

## **WEDNESDAY**

### **Registration Opens at 2 p.m.**

#### **13. [Wednesday: Session 1 – Stanton L. Young ABC](#)**

##### **Welcome / Opening Remarks**

- Ed McFall, OHCA Board Chairman
- Nico Gomez, CEO, OHCA

#### **14. [Wednesday: Session 2 – Stanton L. Young ABC](#)**

##### **OHCA Overarching Goals & Agenda Highlights**

During this brief session, we will describe the agency's seven overarching goals, highlight major categories and new themes of staff responses to this year's OHCA Strategic Planning Survey, look back upon action plans and accomplishments from last year, and highlight sessions you can look forward to attending during this year's Strategic Planning Conference (SPC).

##### Moderator:

- Buffy Heater, Chief Strategy Officer, OHCA

#### **15. [Wednesday: Session 3 – Stanton L. Young ABC](#)**

##### **Panel Discussion on Rural Health**

The obstacles faced by health care providers and patients in rural areas are vastly different than those in urban areas. Rural Americans face a unique combination of factors that create disparities in health care not found in urban areas. This discussion will focus on the perspectives of the rural health practitioner, the specific considerations of rural providers, and how those differ from urban areas. As well as discussing the positive economic impact of rural medicine as an employment center and the negative impact of realized or pending closure of rural hospitals, the importance of residency programs and overall access to health care will be explored. Attendees of this session will hear the panel answer the question – what value does the Medicaid program provide for rural Oklahoma?

##### Moderator:

- Carrie Evans, Chief Financial Officer, OHCA

##### Panelists:

- Michael Woods, Program Director, Rural Medicine, Oklahoma University School of Community Medicine
- William J. Pettit, Associate Dean of Rural Health, Oklahoma State University College of Medicine
- Doug Cox, Oklahoma State Representative
- Rob Standridge, Oklahoma State Senator
- Andy Fosmire, Vice-President of Rural Health, Oklahoma Hospital Association
- Lyle Roggow, President, Duncan Area Economic Development Foundation

## **Break**

16. Wednesday: Session 4

**Interactive Planning Sessions**

These concurrent planning sessions are designed to encourage participation and feedback. Attendees will be welcomed with a brief overview of the discussion topic. Then, facilitators will present questions to the group and guide an interactive planning session resulting in the identification of action steps to be pursued by the OHCA in the next state fiscal year.

**Session 4A – Stanton L. Young ABC**

**Insure Oklahoma**

The Insure Oklahoma program has recently celebrated 10 years of helping Oklahomans obtain affordable health care through the Employer Sponsored Insurance Plan and the Individual Plan. OHCA continues to look for ways to improve and innovate through this important public/private partnership. Improvements like online enrollment and web portals, innovative models like Sponsor’s Choice and the use of Section 1332 State Innovation Waivers to tailor programs to better meet the needs of Oklahomans are current considerations of the OHCA. This session will explore ways that OHCA can move Insure Oklahoma into its second decade and beyond.

Facilitator:

- Becky Pasternik-Ikard, Deputy State Medicaid Director, OHCA

Subject Matter Experts:

- Tywanda Cox, Chief of Federal and State Policy, OHCA
- Julie Cox-Kain, Oklahoma Deputy Secretary of Health and Human Services, Senior Deputy Commissioner, OSDH
- Melanie Fourkiller, Policy Analyst, Choctaw Nation of Oklahoma

**Session 4B – Stanton L. Young DE**

**Medicaid Quality Measures**

In 2012, Oklahoma was one of 26 states that the Centers for Medicare & Medicaid Services selected for a two-year grant to support state agencies in testing and evaluating methods for the collection and reporting of the Initial Adult Core Set of Health Care Quality Measures. In addition, to this targeted effort to increase the collection and reporting of key quality indicators, OHCA produces a variety of reports that provide an overview of enrollment, program demographics, provider network monitoring and other subject specific details. The data collected from these quality indicators guides OHCA efforts to improve the health of SoonerCare members through various quality improvement efforts to increase access to and utilization of services to prevent and control some key health conditions such as diabetes; hypertension; obesity, and behavioral health.

Facilitators:

- Garth Splinter, State Medicaid Director, OHCA
- Sylvia Lopez, Chief Medical Officer, OHCA

Subject Matter Experts:

- Connie Steffee, Director of Reporting and Statistics, OHCA
- Mike Herndon, Sr. Medical Director, OHCA

- Melissa Pratt, Insure Oklahoma  
Administrator, OHCA

### 17. Wednesday: Session 5 – Stanton L. Young ABC

#### Recap

Groups will rejoin for a recap of each interactive planning session. A brief summary of group interactions and resulting action plans will be presented by a selected representative for each planning session group.

