

## **SoonerCare** Provider Reimbursement Notice

OKC Metro Area (405) 522-6205 / Statewide Toll-Free (800) 522-0114

## Online Enrollment

**OHCA PRN 2011-01** 

December 17, 2010

## Hospital Administrators

The transition to Online Enrollment has gone well; with a few exceptions. We are learning more about how the system works and have made some corrections and system adjustments. Regarding the Home Application, the Notice of Date of Service (NODOS), and the eNB1, OHCA has developed the following guidelines for medical providers to follow upon presentation of pregnant mothers that are about to deliver:

- 1. If the mother shows no eligibility for SoonerCare:
  - a. A NODOS should be completed prior to or in conjunction with the admission.
  - b. The NODOS must be done the same calendar day of the mother's admission if the hospital wants to be paid for services.
  - c. Once the NODOS is completed, a full application using the Home View Application may be done anytime within 20 days of the NODOS.
  - d. The Home View application should include the newborn child however it is **not** required.
  - e. Under no circumstances should the NODOS be completed AFTER the application.
- 2. If the mother shows eligible for SoonerCare:
  - a. The eNB1 transaction should be completed to add the child to the mother's case.
  - b. DO NOT add the child using the Home View application, as the application will not add the child to SoonerCare effective for their date of birth.
  - c. NODOS does not add the child to SoonerCare and is not the correct form for use in this circumstance.

During this transition period, OHCA has been backdating eligibility for nearly every conceivable combination of the above, even when done incorrectly. Any combination of actions other than as described above will not add a mother and newborn to SoonerCare effective the correct dates. If the protocol above is not followed, OHCA will discontinue changing application and effective dates causing some providers to miss payments for compensable services. Please see that this notice is reviewed by the appropriate staff and that the guidelines above are followed.

If you have any questions or require additional information please contact me by email at <u>Kelly.Botten@okhca.org</u> or by phone at (405) 522-7108.

Thank you for your continued service to Oklahoma's SoonerCare members.