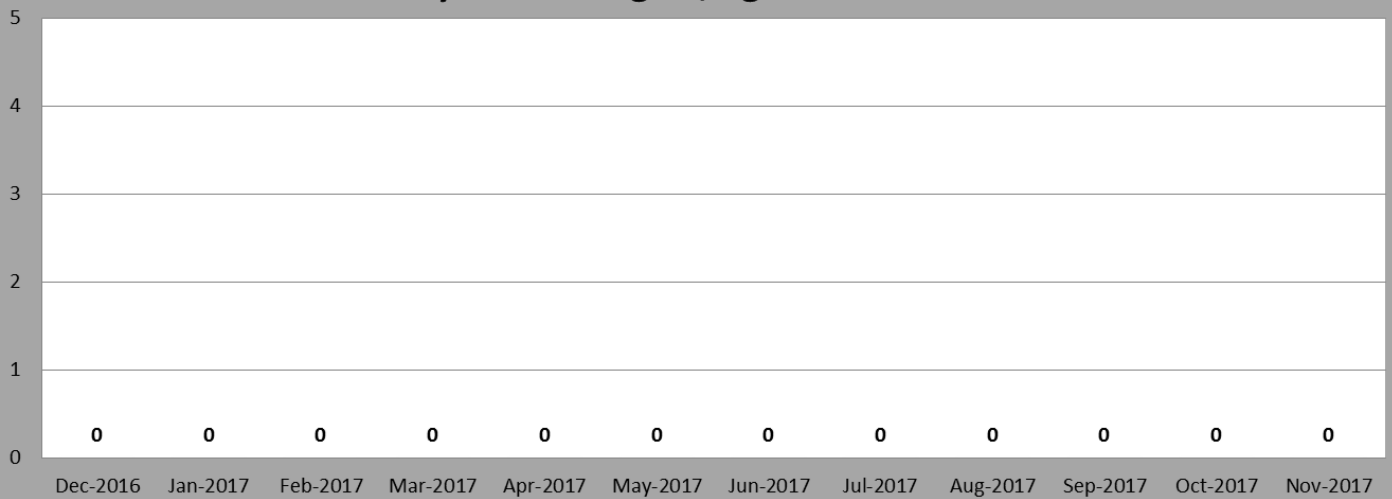


	Dec-2016	Jan-2017	Feb-2017	Mar-2017	Apr-2017	May-2017	Jun-2017	Jul-2017	Aug-2017	Sep-2017	Oct-2017	Nov-2017
Contacts Made by Primary Worker	8145	8191	8226	8204	8224	8127	7923	7961	7960	7945	7861	7860
Minimum Contacts Required	8702	8686	8675	8620	8623	8539	8370	8414	8343	8412	8324	8258
% Made	93.6%	94.3%	94.8%	95.2%	95.4%	95.2%	94.7%	94.6%	95.4%	94.4%	94.4%	95.2%

Data: The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made by the primary assigned worker for a given month. Only one visit per month by the primary worker is counted even though multiple visits may have been made by multiple workers during the month. Beginning in October 2015, the target for FFY16 is 90.0%.

Comments – Jan 2018: The worker visitation rate for primary workers in November 2017 was 95.2%.

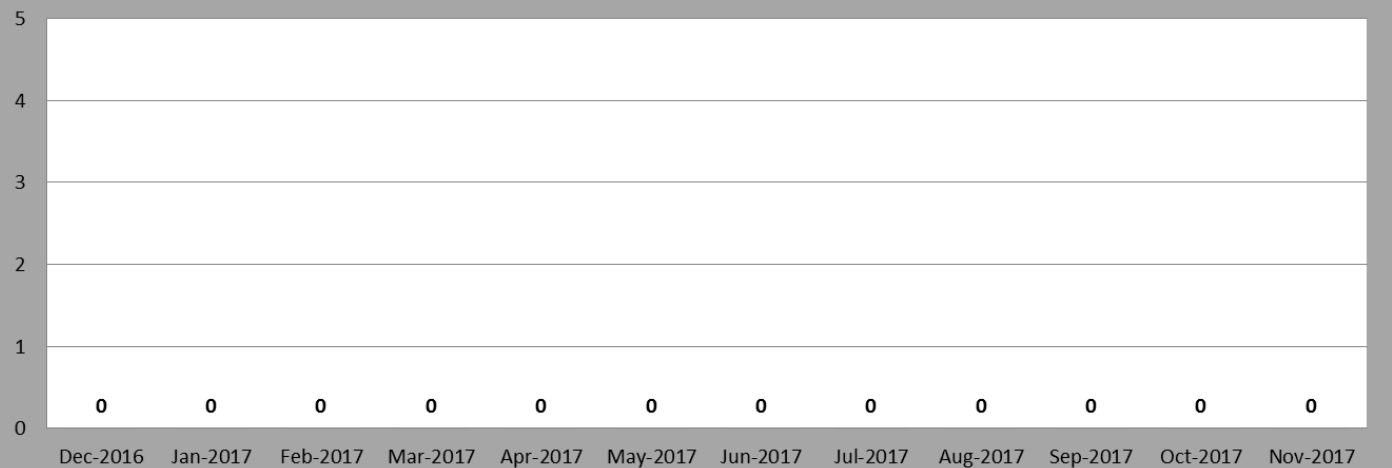
5.1: Monthly Shelter-Nights, Age 0-1 - November 2017



