

# **SOONERCARE PROVIDER CONTRACTS**

FEBRUARY 2022



# WEBINAR DESCRIPTION

A comprehensive overview of OHCA's SoonerCare provider enrollment process with information on new contracts and contract renewals and helpful tips for efficiency and accuracy.

**Recommended audience:** All Oklahoma Medicaid providers and staff.

# DISCLAIMER

- SoonerCare policy is subject to change.
- The information included in this presentation is current as of February 2022.
- Stay informed with current information found on the OHCA public website by visiting [www.oklahoma.gov/ohca](http://www.oklahoma.gov/ohca).

# AGENDA

- New Provider Contracts
- Provider Contract Renewal
- Maintaining Provider File
- Contract Notes
- Resources
- Questions

**NEW  
PROVIDER  
CONTRACTS**

# PROVIDER CONTRACTS

In order to provide healthcare services to SoonerCare members, and to be eligible for payment, providers must have an approved contract on file with OHCA.

Providers that require a new contract are:

- new to providing services for Medicaid and have never had a SoonerCare contract.
- providers that began the renewal process but have failed to complete the entire renewal process prior to contract expiration.
- previously contracted but did not opt to renew during the contract renewal period.



# NEW CONTRACTS

The link to begin a new contract is found on the [provider enrollment page](#) by clicking the New Contracts link, or by visiting [www.ohcaprovider.com/Enrollment/Site/Home/createuser.aspx](http://www.ohcaprovider.com/Enrollment/Site/Home/createuser.aspx).

**OKLAHOMA**  
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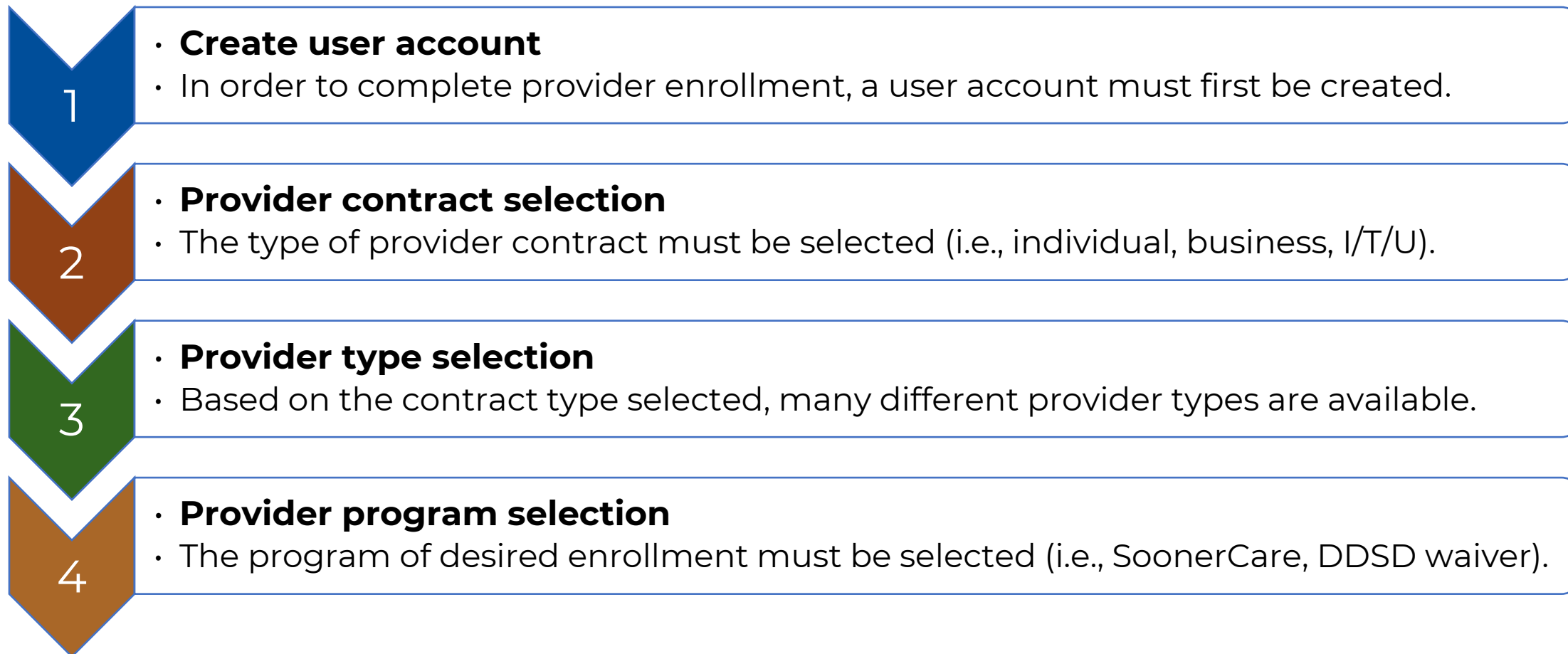
## Enrollment

