

OKLAHOMA Health Care Authority

SoonerCare Renewals
Stakeholder Toolkit

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Kevin Corbett



Secretary of Health and Human Services/CEO of OHCA To: Community Partners, Stakeholders and Advocates Subject: OHCA Return to Normal Medicaid Enrollment

The purpose of this toolkit is to provide our community partners, stakeholders and advocates with messaging and resources to support local and state agencies as Oklahoma prepares to return to normal Medicaid enrollment processes, also known as unwinding. The goal of the outreach messaging and templates is to encourage members to provide updated contact information.

The Oklahoma Health Care Authority (OHCA) will update this resource and add materials as new federal guidance and additional insights are available. The outreach resources include messaging and templates to be used in various forms of outreach, including print, telephone communications and digital media. OHCA worked with our many partners to ensure this toolkit contains the messaging and resources needed to engage members immediately.

We encourage partners to use this messaging and integrate it into their outreach and social media campaigns. Partners may modify the outreach language to meet any business need; however, we strongly request the language in these resources remain the same to ensure consistency in messaging. If you have any questions or require additional information regarding OHCA's plans for resuming normal Medicaid enrollment operations or outreach efforts, please visit MySoonerCare.org.

Onward.

Kin Sult

Public Health Emergency

Medicaid Unwinding Process

The Families First Coronavirus Response Act (2020) included a "continuous coverage" requirement that paused Medicaid renewals so members would not be at risk of losing health coverage during the Public Health Emergency (PHE).

In 2023, the federal government is requiring all states to restart the eligibility reviews. The Oklahoma Health Care Authority has been preparing for this process for months by aligning with partners, developing materials and infrastructure, and encouraging SoonerCare (Medicaid) members to submit missing documentation and update their contact information.

Process for Renewal

OHCA has begun processing annual renewals, and this will affect an estimated 300,000 Oklahomans who are no longer eligible to receive SoonerCare coverage.

OHCA will disenroll ineligible members over a period of 9 months. The goal is to protect the most vulnerable members, and criteria including critical health conditions, financial need and benefit use will be reviewed in determining coverage ending dates.

Members who are ineligible will receive four letters from OHCA across multiple communications channels.

- The initial letter, printed on purple paper, will let affected members know that renewals are restarting and that they are currently ineligible.
- The second letter includes the member's end date for coverage and reason for ineligibility.
- A third letter will be sent 45 days before coverage ends. It will provide members with information regarding restoring eligibility and the right to appeal.
- The final letter will be mailed 10 days before coverage ends.

Information about renewals will also be shared through the SoonerCare member newsletter, social media and local news.

Help Us Return to Normal

Messaging Materials

OHCA outreach and communications goals:

- Educate Raise awareness of actions members need to take and when they need to take them to maintain coverage.
- Engage Engage stakeholders, partners and providers to align messaging, create "surround sound," and leverage and build partnerships with trusted messengers.
- Establish Establish a feedback loop with stakeholders, partners and providers to share input for planning, and to identify and address issues as implementation takes place.

OHCA's outreach and communications will focus on three specific areas:

- Updating contact information and documentation.
- Completing the renewal process.
- Resources for members who are no longer eligible.

What Stakeholders/Advocates/Partners can do:

- Get as much information as possible on Oklahoma's plan for reevaluating and renewing coverage.
- Sign up for partner training.
- Identify Medicaid members and partners in your existing system, coalitions or networks.
- Encourage members to access our resources and invite them to join informational sessions.

If you would like someone from OHCA to present to your organization/agency, please email us at <u>CommunityPartners@okhca.org</u>.

The presentation will include information on the following topics:

- Overview and purpose of Medicaid renewals.
- Background and continuous coverage.
- Federal expectations of states related to "unwinding" continuous coverage.
- Continuous coverage resources.
- Outreach, engagement and communications.
- Open discussion.
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Coordinate Communications

 Engage your Medicaid members and your partner networks to read and share messages and resources from the Oklahoma Health Care Authority about the renewal process.

