Volume 4, Issue 2 Winter 2011

# Opportunities for Living Life (OLL) Newsletter

THE OKLAHOMA HEALTH CARE AUTHORITY

#### What is OLL?

Opportunities for Living Life (OLL) is charged with developing, operating and administering new program initiatives for SoonerCare. Additionally, OLL is charged with developing collaboration among state and private agencies, community organizations, and stakeholders in creating a system of health care, long-term care support and home and community-based services support that meets the needs of every senior and/or disabled Oklahoma citizen.



OHCA Donates to Sunbeam Senior Emergency Shelter and Companion Program by Carolyn Starks

If you have suggestions or comments, or want to sign up to receive the OLL Newsletter, e-mail OLL@okhca.org or call Carolyn @ 405-522-7407.

Have you ever tried to access services for a senior citizen? I have and it was very frustrating. I wasn't sure who to contact. After several calls, I finally got connected to Sunbeam Family Services in Oklahoma City (<a href="http://sunbeamfamilyservices.org">http://sunbeamfamilyservices.org</a>). I spoke with Service Supervisor Dana Crum who described an amazing array of services and resources that are available for our seniors.

Sunbeam runs an emergency senior shelter that can accommodate up to 10 individuals. This is the only licensed shelter for the elderly in Oklahoma and is nationally accredited. Sunbeam's Senior Companion Program provides in-home support for the frail and the elderly. Volunteer companions, active seniors themselves, help seniors maintain their independence and avoid institutionalization by assisting with daily living tasks. Volunteers also give respite for caregivers and visit and support nursing home residents.

Sunbeam Family Services needs our help to continue offering this quality and breadth of senior services. To help, OHCA sent out an S.O.S. in our OHCA Daily News and many individuals and units within the agency responded. During the holidays, OHCA donated gifts and other items to Sunbeam. A big "thank you" to all my coworkers for bringing a little more sunshine into the lives of our senior citizens. We will continue to look for ways to help Sunbeam continue doing the wonderful work they do.

If you would like more information about Sunbeam Family Services' senior programs, please visit the website above or contact Dana Crum at (405) 528-7724, Ext. 166 or <a href="mailto:dcrum@sunbeamfamilyservices.org">dcrum@sunbeamfamilyservices.org</a>.

#### OLL Mission Statement

To enhance quality of life for target citizenry by delivering effective programs and facilitating a partnership with the community.

Why not start a donation or volunteer effort for the elderly in your community?

# Servicing our Seniors! (S. O. S.)

# Are you familiar with the resources/services available in your area for the elderly?

The Oklahoma Department of Human Services and the Oklahoma Area Agencies has assembled this information. There are 11 area agencies which cover the entire state of Oklahoma (see last page for area agency directory). Hundreds of services are available, you just have to know where and who to call. Each agency has either published a directory, has information online or you can call for more information. Information on services such as senior citizen centers, senior emergency shelter, respite care, dental care, eye glasses, home repair and weatherization, housing, legal counseling, nutrition programs, pet care, support groups, emergency numbers, grandparents raising grandchildren, useful websites are just a few resources listed.

#### Phone Numbers You Should Know!

#### Senior Information Line (800) 211-2116

This toll-free statewide telephone number links older Oklahomans and their caregivers to information and assistance at the local level. Calls are automatically routed to a specialist housed in one of the 11 Area Agencies or sponsoring agencies nearest to the caller.

#### Oklahoma Department of Human Services (Aging Services) (405) 521-2281

Helps develop systems that support independence and help protect the quality of life for older persons as well as promotes citizens involvement in planning and delivering services.

#### ElderCare Locator (800) 677-1116

This is a nationwide directory assistance designed to help long distance caregivers locate community resources for aging Americans.

Resource Websites: <a href="https://www.okdhs.org/programsandservices/aging">www.okdhs.org/programsandservices/aging</a>

www.join.ok.gov

#### THE OKLAHOMA HEALTH CARE AUTHORITY



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# Díd you know?

According to the most recent OHCA annual report and general information, here are a few facts relating to senior citizens, nursing homes and individuals with disabilities.

