



# Pharmacy Update

Pharmacy Help Desk Phone Numbers (405)522-6205 option 4 or (800)522-0114 option 4  
Service Hours: Monday – Friday (8:30a – 7:00p); Saturday (9:00a – 5:00p); Sunday (11:00a – 5:00p)  
Email: [pharmacy@okhca.org](mailto:pharmacy@okhca.org) OHCA Website: [www.okhca.org](http://www.okhca.org)  
PA Criteria/Step Therapy Tiers: [www.okhca.org/providers/rx/pa](http://www.okhca.org/providers/rx/pa) PA forms: [www.okhca.org/rx-forms](http://www.okhca.org/rx-forms)

March 14, 2013

## **Narcotic Analgesics Age Restrictions (Solid Dose Forms)**

Effective March 28, 2013, prior authorization will be required for all solid dosage forms of narcotic analgesic products for all members younger than 10 years of age.

## **Billing Partial Units**

When submitting claims for medications that are packaged and dispensed in partial units, pharmacies must bill for the exact metric quantity dispensed, using decimals to indicate partial units.

*Example: A 2.5 ml bottle of ophthalmic drops should be billed for a quantity of 2.5, not rounded up to a quantity of 3 ml.*

Pharmacies who are unable to bill partial units using decimals should contact their software vendors for assistance. Payments for claims that have been billed with rounded quantities for NDCs that are packaged and dispensed as partial units will be recouped.

## **Pharmacy Lock-In Program**

The OHCA Pharmacy Lock-In Program assists health care providers in monitoring potential abuse or inappropriate utilization of prescription medications by SoonerCare members. When warranted, a member may be “locked-in”, and therefore required to fill all prescriptions at a single designated pharmacy in order to better manage his or her medication utilization.

Members selected for lock-in status have an opportunity to select a preferred pharmacy. The pharmacy is then given the option to accept or decline serving as the member’s designated lock-in pharmacy.

If a lock-in member’s designated pharmacy is unable to fill the member’s prescription, requests to temporarily override the lock-in status may be initiated by contacting the OHCA Pharmacy Help Desk. Exceptions may be permitted if the designated lock-in pharmacy confirms that it is currently unable to fill the needed prescription. (*Example: medication is currently out of stock at the designated lock-in pharmacy*)

Pharmacies, physicians, and case workers can refer members to the program for review. For more information or to obtain a referral form, please see [www.okhca.org/PharmacyLock-In](http://www.okhca.org/PharmacyLock-In) or contact the OHCA Pharmacy Help Desk.

**We appreciate the services you provide to Oklahomans insured by SoonerCare.**