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**Kevin Corbett** | Chief Executive Officer

**J. Kevin Stitt** | Governor

OHCA 2022-19

September 2, 2022

**Re: Provider Recoupment - August 17, 2022**

Dear Provider,

This letter is to inform you there was an error in Improver Bonus Payments and some providers received the wrong payment for the Improver Bonus on the Behavioral Health Screening, Obesity Screening, and Emergency Department incentives.

OHCA will adjust payments made to the affected providers. If a provider has received less than they qualified for, they were paid on the August 31, 2022 payment cycle. If a provider has received more than they qualified for, an account receivable (AR) will be setup to recoup funds from future payments. Some ARs may be setup after August 31, 2022 as they may require a few weeks to process. The funds will be recouped from future payment cycles until the funds have been repaid.

We apologize for any inconvenience this may cause.

If you have any questions or require additional information, please contact [scorecards@okhca.org](mailto:scorecards@okhca.org).

Thank you for your continued service to our SoonerCare members.

Sincerely,

Traylor Rains,  
State Medicaid Director



**ADDRESS**

4345 N. Lincoln Blvd.  
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**WEBSITES**

okhca.org  
mysoonerCare.org



**PHONE**

Admin: 405-522-7300  
Helpline: 800-987-7767