Plan your member and partner messaging to coordinate with Oklahoma's outreach and communication plan.

- Plan member communications to coincide with coordinated calls to action to:
 - Update contact information (mailing addresses, email addresses and phone numbers) to make sure members receive important information.
 - o Respond to notices/renewals and provide needed eligibility verifications.
- Help our members take steps now to get ready. Members can make updates to their information:
 - o Online at MySoonerCare.org
 - o By calling the SoonerCare helpline at 800-987-7767

IMPORTANT NOTE: Please encourage members to use the online option to keep the SoonerCare helpline available for other members.

We will continue to share information for stakeholders, partners and providers at MySoonerCare.org.

Messaging Samples

No changes should be made to the OHCA standard language set in the samples and templates.

E-newsletter Blurb

During the COVID-19 Public Health Emergency (PHE), the Centers for Medicare & Medicaid Services temporarily paused Medicaid renewals and allowed members who no longer qualified for Medicaid coverage to continue receiving benefits.

With the federal government now requiring all states to restart eligibility reviews, members who are no longer eligible for SoonerCare will lose their coverage. These members will receive a letter notifying them that they are ineligible. A second letter will inform them of the date their coverage will end. They will also receive another notification 45 days before their coverage ends, and another one 10 days before it ends.

It is important for all SoonerCare members to make sure all your information is up to date as soon as possible. This will help us know if you are still eligible so we can notify you before you lose coverage. Members who are still eligible for coverage

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but do not have their information up to date could also lose their benefits. Therefore, we ask all members confirm their information and documentation are up to date.

Some information that may need to be updated could include:

- Household income
- Contact information (address, phone number, etc.)
- · Number of people living in your household

Missing document: If you receive a letter or email from the Oklahoma Health Care Authority saying there is missing information from you, please respond right away by updating your account at MySoonercare.org. If you have any issues updating your account, please call the SoonerCare helpline at 800-987-7767.

Spanish Copy:

Durante la Emergencia de Salud Pública (PHE) COVID-19, los Centros de Servicios de Medicare y Medicaid permitieron temporalmente que los miembros de Medicaid que ya no calificaban para la cobertura de Medicaid continuaran recibiendo beneficios.

Con la previsión de que el PHE finalizará en los próximos meses, los miembros que ya no sean elegibles para SoonerCare perderán su cobertura. Estos miembros recibirán una carta en la que se les notificará la fecha en la que finalizará su cobertura. Luego recibirán otra notificación 45 días antes de que finalice su cobertura y otros 10 días antes

Es importante que todos los miembros de SoonerCare se aseguren de que toda su información esté actualizada lo antes posible. Esto nos ayudará a saber si aún es elegible para poder notificarle antes de que pierda la cobertura. Los miembros que aún son elegibles para la cobertura, pero no han actualizado su información también podrían perder sus beneficios. Por lo tanto, le pedimos a todos los miembros que confirmen que su información y documentación estén actualizadas.

Entre la información que podría necesitar actualización podría incluirse:

- Ingresos del hogar
- Información de contacto (dirección, número telefónico, etc.)
- Número de personas que viven en su hogar
- Documentos que faltan

Si usted recibe una carta o un correo electrónico por parte de Oklahoma Health Care Authority en el que le dicen que falta información suya, por favor responda de inmediato actualizando su cuenta en mysoonercare.org. Si tiene algún problema para actualizar su cuenta, llame a la línea de ayuda de SoonerCare al 800-987-7767.

Text message

This is (AGENCY NAME) with a reminder to make sure your current address, email and phone number is in our records. It is important to keep your contact information up to date so we can reach you about any changes to your SoonerCare coverage. Update your information at MySoonerCare.org.

Spanish Copy:

Esta es (AGENCY NAME) con un recordatorio para asegurarse de que su dirección, correo electrónico y número telefónico actuales estén en nuestros registros. Es importante mantener su información de contacto actualizada para poder comunicarnos con usted sobre cualquier cambio en su cobertura de SoonerCare. Actualice su información en MySoonerCare.org.