- Oklahoma's health care system provides care to more than 25,600 elderly and people with disabilities who are temporarily or permanently unable to care for themselves.
- On an average, 70 percent of nursing home residents in Oklahoma have their care paid for through the SoonerCare program.
- Nursing facility care makes up 18 percent of SoonerCare total expenditures.
- In Oklahoma, there are 300 nursing homes, 82 ICF/MR facilities, and 1 AIDS facility.
- President Barack Obama signed SB2781 (Rosa's Law) on Oct 6, 2010 to change the references in Federal statutes from "mental retardation" to "intellectual disability."
- The Focus on Excellence program was passed by the State Legislature on May 25, 2006 as HB 2842. OHCA was instructed to develop an incentive reimbursement rate plan for nursing facilities.
- In July 2007, OHCA began providing a one percent participation increase added to nursing facility's base rate. Facilities may earn bonuses up to four percentage points, based upon quality measure improvements. The percentage points are added to the facilities per diem rate on a quarterly basis.
- OHCA contracts with the Oklahoma State Department of Health to conduct surveys and investigate complaints to the nursing facilities and ICF/MRs. To view those surveys, go to <a href="http://surveys.health.ok.gov">http://surveys.health.ok.gov</a> or call (405) 271-6868.
- Between July 1, 2009 and June 30, 2010, 878 individuals completed training in the Certified Nurse Aide Program.
- Career-Tech has signed a contract with OHCA to train CNAs in the rural areas in Oklahoma.
- In August 2010, OHCA received a \$400,000 grant to collaborate with the Oklahoma Aging and Disability Resource Consortium on nursing facility transition.
   This new grant will expand the outreach of Living Choice.
- During SFY 2010, 59 people transitioned to the community through Living Choice bringing the total number transitioned to 139 since inception in 2009.
- Most basic insurance policies do not cover the cost of long-term care.
- Starting January 1, 2011, every eight seconds, a baby boomer becomes eligible for Medicare.

### New Doors Are Opened For Oklahomans With Living Choice Program

Wilma Benedict made a choice, she chose to go home.

Benedict is an example of an average Oklahoman who was given a choice – continue to live in a nursing home or move home. Prior to October 2009, moving home wasn't an option.

She is a part of the Oklahoma Living Choice program, which is run by the Oklahoma Health Care Authority. Living Choice promotes community living for people of all ages who have disabilities or long-term illnesses. Through this program individuals may have the option to use resources that normally are designated for nursing home facilities and apply it towards transitioning back into the community.

The 79-year-old Woodward resident was hospitalized two years ago for heart complications. Following multiple trips to the hospital, she was forced to find residence in a nursing home. After 15 months in a nursing home, Benedict was looking for other options.

"I told my case worker I was getting out of the nursing home, one way or another," Benedict said.

This was where Living Choice was able to help. Transition coordinators help people make the move from living in a facility to living in their own homes. For Wilma, this was a huge attraction to the program. They helped her get furniture, groceries and home furnishing items. In April 2010, Wilma was able to move into her own home. Things that might be considered everyday for most are now available again for Wilma.

"I don't live a fast life, just a normal life," said Benedict. "Next year I'll be 80 and plan on staying right here."

The Oklahoma Health Care Authority operates Living Choice through a Money Follows the Person grant from the Centers for Medicare & Medicaid Services. Oklahomans of all ages with disabilities or long-term illnesses who live in an institution are given the freedom and choice to live in a community setting. If you or someone you know would like more information, please call toll-free 888-287-2443 or visit the OHCA website at <a href="https://www.oklivingchoice.com">www.oklivingchoice.com</a>.

### Opportunities for Living Life Staff

Cassell Lawson, Director cassell.lawson@okhca.org (405) 522-7689 Trudy Johnson, Adm. Asst. (405) 522-7078 trudy.johnson@okhca.org

#### Long Term Care Quality Initiatives

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Focus on Excellence www.oknursinghomeratings.org

Jennifer Wynn (405) 522-7689 jennifer.wynn@okhca.org Dena Marchbanks (405) 522-7343 dena.marchbanks@okhca.org Carolyn Starks (405) 522-7407 carolyn.starks@okhca.org

Workforce Development

LaQueda Viewins (405) 522-7538 laqueda.viewins@okhca.org Micqueal Ware micqueal.ware@okhca.org (405) 522-7909

Program of All-Inclusive Care for the Elderly (PACE)

(405) 522-7902 ashley.herron@okhca.org Ashley Herron

Long Term Care Partnership (OKLTCP) www.okltcpartnership.org

Tunde Sosanya (405) 522-7904 tunde.sosanya@okhca.org

Quality of Care Reports

Brenda Smith brenda.smith@okhca.org (405) 522-7313

#### Waiver Administration & Development

Melinda Jones, Director melinda.jones@okhca.org (405) 522-7125 Avis Hill avis.hill@okhca.org (405) 522-7384 Beverly Couch (405) 522-7534 beverly.couch@okhca.org

#### Living Choice (Money Follows a Person)

Lathonya Shivers, Director (405) 522-7507 lathonya.shivers@okhca.org Pat Linzy (405) 522-7367 pat.linzy@okhca.org Amy Bradt amy.bradt@okhca.org (405) 522-7709 Joseph Mecham (405) 522-7719 joseph.mecham@okhca.org Phillip Cox phillip.cox@okhca.org (405) 522-7402 Toll free number

(888) 287-2443

www.livingchoice.org

#### **Level of Care Evaluation**

inc	la Moffatt, Director	(405) 522-7309	linda.moffatt@okhca.org
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	Steve Wynn	(405) 522-7133	steve.wynn@okhca.org
	Melanie Johnston	(405) 522-7674	melanie.johnston@okhca.org
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	Katrina Betts	(405) 522-7029	katrina.betts@okhca.org
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	Lanettia Thompson	(405) 522-7350	lanettia.thompson@okhca.org
	Clinton Roberson	(405) 522-7673	clinton.roberson@okhca.org