PROVIDER CONTRACTS	ATTENTION:
<p>If you have questions:</p> <ul style="list-style-type: none"><li>• Call toll free (800) 522-0114, option 5 for Provider Contracts (Hours: 8 a.m. – 5 p.m. Mon., Tues., Thurs., Fri., and 1 – 5 p.m. Wed.)</li></ul>	<p>Please remember that all SoonerCare-contracted providers are responsible for keeping their provider file current.</p>
<ul style="list-style-type: none"><li>• <a href="#">Email us</a></li></ul>	<p>Please make sure your email address(es), phone number(s) and location are up to date, so you can receive all pertinent OHCA communications. Thank you.</p>

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<b>Contracts</b>	<b>Forms</b>	<b>Resources</b>
<ul style="list-style-type: none"><li>• <a href="#">New contracts</a></li><li>• <a href="#">Renewal contracts</a></li><li>• <a href="#">Contract Types</a></li><li>• <a href="#">Check Application Status</a></li></ul>	<ul style="list-style-type: none"><li>• <a href="#">Addendum to Hospital Contracts for Psych &amp; Rehab Units</a></li><li>• <a href="#">Electronic Funds Transfer</a></li><li>• <a href="#">Group Appendix A</a></li><li>• <a href="#">Settlement Agreement Request Form</a></li><li>• <a href="#">PRTF Attestation</a></li></ul>	<ul style="list-style-type: none"><li>• <a href="#">Provider Portal Access Form</a></li><li>• <a href="#">False Claims Act</a></li><li>• <a href="#">Frequently Asked Questions</a></li><li>• <a href="#">Office of Inspector General Exclusion List</a></li><li>• <a href="#">OHCA Policy and Rules - Click to View</a></li><li>• <a href="#">Provider Risk Levels</a></li></ul>

# PRE-ENROLLMENT STEPS





# PROVIDER ENROLLMENT

In order to complete the enrollment process, providers will:

1. Complete the enrollment forms that are prompted for the user.
2. Read the provider agreement, special provisions and any applicable addendums that are prompted for the user.
  - **General Provider Agreement** contains the terms and conditions applicable to all providers.
  - **Special Provisions** contains terms for a particular provider type and/or specialty.
3. Electronically sign the application and upload or fax copies of all requested documentation prompted for the user to OHCA.

\* Federal laws require some providers to have on-site screening visits. An OHCA provider enrollment contracts representative will conduct these visits for providers that are not already screened by another state or federal agency.

# PROVIDER ENROLLMENT CONT...

[Provider Type Selection](#) > **Forms and Agreements**

## Forms and Agreements

Welcome back. The enrollment application you started on 12/10/2021 is not complete. There are a few things you must do.

**Steps to follow**

1. Complete the forms listed in the **Enrollment Forms** section to the right.
2. Read the SoonerCare Provider Agreement, the Special Provisions, and any applicable addendums listed in the **Provider Agreement** section, also located to the right.
3. Electronically sign your application and upload or fax copies of all requested documentation to OHCA.

**Note:** Some responses to questions may require additional documentation be upload or faxed to OHCA. If other information is required, it will appear in the **Documents to be Submitted** section. It will also be listed on your personal fax cover sheet.

You chose to enroll as provider type: **Physician Assistant**. If this is not correct or if you want to change the programs enrolled [select a new provider type](#) now. This will take you back to a page where you can select a different provider type. Depending upon what you change, you may be asked to provide additional information.

To navigate through the web application, use the **'Previous'** and **'Save & Next'** buttons that are located at the bottom of each screen. Do not use the **'Back'** button in the browser, and do not do a screen refresh.

If you have any questions regarding this application, please contact Provider Enrollment at either:

- (800) 522-0114
- (405) 522-6205

Select **"Continue"** to resume where you left off.

### Enrollment Forms

Actions	Status
<a href="#">Enrollment Application</a>	● Not Started
<a href="#">EFT/ERA Enrollment Data</a>	● Not Started

### Provider Agreement

- [PHYSICIAN ASSISTANT SPECIAL PROVISIONS](#)
- [GENERAL AGREEMENT](#)

### Documents to be Submitted

- Copy of current license
- Proof of malpractice insurance
- DEA confirmation
- Controlled Substances Registration
- [Entry Level Self Evaluation Form](#)
- [Advanced Level Self Evaluation Form](#)
- [Optimal Level Self Evaluation Form](#)

### I want to:

- [Sign Agreement](#)

All required forms to complete, agreements and provisions to read and documents to be submitted will be listed on the right side of the Forms and Agreements page.

# APPENDIX A

Specific business provider types are required to obtain a signature from each provider who appoints the business as the agent for receipt of payment for Medicaid-compensable health-care services.

The Appendix A is required for the following business provider contracts:

- Groups
- Public Health Agencies
- Rural Health Clinics (RHCs)
- Federal Qualified Health Centers (FQHCs)
- Outpatient Behavioral Health
- Substance Use Disorder Agencies
- School-Based EPSDT

# APPLICATION SUBMISSION

New provider contracts are processed by Provider Enrollment within 4-6 weeks of submission.

OHCA will acknowledge receipt of the application with an application tracking number (ATN). The ATN or SSN/FEIN may be used to check the status of the application [here](#). See [Global Message 8/4/20](#).