Email Text

Re: Make Sure OHCA Can Reach You About SoonerCare

Have you moved in the past three years? Has your address or contact information changed? It is important to make sure your health insurance moves with you.

Moving can be overwhelming – take a moment today to confirm OHCA has the correct mailing address, phone numbers and email address on file so they can reach you in case of any changes to your health care coverage. You may be notified of steps you need to take to keep your coverage.

You can update your information at MySoonerCare.org.

Spanish Copy:

Re: Asegúrese Que OHCA Pueda Comunicarse Con Usted Acerca De SoonerCare

¿Se ha mudado en los últimos tres años? ¿Ha cambiado su dirección o información de contacto? Es importante asegurarse de que su seguro de salud se mude con usted.

Mudarse puede ser abrumador - tómese un momento hoy para confirmar que OHCA tenga la dirección postal, los números telefónicos y la dirección de correo electrónico correctos en el registro para que ellos puedan comunicarse con usted en caso de que se produzca algún cambio en su cobertura de atención médica. Es posible que se le notifique de los pasos que debe seguir para mantener su cobertura.

Puede actualizar su información en MySoonerCare.org.

Website Text

Have you moved in the past three years? Has your address or contact information changed? It is important to make sure your health insurance moves with you.

Moving can be overwhelming – take a moment today to confirm OHCA has the correct mailing address, phone numbers and email address on file so they can reach you in case of any changes to your health care coverage. You may be notified of steps you need to take to keep your coverage.

You can update your information at MySoonerCare.org.

Spanish Copy:

¿Se ha mudado en los últimos tres años? ¿Ha cambiado su dirección o sus datos de contacto? Es importante asegurarse de que su seguro médico se mude con usted.

Mudarse puede ser abrumador - tómese un momento para confirmar que OHCA tenga la dirección postal, los números telefónicos y la dirección de correo electrónico correctos en el registro para que puedan comunicarse con usted en caso de que se produzca algún cambio en su cobertura de atención médica. Es posible que se le notifique los pasos que debe dar para mantener su cobertura.

Puede actualizar su información en MySoonerCare.org.

Social Media Posts

Message 1 Copy:

Make sure you have up to date information in case OHCA needs to reach you regarding your SoonerCare coverage.

You can update your information at MySoonerCare.org.

Message 1 Spanish Copy:

Asegúrese de tener su información actualizada en caso de que OHCA necesite comunicarse con usted con respecto a su cobertura de SoonerCare.

Puede actualizar su información en MySoonerCare.org.

Graphic (English):



Graphic (Spanish):



Message 2 Copy:

You may be notified of steps you need to take to keep your SoonerCare coverage. Take a moment to confirm OHCA has the correct mailing address, phone numbers and email address on file.

Visit MySoonerCare.org to update your contact information today.

Message 2 Spanish Copy:

Es posible que se le notifique los pasos que debe dar para mantener su cobertura de SoonerCare. Tómese un momento para confirmar que tenemos la dirección postal, los números telefónicos y la dirección de correo electrónico correctos en nuestros registros.

Visite MySoonerCare.org para actualizar su información de contacto hoy.

Graphic (English):



Graphic (Spanish):



Social Media Header (English):



Social Media Header (Spanish):



Website Banner (Small) - Link to mysoonercare.org:



Get ready to renew your

oner Care





Update your contact information ie: mailing address, email address and phone number.

*Online at mysoonercare.org

Check your mail

Take action quickly to avoid a gap in your coverage.

* Update contact information

* Respond to request for information

Don't miss important SoonerCare coverage updates! Verify your contact information at

/SoonerCare.o

What if you don't qualify for continued coverage?

If you no longer qualify for Medicaid, you may be able to receive health insurance coverage through the ACA marketplace.

- * Affordable: Low-cost monthly premiums when federal subsidies are applied
- Comprehensive: Plans cover things like prescription drugs, doctor visits, urgent care, hospitals visits and more.

Visit HealthCare.gov to find Marketplace plans and see if you might save on premiums. Deductibles, co-pays and co-insurance apply.