Data Source: Measure 5

	Dec-2016	Jan-2017	Feb-2017	Mar-2017	Apr-2017	May-2017	Jun-2017	Jul-2017	Aug-2017	Sep-2017	Oct-2017	Nov-2017
# of Nights	0	0	0	0	0	0	0	0	0	0	0	0

5.1: Monthly Children in Shelter, Age 0-1 - November 2017



Data Source: Measure 5

	Dec-2016	Jan-2017	Feb-2017	Mar-2017	Apr-2017	May-2017	Jun-2017	Jul-2017	Jan-2000	Jan-2000	Oct-2017	Nov-2017
# of Children	0	0	0	0	0	0	0	0	0	0	0	0

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. This Pinnacle Plan Measure was implemented 12/31/12. Automatic exceptions will be made for children in the following circumstances: If the child is part of a sibling set of 4 or more or a child placed with a minor parent who is also in DHS custody.

Comments – Jan 2018: In November 2017, 0 children age 0-1 year spent a total of 0 nights in the shelter. There were 1,972 children age 0-1 year in Out of Home Care in November 2017 and there were 142 children age 0-1 year removed during the month of November and 100% of the children did not have a shelter stay.

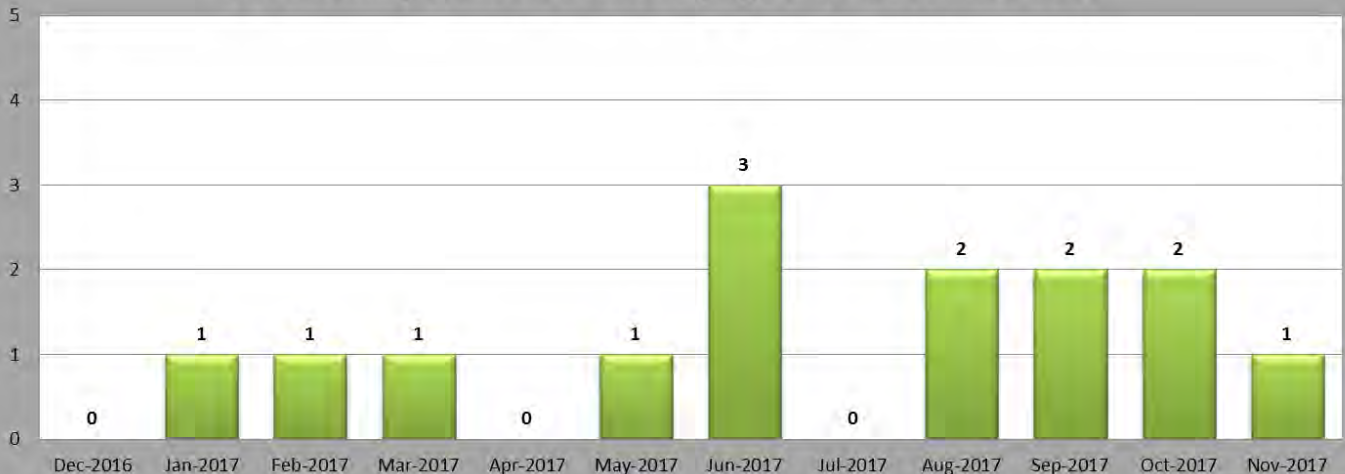
5.2: Monthly Shelter-Nights, Age 2-5 - November 2017



