



# **SoonerCare** Provider Reimbursement Notice

OKC Metro Area (405) 522-6205 / Statewide Toll-Free (800) 522-0114

## FQHC Claims for Services Outside the PPS Rate

OHCA PRN 2009-10

February 03, 2009

FQHC Providers

Claims submitted on or after January 1<sup>st</sup> 2009 for services outside the PPS rate are incorrectly zero paying.

Please be advised that due to system changes that went into effect January 1<sup>st</sup> 2009 claims that have typically paid outside the PPS rate (i.e., inpatient services) are currently zero paying. OHCA is aware of the issue and is working to resolve the problem. We are requesting that FQHCs hold such claims until the payment system is corrected. Claims submitted prior to the fix will need to be voided and resubmitted when the payment system is corrected. We have submitted an emergency system change order and hope to be correctly processing these claims within the month.

FQHCs will be notified via a Provider Reimbursement Notice when the payment system is corrected and claims may be submitted / resubmitted.

If this system error is creating a cash flow issue, please notify Kelly Botten and an advance for these services can be arranged until the system is corrected.

We apologize for any inconvenience this may cause.

If you have any questions or require additional information please contact Kelly Botten in the Provider Reimbursement Unit by phone at (405) 522-7108 or by email at [Kelly.Botten@okhca.org](mailto:Kelly.Botten@okhca.org)

Thank you for your continued service to Oklahoma's *SoonerCare* members.