For more information, visit mysoonercare.org.





Prepárese para renovar su cobertura de

SoonerCare



Actualice su información de contacto, es decir: dirección postal, correo electrónico y número telefónico.

*En línea en mysoonercare.org



Tome medidas inmediatas para evitar un lapso en su cobertura.

¡No se pierda de las actualizaciones importantes de la cobertura de SoonerCare! Verifique su información de contacto en

MySoonerCare.org

¿Qué sucede si no califica para la continuación de la cobertura?

Si ya no califica para Medicaíd, es posible que pueda obtener cobertura de seguro médico a través del mercado ACA:

*Asequible: Primas mensuales de bajo coste cuando se aplican los subsidios federales.

*Completo: Los planes cubren cosas tales como medicamentos recetados, consultas médicas atención urgente, visitas a hospitales y más.

Visite HealthCare.gov para encontrar planes del Mercado y ver si puede ahorrar en las primas. Se aplican deducibles, copagos y coseguros.

Para más información, visite mysoonercare.org





SOONERCARE RENEWALS ARE RETURNING

The Oklahoma Health Care Authority conducts routine eligibility reviews to ensure only eligible members receive SoonerCare benefits. Medicaid renewals were paused in 2020 due to the COVID-19 emergency allowing for continuous coverage of SoonerCare without eligibility reviews. In 2023, the federal government is requiring all states to restart these eligibility reviews. The Oklahoma Health Care Authority (OHCA) has been preparing for this process for months by aligning with partners, developing materials and infrastructure, and encouraging SoonerCare members to submit missing documentation and update their contact information.

OHCA will soon begin processing annual renewals, and this will affect an estimated 300,000 Oklahomans who are no longer eligible to receive SoonerCare (Medicaid) coverage. OHCA will disenroll ineligible members added over a period of 9 months. The goal is to protect the most vulnerable members, and criteria including critical health conditions, financial need and benefit use will be reviewed in determining coverage ending dates.

OHCA understands the importance of a thoughtful approach to the end of continuous coverage and is taking steps to ensure that all eligible individuals stay enrolled in Medicaid.

What SoonerCare Members Can Expect

A SoonerCare member who is ineligible will receive four letters:

- 1. The initial letter, printed on purple paper, will let affected members know that renewals are restarting and that they are currently ineligible.
- 2. The second letter includes the member's end date for coverage and reason for ineligibility.
- 3. A third letter will be sent 45 days before coverage ends. It will provide members with information regarding restoring eligibility and the right to appeal.
- 4. The final letter will be mailed 10 days before coverage ends.

Information about renewals will also be shared through the SoonerCare member newsletter, social media and local news.



OKLAHOMA.GOV/OHCA | 4345 N LINCOLN BLVD.

What SoonerCare Members Can Expect

Providers should be aware that coverage for some of their Medicaid patients may be ending in 2023. Providers are encouraged to advise their patients to update their contact information with SoonerCare and keep an eye on their mailbox.

OHCA has support plans in place (see back side). Providers can join us in helping quide SoonerCare members who are losing coverage to other resources for health care coverage.

Helping Ineligible Members Find New Coverage

The Oklahoma Insurance Department is ready to help ineligible SoonerCare members find new coverage.

There will be a special enrollment period on the Affordable Care Act Marketplace for those who lose their Medicaid coverage due eligibility renewals. The special enrollment period will stretch from March 31, 2023 to July 31, 2024. If a member is no longer eligible for SoonerCare, OHCA will send their information to the ACA Marketplace and will work to connect members with local, in-person help.

How is OHCA Spreading the Message?

OHCA is disseminating information in a variety of outlets to ensure every SoonerCare member is aware of the return of renewals. Outreach efforts include:

- A series of mailed letters to SoonerCare members
- Emailed newsletters to SoonerCare members and providers
- Social media campaigns
- Information and FAQs on the MySoonerCare.org website
- Traditional news media

In addition, SoonerCare Helpline personnel can answer any questions that SoonerCare members or providers may have regarding coverage ending or next steps.

