



Pharmacy Update

Pharmacy Help Desk Phone Numbers (405) 522-6205 option 4 or (800) 522-0114 option 4
Service Hours: Monday – Friday (8:30a – 7:00p); Saturday (9:00a – 5:00p); Sunday (11:00a – 5:00p)
Email: pharmacy@okhca.org OHCA Website: www.okhca.org

July 13, 2007

Update Your Systems with this Information

It has come to our attention that some pharmacies may have outdated SoonerCare prior authorization forms on file or loaded in their computer systems. This causes significant communication problems for physicians' offices because the outdated forms show incorrect telephone numbers for the Pharmacy Help Desk. Please verify that you are using the current prior authorization forms with the correct Pharmacy Help Desk telephone numbers:

The current Pharmacy Help Desk telephone numbers are:

OKC Metro: (405) 522-6205, option 4
Toll-Free: (800) 522-0114, option 4

To download SoonerCare Pharmacy Forms, see: www.okhca.org/providers/rx/forms

Pharmacy Teleconference Survey

Please complete this survey and fax your response to: (405) 271-6002 or (866) 335-3331

Are you interested in statewide teleconferencing with OHCA pharmacy staff? (Please circle) Yes No

If yes, how often would you be willing to participate? (Please circle all that apply)

| Monthly | Bimonthly | Quarterly |

What day of the week is best for you? (Please circle all that apply) Mon. Tues. Wed. Thurs. Fri.

What time of the day works best for you? (Please circle all that apply)

| 9a.m.-11a.m. | 11a.m.-1p.m. | 1p.m.-3p.m. | 3p.m.-5p.m. |

What topics would you like to discuss? _____

Pharmacy Name: _____

Pharmacy Phone: _____

Pharmacy Fax Number: _____

We appreciate the services you provide to Oklahomans insured by SoonerCare.