

ATTACHMENT FOUR

RFP Number: 8070001430

TECHNICAL NARRATIVE QUESTIONS

The Technical Narrative Questions are designed to help OHCA learn about the technical capabilities of the proposed solution. The responses to each of the questions in this section will be evaluated and the score will be one component of the selection criteria.

Answer each narrative question clearly and completely. Any unclear or incomplete answers will be deemed non-responsive, disregarded, and will receive a zero score. Be sure that the response provides sufficient detail to objectively evaluate the response, while not providing irrelevant information. Use separate pages and clearly reference the question number. References to websites or other external materials in lieu of a response as defined above may be deemed non-responsive and accordingly receive a score of zero.

1. Discuss in detail bidder's resources to assist OHCA in assessing and identifying members' health and social needs to ensure focus given to those members with the highest needs.

[Click here to enter text.](#)

2. Discuss in detail how bidder would assist members by assessing their health risks.

[Click here to enter text.](#)

3. Discuss in detail assistance of social determinants of health.

[Click here to enter text.](#)

4. Discuss in detail how to help members enroll for appropriate assistance with health coverage through nonprofit social services, government programs, health systems and insurance plans.

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5. Discuss in detail utilizing a comprehensive care coordination and closed loop referral system to connect members to other means of coverage as well as connections to community-based organizations, free/charitable clinics and safety net providers that offer free/reduced cost healthcare services.

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6. Discuss in detail how bidder will provide services statewide.

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7. Discuss in detail how bidder will coordinate benefits when more than one third party resource is available.

[Click here to enter text.](#)

8. The Bidder must list the key individuals and their qualifications o are proposed to perform the work under this RFP. The individuals listed in this section must be those who will actually do the work if the Contract is awarded to the Bidder. Substitutions after award will require notification to the OHCA within thirty (30) days of the event, with OHCA having the option of requesting different staff members. The entities/individuals whose names should be listed for this RFP are as follows:

Bidder's Name:	_____
Name of Project Director:	_____
Name of Project Manager:	_____
Name of Technical Lead	_____
Subcontractor Name (if any):	_____
Subcontractor Manger (if any):	_____
Additional Key Personnel (if any):	_____

If the Bidder plans to use a major subcontractor's employee in one of the key positions listed above, (another company who will provide more than 35% of the work on this contract) list the name of the subcontractor's employee on the line for the key positions and provide a resume for the subcontractor's employee. If the person is also the subcontractor's project lead, list the name on both lines.

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9. Discuss in detail Monthly Invoice Documentation which should include breakouts of any costs and how the calculations were arrived at including applicable rates and confirmation of members served.

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10. Discussed in detail Monthly Deliverable Report which should include a monthly report outlining the progress made towards transitioning the target populations. Report should incorporate the work plan and include data reporting to include demographics of populations served as well as transitioned services.

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