#### Moderator:

- Buffy Heater, Chief Strategy Officer, OHCA

### RECESS

**RECONVENE BOARD MEETING/STRATEGIC PLANNING CONFERENCE 8:30AM,  
THURSDAY, AUGUST 13, 2015**

### **THURSDAY**

**Registration Open 8 a.m.**

### 18. Thursday: Session 6 – Stanton L. Young ABC

#### Welcome

- Ed McFall, OHCA Board Chairman
- Nico Gomez, CEO, OHCA

### 19. Thursday: Session 7 – Stanton L. Young ABC

#### **Panel Discussion: OHCA Goal #7 – Collaboration**

“To foster collaboration among public and private individuals and entities to build a responsive health care system for Oklahoma.”

A person’s health impacts every facet of their life: from socio-economic status, education, and employment, to earnings potential and growth. This panel discussion focuses on agency goal #7 and how collaboration is the key to public health transformation, breaking the cycle of poor health outcomes and encouraging Oklahomans to become healthier in body, mind, and spirit.

#### Panelists:

- Nico Gomez, CEO, OHCA
- Terry Cline, Oklahoma Secretary of Health and Human Services, Commissioner, OSDH
- Steven Buck, Deputy Commissioner, Communications and Prevention Services, ODMHSAS
- Deidre Myers, Deputy Secretary of Workforce Development, Oklahoma Office of Workforce Development, Oklahoma State University- Oklahoma City
- AJ Griffin, Oklahoma State Senator
- Jack Sommers, Chief Medical Officer, Community Care of Oklahoma
- Frank Lawler, Medical Director, Oklahoma Employee Group Insurance Division

- Teresa Huggins, CEO, Stigler Health & Wellness Center, Inc., Secretary, Oklahoma Primary Care Association

## Break

### 20. Thursday: Session 8

#### Presentation Sessions

Attendees at these concurrent sessions will hear presentations from key OHCA staff on topics of interest in Oklahoma. Each session will conclude with a question and answer period and will also give attendees the opportunity to offer comments and suggestions on OHCA activities during the next state fiscal year.

#### Session 8A – Stanton L. Young ABC **Alternative Delivery Systems: Patient Centered Medical Home (PCMH) from the member's perspective**

This session will address key areas for alternative delivery system performance and enhancement such as how systems have changed over time, patient experiences gathered through member advisory groups, and overall benefit and value to members and providers. Presenters will introduce questions such as How has my medical home doctor helped my health? What does it mean to me to be a medical home patient? How do my relationships with my medical home doctor, care coordinator, and specialists meet my health needs? How have these relationships impacted my self-management skills and overall health?

#### Presenters:

- Garth Splinter, State Medicaid Director, OHCA
- Becky Pasternik-Ikard, Deputy State Medicaid Director, OHCA

#### Panelists:

- Aramis Singleton, SoonerCare Medical Home Member
- Shannon George, SoonerCare Member
- Michael Tillman, SoonerCare Member

#### Session 8B – Stanton L. Young DE **Member Engagement**

Improving member health and satisfaction and ensuring access to quality health care is a daily goal of the OHCA. Member engagement and communication is key to ensuring our programs and services are responsive and effective. This is accomplished through a number of venues, including but not limited to OHCA's Member Advisory Task Force (MATF) and innovative communication strategies. This session will provide insight to OHCA's current strategies as well as solicit ideas and input from attendees regarding future engagement and communication strategies.

#### Moderators:

- Ed Long, Chief of Communications, Outreach and Reporting, OHCA

#### Presenters:

- Kendall Brown, Digital Communications Coordinator, OHCA
- Daryn Kirkpatrick, Health Promotions Program Manager, OHCA
- Melody Bays, SoonerQuit Health Promotions Manager, OHCA
- Joni Bruce, Oklahoma Family Network

## Networking Lunch (on your own)

### 21. Thursday: Session 9

#### Interactive Planning Sessions

These concurrent planning sessions are designed to encourage participation and feedback. Attendees will be welcomed with a brief overview of the discussion topic. Then, facilitators will present questions to the group and guide an interactive planning session resulting in the identification of primary action steps to be pursued by the OHCA in the next state fiscal year.

