

# Opportunities for Living Life (OLL) Newsletter

T H E O K L A H O M A H E A L T H C A R E A U T H O R I T Y

## What is OLL?

Opportunities for Living Life (OLL) is charged with developing, operating and administering new program initiatives for SoonerCare. Additionally, OLL is charged with developing collaboration among state and private agencies, community organizations, and stakeholders in creating a system of health care, long-term care support and home- and community-based services support that meets the needs of every Oklahoma citizen.



## Nursing Facility Quality of Care Feedback From Nursing Facilities and Residents and Families

### SPECIAL POINTS OF INTEREST:

- What is OLL?
- Nursing Facility Survey Information
- Long-Term Care Partnership Insurance
- Focus on Excellence

OHCA is conducting surveys about quality of care in nursing facilities. The initial survey was sent to 317 nursing facility providers, and more than 150 providers responded. Surveys were sent to approximately 2,000 nursing facility residents and families in Oklahoma. All survey information will be reported anonymously, in aggregate.

## Long-Term Care Partnership Insurance (LTC-P): A Win-Win Proposal

The Oklahoma program is still in development; it should be up and running by spring 2008. When finalized, the Oklahoma LTC-P will allow Oklahomans who purchase long-term care partnership insurance to protect assets equal to the value of their policies. The State of Oklahoma will offer a guarantee that after benefits of the private policy are exhausted, the consumer may qualify for SoonerCare under special eligibility criteria while retaining a pre-specified amount of assets. State income and functional eligibility criteria still apply.

### THE NEXT OLL NEWSLETTER:

Also—sign up to receive the OLL Newsletter by e-mailing [OLL@okhca.org](mailto:OLL@okhca.org) or calling Dena @ 405-522-7343.

### OLL Mission Statement

To enhance quality of life for target citizenry by delivering effective programs and facilitating a partnership with the community.

Planning for long-term care involves more than just purchasing long-term care insurance. Taking control over your health, gaining a better understanding of the various types of long-term care services, and exploring housing needs as you age are other ways to plan for your future long-term care needs.

## Focus on Excellence

Focus on Excellence is an incentive-based rate plan for nursing facilities that allows additional reimbursement for quality improvements. This program was created through House Bill 2842, and My InnerView is the company that was awarded the contract to implement this program.

Facilities that joined the program that began July 1 received a one-time 1 percent bonus payment to their base rate for a one-year period. To date there are 265 facilities enrolled in the program, representing approximately 85 percent of the Oklahoma Health Care Authority's contracted nursing facility providers.

The participating facilities agreed to provide and track quality initiatives. Providers may earn bonuses of up to 4 percentage points, based upon quality improvements. These percentage points will be added to the facility's per diem rate on a quarterly basis.

Facilities will be rated by a "Star Rating System." The stars are obtained based on 10 quality indicators. Facilities can earn up to five stars.

The 10 quality measures are quality of life, resident/family satisfaction, employee satisfaction, nurse turnover and retention, state survey compliance, level of person-centered care, direct care hours\*, clinical outcomes, SoonerCare and Medicare occupancy.

\*This quality measure is reported to My InnerView from the Long Term Care Quality Initiatives Unit in The Opportunities for Living Life division of OHCA. This information is gathered from the Quality of Care Reports that OHCA receives monthly from contracted facilities. Facilities are required to submit monthly Quality of Care Reports by the 15<sup>th</sup> of each month.

Timely submission of the Quality of Care Report will enhance facilities' opportunities to receive additional bonus points to their quarterly payments.

The Quality Incentive Report was issued for the first quarter 2008, and there are four facilities with 10 payment points. Those facilities are Baptist Village of Oklahoma City, Baptist Village of Owasso, Community Health Center of Wakita, and Eastgate Village Retirement Center of Muskogee. The breakdown of the remaining facilities is shown below:

# of Facilities	Payment Points
15	9
26	8
26	7
36	6
36	5
35	4
34	3
22	2
23	1

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