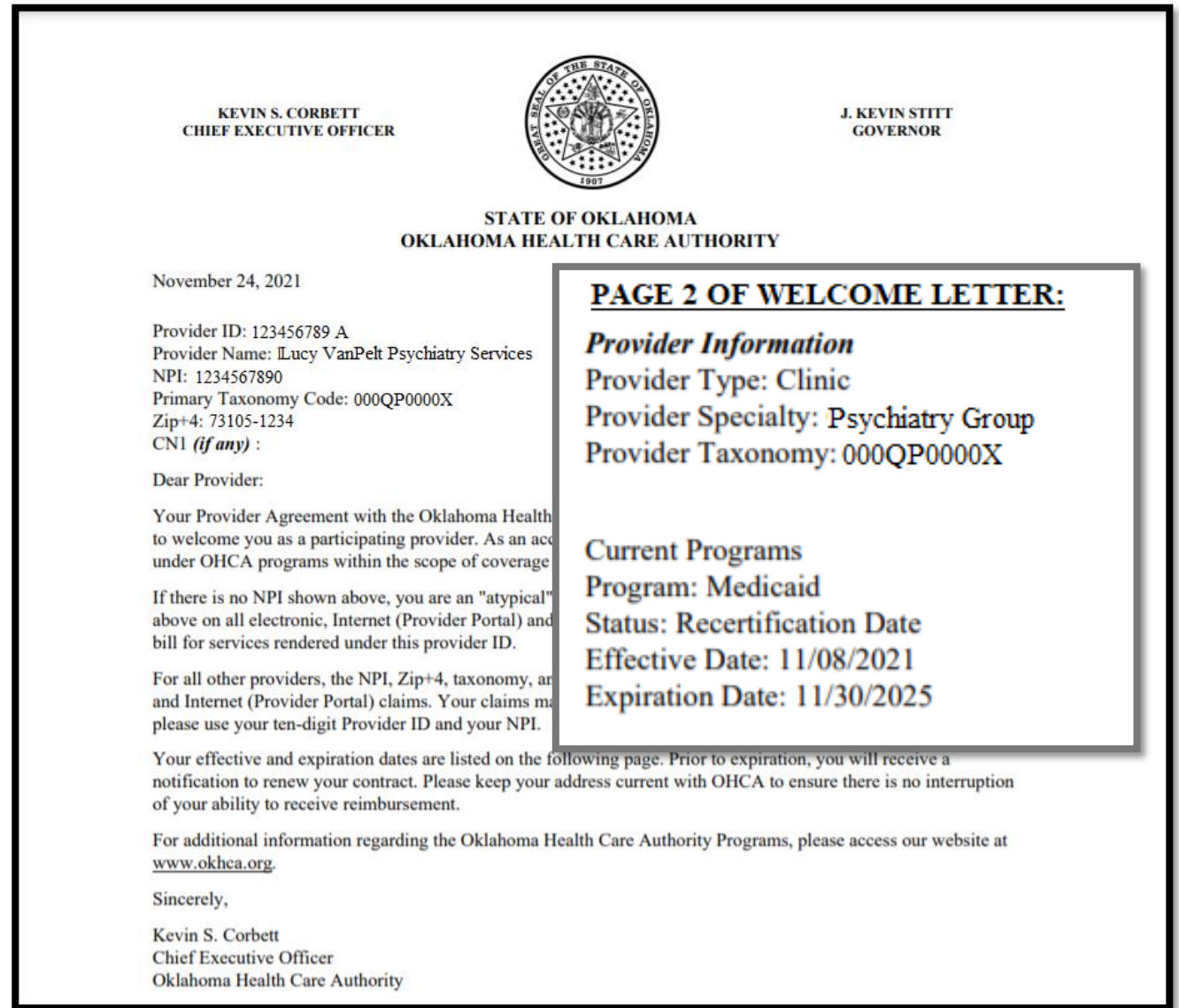
**If the application is returned for corrections**, email notifications will be sent to the enrollment contact submitted on the application.

- Initial email: the first notification that corrections are needed.
- Second email: sent 15 days after the initial email as a reminder.
- Expiration email: sent 30 days after the initial email as notification the contract is expired, and a new application is required.

# APPLICATION APPROVAL

Upon application approval, official contacts will receive:

- **Welcome Letter** containing important contract information.
  - Provider ID
  - Primary Taxonomy Code
  - Zip +4
  - CN1 (if applicable)
  - Program
  - Effective Date
  - Expiration Date
- **PIN Letter** containing secure provider portal login instructions.



# **PROVIDER CONTRACT RENEWAL**

# CONTRACT EXPIRATION



SoonerCare provider contracts are on four-year cycles with few exceptions:

- Nursing homes – three years
- ICF/IID – two years
- Behavioral Health Practitioner Under Supervision – one year

Contracts expire according to provider type, for example:

- Physical Therapists expire on 3/31/22
- Pharmacies expire on 6/30/22

# CONTRACT RENEWAL

The contract renewal period opens 75 days prior to the expiration date. OHCA strongly encourages early renewal to avoid delays in contract processing.

Renewal notifications are emailed to the official contact:

- Initial notification is emailed 75 days prior to expiration.
- Reminder notification is emailed 45 days prior to expiration.



