

# Oklahoma *SoonerCare* Update

**SoonerCare Main Telephone Numbers**  
OKC Metro (405) 522-7300  
State-wide Toll Free 1-800-522-0114

**OHCA Website** [www.ohca.state.ok.us](http://www.ohca.state.ok.us)

July 1, 2004

Dear **SoonerCare** Provider,

***There are several updates to the SoonerCare Program. Please review the following items and share with your staff. The SoonerCare staff is available Monday through Friday from 7am-5pm.***

## **Provider Representative Areas to Change July 1.**

The Provider Representative Areas will be changing **July 1**. The following Provider Points of Contact will be as follows:

**Northwest Counties** – (Cimarron, Texas, Beaver, Harper, Ellis, Woodward, Roger Mills, Woods, Major, Dewey, Custer, Alfalfa, Blain, Major, Grant, Garfield, Kingfisher, Noble, Kay, Pawnee).  
**Harvey Reynolds** – (405) 522-7369 or toll free 1-877-823-4529, option 2.

**Northeast Counties** – (Osage, Washington, Nowata, Rogers, Mayes, Craig, Ottawa, Delaware).  
**Kevin Jones** – (405) 522-7204 or toll free 1-877-823-4529, option 2.

**East Central Counties** – (Creek, Okfuskee, Seminole, Okmulgee, Wagoner, Muskogee, Cherokee, Adair, Sequoyah).  
**Kay McSpadden** – (405) 522-7349 or toll free 1-877-823-4529, option 2.

**Central Counties** – (Canadian, Cleveland, Pottawatomie, Lincoln, Logan, Payne).  
**Lesley Brown** – (405) 522-7537 or toll free 1-877-823-4529, option 2.

**Oklahoma County**  
**Scott Davis** – (405) 522-7095 or toll free 1-877-823-4529, option 2.

**Tulsa County**  
**Susan Mohler** – (405) 522-7227 or toll free 1-877-823-4529, option 2.

**Southwest Counties** – (Beckham, Washita, Caddo, Greer, Kiowa, Comanche, Harmon, Jackson, Tillman, Cotton).  
**Sherrie Anderson** – (405) 522-7250 or toll free 1-877-823-4529, option 2.

**South Central Counties** – (Grady, McClain, Garvin, Pontotoc, Stephens, Murray, Johnston, Carter, Jefferson, Love, Marshall).

**Rose Walker – (405) 522-7550 or toll free 1-877-823-4529, option 2.**

**Southeast Counties** – (Hughes, Coal, Atoka, Bryan, McIntosh, Pittsburg, Pushmataha, Choctaw, Haskell, Latimer, McCurtain, LeFlore).

**Shannon Tiller – (405) 522-7532 or toll free 1-877-823-4529, option 2.**

**OU** (University of Oklahoma)

**Alexis Howard – (405) 522-7441 or toll free 1-877-823-4529, option 2.**

**Indian Health**

**Bernadette Skillmore – (405) 522-7554 or toll free 1-877-823-4529, option 2.**

*Additional Questions can be directed to OHCA OKC Metro (405) 522-7300 or State-wide Toll free at 1-800-823-4529, Option 1.*

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**Medicaid Care Management Department Available for Facilitating and Coordinating Services for Complex and/or Exceptional Health Care Needs of SoonerCare & Fee For Service Clients. This department includes nurse exceptional needs coordinators (ENCs).**

The following services are provided by the **Care Management Department**:

Facilitate and coordinate care for medical conditions such as high risk OB cases and transplant cases.

Research and assist PCPs and office staff in locating specialty providers.

Provide home visits to children receiving in-home skilled nursing services.

Provide educational intervention for members with

- Dual medical/behavioral health needs
- High service utilization
- Inappropriate ER visits
- Conditions in need of medical regimen reinforcement

Facilitate lock-in evaluation for members with

- Significant prescription histories
- Multiple providers/pharmacies utilization
- Frequent ER visits

*The telephone number for Care Management is state-wide toll free 1-800-522-0114 (option 3) and OKC Metro at (405) 522-6205 (option 3).*

Please watch for more information about changes to Oklahoma Medicaid and **SoonerCare**. You may also check the OHCA website at [www.ohca.state.ok.us](http://www.ohca.state.ok.us) for more information.

If you have not signed onto OHCA's secure provider website, you are encouraged to do so. The secure provider website is located at <https://www.ohcaprovider.com>. Questions call OHCA Metro OKC at (405) 522-6205 or State-wide Toll Free at 1-800-522-0114.

Thank you for your continued service to Oklahoma's Medicaid clients.