

Opportunities for Living Life (OLL) Newsletter

T H E O K L A H O M A H E A L T H C A R E A U T H O R I T Y

What is OLL?

Opportunities for Living Life (OLL) is charged with developing, operating and administering new program initiatives for SoonerCare. Additionally, OLL is charged with developing collaboration among state and private agencies, community organizations, and stakeholders in creating a system of health care, long-term care support and home- and community-based services support that meets the needs of every Oklahoma citizen.



Nursing Facility Quality of Care Feedback from Nursing Facilities and Residents and Families

OHCA is conducting surveys about quality of care in nursing facilities. The initial survey was sent to 317 nursing facility providers, and more than 150 providers responded. Surveys were sent to approximately 2,000 nursing facility residents and families in Oklahoma, and more than 375 residents and families responded. All survey information will be reported anonymously, in aggregate.

SPECIAL POINTS OF INTEREST:

- What is OLL?
- Nursing Facility Survey Information
- Focus on Excellence

Focus on Excellence/Oklahoma Nursing Home Ratings

Focus on Excellence, the OHCA program for [Oklahoma nursing home ratings](#), is designed to enhance nursing home quality of life, care and services. The Focus on Excellence program began July 1, 2007. There are 272 facilities enrolled in the program.

Stars on the [Oklahoma nursing home Web site](#) are obtained by facilities based on 10 quality indicators. Each indicator will have a star rating and the facilities can earn up to five stars. The quality measures are:

1. Quality of Life
2. Resident/Family Satisfaction
3. Employee Satisfaction
4. CNA/TA Turnover and Retention
5. Nurse Turnover and Retention
6. State Survey Compliance
7. Level of Person-Centered Care
8. Direct Care Hours
9. Clinical Outcomes
10. SoonerCare Occupancy and Medicare Utilization

Members may search the [Oklahoma nursing home ratings](#) Web site at www.oknursinghomeratings.com to locate facilities according to the star rating. Each quality indicator will have a star rating.

Please contact Jennifer Reid-Rought at 405-522-7674 or Dena Marchbanks at 405-522-7343 for more information.

THE NEXT OLL NEWSLETTER:

Also—sign up to receive the OLL Newsletter by e-mailing OLL@okhca.org or calling Dena @ 405-522-7343.

OLL Mission Statement

To enhance quality of life for target citizenry by delivering effective programs and facilitating a partnership with the community.

FOCUS ON EXCELLENCE: A PROGRAM UPDATE

Focus on Excellence continues to develop and grow. We currently have 272 facilities participating. We started with 265. Two facilities have closed.

The first quarter incentives have gone out. More than 133 facilities received incentives the first quarter of the program. The second quarter incentives will go out April 1.

The goal of the *Focus on Excellence* program is:

To enrich the nursing facilities overall quality of care. Our purpose is to allow nursing facilities that are established and rooted in Oklahoma the opportunity to achieve above and beyond the standard level of care already being provided. This program enhances not only each nursing facility, but families, consumers, employees and the entire state of Oklahoma.

The *Focus on Excellence* Web site launched March 1, 2008. The Web site is consumer driven. It allows consumers to use a search feature that compares facilities in specific areas and/or to look at individual quality indicators. The nursing facility may upload information on the Web site, such as types of services offered, facility administrator, pictures, licensure, certification and other facility characteristics. Each facility is able to earn up to five stars in each of the 10 metrics. The stars are an indication of quality enhancement. The *Focus on Excellence* Web site is <http://oknursinghomeratings.com>.

The *Focus on Excellence* program will continue to strive for quality enhancement. Each nursing facility is rigorously inspected by the Oklahoma State Department of Health on at least an annual basis. Nursing facilities that are not SoonerCare providers are eligible to participate in the *Focus on Excellence* program rating system.

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