



## *SoonerCare* Provider Reimbursement Notice

### Telehealth at an FQHC or RHC

OHCA PRN 2020-02

March 27, 2020

#### **FQHC and RHC Providers**

This notification is to assist FQHC and RHC providers with billing of telehealth services provided to SoonerCare members during the Covid-19 pandemic.

#### **For FQHCs:**

In order to be paid the encounter rate for a “face-to-face” telehealth visit, bill the T1015 procedure code on line 1 with a GT modifier. Also bill the E&M code on line 2 without the GT modifier. The first line will pay the encounter rate and the second line will deny.

The procedure codes for physician telephonic services are 99441, 99442 and 99443. Other healthcare professionals can bill for telephonic services using procedure codes 98966, 98967 and 98968. It is not appropriate to receive the encounter rate for the telephonic codes since they do not meet the “face-to-face” requirement. In order to be paid the fee-for-service rate for the telephonic visits, bill the T1015 procedure code on line 1 with or without a GT modifier. Then bill the E&M code on line 2 with the GT modifier. The first line will deny the encounter rate and the second line will pay the fee-for-service rate.

#### **For RHCs:**

In order to be paid the encounter rate for a “face-to-face” telehealth visit, bill revenue code 521 on line 1 with an E&M code and the GT modifier. The procedure codes for physician telephonic services are 99441, 99442 and 99443. Other healthcare professionals can bill for telephonic services using procedure codes 98966, 98967 and 98968. It is not appropriate to receive the encounter rate for the telephonic codes since they do not meet the “face-to-face” requirement. To be paid the fee-for-service rate for the telephonic visits, RHCs will need to have an additional fee-for-service Provider ID & Service Location contract.

If you have any questions or require additional information please contact Jimmy Witcosky by email at [ProvReimb@okhca.org](mailto:ProvReimb@okhca.org).

Thank you for your continued service to Oklahoma’s *SoonerCare* members.