Pharmacy Update

October 19, 2010

NCPDP Response Code Clarification

Due to recent system changes, pharmacies may frequently receive NCPDP response M6 (Host Eligibility Error) on denied OHCA claims. Receiving this message on a claim does not necessarily indicate that there is a problem with the member's prescription drug coverage.

In most cases, there will be additional NCPDP responses that indicate other reasons for the claim denial (Refill Too Soon, Prior Authorization Required, etc.) These other reasons may not show up first in the list of error messages. Depending on the configuration of the pharmacy's software, it may be necessary to open claim details in order to view the more relevant response messages.

If "Host Eligibility Error" is the only response message on a denied claim, please check with the OHCA pharmacy help desk to verify that the member has current prescription drug coverage.

Prior Authorization Update

The following products now require prior authorization:
- Victoza®
- Bydureon®

The following products will require prior authorization effective 11/1/10:
- Ampyra™
- Qutenza®

The following products will require prior authorization effective 11/15/10:
- Moxatag®
- Augmentin XR®
- Oracea®
- Doryx®
- Oravig®

For authorization criteria, please see www.okhca.org/providers/rx/PA.

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