



**1. Is there a limit on how many visits are covered?**

Expansion adult members receive unlimited visits with their primary care physician. This does not apply to PCPs who are Federally Qualified Health Centers or Rural Health Clinics.

**2. Do HAP members have a copay with their PCP?**

Expansion adult members ages 21 and older will have a \$4 copay with their PCP. There are no copays for members ages 0-20.

**3. How will the eligibility appear for HAP members enrolled with a PCP?**

Eligible expansion adult members enrolled with a primary care provider will show Expansion Healthy Adult Program and SoonerCare Choice under the eligibility file.

Eligibility			
Coverage	Effective Date	End Date	
SoonerCare Choice	09/09/2021	09/30/2021	
Mental Health and Substance Abuse	09/09/2021	09/30/2021	
Expansion Healthy Adult Program	09/09/2021	09/30/2021	

  

Managed Care Information			
Provider Name	Provider Phone	Health Plan Name	Health Plan Phone
ROBERT SOONERCARE		405-123-4567	

TPL

**4. Will members be notified of the process to select a PCP?**

Yes, OHCA has started to notify members through the letter notification process. Effective Oct. 1, 2021, eligible expansion adult members can select a PCP using the [mysooner.org](http://mysooner.org) website.

**5. We are only contracted to serve members ages 18 and under. How will this affect us seeing members on the expansion program and payment for services?**

Current Choice providers with an age restriction or panel size limit can modify the existing Choice panel by using the OHCA secure provider portal 'Update Provider Files' feature.

**6. Will HAP members require a referral for specialty services?**

Eligible expansion adult members enrolled with a PCP will not require a referral until Dec. 1, 2021.



**ADDRESS**

4345 N. Lincoln Blvd.  
Oklahoma City, OK 73105



**WEBSITES**

okhca.org  
mysooner.org



**PHONE**

Admin: 405-522-7300  
Helpline: 800-987-7767