#### Session 9A – Stanton L. Young ABC

##### **Impacts of Care Coordination on Health Outcomes**

Direct involvement and care coordination with members leads to improved satisfaction and healthier outcomes. OHCA's Population Care Management (PCM) unit works with high risk populations to identify needed interventions to improve care and reduce costs. This session will describe how the Health Management program (HMP) and Chronic Care Unit (CCU) work in tandem to provide member and provider supports for members with chronic conditions who are high risk or at risk for high utilization/high costs; how the Case Management (CM) unit serves obstetric and pediatric populations; as well as how the Behavioral Health unit provides direct support to PCM.

##### Facilitator:

- Marlene Asmussen, Director, Population Care Management, OHCA

##### Subject Matter Experts:

- Carolyn Reconnu-Schoffner, Assistant Director of Population Care Management, OHCA
- Della Gregg, Health Management Program Supervisor, OHCA
- Andy Cohen, President, Pacific Health Policy Group
- Tony Russell, Behavioral Health Specialist, OHCA

#### Session 9B – Stanton L. Young DE

##### **Infant to Adult Care**

The health of a member is a lifelong journey and OHCA has programs and services that will be there every step of that journey. This session will examine a wide range of health care topics including pediatric health considerations, outcomes related to EPSDT rates, obesity prevention, immunizations, and well child visits, as well as agency efforts on infant mortality reductions. Discussion on care integration improvements among medical, dental and behavioral health providers will be heard. Attendees will be asked to discuss ideas and solutions to improve all areas of young member care.

##### Facilitator:

- Shelly Patterson, Director of Health Promotions and Community Relations, OHCA

##### Subject Matter Experts:

- Rebekah Gossett, Care Management Supervisor, OHCA
- Leon Bragg, Chief Dental Officer, OHCA
- Courtney Barrett, Dentist, OHCA
- Paul Darden, Associate Professor of Pediatrics, Head of the Division of General and Community Pediatrics, University of Oklahoma Health Sciences Center

- John F. Raizen, Child Psychiatrist, OHCA

## Break

### 22. Thursday: Session 10

#### Interactive Planning Sessions

These concurrent planning sessions are designed to encourage participation and feedback. Attendees will be welcomed with a brief overview of the discussion topic. Then, facilitators will present questions to the group and guide an interactive planning session resulting in the identification of primary action steps to be pursued by the OHCA in the next state fiscal year.

#### Session 10A – Stanton L. Young DE **Obstetric Initiatives, Successes and Challenges**

This session will provide an overview of OB initiatives and progress, successes and challenges to include but not limited to the performance and outcomes of statewide and OHCA systems of care for pregnant women, maternal mortality improvements, and development of provider protocols. Facilitators will lead a diverse panel of Oklahoma clinicians in discussion about current strengths and weaknesses of the obstetrical health systems and develop an action plan for the OHCA and its partners in this important health care area.

##### Facilitator:

- Sylvia Lopez, Chief Medical Officer, OHCA

##### Subject Matter Experts:

- Yasmine Barve, Medical Administration Manager, OHCA
- Chad Michael Smith, OUHSC OKC, Department of OB-Gyn, Assistant Professor

#### Session 10B – Stanton L. Young ABC **Prescription Drug Abuse**

Prescription drug abuse remains a public health problem in Oklahoma. Oklahoma is ranked as the 6th highest in the nation for prescription drug overdose deaths occurring between 2011-2013. A discussion of the issues surrounding prescription drug abuse in Oklahoma will be conducted during this panel presentation. This will include: background, at-risk SoonerCare members, at-risk prescribers, and high dispensing pharmacies. The overdose reversal agent, naloxone will be discussed. Next, an overview of the prescription monitoring program (PMP) and electronic prescribing of controlled substances (EPCS) and the patient review and restriction program (PRR) will be conducted. Lastly, discussion of grant programs and other treatment options will be done.

##### Facilitator:

- Burl Beasley, Pharmacist OHCA

##### Subject Matter Experts:

- Mike Herndon, Medical Director, OHCA Medicaid Operations
- Nancy Nesser, Director Pharmacy Operations OHCA
- Jessica Hawkins, Director of Prevention,

- Jill Nobles Botkin, Administrative Program Manager, Maternal and Child Health Services, Perinatal and Reproductive Health Division, OSDH
- Christine Taylor, private medical practice, Durant, OK
- OK Dept. of Mental Health & Substance Abuse Services
- Sheryll Brown, Oklahoma State Dept. of Health, Injury Prevention Services.
- Ashley Teel, Lock-in program administrator, PMC

### 23. Thursday: Session 11 – Stanton L. Young ABC

#### Recap

Groups will rejoin for a recap of each interactive planning session. A brief summary of group interactions and resulting action plans will be presented by a selected representative for each planning session group.