Contract renewals that have been returned due to errors must be corrected prior to the expiration date or a new contract may be required.

A *Renewing Your SoonerCare Provider Contract* how-to video is available on the provider training page [here](#).

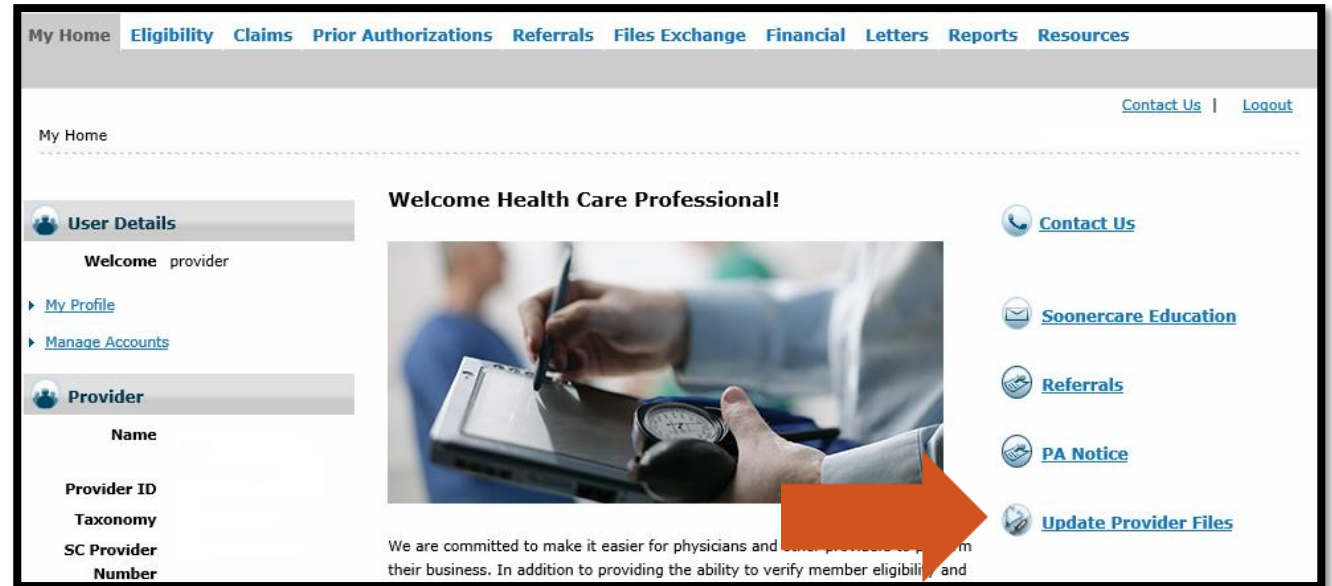


# RENEWING

The contract renewal process can be started by logging in to the secure provider portal and selecting **Update Provider Files**.

- Only the portal administrator or enrollment clerk can access Update Provider Files.

The [Provider Portal Access Form](#) is available for administrator account locks. See [Global Message 3/19/21](#).



The screenshot shows a provider portal dashboard. At the top, there is a navigation bar with links: My Home, Eligibility, Claims, Prior Authorizations, Referrals, Files Exchange, Financial, Letters, Reports, Resources. Below this, there is a 'My Home' section with a 'Contact Us' and 'Logout' link. The main content area is titled 'Welcome Health Care Professional!' and features a central image of a person writing on a tablet. To the left, there are sections for 'User Details' (Welcome provider, My Profile, Manage Accounts) and 'Provider' (Name, Provider ID, Taxonomy, SC Provider Number). To the right, there is a vertical list of links: Contact Us, SoonerCare Education, Referrals, PA Notice, and Update Provider Files. An orange arrow points from the 'Update Provider Files' link to a callout box below.

**Do you want to renew your contract now?**

- Yes, I would like to renew my contract now.
- No, I will renew my contract later.

# PROVIDER RENEWAL

In order to complete the renewal process, providers will:

1. Review the information on file and make any needed changes to the renewal forms that are prompted for the user.
2. Read the provider agreement, special provisions and any applicable addendums that are prompted for the user.
3. Electronically sign the application and upload or fax copies of all requested documentation prompted for the user to OHCA.

\* Federal laws require some providers to have on-site screening visits. An OHCA provider enrollment contracts representative will conduct these visits for providers that are not already screened by another state or federal agency.

OHCA will acknowledge receipt of the application with an application tracking number (ATN). The ATN or SSN/FEIN may be used to check the status of the application [here](#). See [Global Message 8/4/20](#).

# PROVIDER RENEWAL CONT...

**OKLAHOMA** Health Care Authority Contact Us | Exit Provider File

## SoonerCare Provider Enrollment

### Forms & Agreements

Your Medicaid Program contract(s) with the Oklahoma Health Care Authority (OHCA) expires on 3/31/2021

To renew your contract, you must:

1. Review the information we have on file for you by selecting the forms listed in the Renewal Forms section to the right. Make changes as needed. If this is the first time you are renewing your agreement online, you may be asked to provide additional information.
2. Read the SoonerCare Provider Agreement, the Special Provisions, and any applicable addendums listed in the Provider Agreement section, also located to the right.
3. Electronically sign your contract, and upload or fax copies of all requested documentation to OHCA.