## Oklahoma Area Agencies

Agencies	Name	Phone	E-mail/Website
AREA 1	Grand Gateway Economic Development	(918) 783-5793	infoassist@grandgateway.org
(Counties: Craig, Delaware, Mayes,	Association		
Nowata, Ottawa, Rogers, Washing-	333 S Oak, P O Box B	(800) 482-4594	
ton)	Big Cabin, OK 74332-0502		
AREA 2	Eastern Oklahoma Development	(918) 682-7891	www.eoddok.org
(Counties: Adair, Cherokee,	(EODD)		
McIntosh, Muskogee, Okmulgee,	1012 N 38 <sup>th</sup> St.		caregivers@eoddok.org
Sequoyah, Wagoner)	P O Box 1367		
	Muskogee, OK 74402-1367		
AREA 3	Kiamichi Economic Development Dis-	(918) 465-2367	keddo@eosc.edu
(Counties: Choctaw, Haskell,	trict of Oklahoma (KEDDO)		
Latimer, LeFlore, McCurtain, Pitts-	1002 Hwy. 2 North		
burg, Pushmataha	P O Box 638		
	Wilburton, OK 74578		
AREA 4	Southern Oklahoma Development	(580) 920-1388	kathyblair@soda-aaa.org
Counties: Atoka, Bryan, Carter Coal,	(SODA)		
Garvin, Johnston, Love, Marshall,	224 W Evergreen, Suite 202		
Murray, Pontotoc)	P O Box 709		
A 777 A 7	Durant, OK 74702	(405) 272	
AREA 5	Central Oklahoma Economic Develop-	(405) 273-6410	jshea@sbcglobal.net
(Counties: Hughes, Lincoln, Ok-	ment District (COEDD)	(000) 275 0255	
fuskee, Pawnee, Payne, Pottawato-	400 N Bell, P O Box 3398	(800) 375-8255	
mie, Seminole)	Shawnee, OK 74802-3398	(0.4.0) = 0.4.====	
AREA 6	INCOG (Tulsa)	(918) 584-7526	cmiller@incog.org
INCOG	2 West 2 <sup>nd</sup> St., #800		
(Counties: Creek, Osage, Tulsa)	Tulsa, OK 74103-3116	(700) 227 222	bmcdonald@incog.org
AREA 7	Northern Oklahoma Development Au-	(580) 237-2236	judy@nodanet.org
(Counties: Alfalfa, Blaine, Garfield,	thority (NODA)	(000) 540 4440	
Grant, Kay, Kingfisher, Major, No-	2901 N Van Buren	(800) 749-1149	
ble)	Enid, OK 73703	(405) 042 0500	
AREA 8	Areawide Aging Agency, Inc.	(405) 942-8500	dhudman@areawideaging.org chughes@areawideaging.org
(Counties: Oklahoma, Canadian,	Oklahoma County		margaret.tramell@redlandscc.edu
Cleveland, Logan)	4101 Perimeter Center Dr., #310		margarot.tramen e redianasce.cea
	OKC, OK 73112-5911	(405) 262 7121	
	Canadian County 1300 S Country Club Rd	(405) 262-7121	
	El Reno, OK 73036		
	Cleveland County	(405) 321-3200	
	Community Services Bldg.	(403) 321-3200	agingserv@aol.com
	1179 E Main		agingserv e doi.com
	Norman, OK 73071		
	Logan County	(405) 282-1803	msnow@icnet.net
	1102 E Warner	(403) 202-1003	
	Guthrie, OK 73044		
AREA 9	Association of South Central Oklahoma	(580) 252-0595	Jone_ke@ascog.org
(Counties: Caddo, Comanche, Cot-	Governments (ASCOG)	(300) 252 0575	(Jone_ke@ascog.org)
ton, Grady, Jefferson, McClain,	802 W Main Street	(800) 658-1466	
Stephens, Tillman)	PO Box 1647	\	
r,,	Duncan, OK 73534		
AREA 10	Southwestern Oklahoma Development	(580) 562-4882	ada@swoda.org
(Counties: Beckham, Custer, Greer,	Authority (SWODA)		
Harmon, Kiowa, Jackson, Roger	Building 420 Sooner Drive	(800) 627-4882	
Mills, Washita)	P O Box 569		
•	Burns Flat, OK 73624-0569		
AREA 11	Oklahoma Economic Development Au-	(580) 625-4531	oedaaaa@ptsi.net
(Counties: Beaver, Cimarron,	thority (OEDA)		
Dewey, Ellis, Harper, Texas, Woods,	330 Douglas Avenue	(800) 658-2844	
Woodward)	P O Box 668		
,	Beaver, OK 73932-0668		