Data Source: Measure 5

	Dec-2016	Jan-2017	Feb-2017	Mar-2017	Apr-2017	May-2017	Jun-2017	Jul-2017	Aug-2017	Sep-2017	Oct-2017	Nov-2017
# of Nights	0	12	6	2	0	27	28	0	21	56	5	10

5.2: Monthly Children in Shelter, Age 2-5 - November 2017



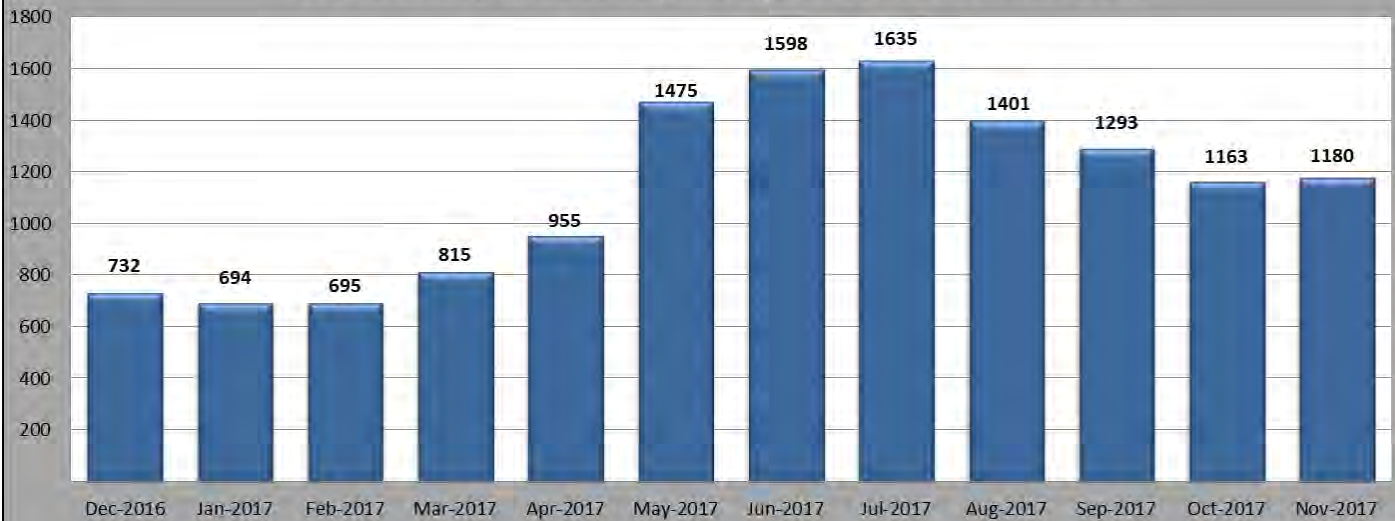
Data Source: Measure 5

	Dec-2016	Jan-2017	Feb-2017	Mar-2017	Apr-2017	May-2017	Jun-2017	Jul-2017	Aug-2017	Sep-2017	Oct-2017	Nov-2017
# of Children	0	1	1	1	0	1	3	0	2	2	2	1

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 2-5 years was implemented on 7/1/13.

Comments – Jan 2018: In November 2017, 1 child age 2-5 years spent a total of 10 nights in the shelter. There were 2,800 children age 2-5 years in care in November 2017 and 2,799 of those did not spend a night in the shelter (99.96% of children age 2-5 years). There were 82 children age 2-5 years removed during the month of November and none of those children had a shelter stay (100% of children in care age 2-5 years)