**Note:** Some responses to questions may require additional documentation be uploaded or faxed to OHCA. If other information is required, it will appear in the **Documents to be Submitted** section to the right. It will also be listed on your personal fax cover sheet.

**Getting Started:** You do not have to complete all the questions in one session. You will be given the opportunity to save your responses and return to the incomplete sections at a later time. You will have 35 days to submit the renewal application. After that, any changes you made will be lost and you will have to start again.

To navigate through the Web application, use the 'Previous' and 'Save & Next' buttons that are located at the bottom of each screen. Do not use the 'Back' button in the browser, and do not do a screen refresh.

If you have any questions regarding this renewal, please contact Provider Enrollment at either:

- (800) 522-0114, option 5
- (405) 522-6205, option 5

Select "Continue" to begin/continue the renewal process.

[CONTINUE](#)

Renewal Forms	
Actions	Status
<a href="#">Renewal Application</a>	● Not Started
<a href="#">FET/ERA Enrollment Data</a>	● Not Started
<a href="#">Disclosure of Ownership</a>	● Not Started

**Provider Agreement**

- [HOSPITAL SPECIAL PROVISIONS](#)
- [GENERAL AGREEMENT](#)

**Documents to be Submitted**

- Copy of current license
- Medicare or JCAHO certificate
- CLIA Certification

**I want to:**

- [Sign Agreement](#)
- [Access my EHR attestation](#)

All required forms to complete, agreements and provisions to read and documents to be submitted will be listed on the right side of the Forms and Agreements page.

# RENEWAL SUBMISSION

Notification of the contract update containing the new expiration date will be emailed to the official contact.

Reply ATTN: Provider Enrollment  
(405) 522-6205, option 5

Provider ID: 123456789 A  
NPI: 1234567890

Dear Provider:

A contract under programs administered by the Oklahoma Health Care Authority has been received and updated. Please see the current information below for this program and its updated expiration date.

**Program:** Medicaid  
**Status:** Recertification Date  
**Expiration Date:** 11/30/2025

Your continued participation in the programs is appreciated.

Sincerely,

Kevin S. Corbett  
Chief Executive Officer  
Oklahoma Health Care Authority.



Updates or contract changes submitted via the portal that require OHCA review must be approved before additional changes can be submitted.

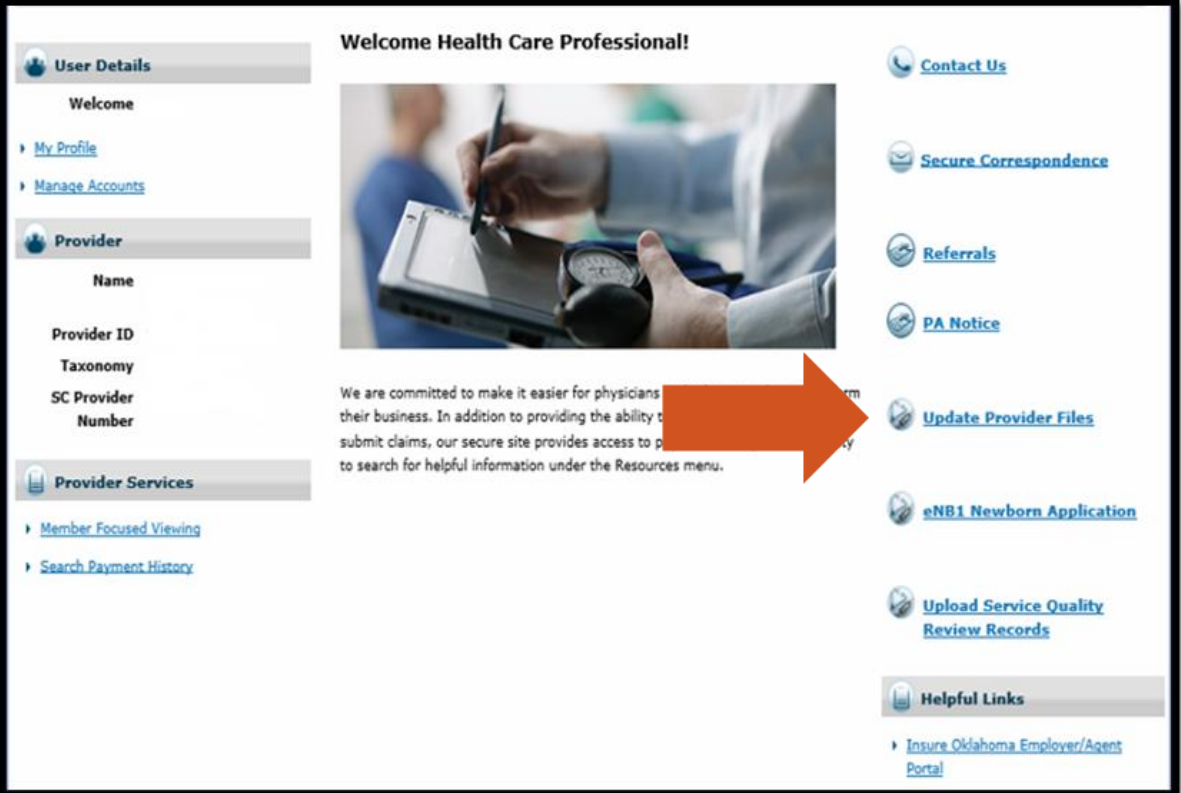
# **MAINTAINING PROVIDER FILE**

# MAINTAINING PROVIDER FILE

Updates to the OHCA Provider File are no longer accepted via correspondence and must be made using the secure provider portal.