Who Can I Contact with Questions?

The FAQ section at MySoonerCare.org may answer many of your questions. If you need further assistance, please contact Christina Foss at christina.foss@okhca.org. You may direct impacted constituents to the SoonerCare Helpline at 800-987-7767.



OKLAHOMA.GOV/OHCA | 4345 N LINCOLN BLVD.

Frequently Asked Questions

What is the federal Public Health Emergency (PHE) and how does it affect members?

At the beginning of the COVID-19 pandemic, the federal government declared a Public Health Emergency (PHE) for certain Medicaid members. The PHE paused Medicaid renewals and allowed certain Oklahomans on Medicaid to keep their benefits even though they may be ineligible.

The federal government is now requiring all states to restart eligibility reviews. OHCA has begun processing annual renewals, and this will affect an estimated 300,000 Oklahomans who are no longer eligible to receive SoonerCare (Medicaid) coverage.

What happens when eligibility reviews resume?

SoonerCare members determined to be eligible will continue to receive Medicaid benefits. Members that are no longer eligible will be notified by OHCA that they are ineligible. They will receive four letters from OHCA:

- The initial letter, printed on purple paper, will let affected members know that renewals are restarting and that they are currently ineligible.
- The second letter includes the member's end date for coverage and reason for ineligibility.
- A third letter will be sent 45 days before coverage ends. It will provide members with information regarding restoring eligibility and the right to appeal.
- The final letter will be mailed 10 days before coverage ends.

Information about renewals will also be shared through OHCA's SoonerCare member newsletter, social media and local news.

What can members do to keep their SoonerCare benefits?

It is important for all SoonerCare members to update their contact information, so OHCA can send details about their benefits. If OHCA does not have the proper information or documentation, the member may lose their benefits.

Taking the steps below now may help members keep their SoonerCare coverage when eligibility renewals resume.

Please encourage members to do the following:

- **Update** their contact information including their address, phone number and email at MySoonerCare.org.
- **Answer** all requests for information if they get a letter from SoonerCare or OHCA.
 - o Click here to see the types of documents they might need to provide when requested. (Spanish)
- **Report** changes in their household including pregnancy, change of address, change of Income or anything else that may affect their SoonerCare benefits.
 - o They can report changes by:
 - Logging into MySoonerCare.org or click here to access the
- To update their log in & password/PIN they can call the SoonerCare helpline at 800-987-7767 and select:
 - o 1 for English or 2 for Spanish
 - o 1 for current member
 - o 3 for PIN reset

What can members do to prepare for annual eligibility renewals?

Losing coverage is a Qualifying Life Event (QLE), which allows an individual to enroll in a Federal Health Insurance Marketplace plan outside of the Open Enrollment Period.

There will be a special enrollment period on the Affordable Care Act Marketplace for those who lose their Medicaid coverage due to the return of eligibility renewals. The special enrollment period will stretch from March 31, 2023 to July 31, 2024. If a member is no longer eligible for SoonerCare, OHCA will send their information to the ACA Marketplace. To find local, in-person help with finding a health care plan that is right for you on the ACA Marketplace, go to www.healthcare.gov/find-assistance.

Members are encouraged to visit HealthCare.gov or call the Federal Health Insurance Marketplace Call Center at 1-800-318-2596 (TTY: 1-855-889-4325). Members can also send a paper application (English / Spanish) to the federal health insurance marketplace at:

> Health Insurance Marketplace Dept. of Health and Human Services 465 Industrial Blvd. London, KY 40750-0001

Community Resources

- CMS Health Insurance Marketplace Outreach and Education
- HealthCare.gov
- HealthCare.gov Qualify for Special Enrollment Period
- Insurance Basics from Oklahoma Insurance Department
- Health Insurance Basics from Oklahoma Insurance Department
- MySoonerCare.org
- OHCA Individual Resources

2022 Oklahoma Issuers

BCBSOK

• All 77 counties in Oklahoma

Medica

• All 77 counties in Oklahoma

Ambetter

- Canadian
- Carter
- Cleveland
- Comanche
- Creek
- Garvin
- Lincoln
- Logan
- Mayes
- McClain
- Muskogee
- Oklahoma
- Okmulgee