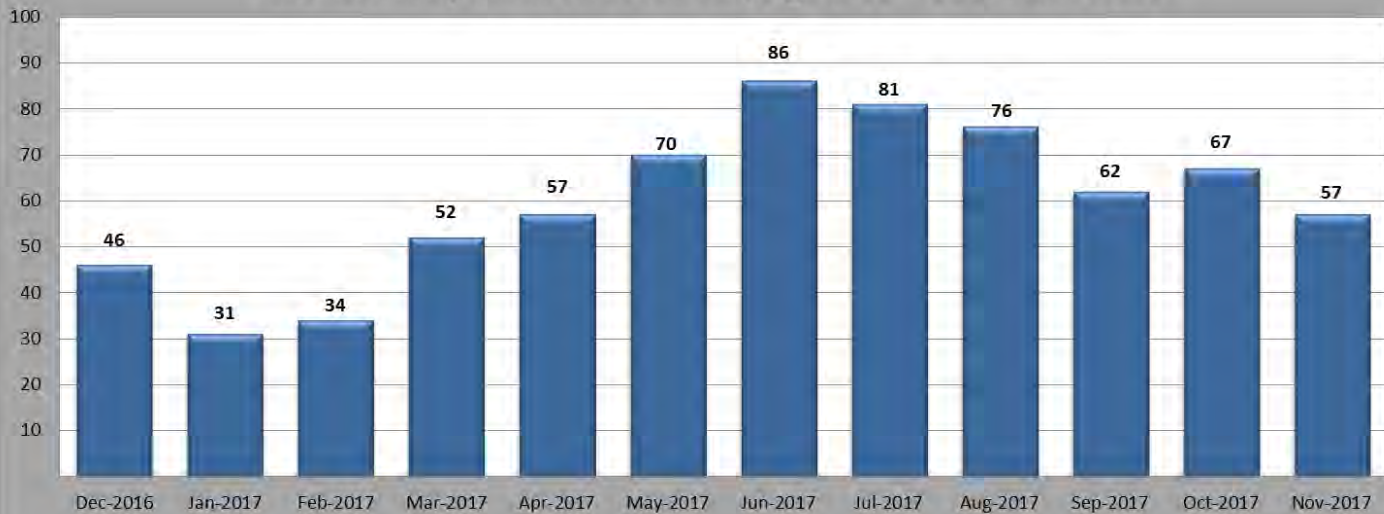
5.3: Monthly Shelter-Nights, Age 6-12 - November 2017



Data Source: Measure 5

	Dec-2016	Jan-2017	Feb-2017	Mar-2017	Apr-2017	May-2017	Jun-2017	Jul-2017	Aug-2017	Sep-2017	Oct-2017	Nov-2017
# of Nights	732	694	695	815	955	1475	1598	1635	1401	1293	1163	1180

5.3: Monthly Children in Shelter, Age 6-12 - November 2017



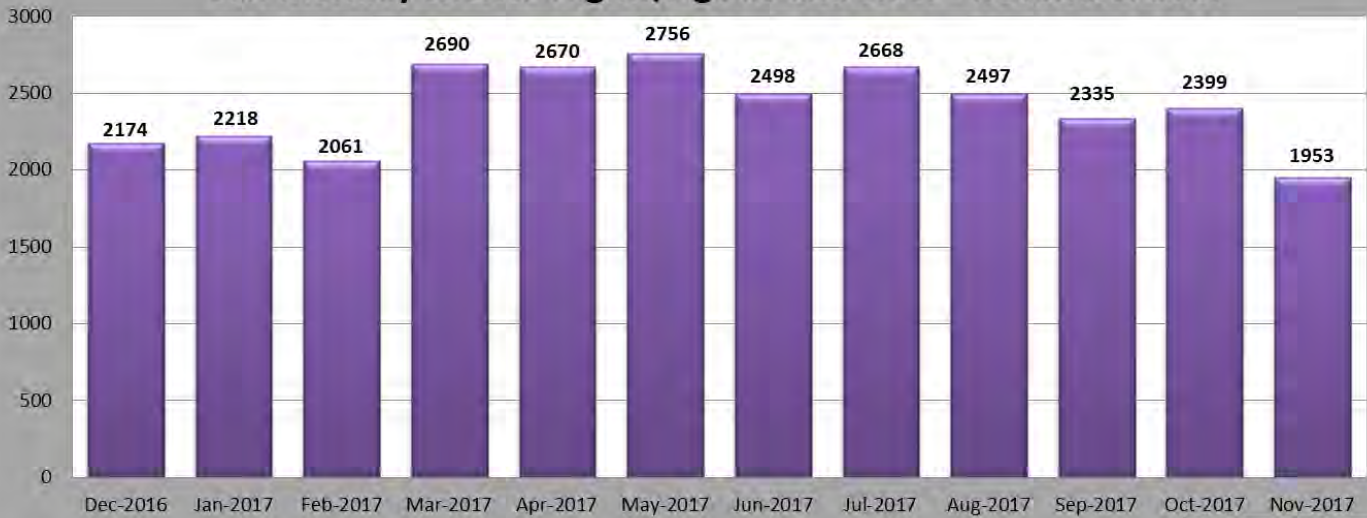
Data Source: Measure 5

	Dec-2016	Jan-2017	Feb-2017	Mar-2017	Apr-2017	May-2017	Jun-2017	Jul-2017	Aug-2017	Sep-2017	Oct-2017	Nov-2017
# of Children	46	31	34	52	57	70	86	81	76	62	67	57

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 6-12 years was fully implemented by 1/1/15.