- Access *Update Provider Files* from the home screen of the OHCA secure provider portal.
- Only the portal administrator or enrollment agent can access Update Provider Files.

The [Provider Portal Access Form](#) is available for administrator account locks. See [Global Message 3/19/21](#).



The screenshot displays the OHCA Provider Portal interface. On the left, there is a navigation menu with sections: 'User Details' (containing 'Welcome', 'My Profile', and 'Manage Accounts'), 'Provider' (containing 'Name', 'Provider ID', 'Taxonomy', and 'SC Provider Number'), and 'Provider Services' (containing 'Member Focused Viewing' and 'Search Payment History'). The main content area is titled 'Welcome Health Care Professional!' and includes a photograph of a healthcare professional. Below the photo, there is a paragraph of text: 'We are committed to make it easier for physicians their business. In addition to providing the ability to submit claims, our secure site provides access to p to search for helpful information under the Resources menu.' An orange arrow points from this text area to the 'Update Provider Files' link in the right-hand navigation menu. Other links in the right-hand menu include 'Contact Us', 'Secure Correspondence', 'Referrals', 'PA Notice', 'eNB1 Newborn Application', 'Upload Service Quality Review Records', and 'Helpful Links' (containing 'Insure Oklahoma Employer/Agent Portal').

# UPDATE PROVIDER FILES

Update Provider Files on the secure provider portal allows updates to:

- payment & tax reporting.
- address & contacts.
- license & accreditation.
- EFT & ERA.
- group membership.
- office information.

Additionally, users are also able to:

- upload documents.
- enroll in managed care.
- add a new service location.

The screenshot displays a provider portal interface with the following components:

- Navigation Tabs:** My Profile Home, Practice, Address & Contacts, Financial, Ownership, EFT/ERA, EHR.
- Contract Summary Table:**

Primary Specialty	Contract	Dates	Signee
Group	Medicaid Program	12/1/2013 - 12/31/2021	Fancy Pants
- I want to change my...**
  - Payment & Tax Reporting**
    - [Banking information](#)
    - [Tax Reporting Name and ID](#)
  - Group Membership**
    - [Group members](#)
    - [Medical Director](#)
  - Address & Contacts**
    - [Service location](#)
    - [Mailing or 'Pay To' address](#)
    - [Correspondence contacts](#)
  - Office Information**
    - [Office hours](#)
    - [Languages spoken by staff](#)
  - EFT & ERA**
    - [EFT Enrollment](#)
    - [ERA Enrollment](#)
- I want to:**
  - [Upload Required Documents](#)
  - [Generate fax cover sheet](#)
  - [Renew my contract](#)
  - [Enroll in a Managed Care Program](#)
  - [View my Group Special Provisions](#)
  - [View my General Agreement](#)
  - [View the OHCA policies and rules](#)
  - [Add a new service location](#)

# GROUP MEMBERS

A current record of group members is crucial for efficient claim processing and provides an accurate list of the individual providers affiliated with the group.

Individual providers can easily be added or removed on the provider portal.

\* The [Appendix A](#) must be signed by the provider and uploaded or faxed to OHCA.

The screenshot shows the 'Group Members' management page in the OHCA provider portal. The navigation bar includes 'My Profile Home', 'Practice', 'Address & Contacts', 'Financial', 'Ownership', 'EFT/ERA', and 'EHR'. The 'Group Members' section is active, displaying instructions on how to add or remove providers. A 'Quick Links' sidebar on the right contains links for 'National Provider Identifier', 'OHCA Policies and Rules', 'FAQs', and 'Glossary'. Below the instructions, a warning box states: 'If group members are removed, update will be made immediately.' An 'NPI: \*' input field with an 'ADD' button and an 'NPI look-up' link are provided. A table lists five providers with their NPIs, names, PCP status, group affiliation dates, and 'Remove' links.

NPI	Name	PCP?	Group Affiliation Date	
1234567890	Provider A	<input type="radio"/> Yes <input checked="" type="radio"/> No	03/01/2021	<a href="#">Remove</a>
2345678901	Provider B	<input checked="" type="radio"/> Yes <input type="radio"/> No	06/01/2014	<a href="#">Remove</a>
3456789012	Provider C	<input type="radio"/> Yes <input checked="" type="radio"/> No	08/06/2018	<a href="#">Remove</a>
4567890123	Provider D	<input checked="" type="radio"/> Yes <input type="radio"/> No	08/01/2014	<a href="#">Remove</a>
5678901234	Provider E	<input type="radio"/> Yes <input checked="" type="radio"/> No	11/04/2014	<a href="#">Remove</a>




# ENROLLMENT/OFFICIAL CONTACT

Update Provider Files allows the portal account administrator to add or update the Enrollment Contact and the Official Contact.