#### Moderator:

- Buffy Heater, Chief Strategy Officer, OHCA

**RECESS RECONVENE BOARD MEETING/STRATEGIC PLANNING CONFERENCE 8:30 AM, FRIDAY, AUGUST 14, 2015**

#### **FRIDAY**

#### **Registration Open 8 a.m.**

### 24. Friday: Session 12

#### **Presentation Sessions**

Attendees at these concurrent sessions will hear presentations from key OHCA staff on topics of interest in Oklahoma. Each session will conclude with a question and answer period and will also give attendees the opportunity to offer comments and suggestions on OHCA activities during the next state fiscal year.

#### **Session 12A – Stanton L. Young DE** **Emergency Room (ER) Utilization**

Providing access to quality and appropriate care is an integral part of OHCA's goal of providing and improving health care coverage to the qualified populations of Oklahoma. OHCA continuously strives to meet this goal through the development of member education materials that inform members of provider access options, a smartphone application that connects members to information regarding after-hours clinic access and programs that educate

#### **Session 12B – Stanton L. Young ABC** **Current Care Delivery Systems for the Aged, Blind, and/or Disabled (ABD)**

This session will identify existing programs and services for the Aged, Blind, and/or Disabled (ABD) population, and provide information on the partnerships between OHCA and other state agencies to administer and oversee the current care delivery systems. Participants will examine and offer feedback on current Waiver, Grant, State Plan and PACE programs servicing individuals who are aged, blind or disabled, and their respective strengths, weaknesses, and opportunities.

members about the necessity to visit their primary care physician before considering the emergency room (ER) for low-acuity conditions. This session will feature recent ER evaluation results by Mercer, as well as a demonstration of the OHCA's after-hours smartphone application.

Presenters:

- Kevin Rupe, Director, Member Services, OHCA
- Heather Huff, Senior Associate, Mercer

Facilitators:

- Melinda Thomason, Assistant Division Director, Health Policy, OHCA
- Ivoria Holt, Director of SoonerCare Delivery Systems, PACE, OHCA

Subject Matter Experts:

- Megan Haddock, Medical Services Director, OK Dept of Human Services
- Karen Poteet, ADRC, OK Dept of Human Services
- JoAnne Goin, Developmental Disabilities Services Director, OK Dept of Human Services
- Ashley Herron, Waiver Administration Coordinator, OHCA
- Kysha Demas, PACE, OHCA
- Russell Coker, Money Follows the Person-Tribal, Health Policy, OHCA

**Break**

**25. [Friday: Session 13 \(9:45 – 11:00a.m.\) – Stanton L. Young ABC](#)**

**ABD Care Coordination Stakeholder Meeting**

Pursuant to House Bill 1566 passed by the Oklahoma Legislature in 2015, it is the intent of the OHCA to issue a Request For Proposal (RFP) for care coordination model(s) for the Aged, Blind and Disabled populations. To comply with the direction of the bill, the OHCA will solicit information and input from a wide variety of stakeholders including but not limited to members, advocates, providers, health care systems, and the general public through a Request For Information (RFI) process, for the development and requirements of the RFP. This session will serve as the monthly stakeholder group meeting for OHCA to provide updates and for stakeholders to offer comment on the development of coordinated care model(s) serving the ABD population.

**26. [Friday: Session 14 – Stanton L. Young ABC](#)**

**Last Call / Open Forum / Action Plan Review**

As a wrap-up to a full two and a half day agenda, and lots of issues discussed, this session is your opportunity to offer ideas to the agency as plans are made moving forward, as well as,



to ask questions and receive answers related to Friday agenda topics. This time has been specifically set aside to allow the OHCA to hear your constructive suggestions on opportunities related to the seven OHCA goals mentioned on Wednesday's first session. Your feedback will help the OHCA determine what could move the agency forward in the next strategic planning period – 5 years – to achieve our vision for Oklahoman's to enjoy optimal health status through having access to quality health care regardless of their ability to pay.

Moderator:

- Buffy Heater, Chief Strategy Officer

Wrap-up / Closing Remarks

- Ed McFall, OHCA Board Chairman
- Nico Gomez, CEO, OHCA

27. New Business

28. Adjournment

NEXT BOARD MEETING  
September 10, 2015 – 1:00pm  
Comanche County Memorial Hospital  
3401 West Gore Boulevard  
Lawton, OK