Comments – Jan 2018: In November 2017, 57 children age 6-12 years spent a total of 1,180 nights in the shelter. There were 3,201 children age 6-12 years in care in November 2017 and 3,144 of those did not spend a night in the shelter (98.2% of children age 6-12 years). There were 107 children age 6-12 years removed in November and 102 of those children did not have a shelter stay (95.3% of children in care age 6-12 years).

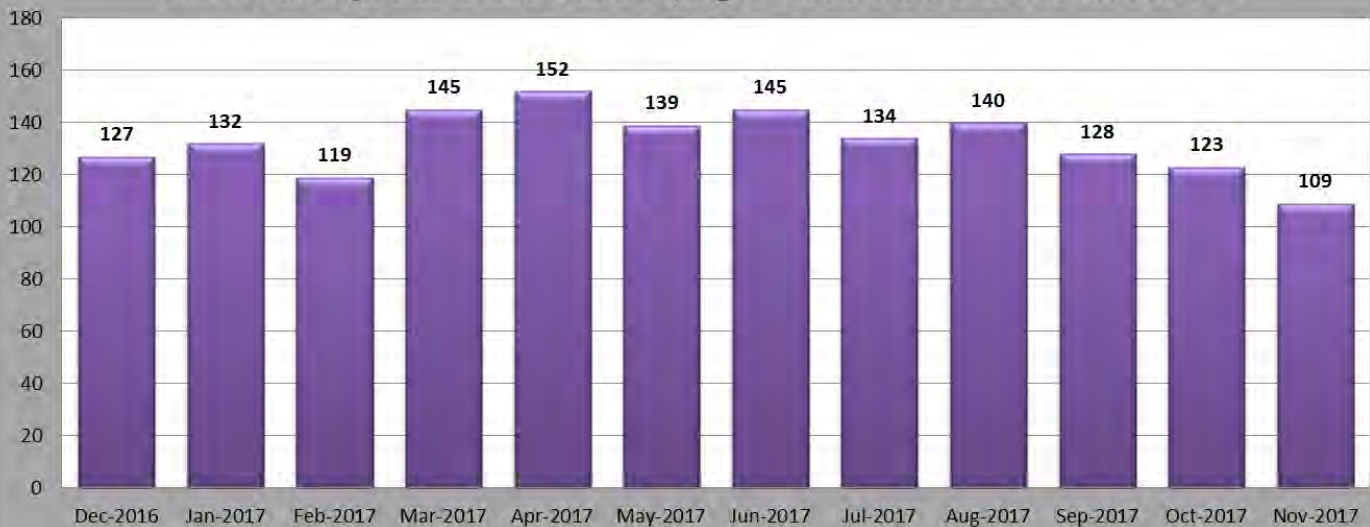
5.4: Monthly Shelter-Nights, Age 13 and older - November 2017



Data Source: Measure 5

	Dec-2016	Jan-2017	Feb-2017	Mar-2017	Apr-2017	May-2017	Jun-2017	Jul-2017	Aug-2017	Sep-2017	Oct-2017	Nov-2017
# of Nights	2174	2218	2061	2690	2670	2756	2498	2668	2497	2335	2399	1953

