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**OKLAHOMA HEALTH CARE AUTHORITY**

November 27, 2002

# Oklahoma Medicaid Claims Processing Changes

## Important Dates:
## Tuesday, Dec. 17 (6:00 p.m.) – Unisys system goes down
## Wednesday, Dec. 18 – No electronic claims processing available
## Thursday, Dec. 19 – EDS begins processing at 5:00 a.m.
## Use BIN # 010579

Please notify your software vendor that Oklahoma Medicaid will process claims using NCPDP version 5.1. The payer sheets are available at www.okhca.org under the HIPAA Companion Documents area.

Prior Authorization Requests will continue to go through the University of Oklahoma College of Pharmacy. A new form is being mailed to all pharmacies this week. Please use only the new forms beginning Thursday, December 19.

You should have received your Internet PIN number from OHCA in the last few weeks. Please contact the OHCA Help Desk for assistance with the Internet screens. Their number is 1-800-522-0114.

You will also be receiving a new Provider ID number. You will need this number to process claims beginning Thursday, December 19.

Medicaid clients will also be receiving a new, unique ID. Each client will be assigned their own number. There will be no family case number followed by a person code. The new cards are white. If your clients do not have their new cards, you may process their claims with the old case number and the new client ID will be returned to you on the claim response.

If you have questions about Electronic Data Interchange, including electronic remittance advice formatting, please call the EDS EDI Helpdesk at 405-416-6801.

Please watch your mail, fax and email for more information about these changes. If you have specific questions, please call the Pharmacy Help Desk at 1-800-522-0114 option 4.

Thank you for your service to Oklahoma's Medicaid clients.