- Payne
- Pontotoc
- Pottawatomie
- Rogers
- Seminole
- Tulsa
- Oklahoma

Community Care of OK (CCOK)

- Cleveland
- Craig
- Creek
- Hughes
- Mayes
- McIntosh
- Muskogee
- Nowata
- Oklahoma
- Okmulgee
- Osage
- Pawnee
- Pittsburg
- Rogers
- Tulsa
- Wagoner
- Washington

Friday Health

• Comanche

- Canadian
- Cleveland
- Garfield
- Mayes
- Oklahoma
- Okmulgee
- Osage
- Payne
- Rogers
- Stephens
- Tulsa
- Wagoner

Oscar Health

- Canadian
- Cleveland
- Logan
- Oklahoma

United HealthCare (UHC)

- Canadian
- Cleveland
- Oklahoma
- Rogers
- Tulsa

Navigate Low-Cost Insurance

Tulsa Responds

Tulsa Responds navigators can help SoonerCare members, who may lose coverage at the end of the PHE, by helping them enroll in an affordable healthcare plan through the marketplace. These services are available to all Oklahomans via phone appointment.

Navigators also offer SoonerCare enrollment assistance and benefit support via phone and in-person staffing at several locations throughout Tulsa.

Members can select their desired location to see available appointments at that site. Walk-ins are also welcome at in-person locations.

- Call 918-900-0918 ext. 3 (Monday-Friday 9 a.m. to 5 p.m.) for live help
- Make an appointment at tulsaresponds.org/healthinsurance

MyOKPlan

MyOKPlan has free, local non-profit navigators statewide to assist Oklahomans with healthcare.gov applications to find discounts when enrolling in Marketplace plans. MyOKPlan is sponsored by the non-profit Legal Aid Services of Oklahoma. More than 189,000 Oklahomans use the Federal Health Insurance Marketplace health care plans and 95% of those receive financial assistance to lower costs. Oklahomans must enroll within 60 days of losing coverage.

- Call or text 405-313-1780
- Visit MyOKplan.org

Free and/or Low-Cost Health Clinics and Dental Clinics

Community health centers offer comprehensive primary care to over 300,000 Oklahomans regardless of income or insurance status. Twenty-two community health centers operate 140+ sites, with many providing dental, optometry, behavioral health, and substance use disorder services.

Services are provided on a sliding fee scale based on income for patients with incomes below 200% of the federal poverty level.

For more information about community health centers, visit www.okpca.org/community-health-centers and contact your local health center.

Ada

COMPASSION OUTREACH CENTER

1124 Cradduck Road Ada, OK 74820 Phone: 580-310-1021
Services: Community Clinics, Dental Care, Eye Care, Prescription Medication

MERCY CLINIC - ADA

530 N Monte Vista St, Ste A Ada, OK 74820 Phone: 580-332-2011 Services: Community Clinics

El Reno

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OKLAHOMA CITY AREA INDIAN HEALTH SERVICE

1801 Parkview Drive El Reno, OK 73036 Phone: 405-234-8400 Services: Community Clinics

Marlow

MARLOW COMMUNITY HEALTH CENTER

1324 South Broadway Street Marlow, OK 73055 Phone: 580-585-0014 Services: Community Clinics, General Medical Care

Lawton

LAVERNE FAMILY HEALTH CLINIC

703 S Oklahoma Avenue Ste 5 Laverne, OK 73848 Phone: 580-921-3355 Services: Community Clinics, General Medical Care

McAlester

CARING HANDS HEALTHCARE CENTERS

200 S 3rd St Ste B McAlester, OK 74501 Phone: 918-558-2908 Services: Services: Community Clinics, Immunizations

MIAMI

• MIAMI TRIBE - MYAAMIA WELLNESS CENTER

2309 W Newman Rd Miami, OK 74354 Phone: 918-541-2172 Services: Community Clinics for Native American Community

LAWTON COMMUNITY HEALTH CENTER

5404 SW Lee Boulevard Lawton, OK 73505 Phone: 580-585-0014 Services: Community Clinics, Dental Care, General Medical Care