5.4: Monthly Children in Shelter, Age 13 and older - November 2017

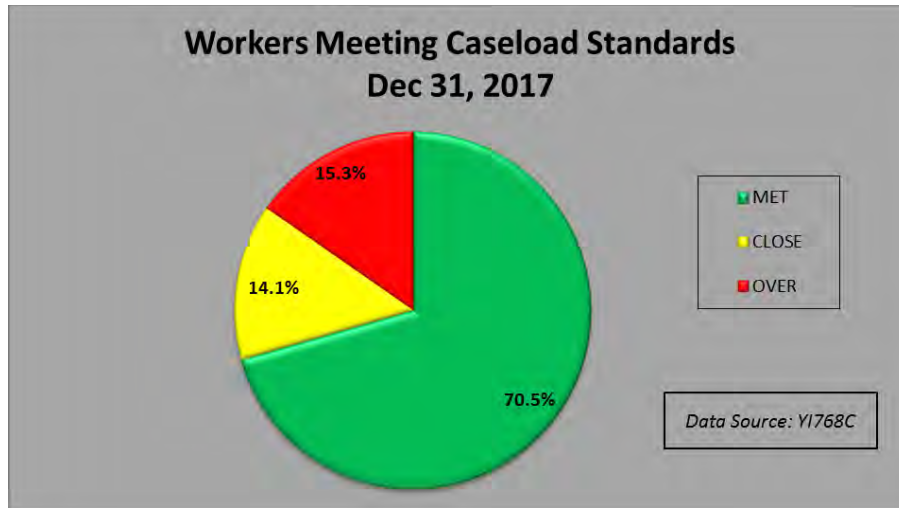


Data Source: Measure 5

	Dec-2016	Jan-2017	Feb-2017	Mar-2017	Apr-2017	May-2017	Jun-2017	Jul-2017	Aug-2017	Sep-2017	Oct-2017	Nov-2017
# of Children	127	132	119	145	152	139	145	134	140	128	123	109

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next.

Comments - Jan 2018: In November 2017, 109 children age 13 and older spent a total of 1,953 nights in the shelter. There were 1,320 children age 13-18 years in care in November 2017. Of those, 1,211 children did not spend a night in the shelter (91.7% of children in care age 13-18 years). There were 29 children age 13-18 years removed during the month of November and 19 of these children did not have a shelter stay (65.5% of children in care age 13-18 years).



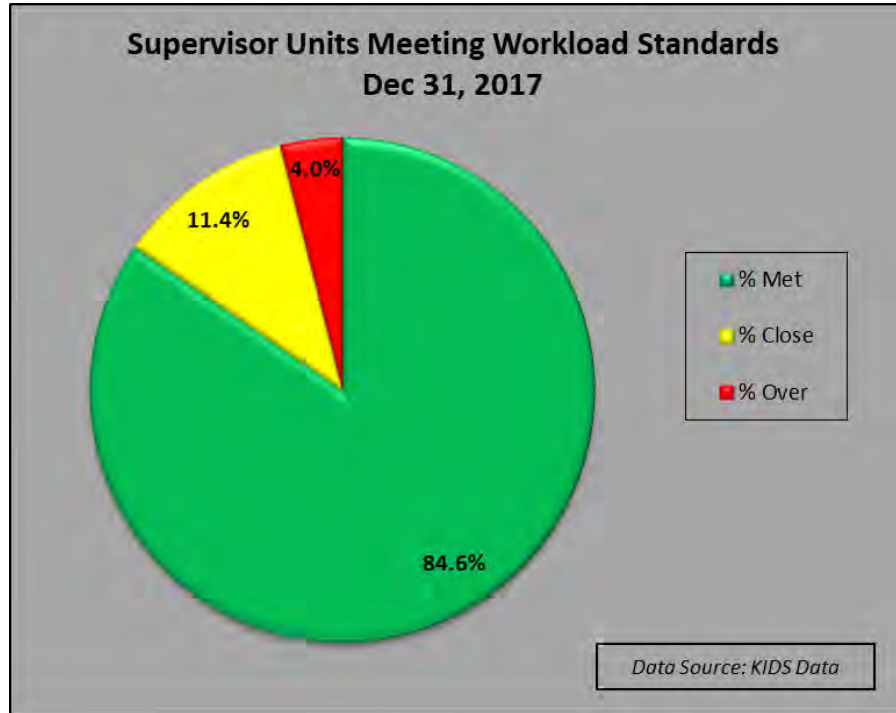
Quarterly Workload Standards Report Oct 1, 2017 - Dec 31, 2017

Worker Type	Worker Days	% Met	% Close	% Over
ADOPTION SPECIALIST	4689	92.0%	4.9%	3.0%
RESOURCE FAMILY SPECIALIST	18923	73.7%	17.6%	8.7%
COMPREHENSIVE	8844	74.1%	13.6%	12.3%
PERMANENCY PLANNING	61109	70.0%	13.3%	16.7%
PREVENTIVE/VOLUNTARY	6127	70.9%	16.5%	12.5%
INVESTIGATION	36592	56.2%	11.6%	32.2%
RECRUITMENT	3446	96.3%	3.6%	.2%
ADOPTION TRANSITION SPECIALIST ATU	3265	38.1%	28.1%	33.8%
STATEWIDE TOTAL	142995	67.9%	13.4%	18.7%

