Pharmacy Update

May 1, 2009

Pharmacy Claims Processing: Third Party Liability

When submitting a claim to SoonerCare as secondary payer, a 'TPL Other Coverage Code' must be transmitted in NCPDP field 308-C8. These codes indicate whether or not the primary payer has covered some or all of the cost of the prescription. In order to facilitate providers' appropriate utilization of these codes, OHCA is updating the pay/deny responses providers will receive during online claims adjudication.

Effective May 16, 2009, SoonerCare claims will respond to the following 'TPL Other Coverage Codes' entered in NCPDP field 308-C8 as follows:

0 – "Not specified" – Deny
(Code must be specified.)

1 – "No other coverage identified" – Deny
(Contact SoonerCare or member to obtain other coverage information.)

2 – "Other coverage exists; Payment Collected" – Pay

3 – "Other coverage exists; This claim not covered" – Pay

4 – "Other coverage exists; Payment not collected" – Pay

5 – "Managed Care Plan Denial" – Deny
(OHCA does not contract with managed care plans to provide coverage for SoonerCare members.)

6 – "Other coverage denied; Not a participating provider" – Deny
(Provider can participate with other health plan, or refer member to participating provider.)

7 – "Other coverage exists; Not in effect at time of service" – Deny
(Contact SoonerCare or member to determine when other coverage was effective.)

8 – "Claim is billing for a copay" – Pay

Default and OTC Prescriber IDs

The state default prescriber ID is '9999999995.' This number is available for the initial fill on a prescription only if the valid prescriber NPI number is not available. **If the state default number is used, the claim must be reversed and resubmitted with the correct prescriber NPI number within two weeks to avoid automatic recoupment of funds.** The state default number is not valid for subsequent refills on a prescription and the claims will display NCPDP response 73 (Refills are not covered) if the state default number is used.

The OTC prescriber ID will change to '9999999987'. Pharmacist recommendation and approval are all that is necessary to submit claims for covered OTC medications with this prescriber number. Please use the name 'OTC' in the prescriber name field. Covered OTC products that do not require a prescription include PlanB®, and select decongestant and analgesic medications for children.

We appreciate the services you provide to Oklahomans insured by SoonerCare.