MEDICAL CHILD YOUTH-MIAMI (SUNSHINE CLINIC)

310 2nd Ave SW Suite 106B Miami, OK 74354 Phone: 918-540-7634 Services: Community Clinics

MUSKOGEE

CHEROKEE NATION - HEALTH SERVICES

1001 S 41st St E Muskogee, OK 74403 Phone: 918-781-6500

Services: Community Clinics for Native American Community, Dental Care for Native American Community, Eye Care for Native American Community, Health Education for Diabetes and Native American Community, Health Screening/Diagnostic Services for Native American Community, Mental

Health Evaluation for Native American Community, Pharmacies for Native American Community, Physical Therapy for Native American Community

• GOOD SHEPHERD FREE HEALTH CLINIC OF MUSKOGEE

2130 W Okmulgee Ave Muskogee, OK 74401 Phone: 918-683-8080 Services: Community Clinics

OKLAHOMA CITY AND SURROUNDING AREAS

MINISTRIES OF JESUS/HEALTH CARE/DENTAL SERVICES COMMUNITY CLINICS

1100 E I-35 Frontage Road Edmond, OK 73034 Phone: 405-340-7400 Services: Community Clinics, Eye Care, General Medical Care, Prescription Medication Services

MISSION MID-DEL INC

5751 E Reno Midwest City, OK 73110 Phone: 405-737-2010 Services: Community Clinics

HEALTH CARE/DENTAL SERVICES CHARITABLE COMMUNITY CLINIC

224 S. Chestnut Avenue Community Renewal Center Moore, OK 73160 Phone: 405-759-0853

Services: Provides free family medical care, free diagnostic lab work and free prescription medication for uninsured and underinsured families. Primary care services available weekly and OBGYN services available third Thursday of the month. Does not provide dental service.

MOORE FAITH MEDICAL CLINIC

224 S. Chestnut Avenue Community Renewal Center Moore, OK 73160 Phone: 405-759-0853

Services: Community Clinics- Provides free family medical care, free diagnostic lab work and free prescription medication for uninsured and underinsured families.

BAPTIST MISSION CENTER

2125 Exchange Avenue Oklahoma City, OK 73108 Phone: 405-235-6162 Services: Community Clinics, Prescription Medication Services

• CHRIST COMMUNITY HEALTH COALITION/HEALTH CARE/DENTAL SERVICES

101 SW 25th Street Oklahoma City, OK 73109 Phone: 405-724-7482 Services: Community Health and Dental Clinics for adult and children

CLARA COMMUNITY HEALTH CENTER/HEALTH CARE /DENTAL SERVICES

2224 N Kate Street Ste 100 Oklahoma City, OK 73111 Phone: 405-254-8233 Services: Community Clinics- Provides a free clinic for the public for the uninsured, low income and food stamp eligible Oklahomans.

COMMUNITY HEALTH CENTERS OF OKLAHOMA HEALING HANDS

411 NW 11th Street Healing Hands Health Care Services Oklahoma City, OK 73103 Phone: 405-272-0476

Services: Community Clinics, Community Clinics for Sexually Transmitted Disease, General Counseling Services, Prescription Medication Services

CROSSINGS COMMUNITY CLINIC

10255 N Penn Oklahoma Citv. OK 73120 Phone: Dental Clinic 405-242-5578 Medical Clinic 405-749-0800

Services: Community Clinics, Eye Care, General Counseling Service

GOOD SHEPHERD MINISTRIES

222 NW 12th Street Oklahoma City, OK 73103 Phone: 405-232-863

Services: Community Clinics- Provides free medical care to patients who are uninsured. Clinic services include Primary care, sick and wellness visits, referrals to specialists when appropriate, laboratory testing and assistance with medications.