Data Source: KIDS Data Quarterly Workload Summary Ending 12/31/17

Data: Utilizing the standards set forth in the Pinnacle Plan, each individual type of case is assigned a weight and then the weights are added up in order to determine a worker’s caseload. The consolidated workload tracking process allows Oklahoma to factor in the worker’s “Workload Capacity.” A snapshot is taken every morning at 12:00 am of the workload of all Child Welfare workers. The entire workload of workers with a qualifying assignment to a case (CPS, PP, FCS, Adoption, and Resource) are calculated and compared against the caseload standards. The workload is classified as meeting standards if it is 100% or below a caseload. If the workload is over 100% but less than 120% of a caseload, it is considered to be “over but close”; otherwise the workload is considered to be over the standard. The measure tracks each worker - each day to determine if they meet the standard, and this is called a “worker day”. Work performed by Child Welfare Specialists, is broken into multiple categories. This measure will look specifically at Permanency Planning, Preventive/Voluntary, Investigation, Adoption, Resource Family Specialist, Recruitment, and Adoption Transition Unit Workers. For reporting purposes, the Quarterly totals will be included, as well as a point in time percentage of the number of workers “meeting,” “close,” and “over” workload standards on the last day of the reporting period.

Comments – Jan 2018: As of 12/31/17, using the point in time Y1768C Workload data report, the percentage of Child Welfare Workers meeting the standard is 70.5%, with 14.1% being “Close”, and 15.3% “Over Standard”. Of the 1555 workers, 1097 workers were meeting workload standards, 220 workers were close, and 238 workers were over the standard. For the period of Oct 1, 2017-Dec 31, 2017, the quarterly data shows that the percentage of Child Welfare Workers “meeting” the standard is 67.9%, with 13.4% being “Close”, and 18.7% “Over Standard.”



Data: This measure looks at Supervisor Units in regards to the worker standard per unit. There are two parts to determine if a supervisor unit meets the standard. First, the measure looks at the number of Child Welfare Workers each supervisor is currently supervising in their unit. The target is for each unit to have a ratio of 5 Child Welfare Workers to 1 Supervisor. If a Unit has a ratio of 5:1 or less, they are considered to meet the standard. Units are “Close” if they are 1-20% over with a ratio of 6:1. All Units with a ratio of 7:1 or over are considered “Over”. Each worker accounts for 0.2% of a supervisor’s workload capacity. Secondly, the measure looks at any of those supervisors who are currently supervising caseload carrying workers and also have primary assignments on their own workload. Because these workload assignments deduct from a supervisor’s capacity to supervise their workers, this additional caseload must be factored into the measurement. If a supervisor has less than two case assignments this will not be calculated into the measurement. For any other assignments on a supervisor’s caseload, these will be calculated at the same weight as a worker’s caseload and then added to the supervisor capacity, which includes the number of workers being supervised. With this combined calculation of the supervisor’s workload capacity, it is then determined how many of these supervisor units are meeting the workload standard. This information is based on KIDS ORG data and HRMD Data and is point in time as of the last date of the reporting period.

Comments – Jan 2018: The total number of Child Welfare Supervisor Units “Meeting the Standard” is 84.6%, with 11.4% being “Close”, and 4.0% “Over Standard”. There are 377 supervisor units with 319 units meeting the standard, 43 units close and 15 units over the standard.

Context Data		
Children in Out of Home Care Population Served November 2017 - 9,293 Children		
Age	# of Children	% of Total
0-1 Years	1972	21.2%
2-5 Years	2800	30.1%
6-12 Years	3201	34.4%
Over 13 Years	1320	14.2%
	9293	100.0%
Race	# of Children	% of Total
White	3416	36.8%
African American	808	8.7%
Multi Race	2705	29.1%
Native American	635	6.8%
Hispanic*	1716	18.5%
Pacific Islander	2	0.0%
Asian	11	0.1%
TOTAL	9293	100.00%
*Note: Hispanic or Latino origin is not counted as a primary race		

