



Ellen M. Buettner | Chief Executive Officer

J. Kevin Stitt | Governor

OHCA 2023-21

September 25, 2023

RE: SoonerSelect and SoonerSelect Children’s Specialty Programs

Dear Provider,

In August, the Oklahoma Health Care Authority (OHCA) executed contracts with three contracted entities (CEs) to provide the medical, behavioral health and pharmacy component of OHCA’s comprehensive delivery system reform, called SoonerSelect. The CEs are Aetna Better Health of Oklahoma, Humana Healthy Horizons and Oklahoma Complete Health. Additionally, OHCA executed a contract with Oklahoma Complete Health as the CE for the SoonerSelect Children’s Specialty Program.

The CEs will begin administering the SoonerSelect and SoonerSelect Children’s Specialty Programs for most [SoonerCare members](#) on April 1, 2024. Members will begin making their plan selections in early 2024.

OHCA is actively working with the CEs on implementation activities, including the development of adequate networks. As the CEs begin their provider outreach campaigns over the next several months, we encourage you to engage in contracting and credentialing discussions with the CEs. Participating in active communication with the CEs will ensure that the SoonerCare members you serve have a robust provider network once the SoonerSelect and SoonerSelect Children’s Specialty Programs go live in April 2024.

Contact information for the SoonerSelect CEs is as follows:

<p><u>Aetna Better Health of Oklahoma</u></p> <p>Provider helpline: 844-365-4385</p> <p>Provider website: AetnaBetterHealth.com/oklahoma/index.html</p> <p>Provider contracting email: Abhnetwork@aetna.com</p>	<p><u>Humana Healthy Horizons</u></p> <p>Provider helpline: 855-223-9868</p> <p>Provider website: Humana.com/medicaid</p> <p>Provider contracting emails: OKMedicaidProviderRelations@humana.com OKBHMedicaid@humana.com</p>	<p><u>Oklahoma Complete Health</u></p> <p>Provider helpline: 855-688-6589</p> <p>Provider website: OklahomaCompleteHealth.com</p> <p>Provider contracting email: Contracting@oklahomacompletehealth.com</p>
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Contact information for the SoonerSelect Children's Specialty Program CE is Oklahoma Complete Health, listed above.

If you have any questions or need further assistance, you may continue to call the OHCA provider helpline at 800-522-0114. Providers will also be able to connect with CEs at future town hall meetings facilitated by OHCA. More information about [dates and attendance options](#) are available online.

OHCA is committed to improving the health and lives of SoonerCare members and we are excited about the opportunities that the transition to SoonerSelect has for members and providers alike.

Thank you for your work and commitment to providing services for our members.

Sincerely,

Traylor Rains
State Medicaid Director



ADDRESS

4345 N. Lincoln Blvd.
Oklahoma City, OK 73105



WEBSITES

oklahoma.gov/ohca
mysoonerCare.org



PHONE

Admin: 405-522-7300
Helpline: 800-987-7767