MANOS JUNTAS MEDICAL CLINIC

1145 W. Interstate 240 Bldg D Oklahoma City, OK 73139 Phone: 405-605-3101 Services: Services: Community Clinics, General Medical Care- Provides a free medical clinic. Patients served on first come, first served basis on Saturday and by appointment Monday through Friday.

MERCY GOOD SAMARITAN CLINIC

1919 E Memorial Road Oklahoma City, OK 73131 Phone: 405-840-4456 Services: Community Clinics- Provides standard medical services and primary care functions.

OKLAHOMA CARING FOUNDATION

3817 NW Expressway Ste 300 Oklahoma City, OK 73112 Phone: 405-316-7170 Services: Community Clinics, Immunizations

OKLAHOMA HEART HOSPITAL

4050 W Memorial Road Oklahoma City, OK 73120 Phone: 405-455-5755 Services: Community Clinics- Provides a community clinic for those uninsured with a focus on cardiovascular disease.

ST CHARLES/MCAULEY CLINIC

5024 N. Grove Oklahoma City, OK 73122 Phone: 405-603-1360

Services: Community Clinics, Eye Care, Prescription Medication Services

PAULS VALLEY

OKLAHOMA STATE DEPARTMENT OF HEALTH - GARVIN COUNTY

1809 S Chickasaw St Pauls Valley, OK 73075 Phone: 405-238-7346 Services: Community Clinics

PAWHUSKA

PAWHUSKA FAMILY MEDICAL CLINIC

1109 E 15th St Pawhuska, OK 74056 Phone: 918-287-5151 Services: Community Clinics

PONCA CITY

WHITE EAGLE HEALTH CENTER

20 White Eagle Drive Ponca City, OK 74601 Phone: 580-765-2501 Services: Community Clinics, Community Clinics for Native American

Community, Dental Care for Native American Community, General Medical Care, General Medical Care for Native American Community

SALLISAW

HEALTH & WELLNESS CENTER

1630 S Kerr Blvd Sallisaw, OK 74955 Phone: 918-790-2653 Services: Community Clinics

OKLAHOMA STATE DEPARTMENT OF HEALTH - SEQUOYAH COUNTY

612 N Oak St Sallisaw, OK 74955 Phone: 918-775-6201 Services: Community Clinics

SAND SPRINGS

GOOD SAMARITAN HEALTH SERVICES

3 W 41st St Sand Springs, OK 74063 Phone: 918-858-0590 Services: Community Clinics

SAPULPA

GOOD SAMARITAN HEALTH SERVICES

200 S Elm St First Baptist Church Sapulpa, OK 74066 Phone: 918-710-4222 Services: Community Clinics

SEMINOLE

SEMINOLE FREE MEDICAL CLINIC

206 N 4th St Seminole, OK 74868 Phone: 405-382-2424 Services: Community Clinics

TULSA

CATHOLIC CHARITIES OF EASTERN OKLAHOMA

2450 N Harvard Ave Tulsa, OK 74115 Phone: 918-508-7199 Services: Community Clinics, Mother and Infant Care, Pregnancy Testing

CROSSOVER HEALTH SERVICES

940 E 36th St N Tulsa, OK 74106 Phone: 918-398-9460

Services: Community Clinics

GOOD SAMARITAN HEALTH SERVICES

7810 E 49th St Tulsa, OK 74145 Phone: 918-710-4222

Services: Community Clinics

GOOD SAMARITAN HEALTH SERVICES

1334 E 55th St Tulsa. OK 74105 Phone: 918-710-4222

Services: Community Clinics

MINISTRY CENTER

312 S 33rd W Ave Allan Davis Bldg Tulsa, OK 74127 Phone: 918-585-5310 Services: Community Clinics

NEIGHBOR FOR NEIGHBOR

505 E 36th St N. Tulsa, OK 74106 Phone: 918-425-5578

Services: Community Clinics, Condition Specific Treatment for Diabetes, Prescription Medication Services

NEIGHBORS ALONG THE LINE

5000 W Charles Page Blvd Tulsa, OK 74127 Phone: 918-584-1111 Services: Community Clinics