



Ellen M. Buettner | Chief Executive Officer

J. Kevin Stitt | Governor

OHCA 2024-01

January 3, 2024

RE: Provider Credentialing Interim Process

Dear Provider,

Beginning April 1, 2024, services for most SoonerCare members will be delivered through the Oklahoma Health Care Authority's new comprehensive service delivery system called SoonerSelect. OHCA has contracted with three contracted entities (CEs) to deliver SoonerSelect services: Aetna Better Health of Oklahoma, Humana Healthy Horizons and Oklahoma Complete Health.

All the CEs are required to credential and recredential network providers through a single, consolidated provider enrollment and credentialing process. Additionally, all CEs are required to use the same single Credentialing Verification Organization (CVO) certified by a CMS-approved accrediting organization as part of the provider credentialing and recredentialing process.

However, in order to make the transition to SoonerSelect easier on the provider community, **from now until July 1, 2025, all SoonerSelect CEs will approve providers actively enrolled with OHCA without requiring full credentialing.** Providers must still contract with all CEs to serve members transitioning into SoonerSelect, but they will not have to go through full credentialing until July 1, 2025.

If you are already credentialed with a CE either for SoonerSelect or for another existing product line, the CE will leverage your existing credentialing for the Oklahoma Medicaid network rather than require you to complete the full credentialing process again.

Thank you for your work and commitment to providing services for our members.

Sincerely,

Traylor Rains
State Medicaid Director