- **Enrollment Contact:** the contact for answering questions about the information submitted in the initial or renewal application, or when an update is made to the provider file.
- **Official Contact:** the email address used for all OHCA communications including contract welcome letter, renewal notice or amendment, provider letters, provider newsletters and any other required communication.

\* Do not add third party contractor information as your official contact unless you want them to receive all official correspondence.

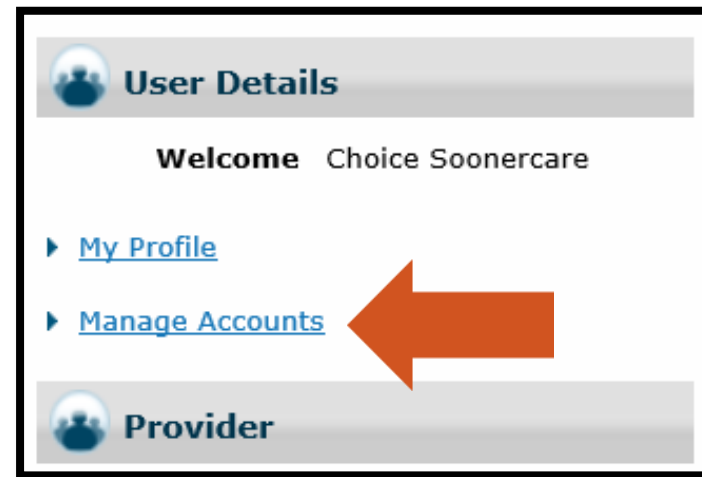
My Profile Home	Practice	Address & Contacts	Financial	Ownership	EFT/ERA	EHR	
		Addresses					
Primary Specialty						Signee	
Group		Contacts			1/2021		



# MANAGE ACCOUNT CLERKS

The *Manage Accounts* feature of the secure provider portal allows the account administrator to:

- Add new clerks.
- Add registered clerks.
- Add registered billing agent.
- Designate billing agent.
- Add enrollment agent.



A *Create Clerks* how-to video is available on the [provider training page](#).

# CLERK ASSIGNMENT

Clerks can be added, or existing clerks can be set to inactive.

- At least one function must be chosen for each clerk.
- Administrator may add a registered clerk or an enrollment agent from the list of active clerks.


Clerk Assignment [Back to My Home](#) ?

Delegate Status

Load Active Delegates Only  Load Active and Inactive Delegates

[Add New Clerk](#) [Add Registered Clerk](#) [Add Registered Billing Agent](#) [Designate Billing Agent](#) [Add Enrollment Agent](#)

\* Indicates a required field.  
Enter the fields below and click **Submit** to generate the clerk code for the new clerk to register.

\*First Name   
\*Last Name   
\*Birth Date    
\*Last 4 of DLN

---

Select the functions that the clerk is authorized to access.  
(At least one function must be selected)

\*Functions

- Claim - Inquiry
- Claim - Submit and Resubmit
- Claim - Submit Pharmacy
- Eligibility Verification
- File Management
- Financial
- Letters
- Member Focus Viewing
- Newborn Application Access
- Patient Dismissal
- Payment History - Inquiry
- Pharmacy Claim
- Prior Authorization - Submit Resubmit Authorization
- Prior Authorization - View Authorization
- Prior Authorization - View Authorization Notice
- Referrals - View Referral
- Reports
- Search Fee Schedule
- Treatment History

# CLERK REGISTRATION

A **clerk code** will be generated after adding a new clerk to the portal account.

- The clerk will use the clerk code to complete portal registration.
- Clerks will remain in “pending” status until portal registration has been completed.

Clerks						
Click the Clerk's <b>name</b> to change the status and/or the functions of the Clerk.						
#	<a href="#">Name</a> ▲	<a href="#">Display Name</a>	<a href="#">Birth Date</a>	<a href="#">Last 4 of DLN</a>	<a href="#">Clerk Code</a>	<a href="#">Status</a>
1	<a href="#">smith, clerk</a>	clerk smith	01/01/2000	1234	20429	Active - Pending

A *Register a Clerk* how-to video is available on the [provider training page](#).

# **CONTRACT NOTES**

# INDIVIDUAL PROVIDERS

**If an individual provider bills his/her services under a group contract** and reports payments to the facility's FEIN, the individual only needs to enroll one time. The individual should complete a single enrollment and indicate the service location where the provider practices most frequently.

**If an individual provider does not bill through a group** and reports payments to either the individual's social security number or personal FEIN, a separate enrollment must be completed for every physical location where services are rendered.

The individual will receive a separate location code under the same provider number for each physical location. The individual must use the zip +4 and taxonomy code that corresponds to the physical location where the service was rendered when filing claims.

See [Provider Letter 2010-04](#).

# BUSINESS/GROUP PROVIDERS

Businesses must always complete separate enrollments for each physical location where services are rendered. The business will receive a different location code under the same provider number for each physical location.





If the same NPI is used for each location, the business must use the taxonomy, zip +4 and CN1 code (if applicable) that corresponds to the physical location where the service was rendered when filing claims.

