

# Opportunities for Living Life (OLL) Newsletter

T H E O K L A H O M A H E A L T H C A R E A U T H O R I T Y

## What is OLL?

Opportunities for Living Life (OLL) is charged with developing, operating and administering new program initiatives for SoonerCare. Additionally, OLL is charged with developing collaboration among state and private agencies, community organizations, and stakeholders in creating a system of health care, long-term care support and home- and community-based services support that meets the needs of every Oklahoma citizen.



## *Opportunities for Living Life Has a New Home*

On July 27 the Opportunities for Living Life Division's three units (Quality Initiatives, Level of Care and Living Choice) left their lofty heights of the second-floor maze for ground level. Suite 11 is our new home. Each unit is housed in its own section of the newly restored office space. Fresh paint, new carpeting and, in some cases, new walls complement private offices, as well as the large and small conference rooms, both of which are available for OHCA meetings. In due course, the conference rooms will have names.

The Oklahoma Health Care Authority is growing, and the varied divisions are outgrowing their office space. This move was implemented so that we at OHCA can continue to develop and improve services for the public. Donna Rolls, OHCA office manager, and James Smith, chief of staff, envisioned the plan to bring all divisions together into centralized areas. These moves should create a more efficient use of time and resources. The organization and planning that was done in advance of the move were readily apparent as the transition, along with re-connecting telephones and computers, was quick and smooth.

To everyone whose efforts made this change possible:  
Thank you.

Sign up to receive the OLL Newsletter by e-mailing [OLL@okhca.org](mailto:OLL@okhca.org) or calling Dena @ 405-522-7343.

### **OLL Mission Statement**

To enhance quality of life for target citizenry by delivering effective programs and facilitating a partnership with the community.

## ***FOCUS ON EXCELLENCE MOVING FORWARD***

### **Mission statement**

***Focus on Excellence is a goal-oriented program intended to enrich nursing facilities' overall quality of care. Our purpose is to allow nursing facilities that are established and rooted in Oklahoma the opportunity to achieve above and beyond the standard level of care already being provided.***

***This program enhances not only the nursing facility, but families, consumers, employees and the entire state of Oklahoma.***

The Oklahoma Health Care Authority is proud to announce that we are in our second year of the tiered reimbursement program, Focus on Excellence (FOE). We have had many changes over the past year, and look forward to leaving a permanent imprint on the quality of care in Oklahoma long-term care facilities.

We began with 265 participants, and we currently have 291. Oklahoma has an estimated 306 long-term care facilities, which places our participation rate at an estimated 95 percent. We have also had several additional changes to the 10 quality measures. Employee, resident and family surveys have gone from once per year to twice per year. State survey qualifiers have gone from A to E noncare-related citation, and an A to D care-related citation.

In addition to all the first year changes, the FOE has gone through its first program audit. The audit was performed by the Pacific Health Policy Group. The objectives of the audit focused on scope of work, development and implementation, program comparatives, performance outcomes, data integrity, quality measures and incentive reimbursements, as well as program thresholds. The audit concluded that the FOE Program has a high participation rate, good comprehensiveness, high number of quality measures, and easy and clear access to the consumer Web site.

Overall, we are so excited to continue improving the FOE program. We look forward to making even more improvements to the program, as well as quality of care. Our goal is for all long-term care facilities to participate in the program and have great quality of care.

THE OKLAHOMA HEALTH CARE AUTHORITY



4545 N. Lincoln Boulevard  
Suite 124  
Oklahoma City, Oklahoma  
73105

[WWW.OKHCA.ORG](http://WWW.OKHCA.ORG)

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