

# HOW DO WE KNOW IF APPLICANTS ARE ELIGIBLE?

Before a SoonerCare application is approved, OHCA partners with other entities to conduct an extensive automated data search on the applicant. OHCA can then spot potential red flags before the application is even completed and request follow-up documentation to verify eligibility before membership is granted. Below is a timeline of eligibility checkpoints in the application process:



## HOW OFTEN IS MEMBER ELIGIBILITY CHECKED?

Once an applicant is approved for SoonerCare, OHCA audits the member on a daily, weekly, monthly, and quarterly basis to proactively prevent fraud and abuse. By working with other entities in real time, OHCA ensures that eligible Oklahomans receive SoonerCare benefits. Below is a timeline of routine data checkpoints:

### DAILY

Beneficiary Income (SSA)  
Child Support (OCSS)  
Citizenship Status (SSA)  
Supplemental Income (SSA)

### MONTHLY

Juveniles in Custody (OJA)

### WEEKLY

Wage Data (OESC)  
Unemployment Income (OESC)

### QUARTERLY

Concurrent Benefits in Oklahoma and Other States (PARIS)

### AUTOMATION

- In state fiscal year 2017, OHCA digitally processed 279,337 online applications.
- Automation reduces administrative costs.

# A CLOSER LOOK

| Verification type                   | Data Source                      | What It Does  | Time of Action  |
|-------------------------------------|----------------------------------|---|---|
| Social Security                     | SOLQI                            | Matches on name, DOB, SSN and gender. If no match is found with the data provided, a verification request is created and benefits are denied. | At Final Review for all household members   |
| Member ID Match                     | IBM Initiate                     | Matches members with existing IDs to prevent duplication.   | At Step 1 for applicant and spouse; at Submission for all other household members   |
| Address                             | Address Doctor                   | Updates address to match US Postal Service record.  | Step 1: Contact Information   |
| Employer Name Match                 | OESC Employer Database           | Finds employers name, FEIN, address and phone number as provided by OESC.   | Step 3: Household Income - As the applicant types, a dropdown is populated with matching employer names for the applicant to select       |
| Employee Eligibility Number (EEN)   | OHCA Premium Assistance Database | Matches an employee to an ESI employer for the Insure Oklahoma ESI program.   | Step 3: Household Income - The applicant enters his/her EEN in order to be matched to his/her ESI employer and qualify as an ESI employee |
| Insurance Third Party Provider Name | OHCA TPL Database                | Matches an insurance company's name, address, and phone number.   | Step 5: Health Insurance - As the applicant types the health insurance provider name, a dropdown is populated                             |
| Identity Affidavit for Children     | Self-Attested                    | Applicants attest to true identity for all eligible individuals aged 16 and younger.  | After Final Review, but before Approval   |

## DEFINITIONS

SSA: Social Security Administration | OCSS: Oklahoma Child Support Services | OESC: Oklahoma Employment Security Commission | OJA: Office of Juvenile Affairs  
 PARIS: Public Assistance Recipient Information Systems | SOLQI: State On-Line Query System | FEIN: Federal Employer Identification Number | ESI: Employer-Sponsored Insurance  
 TPL: Third Party Liability