

Oklahoma Medicaid Pharmacy Update

May 30, 2003

Dear Pharmacy Provider,

Effective 7/01/2003 OHCA will no longer recognize electronic claim submissions using the old medicaid provider **identification number** (11 Digits), or the old recipient **identification number** (alpha and numeric Medicaid ID number). Electronic claims received on or after 07/01/2003 using the old numbers will deny.

If you have not received a new 10-digit medicaid provider **identification number**, please contact OHCA Provider Enrollment at (405)522-7117 or (800)871-9347.

The new Recipient Identification (RID) number may be obtained:

1. Through the Web by linking to the secure website found on the OHCA public internet site under the "Provider/Provider Services" option at <http://www.ohca.state.ok.us/> Enter the old recipient ID (capitalize the alpha character, type the first 6 numerals, space 3 times, type the 2 digit person code);
2. Through the Eligibility Verification System (EVS 405-840-0650 or 1-800-767-3949) by entering the recipient's Social Security Number and date of birth, combined with the "from" and "to" dates of service, or;
3. Through the recipient's local county Department of Human Services (DHS) office.

Effective 4/23/03 OHCA began screening point-of-sale claims through a Prospective Drug Utilization Review (ProDUR) process. The initial implementation process will continue to occur over an eight week period and will include the following areas:

- LR - Late Refill (Underuse Precautions)
- LD - Low Dose Alerts
- TD - Therapeutic Duplications
- ID - Ingredient Duplications

These alerts are for information purposes only and no action is required of the pharmacist for the claim to be paid. It is expected that the pharmacist will use appropriate clinical judgment if the situation warrants any action on the client level.

See page 2 of this fax transmission for an additional ProDUR update.

Effective 9/01/2003 OHCA will begin to cost avoid pharmacy claims for adult clients with other third party coverage. Pharmacies will need to bill the third party insurer before Medicaid will reimburse for services rendered. Pharmacies that utilize POS (Point Of Sale) will receive the third party information on the client in the denied response from EDS. Once the pharmacy receives this information they will then need to bill the third party insurer. If the third party denies payment or does not pay the entire claim, then Medicaid can then be billed for the remainder. More information on TPL cost avoidance will be included in future communications.

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Effective 6/16/2003 OHCA will update the screening of point-of-sale claims through the Prospective Drug Utilization Review (ProDUR) process.

The updated screening process will involve the following four review areas: Drug-Age Precautions, Drug-Drug Interactions, Drug-Disease Interactions, and Drug Pregnancy Precautions.

Each of the review areas are separated into severity levels and the resulting alerts are based on these levels. For all of the new areas, claims which are considered to have a high severity level will be suspended. Claims which have a moderate or minor severity level will either generate an informational only alert or no action will occur.

For high severity level claims which are suspended, once the pharmacist has verified that the claim should be dispensed to the client, the alert can be overridden at the pharmacy level. To override or respond to a suspended claim, please enter the following information in the DUR Response fields:

1. Enter the appropriate DUR Conflict Code:

- PA** - Drug-Age Precautions,
- DD** - Drug-Drug Interactions,
- MC** - Drug-Disease Interactions, or
- PG** - Drug Pregnancy Precautions.

2. Enter the appropriate DUR Intervention Code which reflects how the pharmacist determined the claim should be handled: M0 – Physician consulted, R0 – Pharmacist consulted, or P0 - Patient consulted.

3. Enter the appropriate DUR Outcome Code based on the result of the above intervention. For example: 2B – Filled prescription as is, 1G – Filled, with prescriber approval, 2A – Prescription not filled, etc.

If the claim is rejected due to a “Missing/Invalid ProDUR Conflict Code”, please verify that you have entered one of the above conflict codes. Only the code which corresponds to the DUR alert will be accepted to override the claim.

Please contact the pharmacy help desk if you have questions regarding these new screening areas.

Thank you for your continued service to Oklahoma’s Medicaid clients.

Pharmacy Help Desk Telephone Numbers 405-522-6205, option 4 or 1-800-522-0114, option 4
OHCA Website www.okhca.org