See [Provider Letter 2010-04](#).



# SERVICE LOCATION

OHCA SoonerCare provider contracts are site specific.

-  The service location address must match at least one address listed under payment and tax reporting.
-  Individual providers must be attached to the correct group location, so the service location matches.
-  A new contract is required for additional group service locations because they are site specific.
-  Service locations can not be post office boxes.



# DISCLOSURE OF OWNERSHIP

Corporations must disclose individual or corporate owners on the SoonerCare provider enrollment application.

- When you select “yes” for ownership on the enrollment application, space is provided to input ownership information for multiple owners.
- Any individual or corporation with 5% or more interest must be disclosed on the enrollment application.

*If enrolled with Medicare, the disclosure **must match exactly** what was reported to Medicare.*

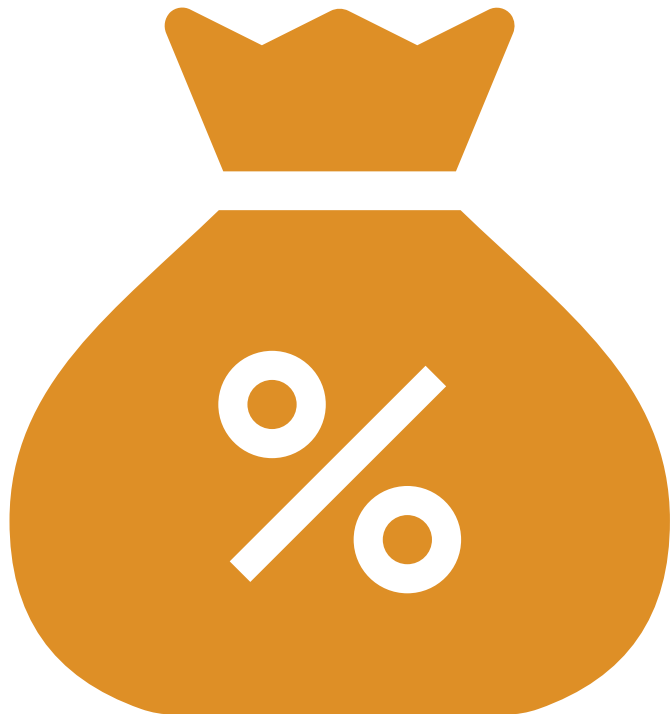
- Log on to the CMS portal to verify what was reported.
- If the CMS portal has not been updated, OHCA will accept a print-out of the changes submitted in the CMS portal.

# CHANGE OF OWNERSHIP

Under procedures set forth by the Health Care Financing Administration (HCFA) and OHCA, a change in ownership of a facility does not terminate Medicare eligibility, therefore, Medicaid participation may be continued provided that the new owners comply with the following requirements:

1. Obtain re-certification as a title XVIII (Medicare) facility under the new ownership, if applicable.
2. Complete new Medicaid provider enrollment packets for each provider number affected by the Change of Ownership.
3. Provide OHCA with a copy of the Contract for Sale (specifically, a signed agreement that includes the identification of previous and current owners).

# PAYMENT AND TAX REPORTING



Individual providers that are set up to have corporate payment and tax reporting but want to provide services outside of the corporation need to have a separate contract that reports to the SSN/FEIN.

*Behavioral health: if provider is a contractor for an agency, the provider will still select group corporate FEIN for billing and attach themselves to the agency.*

# RESOURCES

# PROVIDER ENROLLMENT

Phone: 800-522-0114, option 5

- Hours: 8 a.m. – 5 p.m. Mon., Tues., Thurs., Fri.  
1 – 5 p.m. Wed.

Email: [ProviderEnrollment@okhca.org](mailto:ProviderEnrollment@okhca.org)

Web: <https://oklahoma.gov/ohca/providers/provider-enrollment.html>

# HELPFUL RESOURCES

- OHCA call center
  - 800-522-0114 or 405-522-6205; option 1
- Agency website
  - [www.oklahoma.gov/ohca](http://www.oklahoma.gov/ohca)
- Provider training
  - [www.oklahoma.gov/ohca/providers/provider-training](http://www.oklahoma.gov/ohca/providers/provider-training)
- Medicaid expansion
  - [www.oklahoma.gov/ohca/about/medicaid-expansion/expansion](http://www.oklahoma.gov/ohca/about/medicaid-expansion/expansion)

# TRAINING RESOURCES

Provider education specialists:

- Education specialists provide education and training as needed for providers either virtually or telephonically.
- Requests for assistance should be emailed to: [SoonerCareEducation@okhca.org](mailto:SoonerCareEducation@okhca.org). (Requests should include the provider's name and ID, contact information, and a brief description of what assistance is being sought.)
- For immediate claims or policy assistance, please contact the OHCA provider helpline at 800-522-0114.

**QUESTIONS?**





**OKLAHOMA**  
Health Care Authority

## GET IN TOUCH

4345 N. Lincoln Blvd.  
Oklahoma City, OK 73105

[oklahoma.gov/ohca](http://oklahoma.gov/ohca)  
[mysoonercare.org](http://mysoonercare.org)

Agency: 405-522-7300  
Helpline: 800-987-7767

