

January 16, 2009

**SUBJECT: SoonerCare Choice Update** 

Dear SoonerCare Provider,

Please remember under our new Choice model, members can be assigned to your panel the same day they call the SoonerCare Helpline at 1-800-987-7767. Action forms are only required when you ask us to add members to your panel when your panel is at your stated capacity or a member ages out of your requested age range.

If you have any questions concerning this update or any other questions please call Provider Services at the Oklahoma Health Care Authority toll free at 877-823-4529, option #2. Additional information about SoonerCare may be found on our public website at <a href="https://www.okhca.org">www.okhca.org</a>.