

# Oklahoma *SoonerCare* Update Fax Blast

*SoonerCare* Main Telephone Numbers  
OKC Metro (405) 522-7366  
State-wide Toll Free 1-877-823-4529

December 12, 2006

## **NPI Number Required on Prescriptions**

Effective immediately providers must include their NPI number on all prescription medication requests in order for the pharmacy to dispense and be reimbursed. Please add your NPI number to all your written prescriptions or inform the pharmacy of your NPI number if the prescription is called in. This will insure that your patients receive the medication that you have prescribed in a timely manner.

## **More Representatives Available to Assist You.**

The Provider Service Unit has reorganized to better serve you. All Provider Service staff is available to assist you with any program question. This includes ***SoonerCare Traditional*** (FFS), ***SoonerCare Choice*** and other OHCA programs. They can also answer your questions concerning OHCA policy and rules and claims information. A complete listing of Provider Service Representatives is available on line at [www.okhca.org](http://www.okhca.org) or you may call them toll free at 1-877-823-4529, option 2.

## **Need Help Locating a Specialty Provider?**

Beginning January 1, 2007, Provider Service Representatives will maintain a listing of multiple specialty types that are currently accepting ***SoonerCare*** members (this specialty list was formerly managed by the Care Management department). Provider Services will now assist you in locating specialty providers for your patients. You may call them toll free at 1-877-823-4529, option 2.

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